

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

C. General Regulations (Continued)

1. Establishment and Furnishing of Services (Continued)

f) Customer Billing (Continued)

If a customer whose bill is rendered monthly fails to at least pay the charges associated with local service, within 15 days after its date of presentation, the Company may temporarily or permanently disconnect the customer's service. Such disconnection shall not be made until at least 24 hours following written notification to the customer of the Company's intention to disconnect service.

When a utility employee is dispatched to disconnect service for nonpayment, and the customer pays the bill, the utility shall assess a Restoral Charge as provided in Section 5 for the premises visit to the service address.

Service which has been temporarily disconnected will be charged the regular rates for a period not to exceed ten days following the date of disconnection. When service is completely disconnected, charges for service will be discontinued as of the date of disconnection.

g) Checks Returned By Banks

For each check returned by a bank to the Company for the reasons of insufficient funds or a closed account, a Return Check Charge from Section 5 will be applied and collected by the Company. A returned check is considered to be a nonpayment. This also applies to transaction cards.

h) Late Payment Charge

A late payment charge of 1.5 percent or \$5.00, whichever is greater, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1.5 percent is applied to the total unpaid amount carried forward and the charge (minimum \$5.00) is included in the total amount due on the current bill.

The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172(6). In the case of a certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).

(N)  
|  
(N)

GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

C. General Regulations (Continued)

1. Establishment and Furnishing of Services (Continued)

h) Late Payment Charge (Continued)

When the customer contacts the Company to question certain charges made to the customer's billing, and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.

When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as disputed charges under WAC 480-120-172(12).

(N)

(N)

i) Minimum Contract Period

Except as specified elsewhere in this tariff, the minimum contract period is one month from the date service or additions to service are established, and the minimum charge is the established rate for one month.

Special contractual arrangements for special equipment or special assemblies of equipment are developed as required.

(T)

2. Discontinuance of Service

Regulations involving the Discontinuance of Service are included in 480-120-171, 480-120-172, 480-120-173 and 480-120-174 of the Washington Administrative Code (WAC).

GENERAL AND LOCAL EXCHANGE TARIFF

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NETWORK ACCESS SERVICES

NETWORK ACCESS SERVICES

E. Rates (Continued)

Basic Calling Service (Continued)

	<u>RATE GROUPS</u>	
	<u>1</u>	<u>1A</u>
BUSINESS SERVICE		
Trunk (Key System/PBX)	\$34.50 (I)	\$34.50 (I)
One - Party	27.50 (I)	27.50 (I)
RESIDENCE SERVICE		
One - Party	17.05 (I)	17.05 (I)

**NETWORK ACCESS SERVICE FEE**

An excise tax of \$.13 per month, not included in the rates shown above, is applicable to each Network Access line for the purpose of funding the Washington Telephone Assistance Program.

GENERAL AND LOCAL EXCHANGE TARIFF

NETWORK ACCESS SERVICES

NETWORK ACCESS SERVICES

E. Rates (Continued)

Premium Calling Service, Premium Plus Service<sup>1</sup> - Business and Residence (Continued)

	RATE GROUPS	
	1	1A
<b>BUSINESS SERVICE</b>		
Trunk (Key System/PBX)		
Month-to-Month	\$44.50 (I)	\$44.50 (I)
1 Yr. Term Commitment <sup>2,3</sup>	31.00	31.00
3 Yr. Term Commitment <sup>2,3</sup>	29.00	29.00
DID		
Month-to-Month	44.50 (I)	44.50 (I)
1 Yr. Term Commitment <sup>2,3</sup>	31.00	31.00
3 Yr. Term Commitment <sup>2,3</sup>	29.00	29.00
Coin Line	34.70	34.70
Public Access Line	29.70	29.70
One-Party		
Month-to-Month	39.50 (I)	39.50 (I)
1 Yr. Term Commitment <sup>2,3</sup>	26.00	26.00
3 Yr. Term Commitment <sup>2,3</sup>	24.00	24.00
<b>RESIDENCE SERVICE</b>		
One - Party Service	22.80 (I)	22.80 (I)

The above rates do not include the Premium Plus Adder. See Section E, Optional Local Calling Plan Rates.

**NETWORK ACCESS SERVICE FEE**

An excise tax of \$.13 per month, not included in the rates shown above, is applicable to each Network Access line for the purpose of funding the Washington Telephone Assistance Program.

