

**WASHINGTON QUALITY OF SERVICE REPORT SUMMARY
CENTURY TEL
2013**

MEASUREMENTS	Apr-13
Install Commitments	
Commitments Made	1,071
Commitments Missed	21
Excludes	0
Repair Commitments	
Commitments Made	842
Commitments Missed	60
Excludes	34
Service Activation - 5 business day 90%	
Total Orders Completed	1,071
Missed Installs	73
% Orders Completed	93.2%
Service Activation - >90 Days 99%	
Total Orders Completed	3,140
Installs Held Over 90 Days	6
% of Orders Completed within 90 Days	99.8%
Service Activation - >180 Days 100%	
Total Orders Completed	6,426
Installs Held Over 180 Days	2
% of Orders Completed within 180 Days	100.0%
TrbIs per 100 Access Lines 4	
Access Lines	113,878
Trouble Tickets	753
TrbIs per 100 Access Lines	0.7
OOS Cleared within 48 Hours	
OOS Tickets	496
OOS Cleared within 48 Hrs	493
OOS Cleared > 48 Hrs	3
OOS in 48 Hrs Excludes	95
NOOS Cleared within 72 Hours	
NOOS Tickets	42
NOOS Cleared within 72 Hrs	35
NOOS Cleared > 72 Hrs	7
NOOS in 72 Hrs Excludes	0
Switching	obj met
Blockage	obj met

WASHINGTON QUALITY OF SERVICE REPORT
 SERVICE ACTIVATION - HELD ORDERS - 180 Days
 CENTURY TEL
 Rolling 12 Months May 2012 - Apr 2013

