

Service Date: January 12, 2021



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

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January 12, 2021

Re: *In the Matter of the Joint Application of MDU Resources Group, Inc., and Cascade Natural Gas Corporation for an Order Authorizing Proposed Transaction,*
Docket UG-061721

TO ALL PARTIES:

On June 27, 2007, the Washington Utilities and Transportation Commission (Commission) entered Order 06 Approving and Adopting Stipulation; Authorizing Transaction (Order 06) in Docket UG-061721. Order 06, among other things, required Cascade Natural Gas Corporation (Cascade) to measure and report on certain customer service quality information detailed in the stipulation approved and adopted by Order 06.

On March 23, 2020, Cascade filed its annual customer service quality report for the 12-month period ending December 31, 2019 (Report).

On January 5, 2021, Commission staff (Staff) filed a letter stating that Staff had reviewed the report and believes that it meets the requirements of Order 06, and that Staff will continue to monitor the reports.

The Commission has reviewed the report filed on March 23, 2020, and finds that it complies with the terms of Order 06.

MARK L. JOHNSON
Executive Director and Secretary