BEFORE THE WASHINTON UTILITIES AND TRANSPORTATION COMMISSION

In the Matter of the Petition of

No. UT-000883

Qwest Corporation Petition for Competitive Classification of Business Services in Specific Wire Centers

TRACER'S RESPONSE TO PUBLIC COUNSEL'S PETITION FOR RECONSIDERATION

I. INTRODUCTION

In its Seventh Supplemental Order Denying Petition and Accepting Staff's Proposal, entered December 18, 2000 (hereinafter, the "Order"), this Commission granted competitive classification to all of Qwest's business services delivered over DS-1 or larger circuits in 23 wire centers throughout the state. In addition, the Commission waived the requirement that Qwest comply with the prohibitions against unreasonable preference and discrimination contained in RCW 80.36.170 and RCW 80.36.180, with respect to these services. In December 2000, both Public Counsel and Commission Staff filed separate petitions, requesting that the Commission reconsider its decision to waive the prohibitions against unreasonable preference and rate discrimination. Pursuant to this Commission's Request for Response and Notice of Opportunity to file Answer, issued January 17, 2001, the Telecommunications Ratepayers' Association for Cost-Based and Equitable Rates ("TRACER") files the following response.

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¹ Public Counsel also requested clarification as to whether all business services purchased by customers who are served over DS-1 circuits as a result of aggregation were classified as competitive under the terms of the Order. TRACER will not address that issue in this response.

II. ARGUMENT

A. The Level of Competition in the Competitively Classified Areas is Insufficient to

Protect Qwest Customers Against Rate Discrimination and Unreasonable

Preference.

2 In RCW 80.36.170 and 80.36.180, Washington law prohibits utilities from unduly dis-

criminating amongst its customers. Those statutes (respectively) provide that (a) no telecomm-

unications company shall give any undue or unreasonable preference or advantage to any person,

or subject any person to any unreasonable prejudice or disadvantage; and (b) no telecom-

munications company shall, by virtue of any special rate, rebate, etc., unduly or unreasonably

charge any person a greater or less compensation for any service.

3 Under RCW 80.36.330(8), the Commission may waive these prohibitions against unrea-

sonable preference and discrimination for a service classified as competitive if the Commission

finds that competition in the marketplace will serve the same purpose and protect the public

interest. However, the evidence in this case supports no such conclusion. Indeed, although the

Commission found that effective competition exists in the 23 wire centers covered by its Order,

the evidence suggests that there are many customers in those areas that have no reasonable

alternatives to Qwest services, and thus will be unprotected should Qwest exercise its right to

discriminate.

4 First, as pointed out by the Commissioners at hearing, Qwest has failed to produce

evidence in this case to show that all customers in the wire centers at issue have reasonably

available alternatives to Qwest services. See, e.g., Tr. pp. 387-388. In granting competitive

classification to Qwest's business services provided over DS-1 or larger circuits, this Commis-

sion made an implicit finding that with respect to those services, there is no significant captive

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customer base. See Order, p. 3. Nonetheless, the unrebutted evidence in this case suggests that

at least some Qwest customers have no reasonable alternatives to Qwest services. See Brief of

Public Counsel and TRACER, pp. 20 -36, and evidence cited therein.

5 It is significant in this regard that, in finding that effective competition exists for services

provided over DS-1 and larger circuits, the Commission appears to have relied almost entirely on

the availability to competitors of special access circuits. See Order, p. 19. Similarly, Staff's

recommendation that the Commission competitively classify business services provided over

DS-1 or larger circuits is *explicitly* based upon the availability of high capacity special access

circuits. See Ex. 202. And yet, the only direct evidence in the record regarding the availability

of special access circuits is the testimony of Kaylene Anderson of XO, who states that com-

petitors are having difficulty obtaining them. See Ex. 281T. Moreover, in many of the areas

covered by the Commission's Order, these high capacity special access circuits have also been

competitively classified, thus allowing Qwest the ability to further limit competitor's access to

them through calculated price increases. See In the Matter of the Petition of US West

Communications, Inc., for Competitive Classification of its High Capacity Circuits in Selected

Geographical Locations, Eighth Supplemental Order Granting Amended Petition for Classi-

fication, at 15, Docket No. UT-990022 (Dec. 1999) (hereinafter "High Capacity Case, Eighth

Supplemental Order"). Thus, many of the customers affected by the competitive classification

will be vulnerable to an attempt by Qwest to discriminate.

6 Second, there is ample evidence in the record to suggest that with its grant of competitive

classification, Qwest will have the incentive to discriminate amongst its customers based upon

the competitive alternatives available to them. Once Qwest's price changes are freed from regu-

latory oversight, it will be in Qwest's interest to file relatively higher tariffed rates for business

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services, while it cuts special deals by contract for all customers in areas where it perceives it

faces real competition. And if successful, over time, in eliminating the competitive threat, Qwest

can and will just as easily raise prices where competition once existed. As observed by

Dr. Goodfriend: "Competitive classification [will] provide[] Qwest an enhanced opportunity to

fit the circumstances of the competition facing each distinct customer." Ex. 168T, ll 3-4. Freed

from the statutory constraints against unreasonable preference and discrimination, many Qwest

customers will be defenseless against such pricing tactics. Clearly, the competition which does

exist in the 23 wire centers is inadequate to protect the public interest.

B. Prior Commission Decisions Suggest that RCW 80.36.170 and 80.36.180 Should

Not Be Waived in This Case.

7 In the past, when this Commission has classified other Qwest services as competitive, it

has declined to waive the prohibitions against undue preference and discrimination contained in

RCW 80.36.170 and RCW 80.36.180. For instance, when the Commission classified certain of

Qwest's high capacity circuits as competitive in Docket No, UT-990022, it did not waive these

statutory prohibitions. See High Capacity Case, Eighth Supplemental Order. Similarly, when the

Commission classified Qwest's intraLATA toll service as competitive, it did not waive the statu-

tory prohibitions against undue preference and rate discrimination. In the Matter of the Petition

of US West Communications, Inc., for Competitive Classification of its IntraLATA Toll Service,

Commission Order Granting Petition, Docket No. UT-990021 (Jan. 1999). The Commission

apparently determined that, while it may have been appropriate to competitively classify Qwest's

intraLATA toll service and high capacity circuits, the competitive market for these services was

not yet sufficiently developed to protect Qwest customers against undue preference and rate

discrimination. In this case, where the evidence suggests that business customers do exist in the

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relevant wire centers who do not have access to reasonable alternatives to Qwest service, it is critical that the Commission retain the protections offered in RCW 80.36.170 and 80.36.180.

III. CONCLUSION

8 For all of the above reasons, this Commission should grant the petition of Public Counsel and Commission Staff, and deny Quest's request for waiver of RCW 80.36.170 and 80.36.180.
DATED this 22nd day of January, 2001.

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