<sup>1</sup> For eligible Premium Plus exchanges see Section C, Service Availability, Optional Local Calling Plans

<sup>2</sup> See Conditions, B, Term Commitment Options for liability charges.

<sup>3</sup> The Line Connection Service Order Charge in Section 5 of this tariff is not applicable to 1 or 3 year term rates.

GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

B. Application of Service Charges (Continued)

7. Late Payment Charge

A late payment charge of 1.5 percent or \$5.00, whichever is greater, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1.5 percent is applied to the total unpaid amount carried forward and the charge (minimum \$5.00) is included in the total amount due on the current bill.

The Company will accommodate customers who have a medical emergency as provided for by WAC 480-120-172(6). In the case of a certified medical emergency under these rules, the Company will waive the late payment charges for the length of time provided for in WAC 480-120-172(6)(c).

When the customer contacts the Company to question certain charges made to the customer's billing, and the customer and the Company work together to resolve the concern, if the Company agrees to credit the customer's account, the Company will also credit the customer's account for any late payment charges associated with the credited amount.

When a complaint involving disputed charges is referred to the Commission for resolution, the Company will waive the late payment charges associated with the disputed amount for the period of time the complaint is open with the Commission, provided that charges not in dispute are paid when due. Late payment charges associated with disputed charges will be treated the same as disputed charges under WAC 480-120-172(12).

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SERVICE CHARGES

C. Rates and Charges

		<u>Nonrecurring Charge</u>	
		<u>Business</u>	<u>Residence<sup>1</sup></u>
1.	Service Ordering Charge		
	a. Initial Service .....	\$48.50 NSOIB	\$26.25 NSOIR
	b. Subsequent Service .....	24.25 NSOSB	12.00 NSOSR
2.	Line Connection Charge.....	17.00 NLCB	17.00 NLCR
3.	Restoral Charge, per line .....	41.25 RECONB	29.00 RECONR
4.	Time and Material Charges		
	a. Time Charge - each 15 minutes or fraction thereof per employee .....	12.00 TM15MIN	12.00 TM15MIN
	Overtime Charges .....	Refer to B.4.d preceding	
	Material Charge.....	At Cost	At Cost
	b. A five minute allowance into the next time increment will be granted.		
5.	Returned Check Charge.....	15.00	15.00
6.	Late Payment Charge		
	A late payment charge of 1.5 percent or \$5.00, whichever is greater, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1.5 percent is applied to the total unpaid amount carried forward and the charge (minimum \$5.00) is included in the total amount due on the current bill.		

(N)  
 |  
 (N)

<sup>1</sup> Qualifying customers may receive a discount or waiver of certain of these charges. See Lifeline/Washington Telephone Assistance Program, Section 2 preceding.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

When provided individually, each feature, per line equipped: (Continued)

	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>IOSC</u>	<u>Res.</u>	<u>IOSC</u>
Call Block	\$4.00	40714	\$4.00 (I)	40704
Call Forwarding-Busy Line (ESPCFBF)	1.25	40966	1.25	40959
Call Forwarding-Busy Line/Don't Answer (ESPCFBNFAF)	1.50	40968	1.50	40961
Call Forwarding-Don't Answer (ESPCFNFAF)	1.25	40967	1.25	40960
Call Forwarding	5.00 (I)	40417	4.00 (I)	40667
Call Forwarding-Busy Line/Don't Answer-Variable	3.50	40270	3.50	40013
Call Intercept <sup>1,2</sup>	-	-	5.00	60400
Call Trace, per occurrence <sup>1</sup>	3.00 (I)	-	3.00 (I)	-

<sup>1</sup> Nonrecurring charges are not applicable for this service.

<sup>2</sup> New or existing customers subscribing to Big Deal-Option A (Section 6) or Local Package only (Section 8) can receive Call Intercept at a discounted monthly recurring charge of \$4.00 per line.



GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

When provided individually, each feature, per line equipped: (Continued)

	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>IOSC</u>	<u>Res.</u>	<u>IOSC</u>
Call Waiting/Cancel Call Waiting	\$6.00	(I) 40261	\$ 5.00	(I) 40259
Call Waiting ID	.35	40439	.35	40432
Call Waiting ID Deluxe, per line without Big Deal Option A <sup>1</sup>	4.00	01354	4.00	01454
Call Waiting ID Deluxe, per line with Big Deal Option A	-	-	2.00	28741
Caller ID	10.95	40735	7.95	47036
Caller ID - Number Only	10.00	40767	7.00	41005
Cancel Caller ID - Number Only, per line <sup>2</sup>	N/A	40108	N/A	41008
Cancel Caller ID - Number Only and Cancel Caller ID, per call	N/A	41006	N/A	41007

<sup>1</sup> Existing rates are applicable for Call Waiting, Caller ID or Caller ID - Number Only.

