

Attachments

(700) Price Offerings including Voice Rate Data
Data Collection Form

<010> Study Area Code 522452
<015> Study Area Name WHIDBEY TEL CO.
<020> Program Year 2016
<030> Contact Name - Person USAC should contact regarding this data Irish Mason
<035> Contact Telephone Number - Number of person identified in data line <030> 3603210013 ext. 0
<039> Contact Email Address - Email Address of person identified in data line <030> trish.mason@whidbeytel.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2015

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
WA	ALL		FR	16.0	0.0	0.0	0.0	16.0
WA	ALL		FR	18.0	0.0	0.0	0.0	18.0

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 522452
 <015> Study Area Name WHIDBEY TEL CO.
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<010>	<015>	<020>	<030>	<035>	<039>	<01>	<02>	<03>	<04>	<05>	<06>	<07>	<08>	<09>	<10>	<11>	<12>	<13>	<14>
State	Exchange (LEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)											
WA	South Whidbey	29.95	0.0	29.95	6.0	1.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	34.95	0.0	34.95	6.0	3.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	39.95	0.0	39.95	12.0	1.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	44.95	0.0	44.95	12.0	3.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	44.95	0.0	44.95	18.0	1.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	49.95	0.0	49.95	18.0	3.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	69.95	0.0	69.95	30.0	1.0	0.0	Other, No limit on usage allowance											
WA	South Whidbey	69.95	0.0	69.95	30.0	3.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	29.95	0.0	29.95	6.0	1.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	34.95	0.0	34.95	6.0	3.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	39.95	0.0	39.95	12.0	1.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	44.95	0.0	44.95	12.0	3.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	44.95	0.0	44.95	18.0	1.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	49.95	0.0	49.95	18.0	3.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	69.95	0.0	69.95	30.0	1.0	0.0	Other, No limit on usage allowance											
WA	Point Roberts	69.95	0.0	69.95	30.0	3.0	0.0	Other, No limit on usage allowance											

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	522452	
<015>	Study Area Name	WHIDBEY TEL CO.	
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Trish Mason	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3603210013 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	trish.mason@whidbeytel.com	
<810>	Reporting Carrier	Whidbey Telephone Company	
<811>	Holding Company	Whidbey Telephone Company	
<812>	Operating Company	Whidbey Telephone Company	

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
2012 George T.F. Henny Trust	522452	Whidbey Telephone Company
2012 George T.F. Henny Trust	522452	Whidbey Telecom
2012 George T.F. Henny Trust	522452	WhidbeyTV
2012 George T.F. Henny Trust	522452	Bayview Storage
2012 George T.F. Henny Trust	522452	Whidbey Telecom Internet & Broadband
2012 George T.F. Henny Trust	522452	WiFire
2012 Julia Henny DeMartini Trust	522452	Whidbey Telephone Company
2012 Julia Henny DeMartini Trust	522452	Whidbey Telecom
2012 Julia Henny DeMartini Trust	522452	WhidbeyTV
2012 Julia Henny DeMartini Trust	522452	Bayview Storage
2012 Julia Henny DeMartini Trust	522452	Whidbey Telecom Internet & Broadband
2012 Mark P. Henny Trust	522452	WiFire
2012 Mark P. Henny Trust	522452	Whidbey Telephone Company
2012 Mark P. Henny Trust	522452	Whidbey Telecom
2012 Mark P. Henny Trust	522452	WhidbeyTV
2012 Mark P. Henny Trust	522452	Bayview Storage
2012 Mark P. Henny Trust	522452	Whidbey Telecom Internet & Broadband
2012 Mark P. Henny Trust	522452	WiFire
Western Long Distance, Inc.	522452	Western Long Distance
Western Long Distance, Inc.	522452	Whidbey Telecom Long Distance
Western Long Distance, Inc.	522452	Point Roberts Long Distance
Western Long Distance, Inc.	522452	Hat Island Long Distance
WaterCrest, Inc.	522452	WaterCrest, Inc.

