

**COMMENT FORM FOR: JOY KRELL - ID# 27605**

| Consumer Information   |                              |
|--|------------------------------|
| Contact Method: <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None |                              |
| Name   | JOY KRELL                    |
| Organization Company   |                              |
| Address  | 1078 ISLAND DR               |
| City, State, Zip Code  | LEME ISLAND WASHINGTON 98262 |
| Email  |                              |
| Primary Phone #  | (360) 758-7878               |
| Secondary Phone #  |                              |
| Fax #  |                              |

| Comment Information     |  |
|-------------------------|--|
| Theme                   | Disabled Person, Fixed Income, Frequent Increases, Senior Citizen  |
| Open Date               | 02/23/2012   |
| Filing Support          | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  |
| Closed Date             |  |
| Source                  | <input type="radio"/> Email <input checked="" type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input type="radio"/> Web   |
| Web Create Date         |  |
| Public Involvement Lead | Roger Kouchi   |
| Duplicate Comment       | <input type="radio"/> Yes <input checked="" type="radio"/> No  |
| Description             | Ms. says everything she owns is electric. She is an elder and she is handicap. She is unhappy to hear the company is asking for another increase. Ms. says she is unable to afford internet because of these frequent increase. Ms. would like to see the increase denied. |
| Attachments             |  |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 517                |
| Company           | Puget Sound Energy |
| Filing            | 111048             |
| Staff             | Kathryn Breda      |

**Activites For Joy Krell**

**COMMENT FORM FOR: JOANNE & GARY MANKUS - ID# 27607**

| Consumer Information  |                           |   |
|-----------------------|---------------------------|---|
|                       |                           | Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None |
| Name                  | JOANNE & GARY MANKUS      |   |
| Organization Company  |                           |   |
| Address               | 211 WATSON CUTOFF RD      |   |
| City, State, Zip Code | CLE ELUM WASHINGTON 98922 |   |
| Email                 | jgkidsnk@msn.com          |   |
| Primary Phone #       | 509-674-2485              | Fax #   |
| Secondary Phone #     |                           |   |

| Comment Information     |   |                            |
|-------------------------|---|----------------------------|
| Theme                   | High Rates  | Open Date 02/23/2012       |
| Filing Support          | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided   | Closed Date                |
| Source                  | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input checked="" type="radio"/> Web  | Web Create Date 02/23/2012 |
| Public Involvement Lead | Roger Kouchi  |                            |
| Duplicate Comment       | <input type="radio"/> Yes <input type="radio"/> No  |                            |
| Description             | PSE's rates are already much high than other utility companys in the State of WA. They should never have been allowed to sell out to foreign investors !!! We already pay extremely high energy bills |                            |
| Attachments             |   |                            |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 517                |
| Company           | Puget Sound Energy |
| Filing            | 111048             |
| Staff             | Kathryn Breda      |

**Activites For Joanne & Gary Mankus**



**COMMENT FORM FOR: ROBERT BRAUNSTEIN - ID# 27616**

|                             |  |
|-----------------------------|--|
| <b>Consumer Information</b> |  |
|                             | Contact Method: <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None |
| Name                        | ROBERT BRAUNSTEIN  |
| Organization Company        |  |
| Address                     | 13840-231ST LANE NE  |
| City, State, Zip Code       | REDMOND WASHINGTON 98053   |
| Email                       | adammudd@gmail.com   |
| Primary Phone #             | 425.868.8080   |
| Secondary Phone #           |  |
|                             | Fax #  |

|                            |  |                 |            |
|----------------------------|--|-----------------|------------|
| <b>Comment Information</b> |  |                 |            |
| Theme                      | Economic Conditions, Fixed Income  | Open Date       | 02/28/2012 |
| Filing Support             | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  | Closed Date     |            |
| Source                     | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input checked="" type="radio"/> Web   | Web Create Date | 02/26/2012 |
| Public Involvement Lead    | Roger Kouchi   |                 |            |
| Duplicate Comment          | <input type="radio"/> Yes <input type="radio"/> No   |                 |            |
| Description                | We retirees on a fixed income do not get to have an income increase because we really want it, and can cite many reasons to explain why we should get one. The gas and electric companies of course would always want to gain more income. That does not justify their reasons for requesting increases in revenue. In the present economic situation the cost of doing business is relatively flat for them. We consumers are captive to the monopoly status of these utilities, so we need protection from by the UTC. Please do not grant them a rate increase! |                 |            |
| Attachments                |  |                 |            |

|                          |                    |
|--------------------------|--------------------|
| <b>Issue Information</b> |                    |
| Issue ID                 | 517                |
| Company                  | Puget Sound Energy |
| Filing                   | 111048             |
| Staff                    | Kathryn Breda      |

