

<b>FCC Form 481 - Carrier Annual Reporting Data Collection Form</b>	<b>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020</b>
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<010> Study Area Code	522453
<015> Study Area Name	YCOM NETWORKS, INC.
<020> Program Year	2022
<030> Contact Name: Person USAC should contact with questions about this data	Scott Kitchen
<035> Contact Telephone Number: Number of the person identified in data line <030>	9365217736 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	scott.kitchen@consolidated.com
Form Type	54.313 and 54.422



(400) Number of Complaints per 1,000 customers  
Data Collection Form

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December 2020

<010>	Study Area Code	522453
<015>	Study Area Name	YCOM NETWORKS, INC.
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035>	Contact Telephone Number - Number of person identified in data line <030>	9365217736 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

**(500) Compliance With Service Quality Standards and Consumer Protection Rules  
Data Collection Form**

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<010> Study Area Code	522453
<015> Study Area Name	YCOM NETWORKS, INC.
<020> Program Year	2022
<030> Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035> Contact Telephone Number - Number of person identified in data line <030>	9365217736 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com
<515> Certify compliance with applicable minimum service standards	

<b>(600) Functionality in Emergency Situations Data Collection Form</b>	<b>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020</b>
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<010> Study Area Code	522453
<015> Study Area Name	VOOM NETWORKS, INC.
<020> Program Year	2022
<030> Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035> Contact Telephone Number - Number of person identified in data line <030>	9365217716 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	600 Business Continuity Plan.pdf





**(1000) Voice and Broadband Service Rate Comparability Data Collection Form** FCC Form 481  
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December 2020

<010>	Study Area Code	522453
<015>	Study Area Name	YCOM NETWORKS, INC.
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035>	Contact Telephone Number - Number of person identified in data line <030>	9365217736 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

<1000>	Voice services rate comparability certification	Yes	
<1010>	Attach detailed description for voice services rate comparability compliance		1010 Voice Service Rate Comparability.pdf  Name of Attached Document
<1020>	Broadband comparability certification		Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance		1030 Broadband Service Rate Comparability.pdf  Name of Attached Document



**(1100) No Terrestrial Backhaul Reporting Data Collection Form**

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<010> Study Area Code 522453  
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<020> Program Year 2022  
<030> Contact Name - Person USAC should contact regarding this data Scott Kitchen  
<035> Contact Telephone Number - Number of person identified in data line <030> 9365217736 ext.  
<039> Contact Email Address - Email Address of person identified in data line <030> scott.kitchen@consolidated.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

**(1200) Terms and Condition for Lifeline Customers**  
**Lifeline**  
**Data Collection Form**

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 <039> Contact Email Address - Email Address of person identified in data line <030> scott.kitchen@consolidated.com



<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP <http://www.tariffs.net/consolidated/tier.asp?cid=1854>

Name of Attached Document

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

(2005) Price Cap Carrier Additional Documentation  
 Data Collection Form  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

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 <039> Contact Email Address - Email Address of person identified in data line <030> scott.kitchen@consolidated.com

**Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.**

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2018.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

**Connect America Phase II – FCC Form 470 Postings**

<2019> For the filing due July 1 following full implementation of this requirement, answer yes, no, or not applicable to this certification request

**(3005) Rate Of Return Carrier Additional Documentation  
Data Collection Form**

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<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

**(3007)** Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator?

(3007a)	(3007b)
Name of Consultant	Name of Consultant Firm/Third Party

<010>	Study Area Code	522453
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<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009) Progress Report on 5 Year Plan  
Carrier certifies to 54.313(f)(1)(iii)

(3010A) Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}

(3010B) Please Provide Attachment **Rate-of-Return Community Anchor Institutions** Name of Attached Document Listing Required Information

(3012A) Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

(3012B) Please Provide Attachment **Rate-of-Return Community Anchor Institutions** Name of Attached Document Listing Required Information   
Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(f)(1)(ii)

(3013) Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)} (Yes/No)

(3014) If yes, does your company file the RUS annual report (Yes/No)    
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)

(3016) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No)    
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows

(3021) Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers

(3023) Underlying information subjected to a review by an independent certified public accountant

(3024) Underlying information subjected to an officer certification.

