



CenturyLink™

CenturyLink
1600 7th Avenue, Room 1506
Seattle, Washington 98191
(206) 345-1568
Facsimile (206) 343-4040

Mark S. Reynolds
Northwest Region Vice President
Public Policy

January 14, 2013

*Via E-mail and
Overnight Delivery*

Mr. David Danner, Executive Director
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Re: CenturyLink's compliance with Condition No. 22 to the Joint Applicants' agreement with Commission Staff and Public Counsel, Docket UT-100820, Order 14, Appendix A

Dear Mr. Danner,

Condition No. 22 in the Docket UT-100820 merger settlement agreement between CenturyLink, Commission Staff and Public Counsel, adopted by the Commission in its Order 14 in the docket, requires CenturyLink to submit a semi-annual retail OSS integration status report.

22. OSS - Retail

CenturyLink agrees to submit to Commission Staff and Public Counsel semi-annual integration status reports following the close of the Transaction. The initial report will be submitted within 90 days after the Transaction closes and will continue semi-annually for four years (reports will be provided within 30 days following the end of each semi-annual period). At a minimum, the reports will include a summary of integration-related activity completed since the last filed report and key milestones, deliverables and implementation timelines, and major risks and contingency plans for the upcoming quarter and beyond, if available, for all substantial integration team efforts.

Dave Danner
Washington Utilities and Transportation Commission
January 14, 2013
Page 2

Attachment 1 provides the semi-annual status report which contains the required information on CenturyLink's integration of retail OSS.

If you have any questions regarding this report, please don't hesitate to call me.

Sincerely,

A handwritten signature in black ink that reads "Mark Reynolds". The signature is written in a cursive style with a long, sweeping tail on the "s".

Mark Reynolds

MSR/l dj

cc: Jennifer Cameron-Rulkowski

Lisa Gafken