EXHIBIT C

SERVICE INTERVAL TABLES

1.0 Unbundled Loops Service Interval Table:

(a) Established Service Intervals for voice grade 2-wire and 4-wire analog Unbundled Loops:

		High Density	Low Density
a)	1-8 lines	5 business days	5 business days
b)	9-16 lines	6 business days	7 business days
c)	17-24 lines	7 business days	8 business days

(b) Established Service Intervals for 2-wire and 4-wire non-loaded, ISDN capable, and ADSL qualified Unbundled Loops:

		High Density	Low Density
a)	1-8 lines	5 business days	5 business days
b)	9-16 lines	6 business days	9 business days
c)	17-24 lines	7 business days	10 business days

(c) Established Service Intervals for xDSL-I:

		High Density	Low Density	
a)	1-8 lines	10 business days	10 business days	
b)	9-16 lines	ICB	ICB	
c)	17-24 lines	ICB	ICB	

(d) Established Service Intervals for DS-1:

		High Density	Low Density
a)	1-8- lines	5 business days	8 business days
b)	9-16 lines	6 business days	9 business days
c)	17-24 lines	7 business days	10 business days

(e) Established Service Intervals for DS3 capable Unbundled Loops:

	High Density	Low Density
a) 1-3 lines	7 business days	9 business days
b) 4 or more	ICB	ICB

2.0 UDIT Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled			
Dedicated			
Interoffice			
Transport (UDIT),			
UCCRE			
DS0	1 to 8	High Density: Five (5)	4 hrs. High
		Business Days	Density
		Low Density: Six (6)	4 hrs. Low
		Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs. High
		Business Days	Density
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
		Business Days	Density
		Low Density: Eight (8)	4 hrs. Low
		Business Days	Density
	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5)	4 hrs High
		Business Days	Density
		Low Density: Eight (8)	41 1 5 '
	0.1.40	Business Days	4 hrs Low Density
	9 to 16	High Density: Six (6)	4 hrs High
		Business Days	Density
		Low Donaity Nino (0)	
		Low Density: Nine (9)	4 hrs Law Dansity
	17 to 24	Business Days High Density: Seven (7)	4 hrs Low Density
	17 10 24		4 hrs High
		Business Days	Density
		Low Density: Ten (10)	
		Business Days	4 hrs Low Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
200	1 to 5 Officults	Business Days	Density
		Dusiness Days	Denoity
		Low Density: Nine (9)	
		Business Days	
		Dadii 1000 Dayo	4 HRS LOW

			DENSITY
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs

3.0 Unbundled Local Switching Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 HRS. LOW DENSITY
	9-16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical Feature(s) (Features change without inward line activity and not impacting the design of the circuit.)	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
,	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a U S WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density

Docket No. UT-003022 Exhibits of Karen A. Stewart Exhibit KAS-8 December 12, 2000 Page 4

4 or more	ICB	24 hrs.

-		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching – BRI-ISDN	1 to 3 Lines	High Density:	24 hrs. High
Line-side Port. With non-standard		Seventeen (17)	Density
configuration and Line Class Code		Business Days	
(LCC) already supported in the		(includes 10 days for	24 hrs. Low
requested switch		complex translations.)	Density
		Low Density: ICB	
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN		ICB	24 hrs.
Line-side Port. Non supported Line			
Class Code (LCC) ordered through			
Customized Routing			
Unbundled Switching – DS1 Trunk	1 to 8 Ports	High Density: Five (5)	24 hrs. High
Port		Business Days	Density
		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Ports	ICB	24 hrs.

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching – Message Trunk Groups Translation questionnaire	High Density	Seven (7) Business Days	24 hrs.
required Routing to trunks is ordered separately as Customized Routing	1 TO 24		
DS1 trunk port & UDIT in place.			
	25 TO 48	Eight (8) Business Days	24 hrs.
	49 TO 72	Ten (10) Business Days	24 hrs.
	73 TO 96	Twelve (12) Business Days	24 hrs.
	97 TO 120	Fourteen (14) Business Days	24 hrs.
	121 TO 144	Fifteen (15) Business Days	24 hrs.
	145 TO 168	Sixteen (16) Business Days	24 hrs.
	169 TO 240	Eighteen (18) Business Days	24 hrs.
	241 OR MORE	ICB	24 hrs.
	LOW DENSITY	Eighteen (18) Business Days	24 hrs.
	1 to 24		
	25 TO 72	Nineteen (19) Business Days	24 hrs.
	73 TO 120	Twenty (20) Business Days	24 hrs.
	121 OR MORE	ICB	24 hrs.

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching – Two Way and DID Equivalent Group (add/change/increase)	1 TO 8 TRUNKS	High Density: Five (5) Business Days	24 hrs. High Density
DS1 trunk port in place		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 TO 16 TRUNKS	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 TO 24 TRUNKS	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 OR MORE TRUNKS	ICB	24 hrs.
Unbundled Switching – PRI-ISDN Capable Trunk-Side DS1 Trunk port in place	1 TO 8	High Density: Five (5) Business Days	4 hrs. High Density
		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 TO 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 TO 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 OR MORE	ICB	4 hrs.