

Virgin Mobile USA, L.P.
Quarterly Lifeline Report
Washington
2nd Quarter 2016

Public

	Mar-2016	Apr-2016	May-2016	Jun-2016	Cumulative Total
Customers Enrolled	37,820	36,859	35,822	34,945	34,945
Customers De-activated					
Suspended		REDACTED	REDACTED	REDACTED	REDACTED
Duplicates		REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect		REDACTED	REDACTED	REDACTED	REDACTED
Inactivity		REDACTED	REDACTED	REDACTED	REDACTED
Moved		REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification		REDACTED	REDACTED	REDACTED	REDACTED
NLAD-related deact		REDACTED	REDACTED	REDACTED	REDACTED
Other		REDACTED	REDACTED	REDACTED	REDACTED
Total Deactivated		1,314	1,373	1,399	4,086
New Customers		353	336	522	1,211

Note: confidential information is in bold numbers.