(3025) Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows

(3026) Attach the worksheet listing required information Name of Attached Document Listing Required Information

**(3005) Rate Of Return Carrier Additional Documentation (Continued)**  
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<030> Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035> Contact Telephone Number - Number of person identified in data line <030>	9365217736 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

**Financial Data Summary**

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

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<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen 9365217236 ext.
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

**4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

**Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)**

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

**RBE Community Anchor Institutions**

<4003a> Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year

<4003b> Please Provide Attachment: Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by FCC 14-98 (paragraph 79)

Name of Attached Document Listing Required Information





(6005) Phase II Auction Reporting Data Collection Form	FCC Form 481
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<010>	Study Area Code	522453
<015>	Study Area Name	YCOM NETWORKS, INC.
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3185217738 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

<6010> Enter the total amount of Phase II Auction Support, if any, the carrier used for capital expenditures

**Phase II Auction and New York Funds Certification**

<6011> Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support (Yes/No)

**Phase II Auction Community Anchor Institutions**

<6012a> Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year

<6012b> Please Provide Attachment Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by FCC 14-98 (paragraph 79) Name of Attached Document Listing Required Information

**Phase II Auction FCC Form 470 Postings**

<6013> For the filing due July 1 following full implementation of this requirement answer yes or no to this certification request

**Phase II Auction Post-Final Deployment Milestone Performance Certification**

<6014> Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Phase II-funded network that the Phase II auction recipient operated in the prior year meets the relevant performance requirements in § 54.309

(7005) Phase-Down Support Reporting  
Data Collection Form

FCC Form 481

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December 2020

<010>	Study Area Code	522453
<015>	Study Area Name	YCOM NETWORKS, INC.
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035>	Contact Telephone Number - Number of person identified in data line <030>	3165217726 EXT.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

<7010> Phase II Auction recipient performance requirements certification (Yes/No)

<010>	Study Area Code	522453
<015>	Study Area Name	YCOM NETWORKS, INC.
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035>	Contact Telephone Number - Number of person identified in data line <030>	98521736 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

**<8010> Uniendo a Puerto Rico Stage 2 Fixed – Capital Expenditures**

Enter the total amount of Uniendo a Puerto Rico Stage 2 fixed support, if any, the carrier used for capital expenditures.

**<8011> Uniendo a Puerto Rico Stage 2 Fixed – Available Funds Certification**

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support.

**<8012a> Uniendo a Puerto Rico Stage 2 Fixed – Community Anchor Institutions**

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Please Provide Attachment

<8012b> Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(A). Allowable File Types.

Name of Attached Document Listing Required Information

**Uniendo a Puerto Rico Stage 2 Fixed – FCC Form 470 Postings**

<8013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

**<8014> Uniendo a Puerto Rico Stage 2 Fixed – Post-Final Deployment Milestone Performance Certification**

Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Uniendo a Puerto Rico Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in § 54.309.

**<8020> Uniendo a Puerto Rico Stage 2 Fixed – Support Reimbursement Certification**

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

**<8030> Uniendo a Puerto Rico Stage 2 Fixed – Disaster Preparedness and Response Documentation**

54.313(n): Recipients of fixed support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

**<8040> Uniendo a Puerto Rico Stage 2 Mobile – Support Reimbursement**

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

**<8050> Uniendo a Puerto Rico Stage 2 Mobile – Disaster Preparedness and Response Documentation**

54.313(n): Recipients of mobile support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation

**<8060> Uniendo a Puerto Rico Stage 2 Mobile – Mobile Disbursements Certification**

54.313(o): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements

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<035>	Contact Telephone Number - Number of person identified in data line <030>	9365217736 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

**<9010> Connect USVI Stage 2 Fixed – Capital Expenditures**

Enter the total amount of Connect USVI Fund Stage 2 fixed support, if any, the carrier used for capital expenditures.