**Activites For Robert Braunstein**

**COMMENT FORM FOR: LIZ HOENIG - ID# 27615**

| Consumer Information  |                          |  |
|-----------------------|--------------------------|--|
|                       |                          | Contact Method: <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None |
| Name                  | LIZ HOENIG               |  |
| Organization Company  |                          |  |
| Address               | 1650 QUASAR WAY NE       |  |
| City, State, Zip Code | OLYMPIA WASHINGTON 98506 |  |
| Email                 | lizhoenig@comcast.net    |  |
| Primary Phone #       | 360-280-0233             | Fax #  |
| Secondary Phone #     |                          |  |

| Comment Information     |   |                             |
|-------------------------|---|-----------------------------|
| Theme                   | Cost of Living  | Open Date: 02/28/2012       |
| Filing Support          | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided   | Closed Date:                |
| Source                  | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input checked="" type="radio"/> Web  | Web Create Date: 02/27/2012 |
| Public Involvement Lead | Roger Kouchi  |                             |
| Duplicate Comment       | <input type="radio"/> Yes <input type="radio"/> No  |                             |
| Description             | PSE is asking for a rate increase for their electrical customers above the rate of inflation - for administrative and other operational expenses. I have not had a cost of living increase at my place of employment for several years. Rate increases at this time should be limited to inflationary rates. Thank you. |                             |
| Attachments             |   |                             |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 517                |
| Company           | Puget Sound Energy |
| Filing            | 111048             |
| Staff             | Kathryn Breda      |

**Activites For Liz Hoenig**

**COMMENT FORM FOR: JO ANN SAMPLE - ID# 27611**


| Consumer Information   |                           |
|--|---------------------------|
| Contact Method: <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None |                           |
| Name   | JO ANN SAMPLE             |
| Organization Company   |                           |
| Address  | 16032 PRAIRIE VILLA ST SW |
| City, State, Zip Code  | TENINO WASHINGTON 98589   |
| Email  | owensample@comcast.net    |
| Primary Phone #  | 360 858-1367              |
| Secondary Phone #  | 360 292-2692              |
| Fax #  |                           |

| Comment Information     |  |
|-------------------------|--|
| Theme                   | Storm/Weather issues   |
| Open Date               | 02/28/2012   |
| Filing Support          | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  |
| Closed Date             |  |
| Source                  | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person  |
| Web Create Date         | 02/24/2012   |
|                         | <input type="radio"/> Mail <input checked="" type="radio"/> Web  |
| Public Involvement Lead | Roger Kouchi   |
| Duplicate Comment       | <input type="radio"/> Yes <input type="radio"/> No   |
| Description             | Based on media reporting shortly following the January 2012 storm that PSE would be requesting a rate increase to cover their over-budget expenses related to the restoration of service. During this report a PSE representative said the company had budgeted \$8 million annually for several years, but their actual cost for this event was much higher. If in fact this is true it seems that returning dividends to shareholders is their paramount business driver. I don't know of anything, except real estate, that has not experienced increasing cost over several years." Surely there are many people at PSE charged with the responsibility of risk management and budgeting that are as acutely aware of rising costs as I and other average customers. Based on this reasoning I contend that PSE is putting the health and welfare of their customers at risk. And the absence of adequate risk management proved to be extremely dangerous for their customers because of an extraordinary storm event. I request that the commission consider not only rejecting their rate increase, but also hold PSE accountable for their lack of adequate risk management. The company should be required to maintain an adequate budget reserve for storm recovery that manages their increasing costs to expedite the restoration of service. They clearly do not believe they have an inherent moral responsibility to protect the health and welfare of their customers. |
| Attachments             |  |

| Issue Information |     |
|-------------------|-----|
| Issue ID          | 517 |

COMMENT FORM FOR: LINDA OLSEN - ID# 27618

| Consumer Information  |                               |
|---|-------------------------------|
| Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None |                               |
| Name  | LINDA OLSEN                   |
| Organization Company  |                               |
| Address   | 22128 SR 9, #76               |
| City, State, Zip Code   | MOUNT VERNON WASHINGTON 98274 |
| Email   |                               |
| Primary Phone #   | Fax #                         |
| Secondary Phone #   |                               |

| Comment Information     |   |
|-------------------------|---|
| Theme                   | Company should "tighten its belt", Disabled Person, Economic Conditions, Low Income   |
| Open Date               | 02/29/2012  |
| Filing Support          | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided   |
| Closed Date             |   |
| Source                  | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person <input checked="" type="radio"/> Mail <input type="radio"/> Web |
| Web Create Date         |   |
| Public Involvement Lead | Roger Kouchi  |
| Duplicate Comment       | <input type="radio"/> Yes <input type="radio"/> No  |
| Description             |   |
| Attachments             | <br>Linda Olsen.pdf  |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 517                |
| Company           | Puget Sound Energy |
| Filing            | 111048             |
| Staff             | Kathryn Breda      |

