## J. A. Gipson Advisors, PLLC

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July 19, 2023

Received

## **Via Electronic Filing**

Records Management Jul 19, 2023

Amanda Maxwell Executive Director/Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive, S.W. Olympia, WA 98504-7250

Re: Boomerang Wireless LLC d/b/a enTouch Wireless ("Boomerang Wireless")
Notice of Lifeline Legacy Plan Expiration; Docket No. UT-121610

Dear Ms. Maxwell:

Boomerang Wireless, LLC d/b/a enTouch Wireless ("enTouch Wireless") hereby notifies the Washington Utilities and Transportation Commission that its Lifeline Legacy Plan (p/k/a 1000 Bundled Voice Plan) will expire effective September 26, 2023. enTouch Wireless subscribers on the Lifeline Legacy Plan will be moved to the 1000 Bundled Voice FREE Plan. Subscribers need not do anything for the change to maintain their Lifeline Benefit with the 1000 Bundled Voice FREE Plan.

Both the Lifeline Legacy Plan and the 1000 Bundled Voice FREE Plan are Lifeline 'Bundled Voice Plans' that meet the FCC Voice Minimum Service Standard (MSS). Both plans have 1,000 voice minutes, 100MB of data, and are free to qualifying Lifeline subscribers. The difference is that the Lifeline Legacy Plan had unlimited texts whereas the 1000 Bundled Voice Free Plan includes 500 texts.

Due to the reduction of texts available in the 1000 Bundled Voice FREE Plan, impacted subscribers will receive a series of notices over a 60-day period. On September 26, 2023, enTouch Wireless will begin updating the impacted accounts with the 1000 Bundled Voice FREE Plan.

If a subscriber decides to transfer their Lifeline Benefit to another service provider, they can find other Lifeline service providers in their area using the USAC's 'Companies Near Me' tool available at <a href="https://cnm.universalservice.org">https://cnm.universalservice.org</a>, enTouch Wireless does not assess any fees or penalties for transfer of a Lifeline benefit to another service provider.

If you should have any questions or concerns, you may contact Julia Redman-Carter, Regulatory & Compliance officer, at <u>Julia.RedmanCarter@viaoneservices.com</u>.

Sincerely,

J.A. GIPSON ADVISORS, PLLC

Andrew Ginson

JAG/ssb

ecc: Lesli Rowe Marcee
Julia Redman-Carter

Regulatory@enTouchwireless.com