

*Information and notes provided by Thomas and Heidi Johnson

SCHEDULE PHASE I – this lists the builder’s actions from 7/26/21 to 11/12/21. Any electrical use was through the above temp power.

SCHEDULE PHASE II. Outlets were not installed until the finish electrical on 6/21/22. Throughout this build, the contractors continued to run power from the temp pole to complete this house build.

- There was no work performed between 11/12/2021 and 03/02/2022
- Outlets installed 6/21 with finish electrical
- All construction used temp power up until 8/19 received permit for occupancy and moved in
- Total charges on the account from 12/01/2021 to 06/21/2022 when there were no electrical at all came up to 46,329 KWH and cost of \$4,848.61

PSE ACCOUNT #220028367005. In December 2021, PSE attached a meter to the new home. For some reason Mar-May we were charged an extreme amount in a partially constructed home where all building electrical connections were attached to the temp pole, (a separate bill we were also paying).

THREE MONTH DELAYED BILL

PSE was delayed in getting a bill to us during the winter months and when we did it was for over \$4,500 for those 3 months. We had a debit card on file with PSE, so they took the money out of our account. We called my bank and had the charge reversed, that is why it is still listed as “past due”. It was then we realized the situation. Calling PSE was no help as the customer service agent told me contractors use a lot of energy in a home build. While true, I had a separate account where we were paying those charges. This account was on a house that was not being used by any contractor.

In July 2022, when all appliances and electrical were installed, the charges for electricity went drastically down making no sense at all. We occupied the home beginning August 2022 and have been using everything in this home. Our bills show the extreme disparity between the time we’re now utilizing electricity verses what they charged us for in March, April and May when finish electrical had not even been installed.



Home Plan 3720
 Project Location:
 1340 Old Cedars Rd.
 Cle Elum, WA 98922

DOCKET UE-220701
 Direct Testimony Elena Argunov
 Exhibit EACCH-23
**Schedule for Phase I Activities for
 Johnson, Thomas & Heidi**

Superintendent David Tamez Scheduler Savannah M.
 Client Phone 425-466-3986 Ext Heidi
 Client Alt Phone 206-713-3771 Ext Thoma

SCHEDULE PHASE I

Activity	Subcontractor	Start Date	Complete Date
Framing	All Star Contracting	7/26/2021	10/27/2021
Rough Plumbing	Shephard Plumbing	10/28/2021	11/3/2021
Roofing	Legends Roofing	11/2/2021	11/3/2021
Heating / Venting	Americool Heating	11/8/2021	
Rough Electrical	JJ Electric	11/11/2021	
Garage Door	Fireside of WA	11/12/2021	

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"When it appears that Nothing is Happening"

In order to keep your stress to a minimum, you can expect several days during the construction period when it may appear that nothing is happening. This may occur for several reasons. Each trade partner (i.e. electrical, plumbing, roofing, etc.) is scheduled weeks in advance of the actual work performance. On occasion, one trade partner completes their work ahead of schedule. At other times their installation takes longer than anticipated. With either occurrence, schedules need to be adjusted accordingly. There will also be a pause in progress while the home awaits county code inspections. This is part of a normal building sequence and may occur at several points in every home. Remember, a quality builder would rather wait a few days for the best craftsmen or product than hurry the process.



Home Plan 3720
Project Location:
1340 Old Cedars Rd.
Cle Elum, WA 98922

DOCKET UE-220701
Direct Testimony Elena Argunov
Exhibit EACCH-23
**Schedule for Phase II Activities for:
Johnson, Thomas & Heidi**

Superintendent Josh Johnson Scheduler Savannah M.
Client Phone 425-466-3986 Ext Heidi
Client Alt Phone 206-713-3771 Ext Thoma

