

Seatac Shuttle, LLC P.O. Box 2895 Oak Harbor WA 98277

Gene Eckhardt
UTC
1300 S. Evergreen Dr. S.W.
P.O. Box 47250
Olympia, WA 98504

February 27, 2013

Re: Your letter of February 22, 2013 under Docket TC-130102

Mr. Eckhardt:

We have reviewed your letter of last Friday afternoon and are now more confused than ever. We certainly agree that your staff has created confusion and problems with our simple desire to provide service between the Bellingham International Airport and Whidbey Island. Unfortunately your letter does not shed any further light on what you perceive as the problem. In your letter you request us to file a new application (authority) but then cite a section of the WAC dealing with tariff issues.

It is and has been our goal to provide scheduled and door to door service to BLI. Authority for those services was approved along with our tariff for scheduled service in July of 2012.

We can do nothing at this juncture, we do not know what you perceive the problem to be, whether it lies with our authority or tariff and what exactly you want us to do about it. Our authority as approved last year permits us to provide both scheduled and door to door service. Provide us with an explanation and a specific solution that contains the exact language acceptable to the commission that will resolve your questions regarding our stated goal of providing both scheduled and door to door service between Whidbey Island and BLI

This unreasonable situation has now existed far too long. It has been very costly to this company and has denied regulated service to our customers. This is clearly a case where the UTC is neither "in our corner" nor the public's. We expect the courtesy of a quick reply and clear cut answers to our questions so that we may move on beyond this unfortunate episode.

Michael Lauver
John Solin

cc: David Danner