Docket No. TE-170951 - Vol. I

In the Matter of the Investigation of Puget Express, LLC

October 18, 2017



1325 Fourth Avenue • Suite 1840 • Seattle, Washington 98101

206.287.9066

www.buellrealtime.com

Olympia | 360.534.9066 | Spokane | 509.624.3261 | National | 800.846.6989

email: info@buellrealtime.com



טט	CKELINO. 1E-170931 - VOI. 1		10/10/201
1 2	Page 1 BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION		Page 3
3		1	HEARING VOLUME I: INDEX
4 5	In the Matter of the Investigation of PUGET EXPRESS, LLC Docket No. TE-170951	3	WITNESSES: PAGE
6 7	For Compliance with WAC 480-30-221	5	JASON SHARP Direct Examination by Mr. Roberson 13
8)	6	ISAIAH FIKRE
9 10	BRIEF ADJUDICATIVE PROCEEDING, VOLUME I	8	Direct Testimony by Mr. Fikre 29 Cross-Examination by Mr. Roberson 43
11	Pages 1 - 53	9	
12	ADMINISTRATIVE LAW JUDGE RAYNE PEARSON	11	EXHIBITS FOR IDENTIFICATION ADMITTED JS-1 Safety Compliance Report 17
13 14	9:30 a.m.	12 13	JS-1 Safety Compliance Report 17
15	October 18, 2017	14	
16	Washington Utilities and Transportation Commission	15	* * * *
17	1300 South Evergreen Park Drive Southwest Olympia, Washington 98504-7250	16	
18		17	
19		18	
20	REPORTED BY: ANITA W. SELF, RPR, CCR #3032	19	
21	Buell Realtime Reporting, LLC. 1325 Fourth Avenue	20	
22	Suite 1840 Seattle, Washington 98101	22	
23 24	206.287.9066 Šeattle 360.534.9066 Olympia	23	
25	www.buellrealtime.com	25	
	Page 2		Page 4
	2		4
1	APPEARANCES	1	OLYMPIA, WASHINGTON; OCTOBER 18, 2017
2	ADMINISTRATIVE LAW JUDGE:	2	9:30 A.M.
3	RAYNE PEARSON Washington Utilities and	3	PROCEEDINGS
4 5	Washington Utilities and Jransportation Commission	5	JUDGE PEARSON: Good morning. This is
6	Transportation Commission 1300 So. Eyergreen Park Drive SW Olympia, Washington 98504 300 665 136 rpearson@utc.wa.gov	6	Docket TE-170951, which is captioned In the Matter of
7	360 664.1136 mgton occur rpearson@utc.wa.gov	7	the Investigation of Puget Express, LLC, for
8		8	Compliance with Washington Administrative Code
9	FRANSPORTATION UTILITIES AND	9	480-30-221.
10	JEFF ROBERSON Attorney General of Washington	10	My name is Rayne Pearson. I'm the
11 12	O Box 40128 Olympia, Washington 98504-0128	11	administrative law judge presiding over today's brief adjudicative proceeding, and today is Wednesday,
13	Ölympia, Washington 98504-0128 360,664,1188 jroberso@utc.wa.gov	12 13	October 18, 2017, at just after 9:30 a.m.
14	FOR RESPONDENT PUGET EXPRESS, LLC:	14	So we're here today because on
15	Isaiah Fikre	15	September 13th, 2017, the Commission issued a Notice
16	ALSO PRESENT:	16	of Intent to Cancel Certificate and Notice of Brief
17		17	Adjudicative Proceeding setting time for oral
18	Matthew Perkinson Jason Sharp	18	statements.
19	* * * *	19	The Commission issued the Notice of Intent to Cancel following a compliance review of Puget
2021		20	Express conducted by Commission staff in August 2017,
22		22	which resulted in a proposed unsatisfactory safety
23		23	rating for the company, so the company was required to
		24	file a proposed safety management plan.
24		24	me a proposed safety management plan.

Page 5 Page 7 5 1 Mr. Fikre? 1 it's viable financially, if it's a viable move for me MR. FIKRE: Yes, I have plenty of 2 to be able to just go ahead and just eliminate that, 3 opportunity to do that. Some of them were a little 3 then that's the direction that I will go. tougher to compile. So, you know, my -- you know, I didn't JUDGE PEARSON: Is your microphone on? Is come here with the intention to -- basically what I 5 the red light on? had in mind was, you know, this meeting right here MR. FIKRE: No. will determine if -- if the fees goes down 7 JUDGE PEARSON: If you could pull it significantly to the point where, you know, I'll 8 towards you -then -- to the point where it's a viable option for me 9 to move forward, then I'll go ahead and complete it 10 MR. FIKRE: Okay. JUDGE PEARSON: -- and press the button. before -- before the deadline. If not, then -- then 11 12 When the red light comes on, you can speak into the that's the decision to be made after the meeting, 12 microphone. Thank you. 13 13 so --MR. FIKRE: Yeah. So I start working on a JUDGE PEARSON: Okay. So just so you 14 14 variety of things, obviously. One thing -- well, to 15 know, most likely there won't be a decision made on 15 answer your question, yes. I can elaborate if you the penalty amount by the end of the day today, 16 16 particularly since you haven't prepared a safety 17 want. management plan, which is what Staff would need to see JUDGE PEARSON: No. We'll get to that. I 18 just wanted to know if you have completed the proposed in order to make a recommendation about a possibly --19 19 safety management plan and given it to Staff or --MR. FIKRE: Right. 2.0 20 MR. FIKRE: It's not complete, but it's in JUDGE PEARSON: -- reduced penalty. So 21 21 22 the process of -you're not going to get that answer here today. 22 JUDGE PEARSON: Okay. When do you plan to 23 23 You will have an opportunity to address 24 complete it? Because you do understand that we're 24 the violations and explain what you've done to correct 25 operating up against a clock right now, and if it's 25 them, and what steps you're taking to prevent them Page 6 Page 8 6 8 1 not --1 from happening again. 2 MR. FIKRE: From my understanding --2 But other than that, like I said, we're on JUDGE PEARSON: Hold on a second. If it's a tight time frame here. And it sounds like the other 3 4 not completed and approved by Staff by next Friday, option you're considering is voluntarily cancelling October 27th, you will lose your certificate. your permit? MR. FIKRE: That was my understanding too, 6 MR. FIKRE: Right. 6 so I'm aware about that. 7 JUDGE PEARSON: Okay. So you may not 8 JUDGE PEARSON: Okay. So when do you plan 8 have --MR. FIKRE: I also -- I also, for me it's to have it complete? 9 9 MR. FIKRE: I intend to have it complete a winning situation one way or another, because it's a 10 11 prior to that, but this meeting right here will also learning experience, you know, for the -- you know, 12 determine to which direction I'll be going as well, for the Department as well, based on being able to 13 **so--**13 operate, you know, a limousine license, which is 14 JUDGE PEARSON: What do you mean by that? 14 different. MR. FIKRE: Basically the main reason why But I need to -- I need to let you guys 15 15 16 I came here is -- I don't have any objection to the know why these violations are likely to happen with finding of the report. The only reason why I came anybody and everybody out there, and -- maybe not 17 18 here is to let you know that I do agree with that. 18 everybody, but the majority of the people. However, the -- the penalties is very And I think rather than random -- I 19 19 20 heavy to the point where I may not just -- I may not communicate that with the investigators too -- I would like -- I learned so much in this -- you know, in this 21 continue doing that business. 22 That is, I make a living by providing particular encounter that I had with the 23 tourism and transportation using the limousine 23 investigating, you know, crew, these violations are 24 license, not UTC, something that I wanted to expand. 24 less likely to happen. Any kind of violations are 25 However, in looking at the penalty and -- you know, if 25 less likely to happen where there's an inspection