**<9011> Connect USVI Stage 2 Fixed – Available Funds Certification**

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support.

**<9012a> Connect USVI Stage 2 Fixed – Community Anchor Institutions**

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Please Provide Attachment

<9012b> Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(i)(A). Name of Attached Document Listing Required Information

**Connect USVI Stage 2 Fixed – FCC Form 470 Postings**

<9013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

**Connect USVI Stage 2 Fixed – Post-Final Deployment Milestone Performance Certification**

<9014> Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Connect USVI Fund Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in § 54.309.

**Connect USVI Stage 2 Fixed – Support Reimbursement Certification**

<9020> 54.313(n): Recipients of Connect USVI Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund.

**Connect USVI Stage 2 Fixed – Disaster Preparedness and Response Documentation**

<9030> 54.313(n): Recipients of fixed support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

**Connect USVI Fund Stage 2 Mobile - Support Reimbursement Certification**

<9040> 54.313(n): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund. Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

**Connect USVI Fund Stage 2 Mobile - Disaster Preparedness and Response Documentation**

<9050> 54.313(n): Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and response documentation.

**Connect USVI Fund Stage 2 Mobile - Mobile Disbursements Certification**

<9060> 54.313(o): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements.

**Certification - Reporting Carrier  
Data Collection Form**
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<039> Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: YCOM NETWORKS, INC.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/14/2021
Printed name of Authorized Officer: Michael Shultz	
Title or position of Authorized Officer: Sr. Vice President	
Telephone number of Authorized Officer: 7244492545 ext.	
Study Area Code of Reporting Carrier: 522453	Filing Due Date for this form: 07/01/2021
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	<b>FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020</b>
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**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

<b>Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

<b>Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier</b>	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>&lt;010&gt;</b>	<b>Study Area Code</b>	522453
<b>&lt;015&gt;</b>	<b>Study Area Name</b>	YCOM NETWORKS, INC.
<b>&lt;020&gt;</b>	<b>Program Year</b>	2022
<b>&lt;030&gt;</b>	<b>Contact Name - Person USAC should contact regarding this data</b>	Scott Kitchen
<b>&lt;035&gt;</b>	<b>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</b>	9365217736 ext.
<b>&lt;039&gt;</b>	<b>Contact Email Address - Email Address of person identified in data line &lt;030&gt;</b>	scott.kitchen@consolidated.com

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, modify, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations Yes

Please Provide Waiver Document  
Allowable File Type (pdf only)

Name of Attached Document Listing Required  
Information

## Attachments



**(800) Operating Companies  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
December 2020

<010>	Study Area Code	522453
<015>	Study Area Name	YCOM NETWORKS, INC.
<020>	Program Year	2022
<030>	Contact Name - Person USAC should contact regarding this data	Scott Kitchen
<035>	Contact Telephone Number - Number of person identified in data line <030>	2075354180 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	scott.kitchen@consolidated.com
<810>	Reporting Carrier	Consolidated Communications of Washington - Yelm
<811>	Holding Company	Consolidated Communications Inc.
<812>	Operating Company	Consolidated Communications of Washington - Yelm

