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Records Management

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**CONTACT INFORMATION COMPLIANCE FILING (WAC 480-120-414)**

<b>Company Name:</b>	<b>Inmate Calling Solutions, LLC d/b/a ICSolutions</b>
<b>Service Provided:</b>	Prepaid and collect calling from correctional institutions.
<b>Emergency Plan (Y/N):</b>	Y
<b>Emergency Plan Filed with UTC (Y/N):</b>	N
<b>Network Operations Center (Y/N):</b>	N
<b>Network Operations Center Location:</b>	N/A

(UBI: 602 335 874)

	<u>Name</u>	<u>Title</u>	<u>24 HR (Y/N)</u>	<u>Address</u>	<u>Email</u>	<u>Telephone</u>	<u>Cell</u>	<u>Change from 2021</u>
<b>Regulatory Contact:</b>	Ken Dawson	Director Contracts & Regulatory	N	2200 Danbury Street San Antonio, TX 78217	<a href="mailto:kdawson@icsolutions.com">kdawson@icsolutions.com</a>	210-581-8104	925-899-1428	N
<b>Primary Emergency Contact:</b>	Mike Kennedy	Vice President	N	2200 Danbury Street San Antonio, TX 78217	<a href="mailto:mkenedy@icsolutions.com">mkenedy@icsolutions.com</a>	210-581-8109	251-533-0046	N
<b>Alternate Emergency Contact:</b>	Brendan Philbin	Vice President	N	2200 Danbury Street San Antonio, TX 78217	<a href="mailto:bphilbin@icsolutions.com">bphilbin@icsolutions.com</a>	210-581-8102	408-838-1157	N
<b>Network Operations Manager:</b>	Brian Dietert	Network Director	N	2200 Danbury Street San Antonio, TX 78217	<a href="mailto:bdietert@icsolutions.com">bdietert@icsolutions.com</a>	210-477-7340	832-561-8010	N
<b>24-Hour Emergency Contact:</b>	Brian Dietert	Network Director	Y	2200 Danbury Street San Antonio, TX 78217	<a href="mailto:bdietert@icsolutions.com">bdietert@icsolutions.com</a>	210-477-7340	832-561-8010	N

Signed: 

Date: 11/1/2022