SCHEDULE PHASE II

DOCKET UE-220701
Direct Testimony Elena Argunov
Exhibit EACCH-23

Activity	Subcontractor	Start Date	Complete Date
Drywall Hang	Dexterity Construction	3/2/2022	3/8/2022
Homeowner Interior Paint	HOMEOWNER	5/2/2022	5/7/2022
Gutters	Continuous Gutter & Roofi	6/15/2022	
Finish Carpenter Phase 1	H2 Construction	5/10/2022	
Counter Tops / Vinyl	Great Floors	5/13/2022	
Granite Measured	Floform Countertops	7/6/2022	
Granite Installed	Floform Countertops	7/19/2022	
Finish Carpenter Phase 2	H2 Construction	7/4/2022	
Call HVAC Trim	Americool Heating	5/16/2022	
Finish Plumbing	Shephard Plumbing	7/20/2022	
Finish Electrical	JJ Electric	6/21/2022	
Shelving, Mirrors, S. Door	De-EI Enterprises	7/22/2022	
Carpet	Great Floors	7/25/2022	

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DOCKET UE-220701
Direct Testimony Elena Argunov Exhibit EACCH-23



Account Number: 220028367005

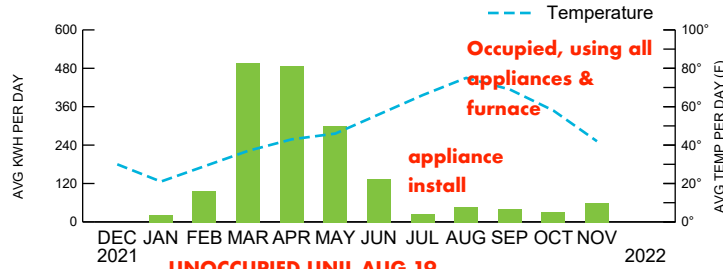
DUE DATE December 6, 2022
TOTAL DUE \$4,688.68

THOMAS E JOHNSON

Serving: 1340 OLD CEDARS RD # HSE, Cle Elum

Your Usage Information

Electric NO OUTLETS



	Last Year	This Year
Average daily kilowatt hours	—	56.77
Average daily cost	—	\$6.43
Days in billing cycle	—	30
Average temperature	—	42°F

Your Account Summary

Previous Charges:	
Amount of Your Last Bill (dated 10/13/2022)	\$ 4,495.86
Total Previous Charges	\$ 4,495.86
Current Charges:	
Electric Charges	\$ 192.82
Total Current Charges	\$ 192.82
<i>Total includes current and past due charges</i>	
Total \$	4,688.68

Previous charges, if any, may be past due.

Late Payments | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.
pse.com/paymentarrangement

How to reach us

- For self-service options visit our website at pse.com.
- Email: customer@pse.com
- Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
- Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
- Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
- 24 Hour Emergency and Outage line: 1-888-225-5773**



I want to donate \$ _____ to the Warm Home Fund

pse.com to pay online or to find pay station locations

Mail this coupon and make check payable to Puget Sound Energy

Account Number: 220028367005

DUE DATE December 6, 2022
TOTAL DUE \$4,688.68

Serving:
1340 OLD CEDARS RD # HSE, Cle Elum

013028 33400 1 AB 0.488 R106
THOMAS E JOHNSON
6720 SILENT CREEK AVE SE
SNOQUALMIE WA 98065-8927



Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269

Electric Detail Information: 1340 OLD CEDARS RD # 1 HSE, Cle Elum

Rate Schedule	Meter #	Start Date	End Date	Multiplier	Kilowatt Hours (kWh)	Electric Demand (kW)	Reactive Power (kVAR)	Meter Read Type
		Read	Read					
Residential 7	X157749635	10/12	11/11	1	1,703	—	—	Actual Read
		50424	52127					

Your Electric Charge Details (30 days)	Rate x Unit	=	Charge
1,703 kWh used for service 10/13/2022 - 11/11/2022			
Basic Charge	\$7.49 per month	\$	7.49
Electricity			
Tier 1 (First 600 kWh Used)	0.093712 600 kWh		56.23
Tier 2 (Above 600 kWh Used)	0.113543 1,103 kWh		125.24
Energy Exchange Credit	-0.006689 1,703 kWh		-11.39
Other Electric Charges & Credits	0.008960 1,703 kWh		15.25
Subtotal			192.82
Taxes			
State Utility Tax (\$7.47 included in above charges)	3.873%		
Current Electric Charges		\$	192.82

Definitions

Basic Charge — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.