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Consolidated Communications of Maine		Consolidated Communications, Inc.
Consolidated Communications of Maine- China	100004	Consolidated Communications, Inc.
Consolidated Communications of Maine - Community Service	100015	Consolidated Communications, Inc.
Consolidated Communications of Maine - Maine	100025	Consolidated Communications, Inc.
Consolidated Communications of Maine- Standish	100025	Consolidated Communications, Inc.
Consolidated Communications of Maine- Northland	103313	Consolidated Communications, Inc.
Consolidated Communications of Maine - Sidney	103313	Consolidated Communications, Inc.
Consolidated Communications of Northern New England		Consolidated Communications, Inc.
Consolidated Communications of Northern New England - New Hampshire	125113	Consolidated Communications, Inc.
Consolidated Communications of Northern New England - Maine	105111	Consolidated Communications, Inc.
Consolidated Communications of Northland Company	143331	Consolidated Communications, Inc.
Consolidated Communications of Vermont Company, LLC	145115	Consolidated Communications, Inc.
Berkshire Telephone Corporation	150073	Consolidated Communications, Inc.
Chatutaqua & Erie Telephone Co.	150078	Consolidated Communications, Inc.
Taonic Telephone Corp.	150084	Consolidated Communications, Inc.
Consolidated Communications Of Pennsylvania- Bentleyville	170145	Consolidated Communications, Inc.
Consolidated Communications of Pennsylvania-Marianna	170185	Consolidated Communications, Inc.
Consolidated Communications of Pennsylvania	170193	Consolidated Communications, Inc.
Consolidated Communications of Florida		Consolidated Communications, Inc.
Consolidated Communications of Florida - Florida	210291	Consolidated Communications, Inc.
Consolidated Communications of Florida - Perry	210329	Consolidated Communications, Inc.
Consolidated Communications of Florida - St. Joe	210339	Consolidated Communications, Inc.
Consolidated Communications of Ohio		Consolidated Communications, Inc.

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<812>	Operating Company	Consolidated Communications of Washington - Yelm

<a1>	<a2>	<a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Consolidated Communications of Ohio - Columbus Grove	300604	Consolidated Communications, Inc.
Consolidated Communications of Ohio - Germantown	300618	Consolidated Communications, Inc.
Consolidated Communications of Ohio- Orwell	300649	Consolidated Communications, Inc.
Consolidated Communications of Central Illinois		Consolidated Communications, Inc.
Consolidated Communications of Central Illinois - El Paso	341004	Consolidated Communications, Inc.
Consolidated Communications of Central Illinois - C-R	341009	Consolidated Communications, Inc.
Consolidated Communications of Central Illinois- Odish	341065	Consolidated Communications, Inc.
Consolidated Communications of Illinois Company	341037	Consolidated Communications, Inc.
Consolidated Communications of Minnesota		Consolidated Communications, Inc.
Consolidated Communications of Minnesota - Mid Comm	361375	Consolidated Communications, Inc.
Consolidated Communications of Minnesota - Mankato	361375	Consolidated Communications, Inc.
Consolidated Communications of Texas		Consolidated Communications, Inc.
Consolidated Communications of Texas - Lufkin/Conroe	442109	Consolidated Communications, Inc.
Consolidated Communications of Texas- Fort Bend	442109	Consolidated Communications, Inc.
Consolidated Communications of Missouri Company	421472	Consolidated Communications, Inc.
Consolidated Communications of Oklahoma Company	431981	Consolidated Communications, Inc.
Consolidated Communications of Kansas		Consolidated Communications, Inc.
Consolidated Communications of Kansas - KS	411835	Consolidated Communications, Inc.
Consolidated Communications of Kansas - CO	461835	Consolidated Communications, Inc.
Consolidated Communications of Colorado		Consolidated Communications, Inc.
Consolidated Communications of Colorado - Big Sandy	462192	Consolidated Communications, Inc.
Consolidated Communications of Colorado - Columbine	462204	Consolidated Communications, Inc.
Consolidated Communications of Washington		Consolidated Communications, Inc.



## SECTION 610 FUNCTIONALITY IN EMERGENCY SITUATIONS

### Business Continuity Plan Overview

#### Introduction

Consolidated Communications, Inc. (“CCI”) is committed to maintaining a vigilant state of disaster preparedness for the interests of our customers, stockholders, employees and other critical stakeholders.

The purpose of our Business Continuity Plan (“BCP”) is to define the disaster preparedness and recovery protocols and procedures required to restore CCI’s critical business support functions, inside and outside plant systems and operations within CCI’s operating footprint.

