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February 18, 2022

Ms. Amanda Maxwell Executive Director and Secretary Washington Utilities & Transportation Commission 621 Woodland Square Loop SE Olympia, WA 98503

RE: UG-061721 Customer Service Quality Report for 2021

Dear Ms. Maxwell

In accordance with Commitment 22 of the Cascade Natural Gas/MDU Resources merger docket (UG-061721), enclosed for filing is Cascade Natural Gas' Annual Customer Service Quality report for 2021.

If there are any questions regarding this report, please contact me at (208) 377-6015.

Sincerely,

/s/ Lori A. Blattner

Lori A. Blattner
Director, Regulatory Affairs
Cascade Natural Gas Corporation
8113 W. Grandridge Blvd.
Kennewick, WA 99336-7166
Lori.blattner@intgas.com

Attachment