Multiplier — Converts the amount of electricity used as measured by your meter into kWh.

kWh — Your use of electricity is billed in units called kilowatt hours. It is a unit of energy that equals 1,000 watts of electricity consumed in one hour.

Energy Exchange Credit — Federal Columbia River Benefits supplied by Bonneville Power Administration from low-cost power generated by federal hydroelectric dams.

Other Electric Charges and Credits — Includes the Conservation Program and Power Cost Adjustment (if any) charges, and the Merger, Federal Wind Power, and Renewable Energy credits.

DOCKET UE-220701
Direct Testimony Elena Argunov
Exhibit EACCH-23

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Dial 1-888-225-5773**

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Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

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Keeping our word.

You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



Issued: May 19, 2022

Account Number: 220028367005

NOTICE OF CORRECTED CHARGES



Important Information | pse.com | f t ● ● in v

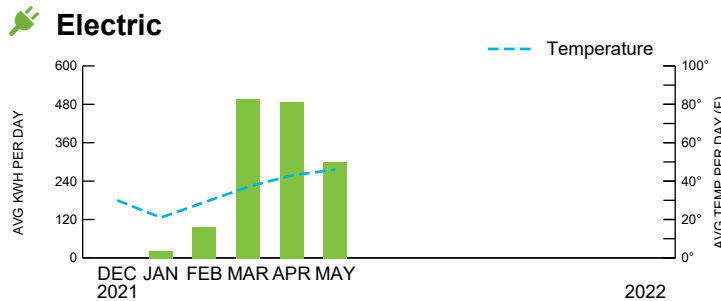
Notice of Delayed Delivery of Bill

There was a delay in delivering your Puget Sound Energy bill, this month's bill includes charges for the unbilled period as shown in the Detail Information section. If you need to arrange an interest-free installment payment plan, please call us at **1-866-767-5853**, Monday-Friday, 8 a.m. - 5 p.m.

THOMAS E JOHNSON

Serving: 1340 OLD CEDARS RD # HSE, Cle Elum

Your Usage Information



	Last Year	This Year
Average daily kilowatt hours	—	296.28
Average daily cost	—	\$34.14
Days in billing cycle	—	29
Average temperature	—	46°F

DOCKET UE-220701
Direct Testimony Elena Argunov Exhibit EACCH-23

Your Account Summary

Previous Charges:	
Amount of Your Last Bill (dated 2/11/2022)	\$ 302.91
Payment received 3/4/2022 – Thank you!	-302.91
Total Previous Charges	\$ 0.00
Current Charges:	
Electric Charges	\$ 4,520.30
Total Current Charges	\$ 4,520.30
<i>Total includes current and past due charges</i>	
Total \$	4,520.30

A bank withdrawal is scheduled for 6/9/2022 for charges due.

Late Payments | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

We're here to help

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.
pse.com/paymentarrangement.

For self-service options visit our website at **pse.com**.

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Your Ways to Pay

- pse.com** to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

Account Number: 220028367005

AUTOMATIC WITHDRAWAL

\$4,520.30 will be withdrawn from your bank account on 6/9/2022

Serving:

1340 OLD CEDARS RD # HSE, Cle Elum

Puget Sound Energy

P.O. BOX 91269
Bellevue, WA 98009-9269

015200 38804 1 AB 0.458 R106
THOMAS E JOHNSON
6720 SILENT CREEK AVE SE
SNOQUALMIE WA 98065-8927



Your bill includes charges for electricity and/or natural gas, delivery services, general administration and overhead, metering, Direct Testimony Expenses and other items.

