



August 28, 2012

805 Central Expressway South
Suite 200
Allen, Texas 75013

Phone 972-908-4415
Fax 214-383-2737
Email: kimberly.a.douglass@ftr.com

Mr. Dave Danner
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Subject: DOCKET UT-090842 – 2012 ANNUAL REPORT CARD TO CUSTOMERS

Dear Mr. Danner:

Pursuant to paragraph 21 in Appendix A, Attachment 1 in Order 06 in Docket UT-090842, enclosed is Frontier Communications Northwest Inc.'s Annual Report Card to customers for 2012. The report will be included with customer bills to coincide with the bill credit for the missed metrics.

If you have any questions concerning this filing, please call me at 972-908-4415 or email me at kimberly.a.douglass@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Kim Douglass" with a long horizontal flourish extending to the right.

Kim Douglass
Manager - Regulatory Affairs

Enclosure