Page 9 Page 11 9 11 1 assessment with the proposed safety rating docket. 1 every year, mandatory inspection. Like in the Town And I'm assuming that neither party has an objection 2 Car business, City of Seattle does that. to consolidating these dockets? So I care so much about the profession, 3 4 and I don't necessarily have to satisfy the -- you 4 MR. ROBERSON: Staff has no objection. 5 know, my compassion in the profession that I'm 5 JUDGE PEARSON: Okay. 6 committed to through UTC, I can always do it with --And you're okay with that? 6 MR. FIKRE: I'm okay with that, yeah. you know, mostly I do it with the limousine license as 7 well. JUDGE PEARSON: Okay. So then we will 8 8 But at the same time, I don't feel pretty consolidate Dockets TE-170951 and TE-170950, and we'll 9 9 good -- I don't feel comfortable doing business with hear from the parties on both dockets this morning. 10 11 these kind of violations, because I'm putting these --So when I call on each party to testify, I 11 12 you know, putting the public at risk, basically. will swear you in with the oath of witness so that 12 So if there's something that I cannot do, anything you tell the Court will be under oath and 13 14 but at least, you know, if there's a way maybe the will be considered sworn testimony. 15 Commission can consider to give some sort of finding 15 And for the court reporter's benefit, as I where there will be a mandatory, you know, every year, mentioned, please speak slowly and clearly and use the 16 16 microphone on the table in front of you. And once once a year, or every other year rather than random, because I went a long period of time without being you're sworn in, you can present your testimony and 18 inspected. introduce any exhibits that you've pre-filed, which I 19 19 And these -- you know -- you know, these don't believe you have, Mr. Fikre. 2.0 20 21 violations could have been -- you know, I'm a rookie, 21 So let's just start by taking an 22 basically. When I came in, I really didn't have appearance from Commission staff. 22 anybody to talk to in terms of, you know -- or City of MR. ROBERSON: Good morning. My name is 23 23 24 Seattle inspection on the limousine is, hey, you know, Jeff Roberson, R-O-B-E-R-S-O-N. I'm an assistant 25 you set up an appointment every year. 25 attorney general representing Staff. My address is Page 10 Page 12 10 12 JUDGE PEARSON: Okay. I'm just going to 1 1400 South Evergreen Park Drive SW, P.O. Box 40128, 2 stop you right there, because what you're talking Olympia, Washington 98504. My email address is 3 about is a little bit outside of the scope of what jroberso@utc.wa.gov, and my phone number is we're addressing here today, and you will get an (360) 664-1188. 5 opportunity to speak. 5 JUDGE PEARSON: Thank you. My point was, you most likely won't have And Mr. Fikre, if you could please state 6 6 enough information at the conclusion of today's your full name and spell your last name and your 7 hearing to make the decision that you're talking 8 address for the record. about, so just please keep that in mind. MR. FIKRE: Isaiah Fikre, Isaiah spelled 9 9 MR. FIKRE: Right. I didn't know that, I-S-A-I-A-H. last name F-I-K-R-E. And the address is 10 10 11 but that's fine, so --11 3800 South 176th Street, SeaTac, Washington 98188. JUDGE PEARSON: Okay. JUDGE PEARSON: Okay. And a phone number? 12 12 MR. FIKRE: I was given a deadline --MR. FIKRE: (206) 949-9095. 13 13 14 JUDGE PEARSON: And also please don't 14 JUDGE PEARSON: And an email address? 15 speak over me. We need to speak one at a time because MR. FIKRE: You can use 15 we have a court reporter who's taking down everything 16 info@pugetexpress.com. that we're saying. So wait for your opportunity to 17 JUDGE PEARSON: Okay. 17 So let's first have Staff today address 18 speak, please, or let me know if you have something 18 you want to say. the proposed safety rating. And following Staff's 19 19 presentation, Mr. Fikre, you'll have an opportunity to 20 So you mentioned the penalty that was 21 assessed in Docket TE-170950 in the amount of \$8,300, ask Staff's witness any questions, and then you can and you filed an application for mitigation of that present testimony and address the violations in the 22 23 penalty on September 28th and requested that we assess 23 penalty assessment. a reduced penalty. And then once you're done testifying, 24 24 And so we can consolidate the penalty 25 Staff's attorney may have some questions for you. And 25

Page 13 Page 15 1 then Staff will make a recommendation possibly on the Q. Does Staff perform safety investigations on carriers that the Commission regulates? 2 penalty, depending on what information comes out 2 3 today, but it's also possible that Staff won't be A. Yes. 4 prepared to make a recommendation until they see the Q. And why does Staff do that? proposed safety management plan from you. A. To ensure the motor carriers are operating in 5 6 Do you have any questions before we get 6 compliance with the safety regulations. started? Q. And how does Staff typically perform a safety 7 7 MR. FIKRE: No. investigation? 8 8 JUDGE PEARSON: All right. Then 9 9 A. A typical safety investigation is set out over Mr. Roberson, you can call your first witness. several stages, beginning with a pre-investigation in 10 10 which we look into the history of the motor carriers 11 MR. ROBERSON: Good morning. Staff would call Jason Sharp. through Commission files and federal and state JUDGE PEARSON: Mr. Sharp, if you could 13 databases. 13 stand and raise your right hand. We will make an initial contact with the motor 14 14 15 carrier and send them some information on which 15 JASON SHARP. records we will need to review, as well as a carrier 16 witness herein, having been 17 first duly sworn on oath, information packet. And we request that that's filled was examined and testified out and returned to us to give us a current picture of 18 their operation. 19 as follows: 19 We will have an initial interview with them in 20 20 21 JUDGE PEARSON: Okay. You may be seated. 21 which we will review the records that we've requested. 22 We'll inspect any vehicles that the carrier has that **DIRECT EXAMINATION** are regulated by the Commission, and we will take that 23 23 24 BY MR. ROBERSON: information and complete an investigative report and 25 Q. Good morning. then schedule a closing interview with the motor Page 14 Page 16 Can you please state your name and spell your carrier going over our findings. 1 Q. Now, when you perform the safety 2 last name for the record? 2 investigation, you look at the carrier's operations in A. Jason Sharp, S-H-A-R-P. 3 a defined period of time, correct? Q. And who employs you? A. The Utilities and Transportation Commission. A. Correct. Q. And what is your occupation? 6 Q. And what is that time period? A. I'm a motor carrier safety investigator. A. The previous 365 days. 7 Q. And how long have you worked for the And so your investigation does not concern 8 8 9 Commission in that capacity? violations committed outside that time period? 9 10 A. Almost one year. 10 A. Not in most circumstances. 11 Q. And can you describe any training that you've 11 Q. So you mentioned that when you finish an 12 had to enable you to carry out your duties? 12 investigation, you write a report, correct? A. Yes. I've successfully completed training 13 A. Correct. 14 through the Federal Motor Carrier Safety 14 And could you turn to the exhibit marked 15 Administration covering North American Standard JS-1? Can you identify that exhibit? 15 16 Level 1 Driver and Vehicle Inspection, Passenger 16 A. Yes, this is my report. 17 Vehicle Inspection, General Hazardous Material 17 Q. Report for what? 18 Inspection, as well as an Investigative Safety A. For the compliance investigation of Puget 18 19 Analysis course. 19 Express, LLC. Q. And are you familiar with the statutes 20 Q. And is that a true and accurate copy of the 20 21 governing charter party and excursion carriers? 21 report you wrote? 22 A. Yes. 22 A. It is. Q. And are you familiar with the Commission MR. ROBERSON: Your Honor, at this point 23 24 regulations implementing those statutes? 24 Staff would move to admit Exhibit JS-1. A. Yes. 25 JUDGE PEARSON: And Mr. Fikre, do you have 25

