Date Received: November 20, 1997

Docket No.: TV-971477

Company: Amends WAC 480-12, Relating to Household Goods Movers

Distribution:

Chairwoman Levinson

Commissioner Gillis

Commissioner Hemstad

John Prusia, ALJ

Shirley Burrell (Rulemakings cover letters only & changes to NOH)

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Crown Moving Co., Inc. / P.O. Box 58786 / Seattle, WA 98138 / (206) 575-3100

November 18, 1997

CIRCLE OF EXCELLENCE

Steve McLellan, Secretary WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION 1300 S. Evergreen Park Dr. SW PO Box 47250 Olympia, WA 98504-7250

RE: Household Goods Rule making

Dear Mr. McLellen,

I received your letter of November 4, 1997 addressing rule making for motor carriers with authority to transport household goods.

First of all, I believe that all parties involved here, the carriers, the public, and the WUTC need to understand the severe implications of what regulation and rule making can mean both to the public as well as the industry itself. Years of trial and error accomplished what has become a very sophisticated industry that is presently very sensitive to the needs and welfare of the public. It is the public that stands to be the biggest loser if these standards are compromised by incompetent individuals who are trying to make changes for the sake of change.

My suggestion is that before anyone suggests that items need changing or rules or regulations done away with, that they thoroughly understand the reasons behind why these rules were created. Then and only then should any attempt be made to change the rules. Also, if rules need to be changed, we should let the State Legislature be involved, as that is what it was designed for.

If there are changes in the WAC that are to be considered, let us all look closely why these changes should be addressed not just because its done differently elsewhere.

I will be following this letter up addressing the more specific issues you have illustrated in your letter.

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An agent for Mayflower Transit, Inc. ICC No. MC-2934

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RECORDS MAMAGEMENT

Thank you for allowing comment. Please continue to keep me informed as referenced in Docket No. TV-971477 and add our name to your service list.

Sincerely,

CROWN MOVING CO., INC.

Scott M. Creek

President