

Qwest and VSSI Washington Resale Agreement Open Issue Matrix

Date: August 12, 2004

No.	Appendix/Section	Issue Description	Verizon Position/Language/Support	Qwest Alternative Offer	Qwest Position
1	Section 1.2 - General Terms	Insert CLEC name and corporation name as follows: Verizon Select Services Inc. (VSSI), a Delaware Corporation	Populating two fields in this General Terms section. <b>No Issue.</b>		
2	Section 1.3 – General Terms	Insert State name as “Washington”.	Populating one field in the General Terms section with the state name. <b>No Issue.</b>		
3.	Section 4 – Definitions	For the definition of Commission, insert the State of Washington and commission name of “Washington Utilities and Transportation Commission	Populating two fields in the definitions section. <b>No Issue.</b>		
4.	Section 5.8.2 – Terms and Conditions	In Section 5.8.2 do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 5.8.2 of the Terms and Conditions.	This language is required by the Washington Utilities Commission	
5.	Section 5.12.2 - Assignment	In Section 5.12.2 do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 5.12.2 of the Terms and Conditions.	This language is required by the Washington Utilities Commission	
6.	Section 5.19.1 – Controlling Law	In Section 5.19.1, insert the state name in the 1 <sup>st</sup> and 2 <sup>nd</sup> sentence.	Populate the two fields in Section 5.19.1 with the state name of Washington. <b>No Issue.</b>		
7.	Section 5.21 – Terms and Conditions	In Section 5.21 insert the VSSI contact information for Qwest notices as follows:  Michael J. Crapp Director – Contract Management 6665 N. MacArthur Blvd. Mailcode: HQk02e69 Irving, TX 75039  Email: Michael.j.crapp@verizon.com	Populate the VSSI contact information. <b>No Issue.</b>		

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		Phone: 972-465-5153 Fax #: 972-465-4715			
8.	Section 6.2.2.7 & 6.2.2.9.2- Resale	In Section 6.2.2.7 & 6.2.2.9.2 do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 6.2.2.7 & 6.2.2.9.2 of the Resale Section.	This language is required by the Washington Utilities Commission	
9.	Section 6.2.3.2d – Resale	In Section 6.2.3.2d, do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 6.2.3.2d of the Resale Section.	This language is required by the Washington Utilities Commission	
10.	Section 6.3.10 - Resale	In Section 6.3.10, do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 6.3.10 of the Resale Section.	This language is required by the Washington Utilities Commission	
11.	Section 6.4.1 - Resale	In Section 6.4.1, do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 6.4.1 of the Resale Section.	This language is required by the Washington Utilities Commission	
12.	Section 9.3.6.1 – Access to OSS	In Section 9.3.6.1 it states that Qwest shall have no obligation to test an end user’s line or circuit, but may in appropriate circumstances.	Verizon needs to be assured that testing will be available upon request and is requesting to change the language as follows: Qwest will test an end user’s line or circuit as referenced in Qwest maintenance procedure or upon request by the VSSI Repair and Maintenance group.	9.3.6.1 Qwest shall have no obligation to test an end user's line or circuit, but may do so in appropriate circumstances utilizing its normal repair and maintenance procedures. 9.3.6.2 Prior to any testing on a line, Qwest must receive a trouble report from VSSI’s Maintenance and Repair group.	
13.	Section 9.3.8.1.5 – Access to OSS	In Section 9.3.8.1.5, do we need the state specific section from the SGAT for Washington?	Verizon needs Qwest to confirm which language will be utilized in Section 9.3.8.1.5 of the Access to OSS Section.	This language is required by the Washington Utilities Commission	
14.	Section 9.3.15 – Intervals/Parity	In Section 9.3.15.1, it states that “similar trouble conditions, whether reported on behalf of	Verizon needs to receive identical commitment intervals as Qwest end users receive.	9.3.15.1 Similar trouble conditions, whether reported on behalf of Qwest end users	

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		Qwest end users or on behalf of Reseller end users, will receive similar commitment intervals.	Verizon is requesting that the word "similar" be changed to "identical".	or on behalf of Reseller end users, will receive <u>comparable</u> commitment intervals.	
15.	Section 9.3.16 – Jeopardy Management	Section 9.3.16.1 – Notification to Reseller will be given on the same basis that a trouble report interval is likely to be missed.	Verizon is requesting clarification for the terms in this section. Is the notification by Qwest to VSSI provided on the same basis that it provides to Qwest customers?	Notification to VSSI would be the same as Qwest notifies its Customers.	
16.	Section 12 – Signature Page	In Section 12.0, populate the authorized signature name for VSSI as follows:  Michael J. Crapp Director – Contract Management	Verizon is providing the authorized signature name for VSSI. <b><u>No Issue.</u></b>		
17.	Exhibit A – Rates	This exhibit includes rates for other services other than Resale.	Verizon is submitting a question to Qwest on whether they modify Exhibit A to reflect only the Resale rates and remove the UNE, Interconnection, Collocation, etc. rates.	I will have my contract person modify Exhibit A to only include the Resale rates.	
18.					