	cket No. TE-170951 - Vol. I		<u> </u>
	Page 17		Page 19
	any objection?	1	A. Yes. And those would be acute violations and
2	MR. FIKRE: No.	2	critical violations, which are those are the more
3	JUDGE PEARSON: Then I will admit this in	3	serious violations linked to higher accident rates.
4	into the record and mark it as JS-1.	4	Q. And how serious is the failure to maintain a
5	(Exhibit No. JS-1 was marked and	5	drug testing program?
6	admitted.)	6	A. It's an acute violation.
7	BY MR. ROBERSON:	7	Q. And had the Commission previously cited Puget
8	Q. Now, Mr. Sharp, are you familiar with a	8	Express for failing to operate a drug and alcohol
9	company called Puget Express, LLC?	9	testing program?
.0	A. I am.	10	A. It did on their 2012 investigation.
1	Q. And how are you familiar with that company?	11	Q. When you perform a safety investigation, do
2	A. I was the investigator that did their recent	12	you look at whether the carrier's drivers are properly
3	safety investigation.	13	licensed?
4	Q. And who from Puget Express did you speak with	14	A. Yes.
5	in the course of that investigation?	15	Q. And did you make this examination with
6	A. Mr. Fikre.	16	respect to Puget Express's drivers?
7	Q. And I think you mentioned this, but when	17	A. Yes.
8	Staff does an investigation of a company, do you look	18	Q. And did you find anything of note?
9	at their compliance history with the Commission?	19	A. I discovered that the carrier's main driver,
0	A. We do.	20	Michael Kidane, did not have a passenger endorsemen
1	Q. And did you look into Puget Express's	21	on his commercial driver's license, which made him
2	compliance history before this investigation?	22	ineligible to operate the carrier's 30-passenger bus.
3	A. Yes.	23	Q. Did you find that that driver made at least
4	Q. And what did you find?	24	one trip during your inspection window?
5	A. I learned that Puget Express had a previous	25	A. Yes.
	Page 18		Page 20
1	compliance investigation conducted in 2012, and that	1	Q. Do state and federal regulations prohibit
2	serious violations were noted on that report.	2	drivers from operating commercial motor vehicles
3	Q. Okay.	3	without the proper endorsements?
4	Turning to this specific investigation, when	4	A. Yes.
5	you perform a safety investigation, do you look to see	5	Q. And how serious is the violation for failing
6	if the company has an alcohol or controlled substance	6	to comply with that?
7	testing program?	7	A. That is an acute violation.
8	A. Yes, if it's applicable.	8	Q. Now, when you look or when you perform the
9	Q. And did you look for such a program when	9	safety investigation, do you look at the carrier's
0	investigating Puget Express?	10	insurance coverage?
1	A. Yes, I did.	11	A. Yes, I do.
2	Q. And did you find such a program?	12	Q. And did you look at Puget Express's coverage?
3	A. No.	13	A. Yes.
4	Q. And do state and federal regulations require	14	Q. And what happened when you first asked Puget
5	certain carriers to participate in a drug and alcohol	15	Express for its insurance certificate?
6	testing program?	16	A. At the opening interview, Mr. Fikre provided
7	A. Yes. Any motor carrier that operates	17	me a Certificate of Liability along with the carrier
8	commercial motor vehicles requiring their drivers to	18	information packet, both documents naming Zurich
	have a commercial driver's license are, therefore,	19	American Insurance as the carrier's insurance
. 9	nave a commercial univer 3 licelise are, therefole,	179	American mourance as the carrier s mourance

24 so do federal and state regulations set out that certain violations are more serious than others?

23 found for having committed certain serious violations,

20 required to have an alcohol and controlled substance

Q. And you mentioned before that Puget had been

23 certificate? A. Yes. The liability certificate was missing a

25 certificate number, and the policy number that was

Page: 5 (17 - 20)

20 provider, with Marquette Cook & Associates as the

Q. And did you notice anything odd about that

21 insurance agent representing them.

22

21 testing program.

Docket No. TE-170951 - Vol. I Page 21 Page 23 Q. Okay. 1 listed did not match the Form E on file with the 1 Did you follow up with Puget Express about 2 Commission. 2 Q. And what were the effective dates of that any other possible insurance they might have? A. I did. 4 certificate? A. That certificate stated the effective date of Q. Okay. 5 May 4, 2017, through May 4, 2018. 6 A. I contacted Mr. Fikre, in which he told me at Q. So did you investigate that certificate 7 that point that Marquette Cook & Associates was a 8 further? company that had scammed him, and that he was trying A. I did. I discovered that there were -- there to report them, but apparently that anything and 9 10 was an expired insurance binder in Commission files everything about them is false, and that he didn't 10 listing that policy number. know why he handed me a fake insurance certificate, Q. When did that binder expire? 12 but that he must have handed it to me on accident. 13 A. I believe that it expired on May 4, 2011. 13 I then asked him who his current insurance was Q. Did you find anything else in your through, and he stated that he had turned his business 14 14 15 investigation? over to Key Insurance years ago and that their office 15 would be sending me information. A. My investigation of the company's insurance? 16 16 17 Q. Yes. 17 I did receive a liability certificate from Key A. Yes. So I -- as part of our verification of 18 Insurance stating that, effective April 6th, 2017, insurance, I contacted Zurich American Insurance to that Puget Express was insured for \$5 million through verify that the carrier maintained coverage for the American Services Insurance. And so as I verified preceding 365 days, that they weren't involved in any that information with American Services Insurance, accidents, and that they maintained the minimum level they confirmed that the policy went into effect for 22 22 of \$5 million, and was told that Puget Express did not 23 \$5 million on April 6th, 2017. have a current policy through Zurich American 24 At that point, still looking within my scope 25 Insurance, and the policy number, which I referenced 25 of 365 days, I attempted to verify an insurance Page 22 Page 24 1 to them that was on the Form E at the Commission, was 1 coverage prior to April 6th, 2017, in which I received 2 cancelled in July of 2011 due to nonpayment of the a liability certificate, dated April 6, 2016, from Key premium. Insurance showing that Puget Express's 30-passenger Q. Did you look into Marquette Cook & bus was insured at that point, but at a single-limit Associates? level of \$1,050,000, which is below the minimum A. I did. requirement of \$5 million for a 30-passenger bus. Q. And what did you discover? Q. And did you look to see if Puget Express made A. I contacted the office of the insurance 8 any trips without the \$5 million in coverage? A. Yes, I did. commissioner and was told that Marquette 9 Cook & Associates had their license revoked in 2012. Q. Okav. 10 10 Q. And did you look to see whether Puget Express 11 11 And so do state and federal regulations 12 forbid making intentionally false or fraudulent 12 had listed that insurance policy which had been cancelled on any other Commission documents? entries on an application, certificate, report or 13 A. Yes. Marquette Cook & Associates was -- and record? 14 the Zurich American policy was listed on annual A. Yes. 15 15 reports for 2012, 2013 and 2014. 16 Q. And just to be clear, do state and federal 17 Q. And you mentioned that the effective date of regulations require that basically charter carriers 17 the certificate provided to you was May 4th, 2017? carry \$5 million of insurance? 18 18 19 A. Correct. A. Yes. 19 Q. So by my math, that's five years after Q. How serious are the violations for making 20 20 21 Marquette Cook & Associates lost its license, correct? 21 intentionally false or fraudulent entry and failing to A. Correct. 22 carry the proper insurance? 22 Q. Is it unusual to have an effective date after 23 A. Both violations are considered acute.

