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                   BEFORE THE WASHINGTON STATE
             UTILITIES AND TRANSPORTATION COMMISSION
     In the Matter of the Petition )
                                      DOCKET UT-083041
     for Arbitration of an
                                    )
     Interconnection Agreement
                                    )
     Between
                                    )
                                      Volume II
 4
                                      Pages 13 to 191
                                    )
     CHARTER FIBERLINK WA-CCVII,
 5
     LLC,
 6
     with
 7
     QWEST CORPORATION,
 8
     Pursuant to 47 U.S.C. Section )
     252(b).
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                An arbitration hearing in the above matter
     was held on December 16, 2008, from 9:30 a.m to 4:15
11
12
     p.m., at 1300 South Evergreen Park Drive Southwest, Room
13
     206, Olympia, Washington, before Administrative Law
14
     Judge MARGUERITE FRIEDLANDER.
15
                The parties were present as follows:
16
                QWEST CORPORATION, by LISA ANDERL, Attorney
     at Law, 1600 Seventh Avenue, Suite 3206, Seattle,
17
     Washington 98191, Telephone (206) 345-1574, Fax (206)
     343-4040, E-Mail lisa.anderl@qwest.com; and by TOM
18
     DETHLEFS, Attorney at Law, 1801 California, 10th Floor,
     Denver, Colorado 80202, Telephone (303) 383-6646, E-mail
19
     tom.dethlefs@qwest.com.
20
21
22
23
24
     Joan E. Kinn, CCR, RPR
25
    Court Reporter
```

Τ	CHARTER FIBERLINK WA-CCVII, LLC, by GREGORY
2	<pre>J. KOPTA, Attorney at Law, Davis, Wright, Tremaine, LLP 1201 Third Avenue, Suite 2200, Seattle, Washington 98101, Telephone (206) 757-8079, Fax (206) 757-7079,</pre>
3	E-Mail gregkopta@dwt.com; and by K.C. HALM, Attorney at Law, Davis Wright Tremaine, LLP, 1919 Pennsylvania
4	Avenue Northwest, Suite Number 200, Washington D.C. 20006, Telephone (202) 973-4287, Fax (202) 973-4499,
5	E-mail kchalm@dwt.com.
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- 2 PARTY: CHARTER
- 3 Witness: James D. Webber
- 4 JDW-1T Direct Testimony of Michael Starkey (adopted)
- 5 (October 8, 2008).
- 6 JDW-2RT Rebuttal Testimony of James D. Webber
- 7 (November 17, 2008).
- 8 JDW-3 Curriculum Vitae of James D. Webber.
- 9 CROSS EXAMINATION EXHIBITS:
- 10 JDW-4 Excerpt from Charter Washington Tariff.
- 11 JDW-5C New Customer Questionnaire for Facility -
- 12 Based Competitive Local Exchange Carriers.
- 13 CONFIDENTIAL
- 14 JDW-6 ALJ's August 31, 2000, Order in UT-003022.
- 15 JDW-7 Table of Contents for WAC 480-120.
- 16 Witness: Peggy Giaminetti
- 17 PG-1T Direct Testimony of Peggy Giaminetti (October
- 18 8, 2008).
- 19 PG-2RT Rebuttal Testimony of Peggy Giaminetti
- 20 (November 17, 2008).
- 21 CROSS EXAMINATION EXHIBITS:
- 22 PG-3 Charter's Response to Qwest Data Request No.
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- 24 PG-4 Charter's Response to Qwest Data Request No.
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- 1 PG-5 Charter's Response to Qwest Data Request No.
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- 3 PG-6 Charter's Response to Qwest Data Request No.
- 4 16.
- 5 Witness: Tom Degnan
- 6 TD-1T Direct Testimony of Allison Cosway (adopted).
- 7 TD-2RT Rebuttal Testimony of Allison Cosway
- 8 (adopted).
- 9 TD-3T Testimony Insert on Background of Tom Degnan.
- 10 CROSS EXAMINATION EXHIBITS:
- 11 TD-4 Best Ratings for Charter.
- 12 TD-5 Best Ratings for Washington.
- 13 TD-6 Charter's 10Q form.
- 14 TD-7 Charter's Response to Qwest Data Request No.
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- 22 Witness: Timothy J. Gates
- 23 TJG-1T Direct Testimony of Timothy J. Gates (October
- 24 8, 2008).
- 25 TJG-2 Biography of Timothy J. Gates.

- 1 TJG-3RT Rebuttal Testimony of Timothy J. Gates
- 2 (November 17, 2008).