Activites For Linda Olsen

**COMMENT FORM FOR: JOHN HOWARD - ID# 27619**

| Consumer Information   |                        |
|--|------------------------|
| Contact Method: <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None |                        |
| Name   | JOHN HOWARD            |
| Organization Company   |                        |
| Address  | 6805 33RD AVENUE SE    |
| City, State, Zip Code  | LACEY WASHINGTON 98503 |
| Email  |                        |
| Primary Phone #  | Fax #                  |
| Secondary Phone #  |                        |

| Comment Information     |  |
|-------------------------|--|
| Theme                   | Storm/Weather issues   |
| Open Date               | 03/02/2012   |
| Filing Support          | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  |
| Closed Date             |  |
| Source                  | <input type="radio"/> Email <input checked="" type="radio"/> Phone <input type="radio"/> In person   |
| Web Create Date         |  |
| Public Involvement Lead | Roger Kouchi   |
| Duplicate Comment       | <input type="radio"/> Yes <input checked="" type="radio"/> No  |
| Description             | Doesn't deserve a raise whatsoever. Its performance during the last storm was the worst of all privately-owned company. Believes all services should be underground which would save money in the long run -- company could put in larger wires and the sun doesn't deteriorate the wires. Customer feels PSE endangers workers' lives during restoral. Gas prices have gone down lately and PSE wants to increase prices. Until PSE buries its facilities and gets away from power poles that people get drunk and run into, the company is going to have problems. |
| Attachments             |  |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 517                |
| Company           | Puget Sound Energy |
| Filing            | 111048             |
| Staff             | Kathryn Breda      |

**Activites For John Howard**



**COMMENT FORM FOR: ROBERT LERCH - ID# 27621**

|   |                          |
|---|--------------------------|
| <b>Consumer Information</b>   |                          |
| Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None |                          |
| Name  | ROBERT LERCH             |
| Organization Company  |                          |
| Address   | 7944 MIMA VISTA RD SW    |
| City, State, Zip Code   | OLYMPIA WASHINGTON 98512 |
| Email   | lerchbmc@centurylink.net |
| Primary Phone #   | (360)273-1939 Fax #      |
| Secondary Phone #   | (360)2392529             |

|                            |  |                            |
|----------------------------|--|----------------------------|
| <b>Comment Information</b> |  |                            |
| Theme                      | Comments about UTC, Economic Conditions  | Open Date 03/05/2012       |
| Filing Support             | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  | Closed Date                |
| Source                     | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input checked="" type="radio"/> Web   | Web Create Date 03/03/2012 |
| Public Involvement Lead    | Roger Kouchi   |                            |
| Duplicate Comment          | <input type="radio"/> Yes <input type="radio"/> No   |                            |
| Description                | What's the point of raising rates when those affected by the increase become unable to pay those increases? And, it's my guess that the cost of those defaulting on their bills will just be passed along to citizens that do pay. It's critical during this horrible recession for UTC to show some real backbone and stand up to Puget Sound Energy (PSE). My elderly parents show their strength each month when they live within their means of \$1,650.00 per mo. That small amount of money has to cover super high prescription costs, INSURANCE, rising food costs, transportation/\$4.00+ gas, and tax increases. Look out for the citizens for once and not the greedy mega-corporations. Our tax dollars pay for your jobs, and we don't feel that you are representing citizen interests....help us. |                            |
| Attachments                |  |                            |

|                          |                    |
|--------------------------|--------------------|
| <b>Issue Information</b> |                    |
| Issue ID                 | 517                |
| Company                  | Puget Sound Energy |
| Filing                   | 111048             |
| Staff                    | Kathryn Breda      |

