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Mr. Steven V. King Executive Director and Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive SW P.O. Box 47250 Olympia, WA 98504-7250

Subject: DOCKET UT-090842 – 2013 ANNUAL REPORT CARD TO CUSTOMERS

Dear Mr. King:

August 6, 2013

Pursuant to paragraph 21 in Appendix A, Attachment 1 in Order 06 in Docket UT-090842, enclosed is Frontier Communications Northwest Inc.'s Annual Report Card to customers for 2013. The report will be included with customer bills to coincide with the bill credit for the missed metrics.

If you have any questions concerning this filing, please call me at 972-908-4415 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

Jim Duglos

Kim Douglass Manager - Regulatory Affairs

Enclosure