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November 30, 2018

VIA E-FILING

Steven King, Executive Director
State of Washington
Utilities and Transportation Commission
1300 S. Evergreen Park Dr., SW
Olympia, WA 98504

Re: Q LINK WIRELESS LLC Updates to Lifeline Offering
Docket No. UT-130702

Dear Mr. King:

Q LINK WIRELESS LLC (“Q LINK”) hereby provides notice of changes to its Lifeline offering in Washington effective December 1, 2018 in accordance with changes in the Federal Communications Commission’s minimum service standards set forth at 47 C.F.R. § 54.408.

As summarized in Attachment A attached hereto, Bundle Plan 1, “Q LINK ALWAYS ON,” will now include 1,000 voice minutes, with no change in net cost to the subscriber. Q LINK has increased the amount of data to 2 gigabytes (GB) on Bundle Plans 2 and 3, and on the Tribal plan. Given the higher level of benefits on Bundle Plan 1, the previous Bundle Plan 4 is now obsolete.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me at 770-232-7805 or hkirby@telecomcounsel.com. Thank you.

Respectfully submitted,

s/ Heather Kirby

Heather Kirby
Regulatory Specialist
Lance J.M. Steinhart, P.C.
Attorneys for Q LINK WIRELESS LLC

Attachment
cc: Maybell Kelly

Received
Records Management
11/30/18 14:59
State Of WASH.
UTILITIES AND TRANSP.
COMMISSION

ATTACHMENT A

Q LINK WIRELESS LLC – LIFELINE OFFERING EFFECTIVE 12/1/2018

LIFELINE NON-TRIBAL:

Bundle Plan 1: 1,000 Minutes & 1 GB Data (Q LINK ALWAYS ON)

1,000 anytime minutes per month
Unlimited text and picture messaging
1 GB data per month
Minutes & data do not rollover
Net cost to Lifeline customer: **\$0**

Data-Only Plan 2: 2 GB Data

2 GB data per month (*no rollover*)
Net cost to Lifeline customer: **\$0**

Bundle Plan 3: 750 Minutes & 2 GB Data

750 anytime minutes per month
Unlimited text and picture messaging
2 GB data per month
Minutes & data do not rollover
Net cost to Lifeline customer: **\$15 every 90 days***

**Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1 (Q LINK ALWAYS ON)*

LIFELINE TRIBAL:

Unlimited Talk & Text & 2 GB Data (Q LINK ALWAYS ON TRIBAL)

Unlimited anytime voice minutes per month
Unlimited text and picture messaging
2 GB data per month (*no rollover*)
Net cost to Tribal Lifeline customer: **\$0**

All packages include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data at 3G speeds or higher

Additional airtime available for purchase

Current rates published at <https://qlinkwireless.com/members/cart/quickpurchase.aspx>