Electric Detail Information: 1340 OLD CEDARS RD # 1 HSE, Cle Elum

Rate Schedule	Meter #	Start Date	End Date	Multiplier	Kilowatt Hours (kWh)	Electric Demand (kW)	Reactive Power (kVAR)	Meter Read Type
		Read	Read					
Residential 7	X157749635	2/10	3/14	1	15,803	—	—	Actual Read
		3207	19010					

Your Electric Charge Details (32 days)	Rate x Unit	=	Charge
15,803 kWh used for service 2/11/2022 - 3/14/2022			
Basic Charge	\$7.49 per month	\$	7.49
Electricity			
Tier 1 (First 600 kWh Used)	0.095631 600 kWh		57.38
Tier 2 (Above 600 kWh Used)	0.115462 15,203 kWh		1,755.37
Energy Exchange Credit	-0.006689 15,803 kWh		-105.71
Other Electric Charges & Credits	0.007862 15,803 kWh		124.25
Subtotal			1,838.78
Taxes			
State Utility Tax (\$71.22 included in above charges)	3.873%		
Current Electric Charges		\$	1,838.78

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Rate Schedule	Meter #	Start Date	End Date	Multiplier	Kilowatt Hours (kWh)	Electric Demand (kW)	Reactive Power (kVAR)	Meter Read Type
		Read	Read					
Residential 7	X157749635	3/14	4/13	1	14,540	—	—	Actual Read
		19010	33550					

Your Electric Charge Details (30 days)	Rate x Unit	=	Charge
14,540 kWh used for service 3/15/2022 - 4/13/2022			
Basic Charge	\$7.49 per month	\$	7.49
Electricity			
Tier 1 (First 600 kWh Used)	0.095631 600 kWh		57.38
Tier 2 (Above 600 kWh Used)	0.115462 13,940 kWh		1,609.54
Energy Exchange Credit	-0.006689 14,540 kWh		-97.26
Other Electric Charges & Credits	0.007862 14,540 kWh		114.31
Subtotal			1,691.46
Taxes			
State Utility Tax (\$65.51 included in above charges)	3.873%		
Current Electric Charges		\$	1,691.46

DOCKET UE-220701
 Direct Testimony Elena Argunov Exhibit EACCH-23

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Rate Schedule	Meter #	Start Date	End Date	Multiplier	Kilowatt Hours (kWh)	Direct Testimony Electric Demand (kW)	Elena Argunov Exhibit EACCH-23 Reactive Power (kVAR)	Meter Read Type
		Read	Read					
Residential 7	X157749635	4/13	5/12	1	8,592	—	—	Actual Read
		33550	42142					

Your Electric Charge Details (29 days) Rate x Unit = Charge

8,592 kWh used for service 4/14/2022 - 5/12/2022			
Basic Charge	\$7.49	per month	\$ 7.49
Electricity			
Tier 1 (First 352 kWh Used) (4/14/2022 - 4/30/2022)	0.095631	352 kWh	33.66
Tier 2 (Above 352 kWh Used) (4/14/2022 - 4/30/2022)	0.115462	4,684.689 kWh	540.90
Tier 1 (First 248 kWh Used) (5/1/2022 - 5/12/2022)	0.092377	248 kWh	22.91
Tier 2 (Above 248 kWh Used) (5/1/2022 - 5/12/2022)	0.112208	3,307.311 kWh	371.11
Energy Exchange Credit	-0.006689	8,592 kWh	-57.47
Electric Cons. Program Charge (4/14/2022 - 4/30/2022)	0.003825	5,036.689 kWh	19.27
Electric Cons. Program Charge (5/1/2022 - 5/12/2022)	0.004923	3,555.311 kWh	17.50
Other Electric Charges & Credits	0.004037	8,592 kWh	34.69
Subtotal			990.06
Taxes			
State Utility Tax (\$38.35 included in above charges)	3.873%		
Current Electric Charges			\$ 990.06

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A rate change became effective during this billing period. The listed rate item(s) that changed shows the dates, prices and charges for each portion of the bill period when they were in effect. Copies of the rate schedules are available upon request.

Your bill reflects changes in rates that went into effect on May 1, 2022.