<sup>2</sup> There is no NRC on the initial connection of these services. The NRC applies to subsequent connections of service.  
 N/A = Monthly recurring charges are not applicable for this service.

GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

When provided individually, each feature, per line equipped: (Continued)

	<u>Monthly Rate</u>		<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>IOSC</u>	<u>Res.</u>	<u>IOSC</u>
Distinctive Ring®	\$6.00	40444	\$6.00	40644
Do Not Disturb	4.00	40716	3.00	40706
Priority Call	4.00	40712	4.00 (I)	40702
Select Call Forwarding	6.00	40713	5.00	40703
Speed Dialing:				
8 Numbers	3.30	40419	3.50 (I)	40669
30 Numbers	5.00	40420	5.00 (I)	40670
Three-Way Calling:				
Flat Rate Option - each line 40613	5.00 (I)		40421	4.00 (I)
Pay-Per-Use Option - per activation	.75	-	.75	-
per month maximum	7.50	-	7.50	-

(D)

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>IOSC</u>	
GTE Basic Pack, residential customers only	\$13.95 <sup>1</sup>	03828	(I)

A fixed package of services which includes:

- \*69
- Call Block
- Call Waiting/Cancel Call Waiting
- Caller ID
- Three-Way Calling

<sup>1</sup> The Subsequent Service Order Charge in Section 5 is not applicable to this service.

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

<u>GTE Complete Pack</u> , for residential customers only	<u>Monthly Rate</u>	<u>IOSC</u>	
A fixed package of services which includes:	\$19.95 <sup>1</sup>	03829	(I)
Anonymous Call Block			
Busy Redial			
*69			
Call Block			
Call Forwarding			
Call Waiting/Cancel Call Waiting			
Caller ID			
Distinctive Ring			
Do Not Disturb			
Priority Call			
Select Call Forwarding			
Speed Dialing 30 Numbers			
Three-Way Calling			

(D)

<sup>1</sup> The Subsequent Service Order Charge in Section 5 is not applicable to this service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>IOSC</u>	
<u>Big Deal-Option A</u> , for residential customers only			
A combination of Custom Calling and CLASS services available as a package which includes:	\$19.00 <sup>1,2</sup>	03850	(I)
Anonymous Call Block			
Busy Redial			
*69			
Call Block			
Caller ID			
Call Forwarding			
Call Waiting/ Cancel Call Waiting			
Call Waiting ID (where available)			
Distinctive Ring			
Do Not Disturb			
Priority Call			
Select Call Forwarding			
Speed Dialing-8 Number			
Three-Way Calling			

<sup>1</sup> The Subsequent Service Order Change in Section 5 is not applicable to this service.

<sup>2</sup> New or existing customers can receive Call Intercept at a discounted monthly recurring charge of \$4.00 per line.

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

D. Rates and Charges (Continued)

	<u>Monthly Rate</u>	<u>IOSC</u>	
<u>Big Deal-Option B</u> , for residential customers only			
A combination of Custom Calling and CLASS services available as a package which includes:	\$12.00 <sup>1</sup>	03851	(I)
*69			
Call Block			
Call Forwarding			
Call Waiting/Cancel Call Waiting			
Three-Way Calling			

<sup>1</sup> The Subsequent Service Order Change in Section 5 is not applicable to this service.

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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

GTE Calling Services<sup>SM</sup>

E. Flexible Packaging

This service provides a 30% discount to rates of residential customers (specified in Section D preceding) provided the (C) customer orders four or more of the following eligible features on the same residential account:

- Anonymous Call Block<sup>1</sup>
- Busy Redial
- \*69
- Call Block
- Call Forwarding
- Call Waiting/Cancel Call Waiting
- Call Waiting ID Deluxe
- Caller ID
- Caller ID - Number Only
- Distinctive Ring<sup>®</sup>
- Do Not Disturb
- Priority Call
- Select Call Forwarding
- Speed Dialing
  - 8 Numbers
  - 30 Numbers
- Three-Way Calling

Flexible Packaging service is available to residential customers only.