Exchange	Apr-12		May-12		Jun-12		Jul-12		Aug-12		Sep-12		Oct-12		Nov-12		Dec-12		Jan-13		Feb-13		Mar-13	
	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days	Total Orders Cmpltd	Held >180 Days
ALMIRA	2	0	5	0	1	0	2	0	4	0	5	0	2	0	1	0	1	0	4	0	1	0	3	0
AMES LAKE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ARLETTA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ASHFORD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BASIN CITY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BEAVER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BLAKELY ISLAND	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CARNATION	10	0	14	0	17	0	4	0	11	0	7	0	17	0	14	0	13	0	15	0	7	0	9	0
CATHLAMET	19	0	13	0	17	0	13	0	16	0	19	0	15	0	17	0	14	0	10	0	11	0	12	0
CHENEY	167	0	166	0	182	0	221	0	303	0	507	1	327	0	168	0	121	0	169	0	129	1	134	0
CHEWELAH	61	0	61	0	72	0	61	1	76	0	64	0	70	0	70	0	41	0	40	0	41	0	34	0
CHINOOK	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CLALLAM BAY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CLEARWATER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CONNELL	23	0	23	0	29	0	20	0	33	0	29	0	26	0	30	0	18	0	30	0	23	0	31	0
COULLEE CITY	1	0	5	0	10	0	4	0	5	0	4	0	2	0	8	0	1	0	4	0	0	0	3	0
COWICHE	17	0	15	0	20	0	22	0	27	0	23	0	14	0	24	0	21	0	21	0	14	0	30	0
CRESTON	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CURTIS	11	0	11	0	15	0	18	0	22	0	18	0	16	0	5	0	10	0	10	0	18	0	16	0
DAVENPORT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
EASTSOUND	50	0	48	0	67	0	45	0	35	0	35	0	48	0	39	0	35	0	37	0	32	0	32	0
EDWALL-TYLER	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ELMA	27	0	29	0	38	0	39	0	32	0	30	0	35	0	24	0	26	0	24	0	26	0	23	0
ELTOPIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
EUREKA	4	0	6	0	3	0	4	0	7	0	1	0	3	0	3	0	2	0	2	0	3	0	0	0
EWU	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FALL CITY	16	0	15	0	11	0	24	0	8	0	18	0	16	0	9	0	11	0	13	0	3	0	10	0
FORKS	37	0	40	0	52	0	49	0	65	0	61	0	57	0	63	0	44	0	60	0	67	0	59	0
FOX ISLAND	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FRIDAY HARBOR	66	0	65	0	61	0	51	0	72	0	55	0	70	0	81	0	45	0	53	0	44	0	56	0
GIG HARBOR	168	0	177	0	185	0	158	0	197	0	162	0	207	0	158	0	153	0	175	0	154	0	154	0
GLENOMA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HANSHVILLE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HARRINGTON	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HUMPTULIPS	0	0	6	0	0	0	1	0	2	0	1	0	2	0	1	0	1	0	6	0	0	0	3	0
HUNTERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KAHLOTUS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
KETTLE FALLS	14	0	16	0	24	1	26	0	30	0	29	0	39	0	27	0	28	0	14	0	24	0	16	0
KINGSTON	35	0	38	0	44	0	53	0	30	0	40	0	49	0	46	0	25	0	31	0	27	0	33	0
LAKE QUINAULT	2	0	3	0	9	0	4	0	6	0	4	0	5	0	4	0	3	0	1	0	0	0	6	0
LAKEBAY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	0
LIND	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
LONG BEACH	69	0	59	0	79	0	55	0	69	0	46	0	59	0	72	0	44	0	45	0	65	0	55	0
LOPEZ	24	0	23	0	32	0	25	0	26	0	22	0	15	0	28	0	18	0	14	0	19	0	23	0
MATHEWS CORNERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MCCLEARY	7	0	5	0	10	0	9	0	10	0	9	0	5	0	8	0	9	0	9	0	12	0	8	0
MEDICAL LAKE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MESA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MINERAL	28	0	34	0	34	0	28	0	44	0	38	0	44	0	26	0	37	0	35	1	31	0	32	0
MONTESANO	15	0	10	0	10	0	13	0	21	0	14	0	21	0	16	0	10	0	19	0	17	0	19	0
MORTON	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NEAH BAY	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NESPELEM	6	0	6	0	6	0	6	0	16	0	6	0	9	0	7	0	5	0	7	0	4	0	10	0
NORTH BEND	40	0	49	0	49	0	48	0	63	0	55	0	50	0	38	0	29	0	44	0	56	0	51	0
OCEAN PARK	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OCOSTA	4	0	0	0	0	0	2	0	1	0	1	0	2	0	1	0	1	0	4	0	1	0	2	0
ODESSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ORTING	44	0	68	0	68	1	45	0	65	1	67	0	72	0	57	0	59	0	60	0	57	0	57	0
PACIFIC BEACH	9	0	11	0	4	0	8	0	10	0	12	0	15	0	9	0	11	0	7	0	10	0	10	0
PACKWOOD	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PE ELL	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PUGET ISLAND	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RANDLE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RAYMOND-LABAM	18	0	13	0	21	0	12	0	16	0	16	0	22	0	19	0	17	0	22	0	16	0	17	0
REARDEN	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RIMROCK	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
RITZVILLE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ROYAL CITY	17	0	14	0	19	0	14	0	12	0	18	0	15	0	14	0	12	0	9	0	7	0	8	0
SNOQUALMIE PASS	3	0	5	0	7	0	1	0	3	0	3	0	6	0	10	0	8	0	6	0	3	0	4	0
SOUTH BEND	10	0	9	0	10	0	9	0	8	0	16	0	17	0	11	0	8	0	11	0	13	0	11	0
SOUTH PRAIRIE	16	0	12	0	14	0	11	0	26	0	15	0	23	0	22	0	8	0	26	0	15	0	11	0
SPANGLE	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SPRAGUE	0	0	0	0	0																			

Apr-13	
Total Orders Cmpltd	Held >180 Days
2	0
0	0
0	0
0	0
0	0
0	0
10	0
15	0
150	0
66	0
0	0
0	0
0	0
34	0
7	0
11	0
0	0
5	0
0	0
35	0
0	0
29	0
0	0
3	0
0	0
15	0
60	0
0	0
48	0
147	0
0	0
0	0
0	0
1	0
0	0
0	0
19	0
32	0
0	0
8	0
0	0
62	0
13	0
0	0
3	0
0	0
0	0
38	0
9	0
0	0
0	0
3	0
54	0
0	0
0	0
0	0
51	0
4	0
0	0
0	0
0	0
0	0
11	0
0	0
0	0
0	0
20	0
7	0
6	0
13	0
0	0
0	0
2	0
0	0
23	0
8	0
0	0
24	0
0	0
10	0
1	0
0	0
12	0

