Company T141 - CenturyTel of Washington

Installation Credits - Residence
Number of Scheduled Appointments
Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of installation credits - Residence
Installation Credits - Business
Number of Scheduled Appointments
Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of installation credits - Business
Out-of-Service Repair Credits - Residence
Number of Scheduled Appointments
Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of Missed Commitment Credits
Number of Out-of-Service Not Cleared in 24-48 Hours
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours
Number of Out-of-Service Not Cleared in 48 Hours
Total amount of credits for Out-of-Service Not Cleared in 48 Hours
Number of Out-of-Service Not Cleared in 7 Days
Total amount of credits for Out-of-Service Not Cleared in 7 Days
Out-of-Service Repair Credits - Business
Number of Scheduled Appointments
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of Missed Commitment Credits
Number of Out-of-Service Not Cleared in 24-48 Hours
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours
Number of Out-of-Service Not Cleared in 48 Hours
Total amount of credits for Out-of-Service Not Cleared in 48 Hours
Number of Out-of-Service Not Cleared in 7 Days

Total amount of credits for Out-of-Service Not Cleared in 7 Days

Grand Total of Service Guarantee Credits

Res/ Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Res										
Res										
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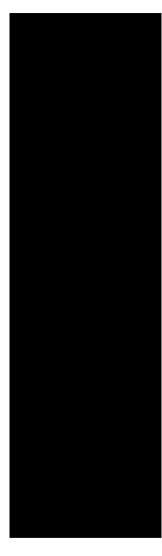


Company T142 - CenturyTel of Inter-Island

Grand Total of Service Guarantee Credits

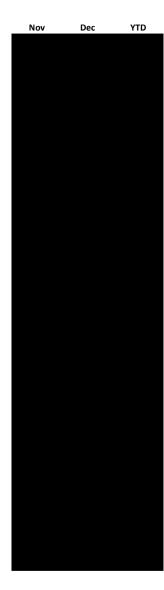
Company 1142 - Century rei of inter-island											
	Res/	_			_		_		_	_	
	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Installation Credits - Residence	n										
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments	Res										
Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitment Credits	Bus										
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										
Number of Out-of-Service Not Cleared in 7 Days	Bus										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										
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Company T143 - CenturyTel of Cowiche

	Res/								
	Bus Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Installation Credits - Residence									
Number of Scheduled Appointments	Res								
Number of Scheduled Appointments missed due to Company reasons	Res								
Number of Scheduled Commitments	Res								
Number of Scheduled Commitments missed due to Company reasons	Res								
Total amount of installation credits - Residence	Res								
Installation Credits - Business									
Number of Scheduled Appointments	Bus								
Number of Scheduled Appointments missed due to Company reasons	Bus								
Number of Scheduled Commitments	Bus								
Number of Scheduled Commitments missed due to Company reasons	Bus								
Total amount of installation credits - Business	Bus								
Out-of-Service Repair Credits - Residence									
Number of Scheduled Appointments	Res								
Number of Scheduled Appointments missed due to Company reasons	Res								
Number of Scheduled Commitments	Res								
Number of Scheduled Commitments missed due to Company reasons	Res								
Total amount of Missed Commitment Credits	Res								
Number of Out-of-Service Not Cleared in 24-48 Hours	Res								
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res								
Number of Out-of-Service Not Cleared in 48 Hours	Res								
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res								
Number of Out-of-Service Not Cleared in 7 Days	Res								
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res								
Out-of-Service Repair Credits - Business									
Number of Scheduled Appointments	Bus								
Number of Scheduled Appointments missed due to Company reasons	Bus								
Number of Scheduled Commitments	Bus								
Number of Scheduled Commitments missed due to Company reasons	Bus								
Total amount of Missed Commitment Credits	Bus								
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus								
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus								
Number of Out-of-Service Not Cleared in 48 Hours	Bus								
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus								
	Bus								
Number of Out-of-Service Not Cleared in 7 Days Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus								



Company T876 - United Telephone Company of the Northwest

Company 1870 - Officed Telephone Company of the Northwest	D /										
	Res/		F.1.								•
Installation Condita Decidence	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oc
Installation Credits - Residence	D										
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitment Credits	Bus										
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										
Number of Out-of-Service Not Cleared in 7 Days	Bus										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										
. Sta. diffidult of dicults for out of Scivice Not diculted in 7 Days	543										
Grand Total of Service Guarantee Credits											
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CENTURYLINK WASHINGTON TOTAL - INTERNAL USE ONLY

CENTORTEINE WASHINGTON TOTAL - INTERNAL OSE ONLY	Dee/									
	Res/									_
Installation Condita Decidence	Bus Ja	an Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	00
Installation Credits - Residence										
Number of Scheduled Appointments	Res									
Number of Scheduled Appointments missed due to Company reasons	Res									
Number of Scheduled Commitments	Res									
Number of Scheduled Commitments missed due to Company reasons	Res									
Total amount of installation credits - Residence	Res									
Installation Credits - Business										
Number of Scheduled Appointments	Bus									
Number of Scheduled Appointments missed due to Company reasons	Bus									
Number of Scheduled Commitments	Bus									
Number of Scheduled Commitments missed due to Company reasons	Bus									
Total amount of installation credits - Business	Bus									
Out-of-Service Repair Credits - Residence										
Number of Scheduled Appointments	Res									
Number of Scheduled Appointments missed due to Company reasons	Res									
Number of Scheduled Commitments	Res									
Number of Scheduled Commitments missed due to Company reasons	Res									
Total amount of Missed Commitment Credits	Res									
Number of Out-of-Service Not Cleared in 24-48 Hours	Res									
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res									
Number of Out-of-Service Not Cleared in 48 Hours	Res									
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res									
Number of Out-of-Service Not Cleared in 7 Days	Res									
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res									
Out-of-Service Repair Credits - Business										
Number of Scheduled Appointments	Bus									
Number of Scheduled Appointments missed due to Company reasons	Bus									
Number of Scheduled Commitments	Bus									
Number of Scheduled Commitments missed due to Company reasons	Bus									
Total amount of Missed Commitment Credits	Bus									
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus									
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus									
Number of Out-of-Service Not Cleared in 48 Hours	Bus									
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus									
Number of Out-of-Service Not Cleared in 7 Days	Bus									
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus									
Consideration of Committee Consideration Consideration										
Grand Total of Service Guarantee Credits										

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