(D)

<sup>1</sup> Anonymous Call Block does not count toward the required threshold of four features, but will be discounted once the threshold has been met.

GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

REMOTE CALL FORWARDING (RCF) SERVICE

3. Rates and Charges

- a. The following rates apply for the RCF Service only and are in addition to Service Charges, toll and local charges as specified in applicable tariffs:

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residence</u>
Remote Call Forwarding Service, (SCRCFB, SCRCFR)	\$23.00 (I)	\$23.00 (I)



GENERAL AND LOCAL EXCHANGE TARIFF

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PACKAGED SERVICES

LOCAL PACKAGES

(I)

D. Rates

(I)

Verizon Local Package<sup>SM</sup>

Monthly Rate

Choice of any three (3) Custom Calling Services in B, Services, preceding

\$30.95

Verizon Local Package Extra<sup>SM</sup> 1

Choice of four (4) to fourteen (14) Custom Calling Services in B, Services, preceding

33.95

Local Package Lite 2, 3

Choice of any or all: Caller ID, Speed Dialing - 8 Number, Speed Dialing - 30 Number, Three-Way Calling or Call Waiting/Cancel Call Waiting Custom Calling Services; and Home Voice Mail 4 (Basic, Standard, Deluxe, or Deluxe with Pager Notification)

34.95

(D)

Local Package Elite

Choice of up to fourteen (14) Custom Calling Services in B, Services preceding, Home Voice Mail 4 (Basic, Standard, Deluxe, or Deluxe with Pager Notification) and Call Intercept service

39.95

<sup>1</sup> New or existing customers can receive Call Intercept at a discounted monthly recurring charge of \$4.00 per line. See Section 6, Custom Calling Services, GTE Calling Services<sup>SM</sup> for feature details.

<sup>2</sup> Unlimited Local Directory Assistance is not included.

<sup>3</sup> Services available in Section 6 of this tariff can be purchased separately and may result in lower prices.

<sup>4</sup> Home Voice Mail is a non-regulated service and is listed for informational purposes only.

GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

LOCAL DIRECTORY ASSISTANCE SERVICE

B. Conditions (Continued)

4. When a customer has two or more lines and/or trunks at the same premises and billed on the same account, the total usage of all lines and trunks is applied against the allowance for the total number of lines and trunks involved. (D)
5. The allowance for a CentraNet® customer is one free local directory assistance call per month for each group of eight CentraNet® primary station lines or fraction thereof. The allowance for a CentraNet® dormitory station line is two free local directory assistance calls per month. (D)
6. The Company shall establish practices and procedures to administer exceptions to the charge for local directory assistance, verify disabilities, and prevent abuse thereof. (T)
7. For Terms, Conditions and Rates and Charges, see Local Directory Assistance Service in the Washington Price List 2, Section 7. (T)
8. Local Directory Assistance includes Directory Connect Plus<sup>SM</sup> at no additional charge. If the customer asks for two listings, the second number will be automatically connected unless the customer asks the operator to be connected to the first number. (T)

C. Rates and Charges

<u>Local Directory Assistance Service</u>	<u>Charge</u>	
Call allowance, per line, per month <sup>1</sup>		(C)
Residential, zero calls	\$.95	(C)
Business, zero call	.95	

For additional requests over the call allowance, see Washington Price List 2, Section 7, Rates and Charges for the Local Directory Assistance charge.

<sup>1</sup> Customers may request up to two numbers per Local Directory Assistance call.

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GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The charge for Directory Listings begin with the day they are entered in the information records.
2. Charges as specified below are in addition to all other applicable Rates and Charges.
3. Service Charges (Subsequent Service Ordering Charge in Section 5) applies to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to changes from Nonpublished Service or Nonlisted Service to listed Primary Listing Service.
4. The following monthly rates apply in addition to applicable Service Charges, and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>Monthly Rate</u>	
a. Primary Listings	--	
b. Additional Listings		
Business	\$2.50	(l)
Residence	2.50	(l)
c. Foreign Exchange Listings		
Business	2.50	(l)
Residence	2.50	(l)
d. Nonlisted Service <sup>1</sup>	2.50	(l)
e. Nonpublished Service <sup>1</sup>	2.50	(l)

<sup>1</sup> See Conditions, B, 16 for exceptions.