24

Q. Moving on, when you perform a safety

25 investigation, do you look for driver qualification

24 an agency has its license revoked?

A. Yes.

25

Page: 7 (25 - 28)

Docket No. TE-170951 - Vol. I	10/18/2017
Page 25	Page 27
1 files? 1 to maintain th	ose records?
2 A. Yes. 2 A. Those	are critical violations.
3 Q. And did you look for them when you were 3 Q. And ha	d the Commission previously cited Puget
	ailing to maintain vehicle inspection and
5 A. I did. 5 maintenance	logs?
	their 2012 investigation.
	en you closed with Puget Express, did
	th the company about the need to submit a
	ement plant to address the violations you
10 A. Yes, they do.	
11 Q. And how serious is the failure to maintain 11 A. Yes, I c	lid.
	I you follow up at any point with Puget
13 A. Not having a driver qualification file is a 13 Express?	. you remove up actury point many aget
	everal days prior to the deadline to
	afety management plan, I reached out to
	d was checking on his status with that.
1 7 3 1	your knowledge, at this point has
· ·	s submitted a safety management plan?
	, , ,
	ODEDSON, Staff has no further
a vina inion you position and outsity	ROBERSON: Staff has no further
21 investigation, do you look to see if drivers have 21 questions.	RE DEADCON. Olivin
,	E PEARSON: Okay.
	kre, did you have any questions for
24 Q. And did you look for those records when 24 Mr. Sharp?	
and the second s	TIKRE: No.
Page 26	Page 28
1 A. Yes.	28
2 Q. And did you find them for every trip for	05 BEADOON OL
o service of my	GE PEARSON: Okay. I just have a
1 A. He. William my ee day sample period of records	estions just to clarify. ne repeat violations, I just want to
4 make sure f	hat I understand which were repeat.
6 Without a record of duty status.	plement the alcohol and controlled
1 / Q. And do state and federal regulations require	esting program; yes?
8 record of duty status reports?	WITNESS: Correct.
9 A. Yes. 8 JUD	GE PEARSON: What about permitting a
10 Q. And how serious is the violation to maintain 9 driver to ope	erate a vehicle without a passenger
11 those reports?	nt?
12 A. Again, those are critical violations.	WITNESS: No, that was a first-time
13 Q. When you perform a safety investigation, do 12 violation.	
· · · · · · · · · · · · · · · · · · ·	GE PEARSON: Okay.
15 maintainance.	what about the insurance violation?
10 7. 100.	WITNESS: That was not a repeat
17 Q. And did you look for those records when	CE DEADSON: Okov
118 IIIVESIIQAIIIQ FUQEI EXPIESS!	GE PEARSON: Okay. t about the record of duty status?
119 A. Yes.	LANGULUE IEGOLU OLUUIV SIAIUS!
120 () Did you find them?	-
	WITNESS: No, that was not a repeat.
21 A. No. 21 THE	WITNESS: No, that was not a repeat. GE PEARSON: Okay. Got it.
22 O Do state and federal regulations require	WITNESS: No, that was not a repeat. GE PEARSON: Okay. Got it. WITNESS: Yeah. The
22 Q. Do state and federal regulations require JUD	WITNESS: No, that was not a repeat. GE PEARSON: Okay. Got it.
22 Q. Do state and federal regulations require 23 those records? 21 THE 22 JUD 23 THE	WITNESS: No, that was not a repeat. GE PEARSON: Okay. Got it. WITNESS: Yeah. The GE PEARSON: Thank you.

Page: 8 (29 - 32)

Do	cket No. TE-170951 - Vol. I		10/18/2017
	Page 29		Page 31
	DIRECT TESTIMONY OF MR. FIKRE 29		DIRECT TESTIMONY OF MR. FIKRE 31
1	JUDGE PEARSON: Okay. Thank you. Okay.	1	was that you know, just when I first started the
2	So Mr. Fikre, at this point, if you would	2	business, you know, and pretty much I just limited it
3	stand and raise your right hand, I can swear you in.	3	to one or maybe two in the beginning type of thing.
4	, ,	4	But I'm planning to expand this more.
5	ISAIAH FIKRE, witness herein, having been	5	And based on what needs to be done, needs
6	first duly sworn on oath,	6	to be given proper attention and but, yeah, so
7	was examined and testified	7	and so I just lack of commitment of good
8	as follows:	8	bookkeeping and recordkeeping is what pretty much, you
9	do lonone.	9	know, triggered this, so
10	DIRECT TESTIMONY OF MR. FIKRE	10	JUDGE PEARSON: Okay.
11	BIRLEOT TEOTIMORY OF WIRL FIRRE	11	And do you have a drug and alcohol testing
12	JUDGE PEARSON: You can go ahead and be	12	program in place now?
	seated. And let's just walk through each of the	13	MR. FIKRE: I have contacted several
13	,		
14	violations in the penalty assessment that were just	14	companies, and I chose to get involved with someone
15	discussed and you can explain why the violation	15	who's local, so I pretty much yes, but I haven't
16	occurred and then any steps that you've taken to	16	quite identified if I should go you know, this
17	correct the violation and prevent it from happening	17	person costs I thought I might, you know, go with
18	again. Okay?	18	somewhere local just in case I need to go somewhere,
19	So the first is 49 CFR, part 382.115(a),	19	you know, to get tested or send a driver in the
20	failing to implement an alcohol and controlled	20	future.
21	substances testing program, which was a repeat	21	So like I say, it's fair to say yes.
22	violation from 2012.	22	JUDGE PEARSON: So you're enrolled in a
23	MR. FIKRE: Most of these violations were	23	consortium?
24	done for the simple fact that by the way, I do want	24	MR. FIKRE: I haven't made that decision,
25	to if I can move forward with that question, I do	25	but I've done study to the point I've identified who
	Page 30		Page 32
	Page 30 DIRECT TESTIMONY OF MR. FIKRE 30		Page 32 DIRECT TESTIMONY OF MR. FIKRE 32
	_		_
1	_	1	DIRECT TESTIMONY OF MR. FIKRE 32
1 2	DIRECT TESTIMONY OF MR. FIKRE 30	1 2	DIRECT TESTIMONY OF MR. FIKRE 32
	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one		DIRECT TESTIMONY OF MR. FIKRE 32 to go with.
2	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse	2	DIRECT TESTIMONY OF MR. FIKRE 32 to go with. JUDGE PEARSON: But you understand that
2	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like	2	DIRECT TESTIMONY OF MR. FIKRE 32 to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in
2 3 4	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever.	2 3 4	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate?
2 3 4 5	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't	2 3 4 5	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually
2 3 4 5 6	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just	2 3 4 5 6	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far asyou know, I operate from home basically, so, you know,
2 3 4 5 6 7	DIRECT TESTIMONY OF MR. FIKRE 30 want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that	2 3 4 5 6 7	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in
2 3 4 5 6 7 8 9	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to	2 3 4 5 6 7 8	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession.
2 3 4 5 6 7 8 9	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this.	2 3 4 5 6 7 8 9	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents
2 3 4 5 6 7 8 9 10	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight	2 3 4 5 6 7 8 9 10	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their
2 3 4 5 6 7 8 9 10 11 12	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license,	2 3 4 5 6 7 8 9 10 11	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their
2 3 4 5 6 7 8 9 10 11 12 13	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have	2 3 4 5 6 7 8 9 10 11 12 13	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, for potential
2 3 4 5 6 7 8 9 10 11 12 13 14	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you	2 3 4 5 6 7 8 9 10 11 12 13	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far asyou know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also theirhaving files rather than you know, with a checklist
2 3 4 5 6 7 8 9 10 11 12 13 14 15	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am	2 3 4 5 6 7 8 9 10 11 12 13 14 15	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, with a checklist of what I need.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as well. So a lot of these violations have been	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far asyou know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also theirhaving files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular violation, again, you'll need to enroll in an alcohol
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as well. So a lot of these violations have been neglected, you know.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their current and updated medical cards, and also their having files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular violation, again, you'll need to enroll in an alcohol and drug testing program and provide proof to Staff
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as well. So a lot of these violations have been neglected, you know. JUDGE PEARSON: So just to clarify, you	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular violation, again, you'll need to enroll in an alcohol and drug testing program and provide proof to Staff that you've done that really quickly, like in the next
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as well. So a lot of these violations have been neglected, you know. JUDGE PEARSON: So just to clarify, you have one 30-passenger bus that operates under your	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular violation, again, you'll need to enroll in an alcohol and drug testing program and provide proof to Staff that you've done that really quickly, like in the next couple days.
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as well. So a lot of these violations have been neglected, you know. JUDGE PEARSON: So just to clarify, you have one 30-passenger bus that operates under your charter and excursion certificate. Is that what we're	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far asyou know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their current and updated medical cards, and also theirhaving files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular violation, again, you'll need to enroll in an alcohol and drug testing program and provide proof to Staff that you've done that really quickly, like in the next couple days. MR. FIKRE: My plan was to actually meet
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	want you to know that it's a one-man show, just one vehicle, and possibly would add more or stuff like that, but it's not like not that it doesn't excuse any of the you know, these violations whatsoever. But I just the picture that I want you I don't want you to have a picture of this as a company that have 60, 70, 100 busses just, you know, trying just to so right off the bat, there was a lot of preparation mentally and emotionally going forward to this. Like I have about, like, seven, eight vehicles, you know, under limousine license, combination of vans, Town Cars and SUVs, and I have about, I think, seven or eight cars registered, you know, under my company. That's what I mostly am focused on. So right off the bat, there was a lot of attention, you know, directed towards Puget Express as well. So a lot of these violations have been neglected, you know. JUDGE PEARSON: So just to clarify, you have one 30-passenger bus that operates under your	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	to go with. JUDGE PEARSON: But you understand that you need to enroll and show proof of enrollment in order to keep your certificate? MR. FIKRE: Yep, right. And I actually have things that I've prepared at home as far as you know, I operate from home basically, so, you know, I have had serious meetings with people that are in the profession or are familiar with the profession. And well, I'm keeping, you know, documents on drivers, such as medical, their medical, their current and updated medical cards, and also their having files rather than you know, for potential driver down the road and, you know, with a checklist of what I need. JUDGE PEARSON: Okay. We'll get to that in second. But just speaking to this particular violation, again, you'll need to enroll in an alcohol and drug testing program and provide proof to Staff that you've done that really quickly, like in the next couple days.

