

**INLAND TELEPHONE COMPANY**  
Corporate Offices

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Hosley, WA 98941

**INLAND  
TELEPHONE**

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August 18, 2006

Via electronic filing and USPS certified mail, return receipt requested

Ms. Carole J. Washburn, Executive Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive SW  
Olympia, WA 98504-7250

Re: Inland Telephone Company ETC Certification and Report  
WUTC Docket No. UT-0603052

Dear Ms. Washburn:

Pursuant to a request by Commission Staff, Inland Telephone Company hereby substitutes Report No. 3 as follows:

Report 3 - WAC 480-123-070(4): The Company reports that during the calendar year 2005, the Company did not receive from to the Federal Communications Commission any complaints against the Company made by the Company's customers. The Company reports that it is aware of three (3) complaints during the calendar year 2005 to the Consumer Protection Division of the Office of the Attorney General of the State of Washington concerning the services provided to its customers by the Company. Two (2) of these complaints were deemed by Washington Utilities and Transportation Commission ("WUTC") staff to be interexchange carrier problems and the Company was subsequently removed from the complaints. The remaining complaint involved an operator completed call and related charges. Although the Company believed that the customer probably did ask the operator to complete the call, the Company felt it was in the Company's, as well as the customer's, best interest to resolve this issue amicably.

Sincerely,



Gregory A. Maras  
Secretary

cc: Rick Finnigan