**(800) Operating Companies
Data Collection Form**

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<810> Reporting Carrier whidbey telephone company
 <811> Holding Company whidbey telephone company
 <812> Operating Company whidbey telephone company

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	FiberCloud, Inc.	522452	FiberCloud
	FiberCloud, Inc.	522452	Cloud City Hosting
	American Alarm Systems, Inc.	522452	Whidbey Telecom Security and Alarms
	Hat Island Telephone Company	522452	Hat Island Telephone Company

WHIDBEY TELEPHONE COMPANY – 5-YEAR QUALITY IMPROVEMENT PLAN

2015 PROGRESS REPORT

PURSUANT TO 47 C.F.R. 54.202(a)

Whidbey Telephone Company (“WTC”) (“Company”) hereby submits this 2015 Progress Report relating to the 5-Year Service Quality Improvement Plan filed previously pursuant to 47 C.F.R. 54.202(a). This report documents proposed improvements or upgrades to the WTC network throughout its service area that have been implemented since January 1, 2015 through the date of this submission.

Total Support Received

Since January 1, 2015, WTC has received support in the amount of [REDACTED] (ICLS and ICC). This support was used to support expenditures relating to both Capital purchases as well the on-going maintenance and support requirements that allow WTC to expand and improve service offerings throughout its service area. During this same time period WTC has incurred Capital Expenditures of [REDACTED] and Operating Expenditures of [REDACTED]. These Operating Expenses include Plant Specific Operations, Plant Nonspecific Operations, and Customer Operations Expenses, but do not include Corporate Operations Expenses.

Accordingly, WTC apportions the support received as follows:

Capital Expenses	[REDACTED]
Operating Expenses	[REDACTED]
Total	[REDACTED]

The support breakdown by description is as follows:

Improve Service Quality	[REDACTED]
Improve Service Coverage	[REDACTED]
Improve Service Capacity	[REDACTED]
Total	[REDACTED]

Voice Services

The following is the 2015 excerpt from the 5-Year Service Quality Improvement Plan filed for Voice Services:

Network Improvements/Upgrades – Voice Services – For Calendar Year 2015				
Project Description (Specific proposed improvements and/or upgrades)	Estimated Start Date	Estimated Completion Date	Service Area Name	Estimated Population
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	1,578
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	17,252
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	17,252
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	17,252
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	15,938
[REDACTED]	01/01/2015	06/30/2015	[REDACTED]	15,938
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	17,252
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	17,252

Capital Expenditures

Since January 1, 2015, WTC has incurred [REDACTED] in Capital Expenditures relating directly to Voice Services. This amount is split between [REDACTED] for computer hardware/software replacements and upgrades and [REDACTED] for work related to underground facility repairs and improvements.

Operating Expenses

Since January 1, 2015, WTC has incurred [REDACTED] in Operating Expenses relating to Plant Specific Operations, Plant Non-Specific Operations and Customer Operations for Voice Services. This total does not include Corporate Operations Expenses. These expenses are critical to maintain and increase the quality, coverage and capacity of voice services within the Company service area. These expenses include material and labor expenses, and can be for a variety of purposes including, but not limited to, equipment repair and maintenance; service order fulfillment; customer service requests; equipment replacement and projects not otherwise capitalized; equipment/service monitoring; equipment/service testing; technical support both at premise and remotely; and service calls.

Key projects within Operating Expenses include the [REDACTED] which was completed in March 2015. This work commissioned the Call Feature Server which among other things, expanded the capacity of [REDACTED] that allows subscribers to self-manage select services and transactions. The upgrade included the most up-to-date software releases which minimize or eliminate system failures and improves the Company's ability to eliminate dropped calls. This type of upgrade is critical for the Company to maintain its record of high quality and reliability and significantly contributes to the Company's low incidence of outages.

Another key project was the Blade Retrofit. This project replaced 125 blades spread across six traffic aggregation points. This replacement was necessitated by the identification of a manufacturing defect that could potentially cause a catastrophic system failure and outage.