Page: 9 (33 - 36)

	cket No. TE-170951 - Vol. I		10/18/2017
	Page 33		Page 35
	DIRECT TESTIMONY OF MR. FIKRE 33		DIRECT TESTIMONY OF MR. FIKRE 35
1	JUDGE PEARSON: Okay.	1	five maybe three years, four years ago, so and
2	MR. FIKRE: I'm aware about that, yeah.	2	while I was paying insurance and they knew this was
3	JUDGE PEARSON: Okay. So the next	3	for UTC, so I figured whatever I was paying every year
	violation, allowing your driver to operate the	4	was the requirement, but not necessarily paying
4			attention to what you know, how much I was paying.
5	commercial motor vehicle without the passenger	5	
6	endorsement on his CDL, has that been corrected?	6	So the insurance usually my insurance
7	MR. FIKRE: Yes, that have been corrected.	7	actually renewed in April every year, so I don't know
8	He's no longer with me, and I wasn't again, it was	8	if it was April or May when we met, but we just
9	an honest mistake. A CDL is a CDL is what I was	9	renewed. So I could see how it could look like
10	thinking, but obviously not.	10	something that I just got insurance for the purpose
11	JUDGE PEARSON: So you didn't know the	11	of the investigation.
12	endorsement was required?	12	But so and it came to my attention
13	MR. FIKRE: No.	13	when Mr. Sharp was going through the whole
14	JUDGE PEARSON: And he's no longer with	14	investigation that he was given wrong information.
15	the company?	15	And when I looked at my when I contacted my
16	MR. FIKRE: No.	16	insurance, they have informed me that UTC, in fact,
17	JUDGE PEARSON: So who's driving that	17	required \$5 million, not \$1 million. But I was paying
18	vehicle?	18	\$1 million, so I told them that that needs to be
19	MR. FIKRE: I've pretty much you know,	19	corrected, so
	I have a couple guys in place, so and I've had I		JUDGE PEARSON: So you didn't know
20		20	•
21	have their information I can which I plan to go	21	MR. FIKRE: I didn't know.
22	ahead and submit that along with some of the things	22	JUDGE PEARSON: until your insurance
23	that I've corrected as well.	23	company told you?
24	JUDGE PEARSON: Okay. Because they have	24	MR. FIKRE: Yeah. Mr. Sharp brought that
25	commercial driver's licenses with the proper	25	up to my attention that it wasn't yeah so
	Page 34		Page 36
			Page 36 DIRECT TESTIMONY OF MR. FIKRE 36
	Page 34		_
1	Page 34	1	DIRECT TESTIMONY OF MR. FIKRE 36
	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34	1 2	DIRECT TESTIMONY OF MR. FIKRE 36
1	DIRECT TESTIMONY OF MR. FIKRE Page 34 endorsements?		DIRECT TESTIMONY OF MR. FIKRE 36 anyway, yeah.
1 2	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do	2	DIRECT TESTIMONY OF MR. FIKRE 36 anyway, yeah. JUDGE PEARSON: Okay.
1 2 3 4	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah.	2	DIRECT TESTIMONY OF MR. FIKRE 36 anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally
1 2 3 4 5	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff?	2 3 4 5	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has
1 2 3 4 5 6	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file,	2 3 4 5 6	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from
1 2 3 4 5 6 7	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah.	2 3 4 5 6 7	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the
1 2 3 4 5 6 7 8	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a	2 3 4 5 6 7 8	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date.
1 2 3 4 5 6 7 8 9	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the	2 3 4 5 6 7 8	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got
1 2 3 4 5 6 7 8 9	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds	2 3 4 5 6 7 8 9	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much
1 2 3 4 5 6 7 8 9 10	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so	2 3 4 5 6 7 8 9 10	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something
1 2 3 4 5 6 7 8 9 10 11 12	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations.	2 3 4 5 6 7 8 9 10 11 12	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got.
1 2 3 4 5 6 7 8 9 10 11 12 13	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why	2 3 4 5 6 7 8 9 10 11 12 13	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to
1 2 3 4 5 6 7 8 9 10 11 12 13 14	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before	2 3 4 5 6 7 8 9 10 11 12 13	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him.
1 2 3 4 5 6 7 8 9 10 11 12 13	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year?	2 3 4 5 6 7 8 9 10 11 12 13	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to
1 2 3 4 5 6 7 8 9 10 11 12 13 14	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been	2 3 4 5 6 7 8 9 10 11 12 13	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me.
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well.	2 3 4 5 6 7 8 9 10 11 12 13 14	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card.
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me.
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card.
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well. I have been using Marquette Cook company that went	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card. It's something I've been paying every month
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well. I have been using Marquette Cook company that went belly-up for some reason. I've just been while,	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card. It's something I've been paying every month automatically, and so it wasn't it wasn't that
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well. I have been using Marquette Cook company that went belly-up for some reason. I've just been while, you know, I wasn't I wasn't I pretty much wasn't	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card. It's something I've been paying every month automatically, and so it wasn't it wasn't that doesn't make it it was pretty much a scam that I
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well. I have been using Marquette Cook company that went belly-up for some reason. I've just been while, you know, I wasn't I wasn't I pretty much wasn't aware, you know, that they were actually you know,	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card. It's something I've been paying every month automatically, and so it wasn't it wasn't that doesn't make it it was pretty much a scam that I that I was in the process of actually paying them.
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well. I have been using Marquette Cook company that went belly-up for some reason. I've just been while, you know, I wasn't I wasn't I pretty much wasn't aware, you know, that they were actually you know, went belly-up.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card. It's something I've been paying every month automatically, and so it wasn't it wasn't that doesn't make it it was pretty much a scam that I that I was in the process of actually paying them. So and I don't look at that in detail, so but
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	Page 34 DIRECT TESTIMONY OF MR. FIKRE 34 endorsements? MR. FIKRE: They do. They currently do work for hotels that require those, so yeah. JUDGE PEARSON: So you'll be able to provide that to Staff? MR. FIKRE: Yeah. I have them on file, yeah. JUDGE PEARSON: So next, operating a passenger carrier vehicle without having in effect the minimal levels of financial responsibility. It sounds like that's been corrected as of April of 2017, so these are before past violations. But can you explain how that happened, why you didn't have the proper amount of insurance before April of this year? MR. FIKRE: So it is true that I have been using I went back and looked at my records as well. I have been using Marquette Cook company that went belly-up for some reason. I've just been while, you know, I wasn't I wasn't I pretty much wasn't aware, you know, that they were actually you know, went belly-up. But then, again, at the same time, I	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	anyway, yeah. JUDGE PEARSON: Okay. And then with respect to 49 CFR, part 390.35, that was making a fraudulent or intentionally false statement or producing a false record, that has to do with the certificate that was presented from Marquette & Cook that had a date of May 2017 as the effective date. MR. FIKRE: That was something that I got on I've been getting things like that pretty much every year for a while, so and that was something that I got. And so, again, that wasn't supposed to be that wasn't supposed to be given to him. Rather, I should have given him whatever Key Insurance sent me. But it wasn't it's not in the card. It's something I've been paying every month automatically, and so it wasn't it wasn't that doesn't make it it was pretty much a scam that I that I was in the process of actually paying them. So and I don't look at that in detail, so but apparently it was missing a lot of information as

