BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND)	DOCKET UT-132234
TRANSPORTATION COMMISSION,)	
Complainant,))	DECLARATION OF RAYNE PEARSON
V.)	
CENTURYTEL OF INTER ISLAND, INC. D/B/A CENTURYLINK,))	
Respondent.))	

- I, RAYNE PEARSON, under penalty of perjury under the laws of the State of Washington, declare as follows:
- I am over 18 years of age, a citizen of the United States, a resident of the State of Washington, and competent to be a witness.
- I am employed by the Washington Utilities and Transportation Commission (Commission) as an administrative law judge in the Administrative Law Section. Prior to July 1, 2014, I was employed in the Consumer Protection and Communications Section for four years and six months. I worked as a compliance investigator for two years and 10 months in that section and then as a consumer protection manager for one year and seven months. During the time I worked in the Consumer Protection and Communications Section, my responsibilities included supervising and conducting investigations regarding the business practices of regulated utility and transportation companies. As part of those duties, I investigated regulated telecommunications companies alleged to be operating in violation of Commission rules or State statutes enforced by the Commission.
- Following a major telecommunications service outage in November 2013 that affected all CenturyLink telecommunications customers on the San Juan Islands, I participated in a Staff investigation of the outage. The investigation is documented in a report that I co-authored with Robert Williamson of the Regulatory Services Section of the Commission, titled "Investigation Report, CenturyTel of Inter Island d/b/a/ CenturyLink, UT-132234," dated

August 2014 (Investigation Report). A true and correct copy of the Investigation Report is attached to this declaration as Attachment A.
DATED at Olympia, Washington, and effective this 30th day of October, 2014.
RAYNE PEARSON