Broadband Services

The following is the 2015 excerpt from the 5-Year Service Quality Improvement Plan filed for Broadband Services:

Network Improvements/Upgrades – Broadband Services – For Calendar Year 2015				
Project Description (Specific proposed improvements and/or upgrades)	Estimated Start Date	Estimated Completion Date	Service Area Name	Estimated Population
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	1,578
[REDACTED]	01/01/2015	12/31/2015	[REDACTED]	17,252

			██████████	
██████████ ██████████	01/01/2015	12/31/2015	██████████ ██████████	17,252
██████████ ██████████ ██████████	01/01/2015	12/31/2015	██████████	15,938
██████████ ██████████	01/01/2015	06/30/2015	██████████	15,938
██████████	01/01/2015	12/31/2015	██████████ ██████████	17,252
██████████ ██████████ ██████████	01/01/2015	12/31/2015	██████████ ██████████	17,252

Capital Expenditures

Since January 1, 2015, WTC has incurred ██████████ in Capital Expenditures relating directly to Broadband Services. This project completed a fiber deployment to a new community within our service area, the Sunnyview Development. This development is a low income housing project, and the deployment of fiber to this development not only expanded our broadband coverage within our service area, it also serves as the basis for replacement of antiquated infrastructure in the core Freeland district of our service area. The improved infrastructure will allow improved quality and capacity in the core district, and will enable the Company to provide higher speeds to our high bandwidth customers in this area.

Operating Expenses

Since January 1, 2015, WTC has incurred ██████████ in Operating Expenses relating to Plant Specific Operations, Plant Non-Specific Operations and Customer Operations for Broadband Services. This total does not include Corporate Operations Expenses. These expenses are critical to maintain and increase the quality, coverage and capacity of Broadband Services within the Company service area. These expenses include material and labor expenses, and can be for a variety of purposes including, but not limited to, equipment repair and maintenance; service order fulfillment; customer service requests; equipment replacement not otherwise capitalized; equipment/service monitoring; equipment/service testing; technical support both at premise and remotely; and service calls.

A key component of Operating Expenses during the time period, was the installation of VDSL blades that replaced existing ADSL blades. This conversion to VDSL serves a number of purposes: increase download and upload capacity; improves quality of signals; eliminates pair bonding which reduces maintenance costs, reduces potential failures, and enhances the life of existing plant and facilities; increases capacity

and coverage for additional subscribers; and finally, improves quality of services with noise interference deterrent.

Commingled

Since January 1, 2015, WTC has incurred [REDACTED] in Capital Expenditures relating to projects that provide benefit to both Voice and Broadband services. The nature of these projects/expenditures are such that delineation between costs/benefits by service category would be prohibitive and arbitrary.

