



STATE OF WASHINGTON  
**UTILITIES AND TRANSPORTATION COMMISSION**  
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October 26, 2017

**NOTICE OF REQUEST FOR BRIEFING**  
**(Due Friday, November 17, 2017)**

RE: *Sarah Hand v. Rainier View Water Company, Inc.*,  
Docket UW-170924

TO ALL PARTIES:

On November 8, 2016, Sarah Hand contacted the Washington Utilities and Transportation Commission (Commission) to raise issues about the quality of the water she is receiving from Rainier View Water Company, Inc. (Rainier View or Company). Ms. Hand resides in the Springwood Estates development in Spanaway, Washington. She claimed that the water provided by Rainier View is brown and has damaged her water pipes. She stated that she paid \$654 in pipe repairs for which Rainier View declined to reimburse her. The Commission's Consumer Protection Staff treated the call as an informal complaint, investigated the complaint, but was not able, on an informal basis, to resolve Ms. Hand's concerns to her satisfaction.

On August 31, 2017, the Commission issued a Notice Converting Informal Complaint to Formal Complaint; Calling for Answer; and Initiating Adjudicative Proceeding (Notice). The Notice set the deadline for Rainier to respond to Ms. Hand's complaint for September 22, 2017.

On September 25, 2017, Rainier View filed with the Commission a response to the complaint (Response). In its Response, the Company denies that its water caused damage to Ms. Hand's pipes, and asserts that it is in full compliance with all Department of health requirements for quality of water.

On October 23, 2017, the Commission issued a Notice of Prehearing Conference, to be held at 1 p.m. on December 18, 2017.

In advance of the prehearing conference, the Commission requests that the parties brief the extent to which the Commission has jurisdiction to address water quality issues, including but not limited to the remedies the Commission could provide under the facts alleged in the complaint. The parties should submit these briefs by November 17, 2017.

**THE COMMISSION GIVES NOTICE That the Commission requests the parties provide briefing on the Commission's jurisdiction no later than Friday, November 17, 2017.**

GREGORY J. KOPTA  
Administrative Law Judge