

Virgin Mobile USA, L.P.
Quarterly Lifeline Report
Washington
1st Quarter 2016

Public

	Dec-2015	Jan-2016	Feb-2016	Mar-2016	Cumulative Total
Customers Enrolled	40,518	39,503	38,719	37,820	37,820
Customers De-activated					
Suspended		REDACTED	REDACTED	REDACTED	REDACTED
Duplicates		REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect		REDACTED	REDACTED	REDACTED	REDACTED
Inactivity		REDACTED	REDACTED	REDACTED	REDACTED
Moved		REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification		REDACTED	REDACTED	REDACTED	REDACTED
NLAD-related deact		REDACTED	REDACTED	REDACTED	REDACTED
Other		REDACTED	REDACTED	REDACTED	REDACTED
Total Deactivated		1,512	1,301	1,408	4,221
New Customers		497	517	509	1,523

Note: confidential information is in bold numbers.