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IMPORTANT NOTICE FOR PELICAN POINT WATER CO CUSTOMERS

July __, 2021

Dear Customers,

In July 2021, a subsidiary of NW Natural Water Company, LLC ("NW Natural Water"), Cascadia Water, LLC ("Cascadia Water"), filed an application with the Washington Utilities and Transportation Commission ("UTC") to acquire the assets of Pelican Point Water Co ("Pelican Point"). This transfer is contingent upon approval by the UTC.

After the sale is approved, the Pelican Point water system will continue to be operated locally with the oversight of another NW Natural Water subsidiary, Gem State Infrastructure. NW Natural Water expects that the transition will be seamless to customers. Pelican Point's current rates and charges will not change as a result of this transaction and NW Natural Water will be required to notify all affected customers of any future rate increases.

UTC staff will make a recommendation to the Commissioners at an open meeting which is scheduled for 9:30am on August 26, 2021. The UTC building is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call 360-664-1234 for instructions and to sign-in the day before the open meeting. You can also comment by using the "Submit a Comment" feature at the UTC's Web site at www.utc.wa.gov or by using the contact information below.

Washington Utilities and Transportation Commission
Post Office Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

A memo containing the staff recommendation will be available on the UTC website about three days prior to the open meeting. To view the memo, go to www.utc.wa.gov. Click on the link near the bottom that says "Documents." Under "Open Meetings," click on "Agendas, meeting minutes, orders." When the open meeting date (see above) appears, click on it, then on the memo for this filing. Then click on "Documents." This will take you to a page with the memo and other filed documents.

If you have any questions about this filing or how it may affect you, please feel free to reach out to us at the contact information below or to the UTC at the contact information above.

Sincerely,

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