

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

CASCADIA WATER, LLC,

Respondent.

DOCKET UW-240151

WATER CONSUMER ADVOCATES OF WASHINGTON, INTERVENOR

November 20, 2024

Direct Exhibit of Harry L. Palmer

Resume of Harry L. Palmer

Exh. HLP-2

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Summary of Qualifications

I am a retired Fire Chief with a career that spans 46 years and includes 10 years as a compensated volunteer and 36 years career. My EMS experience includes 25 years as a practicing EMT in both ALS ambulance and aero-medical transport services. I served as **EMS Director** of a Non-Profit EMS system for 19 years. I served as town/county **Fire Marshal** for 13 years. My last fire service position was **Chief of Department**.

Experience

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|--|---|
| Fire Chief, Retired
2010-2022 | South Whidbey Fire/EMS, Freeland WA.
Senior Executive responsible for direction and administration of all areas of the Fire/EMS organization. |
| Fire Chief
2006-2010 | Jackson Hole Fire/EMS, Jackson, WY.
Senior Executive responsible for direction and administration of all areas of the Fire/EMS organization. Chair, Local Emergency Planning Committee. County Hazardous Materials Officer. County Fire Warden. Served as Fire Marshal. |
| Deputy Fire Chief, Prevention & Administration
2004-2006 | Jackson Hole Fire/EMS, Jackson, WY.
Fire Marshal. Responsible for administration of the Fire & Injury Prevention Bureau, the department's Administration Division, and Disaster Preparedness. Responsible for developing and managing the department budget. Chair, Local Emergency Planning Committee. County Hazardous Materials Officer. Deputy County Fire Warden. Acts as Chief in his absence. |
| Deputy Fire Chief, Fire Marshal
1991 – 2004 | Jackson/Teton County Fire Department, Jackson, WY.
Responsible for administration of the Fire Prevention Bureau. Responsible for Code development and enforcement. Chair, Emergency Planning Committee. County Hazardous Materials Officer. Deputy County Fire Warden. Acts as Chief in his absence. |
| Director
1985-2004 | Teton County Emergency Medical Services, Jackson, WY.
Senior Executive officer responsible for leadership of the pre-hospital EMS system. (Volunteer position in the Private non-Profit Organization) |
| Fire Inspector
1986-1991 | Jackson/Teton County Fire Department, Jackson, WY.
Fire Inspector responsible for inspection services, code enforcement, and public |

education. Chair, Local Emergency Planning Committee. County Hazardous Materials Officer. Deputy County Fire Warden. Acts as Chief in his absence.

EMT-I
1985 - 1998
Jackson Hole Air Ambulance, Jackson, WY.
Flight EMT crew member with Critical Care RN and Pilots. Aero-medical transport of critically ill and injured patients with fixed and rotor wing.

Self Employed
1978 - 1986
The Electri Center, Jackson, WY.
Home appliance service and repair company.

Firefighter
1976-1986
Jackson / Teton Co. Fire Department
Serviced in the local fire service as a compensated volunteer.

Manager
1975 - 1978
The Fish & Game Shop, Jackson, WY.
Managed sporting goods retail sales and service.

**River Guide/
Outfitter**
1970 - 1975
Heart Six Guest Ranch, Moran, WY
Conducted river raft trips, horse pack trips and big game hunting trips.

Education

Executive Fire Officer
1992 - 1996
National Fire Academy, Emmitsburg, MD.
Four-year Senior Fire Officer program offered through the United States Fire Administration.

A.A.S. Fire Science
1989 – 1990
Casper College, Casper, WY.
Two-year program.

1970- 1973
University of Wyoming, Laramie, WY.
Biological Science Major, Chemistry and Geology Minors.

Certificates of Training

Over 5000 hours of fire service operations, disaster preparedness and response, Emergency Medical Services, code development and enforcement, hazardous materials, wildfire prevention and firefighting, fire and arson investigation, and fire service management and administration.

Professional Credentials

Executive Fire Officer, National Fire Academy
National Fire Academy Course Instructor, National Fire Academy

Fire Officer III, NFPA 1021
Fire Inspector III, NFPA 1031
Fire Investigator, NFPA 1033
Fire Service Instructor I, NFPA 1041
Public Fire Educator I, NFPA 1035
Fire Department Safety Officer, NFPA 1521
Hazardous Materials Technician, NFPA 472
Uniform Fire Code Inspector, International Conference of Building Officials
International Fire Code Inspector, International Fire Code Institute
Emergency Medical Technician, Intermediate, State Of Wyoming EMS
Advanced Cardiac Life Support Provider, American Heart Association
Peer Counselor, WYO ASSIST Critical Incident Stress Debriefing System
Wyoming Trauma Life Support Instructor, State of Wyoming EMS
Emergency Medical Technician Intermediate Instructor, State of Wyoming EMS
EMS for Children Instructor, State of Wyoming EMS
Emergency Medical Technician Course Evaluator, State of Wyoming EMS

Accomplishments

Wyoming

Formed and managed the fire department's Fire & Injury Prevention Bureau.
Developed the fire inspection, code enforcement, hazardous materials management, disaster response and public education programs for the department.
Formed Teton Area Wildfire Protection Coalition.
Facilitated the merger of the local Fire and EMS systems.
Participated in development of the interagency teams with local, state and federal partners.
Transformed and managed the department budget from wants based to needs based.
Authored the Fire Department's and EMS system's Operations Manuals.
Authored most of the community's original Emergency Operations Plan.
Authored most of the community's original Disaster Mitigation Plan.
Facilitated formation of the Teton Emergency Responders Association.
Successfully acquired approximately \$3 million in local, state and federal grants.
Taught and facilitated implementation of the Incident Command System in all agencies within Town and County Government, Hospital District, and School District.
Participated in formation of the Emergency Service Council design, roles and responsibilities.

Washington

Formed and managed the fire department's Fire & Injury Prevention Bureau.
Participated in development of the interagency teams with local, state and federal partners.
Transformed and managed the department budget from wants based to needs based.
Authored the Fire Department's Operations Manuals.
Successfully acquired approximately \$1.2 million in state and federal grants.
Developed and taught the department's Citizen Emergency Response Team program.

Served as President of Island County EMS Council for 10 years
Served As President of Island County Association of Fire Chiefs for 10 years
Served as Chair of the North Region EMS and Trauma Care Council for 11 years

Professional Affiliations

Washington Fire Chief Association
Washington Fire Commissioners Association
Island County EMS Council
Island County Association of Fire Chiefs
North Region EMS and Trauma Care Council
Wyoming Governor's EMS Advisory Committee, member
Wyoming Ambulance and Emergency Medical Services Association, board member
Wyoming Trauma Coalition, board member
National Fire Protection Association
International Association of Arson Investigators
International Code Council
Wyoming Fire Chief's Association
Wyoming Fire Service Instructor Association
International Association of Fire Chiefs
Wyoming Association of Pre-hospital Providers
International Association of Wildland Fire
National Society of Executive Fire Officers

Awards

1992 Wyoming Governor's Volunteer Action Award
1992 Peter Vase Award, Wyoming EMT of the Year, WAEMSA
1991 EMT of the Year, Teton County Emergency Medical Services
1990 Meritorious Service to Community, Jackson Hole Chamber of Commerce
1990 EMT-I Course Coordinator of the Year, State of Wyoming EMS
1987 EMT of the Year, Teton County Emergency Medical Services