

TO:	Suzanne Stillwell, Licensing Manager
FROM:	Tina Keipski Transportation Specialist 3
DATE:	March 11, 2015
SUBJECT:	Docket TV-120722, Application for Permanent Authority

On May 21, 2012, A Better Company L.L.C., d/b/a A Better Moving Company, filed Docket TV-120722 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under household goods carrier permit THG-64629, since June 7, 2012.

Under WAC 480-15-305, the commission will grant or deny an application for permanent authority after conducting a complete review of the application filings, supporting statements, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigators John Foster and Mathew Perkinson completed a Safety Compliance Review, a Household Goods Technical Assistance and Records Review Checklist. Investigators Foster and Perkinson found the company in general compliance and on February 25, 2015, they recommended the applicant be considered for permanent authority.

The current provisional permit THG-64629 is in order as follows:

- Records Center has a current annual report on file.
- o Financial Services reports the company has paid appropriate regulatory fees.
- The commission does not have any outstanding penalty or other fine against THG-64629.
- Compliance Investigations does not have a pending consumer complaint.
- o Transportation Safety does not have a pending compliance action.
- o Company attended mandatory HHG new entrant training on July 11, 2012.

I recommend the Commission grant TV-120722 without hearing and reissue permit HG-64629 to A Better Company L.L.C., d/b/a A Better Moving Company, as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

<u>3/11/15</u> Date

Approved by