



May 1, 2013

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Mr. Steven V. King
Acting Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: **DOCKET UT-090842 – QUARTERLY REPORT CARD 1Q 2013 & 1Q 2012 – 4Q 2012
REVISED**

Dear Mr. King:

Pursuant to paragraph 1 in Appendix E, Attachment 1 in Order 06 in Docket UT-090842, enclosed is the quarterly service quality report card for 1Q 2013 for Frontier Communications Northwest Inc.

Also enclosed are revised quarterly report cards for 2012. On April 1, 2013, the Company filed a revised monthly service quality report that included revisions to its switched access lines and trouble per 100 data for 2012. January and February 2012 were restated to include access lines that were incorrectly excluded previously. March 2012 – December 2012 were restated to exclude access lines that were incorrectly included previously. As a result of these revisions, the results for the Annual OOS Trouble per 100 Access Lines (ARMIS) for the quarterly report card have been revised.

The revisions have been shaded for identification. No other data was revised. The Company respectfully requests that the Commission replace the quarterly report cards previously filed in 2012 with the enclosed revised reports.

If you have any questions concerning this report, please call me at 972-908-4415 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass". The signature is written in a cursive style with a long horizontal flourish at the end.

Kim Douglass
Manager - Regulatory Affairs

Enclosures