Date Received: November 17, 1997

Docket No.: TV-971477

Company: Amends WAC 480-12, Relating to Household Goods Movers

Distribution:

Chairwoman Levinson

Commissioner Gillis

Commissioner Hemstad

John Prusia, ALJ

Shirley Burrell (Rulemakings cover letters only & changes to NOH)

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ALLEN, FELLOWS, LIVINGSTON, SHERIDAN, RYAN, ODMAN & FORD, L.L.P.

ATTORNEYS AT LAW 800 AMERICAN BANK BUILDING 621 S.W. MORRISON PORTLAND, OREGON 97205-3811

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RUSSELL M. ALLEN

FACSIMILE (503) 299-6663

November 12, 1997

Mr. Steve McLellan, Secretary
Washington Utilities and
Transportation Commission
1300 S.Evergreen Park Drive, S.W.
Post Office Box 47250
Olympia, Washington 98504-7250

Re: WUTC Study: Docket No. TV-971477

To Whom It May Concern:

Please include the undersigned as an interested party in the above proceeding. Depending upon our clients' interests, we may file written comments to staff proposals concerning certain of the agenda items listed in the above, including Item #4, Household Goods, entry standards.

Thank you for your assistance.

Very truly yours,

RUSSELL M. ALLEN

RMA:jfa

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STATE OF WASH.
OTH AND TRANSH.

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POMA. .. EAU TRANSFER & STOL GE CORP.



RECEIVED WASH. UT. & TP. CON

November 11, 1997

WA Utilities & Transportation Comm. P.O. Box 47250 Olympia, WA 98504-7250

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NOV 17 1997

Dear Commission:

CONSUMER AFFAIRS

In review of the "Rulemaking Document-Docket No. TV-071477", I wish to make the following statements:

As a permit holding household goods carrier since the inception of "Permits", and the third generation owner since 1929, I feel a need to give you my comments.

Since 1929 PomArleau Transfer has been in business to serve the Public as a general freight and household goods carrier. As in any business, we had had our ups and downs.

With the de-regulation of general freight came many new (one-truck) carriers, knocking on the door of several of our "former" customers. The first step most of these (one-tuck) carriers took was to reduce the rates for hauling. Presently we have several benefits offered to our employees to retain their employment, loyalty and good attitude. we have to cut those benefits these employees will seek other employment. This story could go on, but the bottom line is, all new companies, one truck or otherwise, don't play by the same rules as we do and therefore they make fast money until they either get bored or don't have substantial funds to make repairs, and most don't pay taxes. This is an on going problem!

Some of our "former" customers have called to request our services because of one reason or another, but we can't withsand all the "new" guys forever. (Their rates are too low!)

Regarding the household goods, I do believe it is time for a change $_{>\!\!>\!\!>}$ in rules without bringing "Big Business" into the picture. In our area we could not support another moving firm without causing the same problems that our freight division has. When you are dealing with consumers, who are allowing you into their homes, and in some instances handling several hundred thousand dollars worth of their personal items, collected over their lifetime, there is no reom for error!

5518 ENTERPRISE DRIVE, E. WENATCHEE, WA 98802 PHONE: (509) 886-7667 AGENT FOR GLOBAL VAN LINES, INC.

WUTC Page 2

In closing, I would like to state we have always paid our taxes, fees, etc., played by the rules, safety, judicial and otherwise. I feel as though this letter of November 4, 1997 is a direct threat to my company, my employees, and my family.

The WUTC (our governing body) and The Washington Movers Conference need to come to some terms that can be handled without "Big Business" jumping on board with the illegal non-tax paying movers!

Please consider our customers welfare.

Sincerely,

Terry PomArleau

President & Owner PT&S

Current President WA Movers Conference