100.0%

WASHINGTON QUALITY OF SERVICE REPORT

TROUBLES PER 100 ACCESS LINES

CENTURY TEL

Rolling 12 Months May 2012 - Apr 2013

Exchange	May-12		Jun-12		Jul-12		Aug-12		Sep-12		Oct-12		Nov-12		Dec-12		Jan-13		Feb-13		Mar-13			
	Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100		Trbs per 100			
	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result	AL	Tsts Result		
ALUMIA	347	1.2	346	7	2.0	343	11	0.3	344	9	1.8	336	10	2.0	337	2	0.6	332	12	0.2	329	5	1.3	
AMES LAKE	516	9	1.7	517	2	0.4	515	4	0.8	510	5	2.6	503	2	0.4	497	3	0.6	489	3	0.6	485	4	0.8
ARLETTA	1249	12	1.0	1241	7	0.6	1217	10	0.8	1181	10	1.6	1168	8	0.7	1156	10	0.9	1144	17	1.5	1140	13	1.1
ASHFORD	254	14	1.5	257	21	2.2	258	12	1.3	258	14	1.5	255	19	2.0	245	20	2.1	238	20	2.1	231	13	1.4
BASIN CITY	486	0	0.0	485	0	0.0	478	0	0.0	473	0	0.0	468	0	0.0	462	0	0.0	462	0	0.0	456	0	0.0
BEAVER	392	5	1.3	387	0	0.0	390	1	0.3	392	0	0.0	397	1	0.3	400	4	1.0	401	2	0.5	403	4	1.0
BLAKELY ISLAND	383	3	0.8	383	8	2.1	384	13	3.4	381	12	3.1	382	5	1.3	379	9	2.4	380	5	1.3	383	1	0.3
CARNATION	950	11	1.2	946	9	1.0	939	6	0.6	941	3	0.3	936	9	1.0	933	14	1.5	935	11	1.2	908	9	1.0
CATHLAMET	1173	10	0.9	1159	21	1.8	1154	12	1.0	1134	18	1.6	1132	15	1.3	1128	23	2.0	1120	17	1.5	1115	24	2.2
CHEWENY	4795	22	0.5	4826	24	0.5	4556	38	0.8	4535	29	0.6	4796	25	0.5	4763	28	0.5	4557	23	0.5	4510	23	0.5
CHEWELAK	2952	27	0.9	2933	27	0.9	2930	31	1.1	2921	45	1.5	2910	14	0.5	2886	33	1.1	2888	29	1.0	2890	27	0.9
CHNOOK	382	7	1.9	364	4	1.1	361	12	3.3	359	3	0.8	353	1	0.3	343	4	1.2	345	5	1.4	346	3	0.9
CLALLAM BAY	574	7	1.4	568	2	0.4	510	3	0.6	503	4	0.8	500	2	0.4	496	2	0.4	493	3	0.6	490	3	0.6
CLEARWATER	129	1	0.8	130	1	0.8	129	0	0.0	127	0	0.0	126	0	0.0	124	0	0.0	125	0	0.0	122	0	0.0
CORNELL	1201	6	0.5	1202	10	0.8	1195	11	0.9	1180	14	1.2	1175	5	0.4	1163	18	1.5	1161	14	1.2	1162	5	0.4
COULLEE CITY	646	8	1.2	650	8	1.2	653	19	2.9	649	4	0.6	647	5	0.8	639	6	0.9	638	4	0.6	635	3	0.5
COWICHE	873	3	0.3	861	9	1.0	860	11	1.3	847	5	0.6	851	6	0.7	847	5	0.6	842	8	1.0	846	3	0.4
CRESTON	313	4	1.3	316	0	0.0	315	6	1.9	314	1	0.3	313	9	2.9	310	8	2.6	310	3	1.0	308	2	0.6
CURTIS	419	7	1.7	423	9	2.1	420	9	2.1	429	12	2.8	426	11	2.5	442	21	5.8	443	11	2.5	441	13	2.9
DAVENPORT	1767	14	0.8	1759	21	1.2	1750	33	1.9	1742	16	0.9	1738	9	0.5	1734	24	1.4	1722	19	1.1	1722	20	1.2
EAST SOUND	4332	38	0.9	4345	72	1.7	4352	96	2.2	4342	98	1.3	4333	31	0.7	4312	54	1.3	4302	56	1.3	4292	35	0.8
ENWALL-TYLER	323	5	1.5	321	0	0.3	320	2	0.6	315	6	1.9	313	4	1.3	311	4	1.3	309	7	2.3	307	3	1.0
ELMA	2842	29	1.1	2842	27	1.0	2817	38	1.5	2834	33	1.3	2858	46	1.8	2869	52	2.0	2846	50	2.0	2821	48	1.9
EWING	237	2	0.9	232	3	1.3	232	1	0.4	231	2	0.9	228	3	1.3	226	1	0.4	226	0	0.0	226	2	0.9
EUREKA	200	0	0.0	249	4	1.6	243	2	0.8	244	5	2.0	242	0	0.0	236	2	0.6	236	4	1.7	236	2	0.8
