Service Date: April 25, 2019

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

DOCKET UT-190262 (Consolidated)

Complainant,

v.

QWEST CORPORATION, d/b/a CENTURYLINK QC

Respondent.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYTEL OF COWICHE, INC., d/b/a/ CENTURYLINK,

Respondent.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

CENTURYTEL OF WASHINGTON, INC., d/b/a/ CENTURYLINK,

Respondent.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION,

Complainant,

v.

DOCKET UT-190263 (Consolidated)

DOCKET UT-190264 (Consolidated)

DOCKET UT-190265 (Consolidated)

CENTURYTEL OF WASHINGTON, INC., d/b/a/ CENTURYLINK,

Respondent.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION.

DOCKET UT-190266 (Consolidated)

Complainant,

v.

ORDER 01

UNITED TELEPHONE COMPANY OF THE NORTHWEST d/b/a/ CENTURYLINK,

Respondent.

ORDER OF CONSOLIDATION; COMPLAINT AND ORDER SUSPENDING TARIFF REVISIONS

BACKGROUND

- On April 8, 2019, the above-captioned CenturyLink companies¹ filed with the Washington Utilities and Transportation Commission (Commission) revisions to their currently effective tariffs, as listed in Appendix A of this Order. The primary purpose of the Companies' filings is to discontinue automatic location identification services currently described in the Emergency 9-1-1 service sections of the Companies' tariffs.
- Specifically, Qwest revises Tariff WN U-49 to delete Private Switch/Automatic Location Identification (PS/ALI) services, and all associated language and rates, from the Emergency 9-1-1 (E-911) Service section of the tariff. Cowiche revises Tariff WN U-4 to delete the former statement in the E-911 Service section of the tariff regarding the statewide provision of ALI services by Cowiche within the state of Washington.
- CenturyTel of Washington revises Tariff WN U-3 to delete the former statement in the E-911 Service section of the tariff regarding the statewide provision of ALI services by CenturyTel of Washington within the state of Washington. CenturyTel of Washington also revises Tariff WN U-11 to a) delete PS/ALI services and all associated language and rates from, and b) add a new statement as part of Sheet 24 in, the E-911 Service section

¹ Qwest Corporation d/b/a CenturyLink QC (Qwest), CenturyTel of Cowiche d/b/a CenturyLink (Cowiche), CenturyTel of Washington, Inc. d/b/a CenturyLink (CenturyTel of Washington), and United Telephone Company of the Northwest d/b/a CenturyLink (United Telephone) (collectively, "the Companies").

regarding the discontinuation of the statewide provision of ALI services by CenturyTel of Washington within the state of Washington.

4 United Telephone revises Tariff WN U-5 to a) delete PS/ALI services and all associated language and rates from, and b) modify the former statement in, the E-911 Service section regarding discontinuation of the statewide provision of ALI services by United Telephone within the state of Washington. Sheet 25 also instructs multi-line telephone systems and customer-owned private branch exchanges on the responsibility of customers to update the new service provider of the ALI database, via a third-party vendor, with the individual station address information.

DISCUSSION

Consolidation

The tariff revisions in Dockets UT-190262, UT-190263, UT-190264, UT-190265, and UT-190266 involve common issues of fact and law, *i.e.*, the discontinuation of ALI services by affiliated companies. On its own motion, pursuant to WAC 480-07-320, the Commission consolidates these dockets for Commission consideration.

Tariff Revisions

Because these tariff revisions might injuriously affect the rights and interests of the public and the Companies have not demonstrated that the tariff revisions are in the public interest, the Commission suspends the tariff filings and will hold public hearings, if necessary, to determine whether the proposed tariff revisions are in the public interest.

FINDINGS AND CONCLUSIONS

- 7 (1) The Commission is an agency of the State of Washington vested by statute with the authority to regulate the rules and practices of public service companies, including telecommunications companies.
- 8 (2) Qwest, Cowiche, CenturyTel of Washington, and United Telephone are telecommunication companies and public service companies subject to Commission jurisdiction.
- 9 (3) The tariff revisions that the Companies filed on April 8, 2019, would discontinue automatic location identification services and might injuriously affect the rights and interest of the public.

10 (4) The Companies have not demonstrated that the tariff revisions are in the public interest.

ORDER

THE COMMISSION ORDERS:

- 11 (1) The tariff revisions that Qwest Corporation d/b/a CenturyLink QC, CenturyTel of Cowiche d/b/a CenturyLink, CenturyTel of Washington, Inc. d/b/a CenturyLink, and United Telephone Company of the Northwest d/b/a CenturyLink filed on April 8, 2019, are suspended.
- 12 (2) The Commission will hold hearings at such times and places as may be required.
- Qwest Corporation d/b/a CenturyLink QC, CenturyTel of Cowiche d/b/a CenturyLink, CenturyTel of Washington, Inc. d/b/a CenturyLink, and United Telephone Company of the Northwest d/b/a CenturyLink must not change or alter the tariffs filed in these dockets during the suspension period unless authorized by the Commission.

DATED at Olympia, Washington, and effective April 25, 2019.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

DAVID W. DANNER, Chairman

ANN E. RENDAHL, Commissioner

JAY M. BALASBAS, Commissioner

Appendix

Proposed Tariff Revisions to be Effective May 8, 2019

Docket UT-190262, Qwest Corporation d/b/a CenturyLink QC

Tariff	Section	Revision
WN U-49	9	1st Revised Sheet 16
WN U-49	9	1st Revised Sheet 18
WN U-49	9	1st Revised Sheet 21
WN U-49	9	1st Revised Sheet 22
WN U-49	9	1st Revised Sheet 29
WN U-49	9	1st Revised Sheet 30
WN U-49	9	1st Revised Sheet 31
WN U-49	9	1st Revised Sheet 38
WN U-49	9	1st Revised Sheet 39

Docket UT-190263, CenturyTel of Cowiche d/b/a CenturyLink

Tariff	Section	Revision
WN U-4	3	Second Revised Sheet 8

Docket UT-190264, CenturyTel of Washington, Inc. d/b/a CenturyLink

Tariff	Section	Revision
WN U-3	3	Second Revised Sheet 10

Docket UT-190265, CenturyTel of Washington, Inc. d/b/a CenturyLink

Tariff	Section	Revision
WN U-11	3	First Revised Sheet 12
WN U-11	3	First Revised Sheet 13
WN U-11	3	First Revised Sheet 16
WN U-11	3	First Revised Sheet 17
WN U-11	3	Original Sheet 21
WN U-11	3	First Revised Sheet 23
WN U-11	3	Second Revised Sheet 24
WN U-11	3	First Revised Sheet 29
WN U-11	3	First Revised Sheet 20

Docket UT-190266, United Telephone Company of the Northwest d/b/a CenturyLink

Tariff	Section	Revision
WN U-5	Preface	Third Revised Sheet 1
WN U-5	3	Second Revised Contents Sheet 1
WN U-5	3	First Revised Sheet 22
WN U-5	3	First Revised Sheet 23
WN U-5	3	First Revised Sheet 25