Page: 10 (37 - 40)

Do	cket No. TE-170951 - Vol. I		10/18/2017
	Page 37		Page 39
	DIRECT TESTIMONY OF MR. FIKRE 37		DIRECT TESTIMONY OF MR. FIKRE 39
1	something that was mailed to you; it's not something	1	in the beginning, it was just me, so I was, like,
2	that you altered?	2	well, it's just me, whatever, you know, I don't need
3	MR. FIKRE: No.	3	to screen myself, whatever.
4	JUDGE PEARSON: Okay.	4	But and then later on, I thought, well,
5	MR. FIKRE: I don't have that capability	5	now I'm really I really need to stay focused on my
6	of I'm not that when it comes to doing it, I	6	limousine license, and so bringing in another person
7	barely struggle to try to get things scanned and	7	who's got a CDL might be a viable option and just
8	emailed or faxed, so	8	again, not not doing a good job in bookkeeping, and
9	JUDGE PEARSON: So you said that	9	so
10	Marquette & Cook continued to take automatic monthly	10	JUDGE PEARSON: Okay.
11	payments from you even though they're out of business?	11	And then what about the violations for
12	MR. FIKRE: So I have made so they	12	failing to make a record of duty status? Was that a
13	wanted they pretty much offer me it was somehow,	13	requirement that you weren't aware of?
14	someway, somebody who keep calling on a blocked	14	MR. FIKRE: I give them 1099, you know,
15	number. But, you know, I kind of you know, I kind	15	that's you know, usually kind of consulted
16	of got suspicious, you know, and but then it didn't	16	somebody, you know, how do you do this when you hire
17	make any sense for me to why you know, to why I	17	somebody, you know? And so he was, like, well, you
18	would actually all of a sudden be contacted by these	18	know, I can't give them specific hours, because you
19	guys and pay you know, insurance usually go up,	19	never know when we need them.
20	they don't usually go down. If they do, not to that	20	And so and at the end of the year, you
21	level.	21	just give them 1099. So and it's just lack of not
22	So and at that point, then I kind of	22	going not hiring someone professional that does
23	put that aside and but I accidentally with I	23	this for a living, or not being I figured as long
24	have turned that into the with to the	24	as I report, you know, the income that they make, you
25	investigation crew with the rest of my documents.	25	know, at the end of the year, it would have been okay.
23		23	
	Page 38 DIRECT TESTIMONY OF MR. FIKRE 38		Page 40 DIRECT TESTIMONY OF MR. FIKRE 40
1	JUDGE PEARSON: Okay.	1	So I just I just wasn't really fully
2	So the bottom line	2	aware in terms this is the first time that I've
3	MR. FIKRE: Remember at the time, too, it	3	done where I've actually involved other other
4	really didn't make any sense for me to give them that	4	drivers.
5	while I'm paying insurance, if I'm paying whether	5	JUDGE PEARSON: Okay. So I'll just stop
6	I'm paying partial insurance or full insurance,	6	you right there.
7	though.	7	I'm going to ask Mr. Sharp to explain what
8	JUDGE PEARSON: And the bottom line is,	8	a record of duty status is, because he'll be able to
9	you had insurance through another carrier?	9	do so better than I can because it doesn't have
10	MR. FIKRE: Right, yeah.	10	anything to do with taxes.
	JUDGE PEARSON: So you gave them the wrong		MR. SHARP: So a record of duty status is
11 12	document?	11 12	required for all drivers to maintain when they're on
	MR. FIKRE: Yeah. But remember, at the	13	duty for each seven-day period.
13	time, it then turned out to be the insurance I had was		And in Mr. Fikre's case for Puget Express,
14	not full. It was not it wouldn't satisfy fully,	14	they would have operated under a short-haul exemption,
15	but I had insurance at the time, basically.	15	which would have required their drivers to log on a
16	•	16	time card their the time that they started on duty,
17	JUDGE PEARSON: Okay.	17	•
18	So with respect to the driver	18	the time that they were relieved from duty, and the
19	qualification files, why did that violation occur,	19	total hours that they worked on any day that they
20	particularly when you received the same violation in	20	worked. And that Puget Express was required to maintain those records of duty status for a period of
	20122		
21	2012?	21	•
21 22	So you were put on notice in 2012 that you	22	six months.
21 22 23	So you were put on notice in 2012 that you needed to create and maintain driver qualification	22 23	six months. JUDGE PEARSON: Okay.
21 22	So you were put on notice in 2012 that you	22 23 24	six months.

