



H&R Waterworks, Inc.

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IMPORTANT MANDATORY NOTICE REGARDING TIMING OF WATER USE FOR IRRIGATION

July 31, 2015

Hello Talcott Ridge Water System Customers:

As you know H&R Waterworks, Inc. monitors water usage closely, especially during warmer weather. Our goal is to schedule WATER USE FOR IRRIGATION during time periods of lower demand.

The water system has experienced some days this month where due to irrigation usage in early morning between 6 am and 8 am the storage is depleted.

Our goal is to be sure that all irrigation controllers are set to a timeframe which allows all sprinkling and watering to be completed between 10 pm and before 4 am. Additionally, you may also water during the daytime between 10 am and 3 pm. Please check your controllers to establish that your irrigation is completed before 4 am on each day you irrigate.

On your part, we request that you please confirm by email to customercare@thewaterco.net that you have made any necessary timing modifications within the next seven days.

For our part, we believe that each customer with an irrigation system installed will confirm their hours of operation for their controllers. Doing so will allow all of us to accomplish this goal.

This ACTION is **mandatory**. Your help will be appreciated by your neighbors and the company.

Thank you for your understanding. We will continue to monitor storage and consumption and only make further adjustments if this MANDATORY compliance on timing does not meet with success.

Sincerely,

Stephen L. Harrington

Stephen L. Harrington

General Manager, Founder and Owner

H&R Waterworks, Inc.

DOH Satellite Management Agency License #123

Water Distribution Manager 3, License #7904