EWJ	110	0	0.0	112	0	0.0	111	0	0.0	111	0	0.0	110	0	0.0	109	0	0.0	109	0	0.0	109	0	0.0
FALL CITY	1785	28	1.6	1754	25	1.4	1744	18	1.0	1727	23	1.3	1726	23	1.3	1705	28	1.6	1696	23	1.4	1685	25	1.5
FOKES	3056	10	0.3	3044	5	0.2	3031	8	0.3	3020	15	0.5	3009	8	0.3	3003	11	0.4	3015	10	0.3	2997	12	0.4
FOX ISLAND	603	9	1.4	651	3	0.5	650	7	1.1	641	4	0.6	638	3	0.5	631	5	0.8	625	4	0.6	619	8	1.3
FRIDAY HARBOR	5900	33	0.6	5983	57	1.0	5901	83	1.4	5888	43	0.7	5855	32	0.5	5861	45	0.8	5877	50	0.9	5833	47	0.8
GIG HARBOR	12830	82	0.6	12794	96	0.8	12811	97	0.8	12851	97	0.8	12855	97	0.8	12855	97	0.8	12811	96	0.8	12811	96	0.8
GLENDALE	295	0	0.0	290	0	0.0	285	0	0.0	283	0	0.0	281	0	0.0	280	0	0.0	279	0	0.0	276	0	0.0
HANSHVILLE	1169	10	0.9	1161	14	1.2	1151	34	3.0	1145	6	0.5	1137	13	1.1	1133	7	0.6	1125	18	1.6	1113	18	1.6
HARRINGTON	326	2	0.6	330	3	0.9	328	10	3.0	323	2	0.6	321	4	1.2	319	5	1.6	321	4	1.2	321	4	1.2
HUMPTULIPS	262	3	1.1	260	4	1.5	255	3	1.2	257	6	2.3	255	2	0.8	254	4	1.6	253	8	3.2	251	6	2.4
HUNTERS	1221	24	2.0	1224	29	2.4	1207	14	1.2	1217	16	1.3	1211	11	0.9	1209	9	0.7	1203	11	0.9	1193	13	1.1
KAKHLOTUS	151	1	0.6	155	6	3.9	152	2	1.3	151	0	0.0	149	2	1.3	145	2	1.4	144	2	1.4	143	3	2.1
KETTLE FALLS	2274	13	0.6	2281	29	1.3	2246	21	0.9	2220	13	0.6	2220	13	0.6	2220	13	0.6	2206	16	0.7	2210	28	1.3
KINGSTON	3276	26	0.8	3267	39	1.2	3294	38	1.1	3375	25	0.7	3369	24	0.7	3353	31	0.9	3349	59	1.8	3339	44	1.3
LAKE OQUALEM	470	1	0.2	470	3	0.6	471	6	1.3	472	0	0.0	469	4	0.9	469	3	0.6	468	4	0.9	472	3	0.6
LAKEBAEY	4336	43	1.0	4313	42	1.0	4305	50	1.2	4259	31	0.7	4230	40	0.9	4226	47	1.1	4210	54	1.3	4198	52	1.2
LIND	380	1	0.3	359	1	0.3	358	2	0.6	358	3	0.8	354	3	0.8	354	1	0.3	353	11	3.1	354	0	0.0
LONG BEACH	3821	19	0.5	3818	31	0.9	3488	20	0.6	3485	23	0.7	3442	22	0.6	3438	38	1.1	3427	33	1.0	3420	42	1.2
LOPEZ	2345	21	0.9	2356	29	1.2	2357	50	2.1	2358	44	1.9	2354	17	0.7	2344	31	1.3	2339	22	0.9	2330	16	0.7
MATHEWS CORNER	541	5	1.5	537	4	1.2	536	1	0.3	530	2	0.6	525	1	0.3	518	1	0.3	517	5	1.6	514	3	1.0
MCCLEARY	777	0	0.0	774	0	0.0	771	0	0.0	759	0	0.0	751	0	0.0	743	0	0.0	743	0	0.0	736	0	0.0
MEDICAL LAKE	2287	16	0.7	2358	21	0.9	2329	50	2.1	2310	20	0.9	2312	14	0.6	2303	15	0.7	2291	23	1.0	2277	13	0.6
MESA	200	2	0.9	221	2	0.9	219	2	0.9	218	2	0.9	218	2	0.9	217	2	0.9	217	2	0.9	217	4	1.8
MINERAL	314	0	0.0	311	0	0.0	313	0	0.0	311	0	0.0	309	0	0.0	308	0	0.0	307	0	0.0	315	0	0.0
MONTEBAND	2179	13	0.6	2167	13	0.6	2150	24	1.1	2130	17	0.8	2117	11	0.5	2102	31	1.5	2093	46	2.2	2083	24	1.2
MORTON	1437	22	1.5	1442	16	1.1	1435	25	1.7	1432	24	1.7	1434	16	1.1	1448	43	3.0	1441	30	2.1	1440	23	1.6
NEAH BAY	851	0	0.0	842	0	0.0	838	0	0.0	836	0	0.0	832	0	0.0	832	0	0.0	833	0	0.0	840	0	0.0
NESPELEM	600																							