**Activites For Robert Lerch**

**COMMENT FORM FOR: ORVILLE AND BARBARA FISK - ID# 27624**

|                             |   |
|-----------------------------|---|
| <b>Consumer Information</b> |   |
|                             | Contact Method <input type="radio"/> Email <input checked="" type="radio"/> Mail <input type="radio"/> None |
| Name                        | ORVILLE AND BARBARA FISK  |
| Organization Company        |   |
| Address                     | PO BOX 381  |
| City, State, Zip Code       | QUILCENE WASHINGTON 98376   |
| Email                       |   |
| Primary Phone #             | 360-765-3740 Fax #  |
| Secondary Phone #           |   |

|                            |   |
|----------------------------|---|
| <b>Comment Information</b> |   |
| Theme                      | Cost of Living, Fixed Income, Frequent Increases, Low Income, Senior Citizen  |
| Open Date                  | 03/05/2012  |
| Filing Support             | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided   |
| Closed Date                |   |
| Source                     | <input type="radio"/> Email <input checked="" type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input type="radio"/> Web  |
| Web Create Date            |   |
| Public Involvement Lead    | Roger Kouchi  |
| Duplicate Comment          | <input type="radio"/> Yes <input checked="" type="radio"/> No   |
| Description                | Customers are senior citizens living on a low and fixed income and cannot afford another rate increase on top of all the previous rate increases due to the costs of living continuing to increase. |
| Attachments                |   |

|                          |                    |
|--------------------------|--------------------|
| <b>Issue Information</b> |                    |
| Issue ID                 | 517                |
| Company                  | Puget Sound Energy |
| Filing                   | 111048             |
| Staff                    | Kathryn Breda      |

**Activites For Orville And Barbara Fisk**

COMMENT FORM FOR: EUGENE O. PEARSON - ID# 27620

| Consumer Information  |                                  |
|---|----------------------------------|
| Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None |                                  |
| Name  | EUGENE O. PEARSON                |
| Organization<br>Company   |                                  |
| Address   | 7305 SOUNDVIEW DR. #502          |
| City, State,<br>Zip Code  | GIG HARBOR WASHINGTON 98335-1939 |
| Email   | gop@harbornet.com                |
| Primary<br>Phone #  | 253-851-7222                     |
|   | Fax #                            |
| Secondary<br>Phone #  |                                  |

| Comment Information        |  |
|----------------------------|--|
| Theme                      | Costs have declined  |
| Open Date                  | 03/05/2012   |
| Filing Support             | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  |
| Closed Date                |  |
| Source                     | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input checked="" type="radio"/> Web   |
| Web Create<br>Date         | 03/03/2012   |
| Public Involvement<br>Lead | Roger Kouchi   |
| Duplicate Comment          | <input type="radio"/> Yes <input type="radio"/> No   |
| Description                | wholesale price of natural gas is 25cents and therm and we pay 65cents. Why the very large markup? We pay a basic charge, delivery charge, and anything else they can add on. I guess they do not know how to negotiate. |
| Attachments                |  |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 517                |
| Company           | Puget Sound Energy |
| Filing            | 111048             |
| Staff             | Kathryn Breda      |

Activites For Eugene O. Pearson

**COMMENT FORM FOR: WILLIAM CARBONEAU - ID# 27623**

| Consumer Information  |                             |
|---|-----------------------------|
| Contact Method <input checked="" type="radio"/> Email <input type="radio"/> Mail <input type="radio"/> None |                             |
| Name  | WILLIAM CARBONEAU           |
| Organization<br>Company   |                             |
| Address   | 2284 MARINER BEACH DRIVE    |
| City, State,<br>Zip Code  | OAK HARBOR WASHINGTON 98277 |
| Email   | bicarb@comcast.net          |
| Primary<br>Phone #  | 360-675-1068                |
| Secondary<br>Phone #  |                             |
| Fax #   |                             |

| Comment Information        |  |
|----------------------------|--|
| Theme                      | Costs have declined  |
| Open Date                  | 03/05/2012   |
| Filing Support             | <input type="radio"/> Yes <input checked="" type="radio"/> No <input type="radio"/> Undecided  |
| Closed Date                |  |
| Source                     | <input type="radio"/> Email <input type="radio"/> Phone <input type="radio"/> In person<br><input type="radio"/> Mail <input checked="" type="radio"/> Web |
| Web Create<br>Date         | 03/05/2012   |
| Public Involvement<br>Lead | Roger Kouchi   |
| Duplicate Comment          | <input type="radio"/> Yes <input type="radio"/> No   |
| Description                | How can a rate increase be justified when the price of the natural gas commodity is at a 10 year low?  |
| Attachments                | 3/5/2012 Spoke with the consumer. Agreed to mail him information on why rates keep increasing and the PGA.   |

| Issue Information |                    |
|-------------------|--------------------|
| Issue ID          | 518                |
| Company           | Puget Sound Energy |
| Filing            | 111049             |
| Staff             | Kathryn Breda      |

**Activites For William Carboneau**