



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

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March 31, 2023

Amanda Maxwell, Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop S.E., Lacey, WA 98503
P. O. Box 47250
Olympia, Washington 98504-7250

RE: Global Connection Inc. of America dba StandUp Wireless (initial compliance filing)
Docket UT-220524

Dear Ms. Maxwell:

On February 23, 2023, the Washington Utilities and Transportation Commission (Commission) entered Order 01, "ORDER GRANTING ELIGIBLE TELECOMMUNICATIONS CARRIER DESIGNATION WITH CONDITIONS AND EXEMPTION FROM RULE," in the above-referenced docket. Order 01, among other things, required Global Connection Inc. of America dba StandUp Wireless (Company) to provide an initial compliance filing within 30 days (prior to offering Lifeline services).¹

On March 22, 2023, the company submitted its initial compliance filing including the following information to meet the requirements of Condition number one:

- a. Global Connections's Lifeline rate plans, terms, and conditions: the rates, terms and conditions shall include all provisions that apply to the Lifeline services offered by Global Connection Inc. of America in Washington State and detailed procedures explaining how customers can participate in a particular Lifeline plan,
- b. Global Connection's proposed language to be used in all advertising of Lifeline services and on its websites. The language included information directing customers to the Washington State Office of the Attorney General for complaints regarding any Lifeline service issues, and
- c. Global Connection's Lifeline Customer Application Form.

¹ UT-220524, Order 01, Appendix A, ¶1.

Based on Commission Staff's review of the compliance filing including the data request responses that were provided by the Company; Staff believes that Global Connection Inc. of America dba StandUp Wireless's compliance filing should be approved, and recommends the Commission issue a Compliance Acknowledgement Letter approving this filing so that the Company may then begin to offer its services to low-income consumers in Washington.

Sincerely,

Tim Zawislak
Senior Regulatory Analyst