

Carlson, Joni (UTC)

From: Frank Zimmerer [interstate-ga@worldnet.att.net]

Sent: Thursday, December 27, 2007 5:07 AM

To: UTC DL Records Center

Subject: Interstate Telecommunications, Inc.

Payphone provider Interstate Telecommunications, Inc. at 1385 Weber Industrial Drive, Cumming, GA 30041. Emergency contact is Frank Zimmerer at 770 781 4787 which is a 24 hour live operator number.



SERVICE DATE

NOV 14 2007

STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY (360) 586-8203

November 13, 2007

Registered Telecommunications Companies

RE: Action Required by December 31, 2007
EMERGENCY CONTACT INFORMATION

Compliance Filing WAC 480-120-414
Docket UT-072149

Dear Telecommunications Service Provider,

In order to enable effective response to natural, accidental or man-made disasters the Washington Utilities & Transportation Commission and the state Emergency Management Division maintain duplicate lists of emergency contacts for certified telecommunications providers. In reviewing our records we have found that there are a number of companies that do not have current information on file as required by WAC 480-120-414 (see next page). Please take a few minutes to review your records and send us a current emergency contact.

Our contact lists need to include facilities-based, non-facilities-based and resale carriers alike: if you have customers in Washington we need to know how to reach the right person in an emergency. Please make sure we have that information before December 31, 2007 at the latest.

We will be happy to answer questions or assist as needed. You can contact Rebecca Beaton at 360.664.1287 or rbeaton@utc.wa.gov.

Please refer to docket UT-072149 and send your current emergency contact information electronically to: records@utc.wa.gov or by regular mail to: Executive Secretary, Washington Utilities and Transportation Commission. Attention: Record Center, Docket UT-072149, PO Box 47250, Olympia, WA 98504-7250.




The Washington Administrative Code rule that requires this filing is:

WAC 480-201-414 Emergency Operation

- (1) All companies must maintain, revise, and provide to the commission the following:
 - (a) The title and telephone numbers of the company's disaster services coordinator and alternates, and
 - (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:
- (3)
 - (a) Local network operations center;
 - (b) Regional network operations center; or
 - (c) Emergency operations center.

Thank you for your attention to this matter,



CAROLE J. WASHBURN
Executive Secretary



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1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
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May 31, 2000

Dear Telecommunications Company:

The Commission is in the process of updating its records relating to telecommunications companies. Please provide the following information by June 20, 2000.

1. Name of company regulatory contact for general questions Michael Payne, CEO
Contact's direct telephone number (503) 245-5572
Contact's fax number (503) 245-4559
Contact's e-mail address None
Contact's mailing address P.O. Box 80070, Portland, OR 97280
2. Name of company regulatory contact that deals with annual reports, if different than that provided #1 above Same
Contact's direct telephone number _____
Contact's fax number _____
Contact's e-mail address _____
Contact's mailing address _____
3. Name of company regulatory contact that handles Commission complaints
Same
Contact's direct telephone number _____
Contact's fax number _____
Contact's e-mail address _____
Contact's mailing address _____




May 31, 2000
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4. Company's toll-free business office number for use by Washington State consumers
800-654-9437
Business office mailing address for Washington customers Same
5. If applicable, the Company's toll-free telephone number to reach "Consumer Appeals"
(an office which has management personal available to review escalated complaints)
Same
"Consumer Appeals" mailing address Same

Should you have any questions please feel free to contact Ms. Mary Taylor. She can be reached Monday through Wednesday at 360-664-1102.

Sincerely,


Carole J. Washburn
Executive Secretary