BLC Expansion

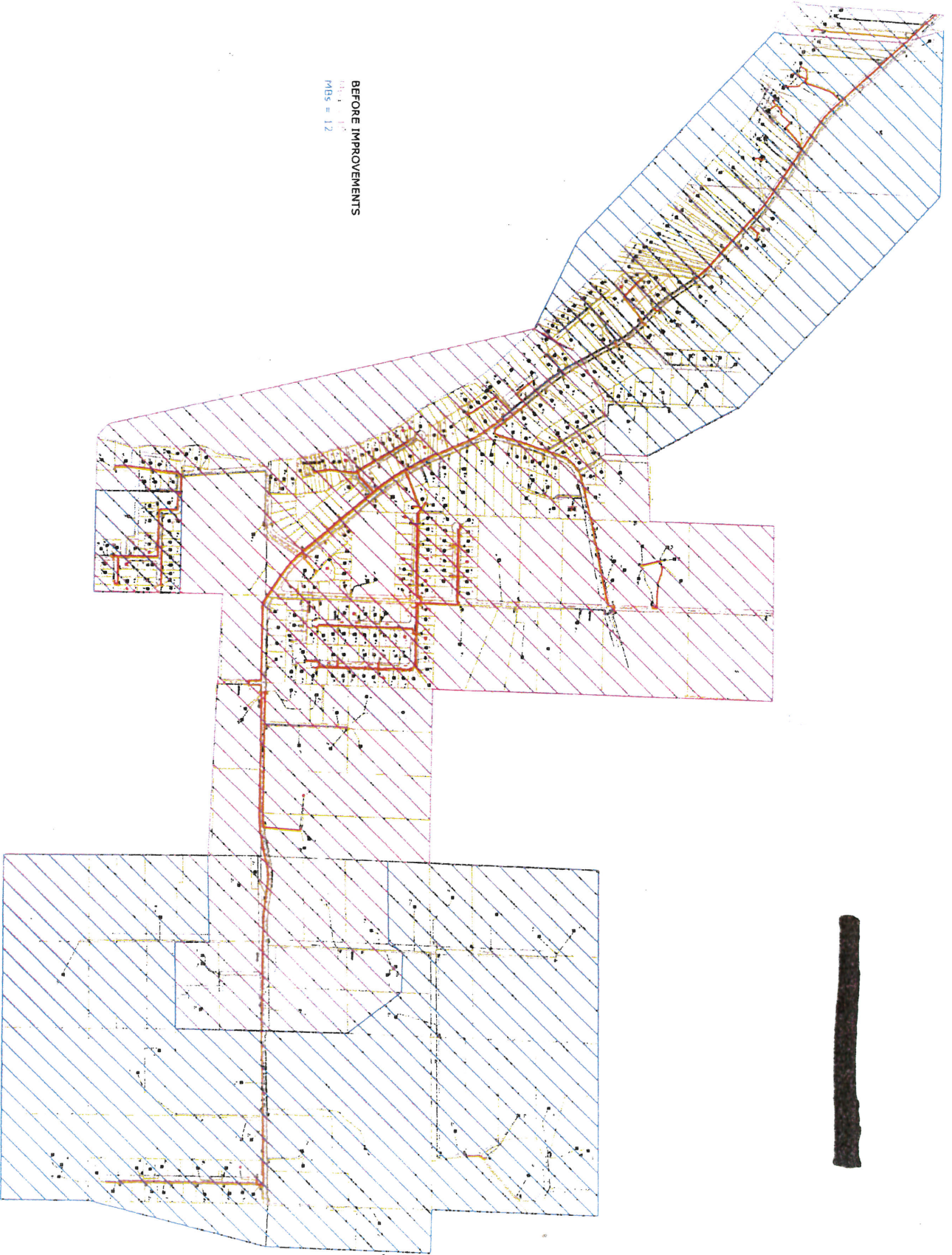
Since January 1, 2015, WTC has incurred [REDACTED] in expenditures relating to the installation of additional BLCs (Broadband Loop Carrier) per the 5-Year Plan. The completion and impact of the Mutiny Bay BLC in 2015 is shown in the map provided (See attached maps).

The addition of new BLCs in our service area extends fiber deeper into our network which in turn shortens copper loop lengths for both voice and broadband subscribers. These BLCs expand our service offerings to both existing and potentially new customers with greater reliability and higher quality.

The company will continue to strategically add additional BLCs throughout the remainder of the 2015 calendar year based on customer needs and the identification of opportunities that will increase our service area coverage.