BCP components detail CCI’s procedures for preparing for and responding to an emergency situation affecting our ability to deliver core services to our customers and our ability to meet legal dictates, and regulatory requirements.

This document discusses the following:

- BCP Scope
- BCP Components
- Plan Maintenance

#### BCP Scope

CCI’s business continuity response planning is concentrated on two critical operational areas:

- **Customer Interfacing** – It is recognized that a “business impact” only occurs when an *external-interfacing* element is disrupted. In essence, this means that if CCI experiences a disruptive event, but one that does not breach the outer-shell of the CCI operation and interrupt critical customer services, customer product or other external end-user, then it does not have a business impact, as defined by the BCP.
- **Infrastructure Integrity** – Without critical infrastructure systems, the ability for all other CCI business operations (back / front office) can come to a halt. It is these infrastructure systems that provide the critical human-factor of our customer-interfacing services. Critical infrastructure would address such services / systems as, building space for staff and equipment, service utilities, telecommunications and data network, IT network, and related infrastructure based items.

The BCP has been developed to assure the continuity of critical customer interfacing services and systems should a physical incident or workforce disruption event occur, which affects:

- Information Technology (“IT”)

- Administrative and Support Operations
- Inside and Outside Plant Operations
- Network Operations Center (“NOC”)
- Dispatch
- Repair Center

CCI has developed response / recovery strategies addressing physically disruptive incidents and workforce related disruptive incidents. All response strategies are based on recovery time objectives of those department functions and critical infrastructure systems essential to sustain customer interfacing services.

## **BCP Components**

The BCP consists of several components:

- Operational Preparedness for Expected Events (i.e. weather related events)
- Event / Crisis Communication Plan
- Redundancy Mapping
- Department Recovery Plans
- Information Technology Continuity Plan

The following is a brief summary of the plan components.

### **Operational Preparedness for Expected Events**

Weather events such rain, snow, ice and wind can negatively impact power and communications infrastructure. While this threat cannot be eliminated, CCI takes steps to mitigate a storm’s impact through preparedness and response. Steps include:

- Pre-event planning based on information provided by National Oceanic and Atmospheric Administration (“NOAA”)
- 24 hour x 365 day monitoring by Network Operations Center
- Coordinate planning and recovery efforts through state emergency management groups
- Engage supply chain vendors to delivery additional stock prior to the expected event
- Inspect, test and fuel emergency generators in anticipation of a power outage
- Reallocate / relocate staff in order to respond to the pending event

### **Event / Crisis Communication Plan**

Communications is a key element to respond and recover business operations. CCI uses a dual level communication strategy as part the Event Communication Plan. The primary level is the workgroup comprised of both employees and vendors that are directly involved in the recovery work. The secondary level consists of internal interested parties made up of our Strategic

Leadership Team. The role of the secondary level is to facilitate communications both internally and externally regarding the event and our path to response and recovery.

### **Redundancy Mapping**

The process of redundancy mapping reviews operations within the CCI organization to identify alternate facilities and work locations that can be used in the event a primary location is not accessible. Given the geographic spread of CCI's footprint, capabilities exist to relocate operations from event impacted areas. Through the mapping process, CCI is able to identify single points of failure and develop alternative work processes.

### **Department Recovery Plans**

Each department has developed a recovery plan based on its critical operations as they pertain to the deliverables they contribute to our customers. CCI has triaged the recovery efforts based on the concept of customer servicing impact. Federal and State regulatory requirements, along with E-911 needs, have a high level of consideration in addition to the business impact concerns. The BCP goal is to minimize the disruption duration as much as is practical and provide a level of risk mitigation that will maintain critical operations. The recovery plans are built around a 24 hour to 72 hours response plan. This methodology focuses on the immediate steps that need to be taken to recover functional operations within short duration events (less than 24 hours) and well as long term plans to maintain functionality during an extended event (up to, or greater than 72 hours).