Apr-13		
Tribes per 100		
AL	Tks	Result
331	3	0.9
471	3	0.6
1099	3	0.3
938	10	1.1
451	0	0.0
429	2	0.5
352	2	0.5
890	5	0.6
1100	10	0.9
4887	17	0.3
2840	8	0.3
341	9	2.6
485	3	0.6
124	0	0.0
1169	6	0.5
629	8	1.3
835	4	0.5
310	4	1.3
432	11	2.5
1694	9	0.5
4242	40	0.9
305	6	2.6
2426	20	0.8
228	0	0.0
227	4	1.8
114	0	0.0
1623	7	0.4
3001	7	0.2
584	7	1.2
5759	44	0.8
11817	95	0.6
271	0	0.0
1079	7	0.6
316	5	1.6
251	2	0.8
1175	9	0.8
141	1	0.7
2199	16	0.7
3306	18	0.5
493	2	0.4
4120	19	0.5
352	2	0.6
3406	31	0.9
2340	16	0.7
312	5	1.6
686	0	0.0
2205	21	1.0
211	1	0.5
318	0	0.0
2027	9	0.4
1458	17	1.2
839	0	0.0
593	3	0.5
4097	25	0.6
2371	19	0.8
197	2	1.0
656	3	0.5
3194	18	0.6
898	6	0.7
707	8	1.1
582	4	0.7
319	3	0.9
689	10	1.5
2020	13	0.6
963	15	1.6
244	0	0.0
1183	9	0.8
1421	6	0.4
434	1	0.2
832	0	0.0
1082	4	0.4
1140	19	1.7
388	2	0.5
350	0	0.0
89	1	1.1
569	0	0.0
1718	5	0.3
717	6	0.8
606	3	0.5
3544	34	1.0
175	3	1.7
776	10	1.3
230	1	0.4
1843	5	0.3
1473	17	1.2