Network Upgrades

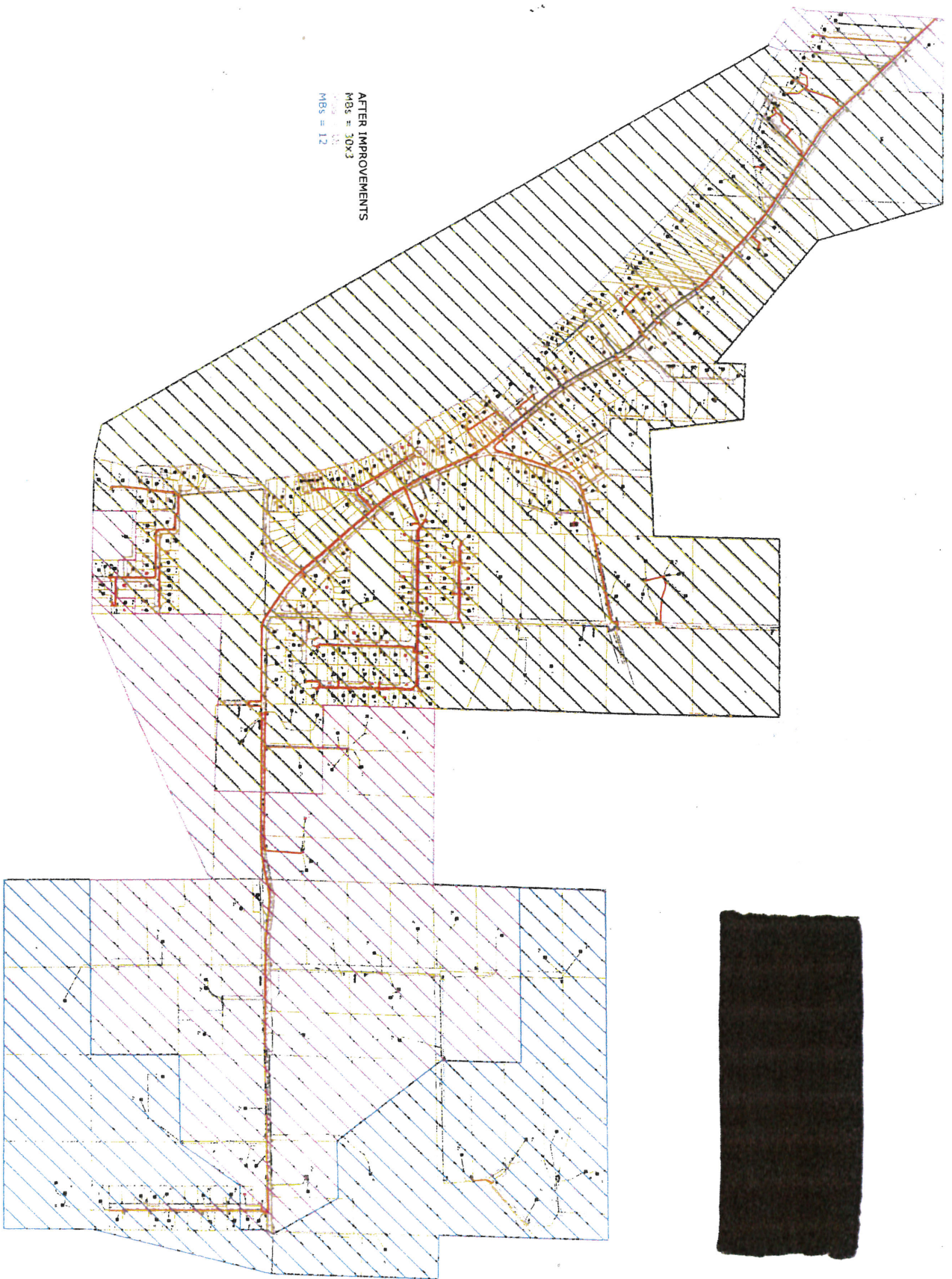
As part of maintaining/retiring/replacing existing end-of-life infrastructure hardware and software, since January 1, 2015, WTC has incurred [REDACTED] in capital expenditures relating to the upgrade of our network infrastructure. This project provided the Company with greater ability to manage diverse data and voice routes. It also increased the capacity of access transport network by providing for 10/40/100 GB wavelengths. It increases our Ethernet circuit capacity to fulfill customer requirements. This upgrade also improves traffic service reliability through net surveillance and monitoring. It limits potential points of failure which provides greater value to our customers. It also insures that we have the most up-to-date equipment for routing, transport and switching which provides the highest quality voice and Ethernet services to our service area.



BEFORE IMPROVEMENTS

Sheet 1 of 12
MBS = 12





CONFIDENTIAL PER WAC 480-07-160
REDACTED