### **IT Recovery Plan**

Like most operations, CCI is dependent on an IT infrastructure to conduct business and serve customers. Because of its importance, CCI has a continuity plan established specifically for IT operations. The IT continuity plan addresses security and access control of data sites, onsite / offsite data backup methods, processes for sequencing of system(s) recoveries and ultimately the use and execution of our established Disaster Recovery Site located elsewhere within the CCI footprint.

### **Plan Maintenance and Exercising**

The BCP is a so called "living" document. Updates to the plan are ongoing with changes incorporated annually at a minimum. Individual plan components are reviewed with oversight from CCI's Risk Management Team. CCI has the BCP on a cloud based solution which will allow access to the plan components from any computer, smartphone and tablet.

**FCC FORM 481 Line 1010 – Voice Service  
Rate Comparability**

The pricing of the company's Voice service and Broadband service rate are no more than two standard deviations above the applicable national average urban rate for voice and broadband services, as specified in the most recent public notice, **DA 20-1409** released on November 30, 2020.

*“Voice Rates. Based on the survey results, the 2021 urban average monthly rate is \$33.73. <sup>2</sup> Therefore, the reasonable comparability benchmark for voice services, two standard deviations above the urban average, is \$54.75. <sup>3</sup> Under the Commission's rules, each ETC, including competitive ETCs providing fixed voice services,<sup>4</sup> must certify in the FCC Form 481 filed no later than July 1, 2021, that the pricing of its basic residential voice services is no more than \$54.75.”*

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<sup>1</sup> The *USF/ICC Transformation Order* defined the average urban rate to include local end-user rates plus state regulated fees (specifically, state subscriber line charges (SLCs), state universal service, and mandatory extended area service charges). *USF/ICC Transformation Order*, 26 FCC Rcd at 17751, para. 238. The reasonable comparability benchmark for voice services applies to mainland providers and those in Alaska. In April 2019, the Commission eliminated the rate floor requirement so that rate is no longer calculated. *See Connect America Fund*, WC Docket No. 10-90, Report and Order, 34 FCC Rcd 2621 (2019).

<sup>2</sup> The Bureau has adopted a benchmark only for fixed voice services because “the differences in rate plans and other attributes of fixed and mobile services would make it inordinately difficult to create a unified benchmark” that applied to both fixed and mobile services. *See Connect America Fund*, WC Docket No. 10-90, Order, 28 FCC Rcd 4242, para. 6 (WCB 2014).

**FCC FORM 481 Line 1030 – Broadband Service Rate Comparability**

The pricing of the company’s voice service and broadband service are no more than two standard deviations above the applicable national average urban rate for voice and broadband services, as specified in the most recent public notice, FCC DA 20-1409 released on November 30, 2020.

*Broadband Rates.* Recipients of high-cost and/or Connect America Fund support that are subject to broadband performance obligations are required to offer broadband service at rates that are at or below the relevant reasonable comparability benchmark.<sup>1</sup>

The following table provides the 2021 benchmark for a number of different broadband service offerings, though providers will need to determine the benchmark for services with characteristics not shown in the table.

<b>Download Bandwidth (Mbps)</b>	<b>Upload Bandwidth (Mbps)</b>	<b>Capacity Allowance (GB)</b>	<b>2021 U.S.</b>	<b>2021 AK</b>
4	1	350	\$70.69	\$107.50
4	1	Unlimited	\$75.72	\$113.17
10	1	350	\$79.51	\$119.67
10	1	Unlimited	\$85.11	\$125.90
25	3	350	\$80.97	\$127.66
25	3	Unlimited	\$86.72	\$134.04
25	5	350	\$89.13	\$138.94
25	5	Unlimited	\$94.89	\$145.33
50	5	Unlimited	\$102.04	\$148.34
100	10	Unlimited	\$106.20	\$152.93
250	25	Unlimited	\$125.78	\$174.67
500	50	Unlimited	\$131.51	\$182.24
1000	100	Unlimited	\$140.80	\$191.20