Page: 11 (41 - 44)

Do	cket No. TE-170951 - Vol. I		10/18/2017
	Page 41		Page 43
	DIRECT TESTIMONY OF MR. FIKRE 41		CROSS-EXAMINATION BY MR. ROBERSON / FIKRE 43
1	it's for the purpose of	1	JUDGE PEARSON: Okay.
2	MR. SHARP: Fatigue keeping fatigued	2	And then you also understand that part of
3	drivers off the road.	3	the safety management plan needs to include whatever
4	JUDGE PEARSON: So making sure that	4	policies that you put in place or procedures to
5	they're not working so many hours that it becomes	5	prevent these violations from recurring again in the
6	dangerous for them to operate a vehicle. So that's	6	future? You know that that's part of it?
7	the purpose of it. It has nothing to do with how you	7	MR. FIKRE: Yes. Yeah.
8	pay them.	8	JUDGE PEARSON: Okay.
9	Does that make sense?	9	And for the plan to be acceptable to
10	MR. FIKRE: Yeah, it makes sense. Yeah.	10	Staff, you'll have to show very detailed steps of what
11	Yeah.	11	you're doing to make sure this doesn't happen again?
12	JUDGE PEARSON: Okay.	12	MR. FIKRE: Right.
13	Now, these are forms that example forms	13	JUDGE PEARSON: Okay.
14	are provided in our booklet what's it called now	14	Mr. Roberson, do you have any questions
15	Your Guide to Achieving a Satisfactory Safety Rating,	15	for Mr. Fikre?
16	and that has example forms in it that you can use that	16	MR. ROBERSON: Just a couple.
17	are probably fairly self-explanatory.	17	
18	MR. SHARP: Yes, and I did provide a copy	18	CROSS-EXAMINATION
19	of that to Mr. Fikre at our opening interview.	19	BY MR. ROBERSON:
20	JUDGE PEARSON: Okay. All right.	20	Q. You said that in I guess it was three or
21	And the last violation is failing to keep	21	four years ago, you went with Key Insurance; is that
22	minimum records of inspection and vehicle maintenance,	22	correct?
23	and this was also a repeat violation from 2012.	23	A. Yeah.
24	So can you explain why this wasn't	24	Q. At that point, who did you consider your
25	corrected and whether you've corrected it now?	25	insurance company?
	Page 42 DIRECT TESTIMONY OF MR. FIKRE 42		Page 44 CROSS-EXAMINATION BY MR. ROBERSON / FIKRE 44
1	MR. FIKRE: Kind of stupid, but when a	1	A. I don't understand.
2	vehicle doesn't move much, and it's a diesel engine,	2	Q. Did you consider Key Insurance or Zurich
3	of course, you do oil change once in a blue moon,	3	American to be your insurer?
	maybe once a year or something like that, you know.	4	A. Key Insurance.
	And so, again, it's just something that I didn't think	5	Q. So you didn't consider Zurich American to be
6	was that big of a deal. It was just, you know, I'm	6	your insurer?
7	here and there.	7	A. I think there might have been confusion to
8	But, again, these are little things that	8	being you know, I had a conversation with the
9	required just a little bit of attention that needs to	9	the owner of the company to what you know, what
10	be attended to that I didn't have. But, you know, I	10	happened with the you know, what happened with
11	mean, if I'm paying that kind of money for a bus, I	11	the with Jason about the you know, the fake
12	figure, you know, I've got to do oil change, you know,	12	insurance and stuff like that.
13	but not necessarily caring for, um to have a file	13	And he just pretty much, you know, explained
14	for it.	14	to me I asked why was Zurich used, and that being a
15	Again, it's just poorly run, my	15	big insurance company, I guess, even on the insurance
16	recordkeeping, but just that being said, you know,	16	that I have with them, it was if I'm not mistaken,
17	FYI, I went back and got the last all the records	17	it's also listed, so and so but yeah, I Key
18	that they have on oil keeping [sic], since I do oil	18	Insurance pretty much subcontract with them, I guess
19	change at the same place, so I was able to go ahead	19	that's how it works, so I go with them.
20	and get that and correct it, but	20	Q. So I guess my question is, why did you keep
21	JUDGE PEARSON: So it has been corrected?	21	documents that weren't from your insurer?
22	MR. FIKRE: Yeah.	22	A. It was sent to me. It was sent to me, so it
23	JUDGE PEARSON: And you can provide that	23	was just on my table kind of when I turned that in and
	to Staff?	24	report the file on that, but yeah.
25	MR. FIKRE: Yeah.	25	Q. Okay.
1		1	

Page: 12 (45 - 48)

Do	cket No. TE-170951 - Vol. I		10/18/2017	
	Page 45		Page 47	
	CROSS-EXAMINATION BY MR. ROBERSON / FIKRE 45		47	
1	My other question concerns the Key policy.	1	and I would want to be served by someone who oversees	
2	Investigator Sharp asked you for all documents related	2	such a thing in another state or another country. So	
3	to your insurance, correct?	3	for me, it's a win-win situation as well as for the	
4	A. Right.	4	UTC as well.	
5	Q. And the only documents that you provided	5	You know, I'm constantly going out there	
6	mentioned that you'd obtained the policy in the first	6	and telling people, hey, you know, I got looked into,	
7	instance in April of 2017.	7	you guys you know, you don't want to do this. It's	
8	MR. ROBERSON: 2016.	8	so much easier to just do what you need to do. And so	
9	MR. SHARP: The Key Insurance coverage	9	basically I'm just you know, once I'm done, anyway,	
10	shows that his bus was put on the policy April 6th,	10	I intend to pretty much give people a packet of what	
11	2016.	11	works for me. They can utilize that or they can copy	
12	BY MR. ROBERSON:	12	it or whatever. So yes.	
13	Q. So do you have any proof of insurance before	13	JUDGE PEARSON: Okay.	
14	that that you didn't give to Investigator Sharp?	14	So in light of the fact that we have until	
15	A. I would have to I would have to ask I	15	the end of the day on Friday, the 27th, to make a	
16	think it might have been is it Douglas or Key? I'm	16	decision about whether or not you get to keep your	
17	not sure. It might have been I've been with Key	17	certificate, I would like you to complete your safety	
18	Insurance a lot longer than that.	18	management plan and get it turned into Staff no later	
19	MR. ROBERSON: Fair enough. Okay. I	19	than close of business on Friday.	
20	think we're done.	20	MR. FIKRE: Yeah, I've been I've been	
21	JUDGE PEARSON: Okay.	21	working on that nonstop. I actually I didn't know	
22	So listening to your responses, I	22	I was coming to this kind of setting, so otherwise I	
23	appreciate that you're being honest about how these	23	would have you know, I just I thought I was	
24	violations occurred and that you're not attempting to	24	meeting with you know, I actually called was	
25	make excuses. You're just being honest about your	25	that you that I talked to on the phone?	
	Page 46		Page 48	
	Page 46 46		Page 48 48	
	_		-	
1	_	1	-	
1 2	46	1 2	48	
2	46 poor recordkeeping and things of that nature.	2	48 MR. ROBERSON: (Nods head.)	
2	poor recordkeeping and things of that nature. And it sounds like kind of the overarching	2	48 MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to	
2 3 4	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very	2 3 4	48 MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to	
2 3 4	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need	2 3 4	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came	
2 3 4 5	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I	2 3 4 5	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I	
2 3 4 5 6	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory	2 3 4 5 6	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah,	
2 3 4 5 6 7	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your	2 3 4 5 6 7	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I	
2 3 4 5 6 7 8	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is	2 3 4 5 6 7 8	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it	
2 3 4 5 6 7 8	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do.	2 3 4 5 6 7 8	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You	
2 3 4 5 6 7 8 9	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the	2 3 4 5 6 7 8 9	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you	
2 3 4 5 6 7 8 9 10	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether	2 3 4 5 6 7 8 9 10	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah.	
2 3 4 5 6 7 8 9 10 11	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then	2 3 4 5 6 7 8 9 10 11 12	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay.	
2 3 4 5 6 7 8 9 10 11 12 13	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand,	2 3 4 5 6 7 8 9 10 11 12 13	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have	
2 3 4 5 6 7 8 9 10 11 12 13	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday?	
2 3 4 5 6 7 8 9 10 11 12 13 14 15	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to	2 3 4 5 6 7 8 9 10 11 12 13 14	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work,	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing. MR. FIKRE: Right. You know, of course,	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work, driver files, and if it doesn't make any sense, I'll	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing. MR. FIKRE: Right. You know, of course, yeah, that's you know, I'm committed to the tourism	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work, driver files, and if it doesn't make any sense, I'll just drive it and deliver it to you guys as well by	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing. MR. FIKRE: Right. You know, of course, yeah, that's you know, I'm committed to the tourism and transportation. And I also would be using other	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work, driver files, and if it doesn't make any sense, I'll just drive it and deliver it to you guys as well by that day.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing. MR. FIKRE: Right. You know, of course, yeah, that's you know, I'm committed to the tourism and transportation. And I also would be using other vehicles as well to make their job easier, because all	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work, driver files, and if it doesn't make any sense, I'll just drive it and deliver it to you guys as well by that day. JUDGE PEARSON: Okay.	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing. MR. FIKRE: Right. You know, of course, yeah, that's you know, I'm committed to the tourism and transportation. And I also would be using other vehicles as well to make their job easier, because all they're asking us to do is make sure take out	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work, driver files, and if it doesn't make any sense, I'll just drive it and deliver it to you guys as well by that day. JUDGE PEARSON: Okay. JUDGE PEARSON: Okay. MR. FIKRE: I have it pinned on my	
2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	poor recordkeeping and things of that nature. And it sounds like kind of the overarching theme is you didn't take these regulations very seriously, or you thought, it's just me, I don't need a driver qualification file; I have one vehicle, I don't need to keep maintenance records. But hopefully, by virtue of the fact that you're here today with the proposed unsatisfactory safety rating and the possibility of losing your certificate, hopefully the seriousness of that is apparent now, and what you need to do. And it sounds like, you know, at the beginning you said, well, I have to decide whether it's worth it for me to keep the certificate, but then a little bit later you said you had plans to expand, and it sounds like this is something you want to continue doing. This is a service you want to continue doing. MR. FIKRE: Right. You know, of course, yeah, that's you know, I'm committed to the tourism and transportation. And I also would be using other vehicles as well to make their job easier, because all	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	MR. ROBERSON: (Nods head.) MR. FIKRE: So I just wanted to talk to somebody who could lower the price a little bit to help me out, and the penalty, and that's what I came here for. But this is this is a little more than I expected. But yes, I've been working on that, and I will continue to work on that afterward. But yeah, I I have a bunch of things. I have unfortunately, I don't think I'll be able to email it to you, but I'll have to just fax it to you. You know, I'm still working on getting that thing, you know, going, but yeah. JUDGE PEARSON: Okay. So you do understand you'll have to have that turned in by the end of the day Friday? MR. FIKRE: Yeah. And that even if I have to in some cases, if the fax is not going to work, driver files, and if it doesn't make any sense, I'll just drive it and deliver it to you guys as well by that day. JUDGE PEARSON: Okay.	

