

Exhibit DS-5
Docket TG-181023
Witness: Daniel Stein

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Application of:

SUPERIOR WASTE & RECYCLE, LLC

for Authority to Operate as a Solid Waste
Collection Company in Washington

DOCKET TG-181023

EXHIBIT TO TESTIMONY OF

**DANIEL STEIN ON BEHALF OF
SUPERIOR WASTE AND RECYCLE, LLC**

Letter from Sondra Even

May 15, 2019

3 January 2019

From: Sondra Even
10999 Warren Rd NW
Silverdale WA 98383

To: Daniel Stein
PO Box 480
Seabeck WA 98380

Daniel,

This letter is to provide details on my attempt get trash pickup service from Waste Management for my mother.

Summary: My mother Paula Pippin, age 85, is unable to take the trash to Waste Management's nearest pick-up location on Anderson Hill Rd, a distance of half a mile from her house on a busy road. I contacted Waste Management to request pack-out service or even pick-up at the end of her driveway. I spoke with Christina at Waste Management on December 18, 2018. She stated she would call back once their dispatcher had evaluated the route.

The next day I received a voice mail from Christina that Waste Management would be unable to provide the service "because there wasn't enough room for the truck to turn around". Please note that the entire length of Warren Rd to our house is paved and there is plenty of room to turn-around at the end of the road, just 50 feet past the driveway. My mother receives regular deliveries from UPS, Fedex and even large moving trucks with furniture and appliances. Additionally, I note that a friend who lives down a tight muddy single lane dirt road off Tracyton in East Bremerton gets trash service at the end of her drive way, in spite of an even smaller turn-around area.

Since I don't have anything in writing, I am providing this letter to document the situation thus far. I am also writing Waste Management to ask they re-evaluate their criteria for pick-up locations and pack-out services. Other utilities such as Kitsap Transit go to considerable lengths to ensure services to our senior citizens and people with disabilities. If Waste Management is to in effect claim the rights of a monopoly on the basis of being a utility, they should be held to the same standards. If not, then the Commission should allow someone else meet these needs.

Sincerely,



Sondra Even