Page: 13 (49 - 52)

Page 49 Page 51 49 51 MR. FIKRE: Yeah. 1 Friday, October 27th, because of the federal 1 JUDGE PEARSON: Okay. 2 requirements. There's no way we can get around that. 2 And then I'll need Staff's recommendation So in the event that that happens --3 4 no later than noon on Wednesday in order for me to 4 MR. FIKRE: I'm aware of that. turn an order around and get it out by close of 5 JUDGE PEARSON: -- you may no longer operate as a charter or excursion carrier, which business on Friday. 6 So is that realistic for Staff? includes advertising or offering those services, and MR. PERKINSON: Matthew Perkinson here. you'll be ordered to cease and desist all operations 8 Yes, that be would reasonable. unless and until you're able to come into compliance. JUDGE PEARSON: Okay. All right. MR. FIKRE: Right. 10 10 And so is it realistic for you to provide JUDGE PEARSON: Okay. 11 11 12 any sort of recommendation at this point, 12 You understand that? MR. FIKRE: Yes. Mr. Perkinson? Is there anything you want to say 13 JUDGE PEARSON: Okay. 14 or --14 15 MR. PERKINSON: I don't think we need to 15 So is there anything else that we need to address -- we know the status of the safety management discuss before we go off the record? 16 16 plan and the penalty assessment. We can't really make MR. ROBERSON: Staff has nothing. 17 a recommendation at this point. JUDGE PEARSON: Okay. 18 18 19 JUDGE PEARSON: That's what I thought. So does that sound like -- perhaps the 19 So Mr. Fikre, just to elaborate a little parties should convene for a little bit here after the 2.0 2.0 hearing and give him some additional guidance to make 21 bit further, once you submit your safety management 21 22 plan -- and it might be useful if Staff has a little 22 sure he can --23 bit of time after this to sit with him and really 23 MR. FIKRE: They've done enough. explain what needs to be included in that, just so JUDGE PEARSON: Well, I'm just a little 24 25 that you understand exactly what has be to submitted, 25 bit concerned, because when we went through the Page 50 Page 52 50 52 1 because there's not going to be a lot of time for back 1 violations today, it seemed like you didn't completely 2 and forth. If what you give to Staff is incomplete, 2 understand. Particularly with respect to the record of duty status, you were talking about unrelated there's -- we're just going to run out of time. 3 MR. FIKRE: Yeah, I'm aware about that. things. 5 JUDGE PEARSON: Okay. 5 So I just want to make sure that you 6 understand what's required of you, and it might be MR. FIKRE: They've extended themselves 6 7 far beyond to be able to help me get these things helpful to go over it one more time with Staff just to done, so -make sure, because, like I said, we don't have a lot JUDGE PEARSON: Okay. of time for corrections to be made or back and forth 9 9 And so what will happen is, once you between the parties. 10 10 11 submit that safety management plan, at that point 11 MR. FIKRE: Yeah, it's -- it was just the Staff will review it, Mr. Perkinson will prepare a way it was worded, the way you said it. But this -- I memo that he will deliver to me, and that will contain have a signup sheet on the bus. Whoever takes it puts 13 14 any recommendation about any reduction in the penalty 14 their name on it and start time and date, so -if he feels that's appropriate based on the safety JUDGE PEARSON: Okay. I want you to be 15 management plan that you've submitted. Okay? able to keep your certificate, so that's why I'm 17 So there will be a recommendation to that advocating that we do all we can to make sure this 17 effect. It just won't be until we see what you have 18 18 happens. and Staff has had a chance to evaluate that. 19 19 MR. FIKRE: Fair enough. 20 20 MR. FIKRE: Thank you. JUDGE PEARSON: All right. JUDGE PEARSON: All right. Then we will 21 21 22 So -- and just understand that, in the 22 be off the record and be adjourned. Thank you. 23 event that you don't meet your deadline, you're unable 23 (Hearing concluded at 10:26 a.m.) 24 to provide something that's satisfactory, we don't 24 25 have a choice but to cancel your certificate effective 25 -000-

	Page 53	
	53	
	30	
	0.5.0.7.5.0.4.7.5	
1	CERTIFICATE	
2		
3	STATE OF WASHINGTON)	
4	COUNTY OF KING)	
5		
6		
7	I, ANITA W. SELF, a Certified Shorthand	
8	Reporter in and for the State of Washington, do hereby	
9	certify that the foregoing transcript is true and	
10	accurate to the best of my knowledge, skill and	
	ability.	
11		
12	IN WITNESS WHEREOF, I have hereunto set my hand	
13	and seal this 1st day of November, 2017.	
14		
15		
16		
17		
18	ANITA W. SELF, RPR, CCR #3032	
19		
20		
21		
22		
23		
24		
25		
23		
i		1