- 3 TJG-4 Diagram of Transport and Termination Elements
- 4 of Reciprocal Compensation Regulations.
- 5 TJG-5C Diagram regarding Charter's Operations.
- 6 CONFIDENTIAL
- 7 CROSS EXAMINATION EXHIBITS:
- 8 TJG-6C Mid-span meet point of interconnection
- 9 agreement, dated November 13, 2008.
- 10 CONFIDENTIAL.
- 11 TJG-7 Charter's Response to Qwest Data Request No.
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- 13 TJG-8 Charter's Response to Qwest Data Request No.
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- 15 TJG-9 Charter's Response to Qwest Data Request No.
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- 17 TJG-10 Charter's Response to Qwest Data Request No.
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- 19 TJG-11 Charter's Response to Qwest Data Request No.
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- 21 TJG-12 Charter's Response to Qwest Data Request No.
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- 23 TJG-13C Charter's Response to Qwest Data Request No.
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- 3 TJG-15 Charter's Response to Qwest Data Request No.
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- 13 TJG-20 Charter's Response to Qwest Data Request No.
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- 15 TJG-21 Charter's Response to Qwest Data Request No.
- 16 23.
- 17 PARTY: QWEST
- 18 Witness: William R. Easton
- 19 WRE-1T Direct Testimony of William R. Easton (October
- 20 8, 2008).
- 21 WRE-2RT Rebuttal Testimony of William R. Easton
- 22 (November 17, 2008).
- 23 WRE-3 Charter's Response to Qwest Data Request No.
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- 1 WRE-4 Charter's Response to Qwest Data Request No.
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- 3 CROSS EXAMINATION EXHIBITS
- 4 WRE-5 Qwest Response to Charter Data Request No. 1.
- 5 WRE-6 Qwest Response to Charter Data Request No. 2.
- 6 WRE-7 Qwest Response to Charter Data Request No. 3.
- 7 WRE-8 Qwest Response to Charter Data Request No. 4.
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- 10 WRE-11 Qwest Response to Charter Data Request No. 7.
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- 13 WRE-13 Qwest Response to Charter Data Request No. 12.
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- 16 WRE-16 Qwest Response to Charter Data Request No. 50.
- 17 WRE-17 Qwest Response to Charter Data Request No. 51.
- 18 WRE-18 Minnesota PUC Decision Docket
- No. P-421/EM-97-371.
- 20 WRE-19 WUTC Decision Docket UT-971063.
- 21 WRE-20 Selected CFR Provisions.
- 22 WRE-21 Washington Map.
- 23 Witness: Philip Linse
- 24 PL-1T Direct Testimony of Philip Linse (October 8,
- 25 2008).

- 1 PL-2 Entrance Facilities Diagram.
- 2 PL-3 Mid-Span Meet Point Diagram.
- 3 PL-4 Collocation Diagram.
- 4 PL-5 Switch Port Diagram.
- 5 PL-6 Switch Port Diagram 2.
- 6 PL-7RT Rebuttal Testimony of Philip Linse (November
- 7 17, 2008).
- 8 PL-8C Memo to Qwest from NoaNet dated July 25, 2007.
- 9 CONFIDENTIAL
- 10 PL-9 Charter v. Qwest Transport Facilities.
- 11 CROSS EXAMINATION EXHIBITS:
- 12 PL-10 Qwest Response to Charter Data Request No. 52.
- 13 PL-11 Qwest Response to Charter Data Request No. 53.
- 14 PL-12 Qwest Response to Charter Data Request No. 54.
- 15 PL-13 Qwest Response to Charter Data Request No. 19.
- 16 PL-14 Qwest Response to Charter Data Request No. 21.
- 17 PL-15 Qwest Response to Charter Data Request No. 22.
- 18 Witness: Robert H. Weinstein
- 19 RHW-1T Direct Testimony of Robert H. Weinstein
- 20 (October 8, 2008).
- 21 RHW-2RT Rebuttal Testimony of Robert H. Weinstein
- 22 (November 17, 2008).
- 23 CROSS EXAMINATION EXHIBITS:
- 24 RHW-3 Qwest Response to Charter Data Request No. 26.
- 25 RHW-4 Qwest Response to Charter Data Request No. 29.

- 1 RHW-5 Qwest Response to Charter Data Request No. 30.
- 2 RHW-6 Qwest Response to Charter Data Request No. 31.
- 3 RHW-7 Qwest Response to Charter Data Request No. 32.
- 4 RHW-8 Qwest Response to Charter Data Request No. 33.
- 5 RHW-9 Qwest Response to Charter Data Request No. 34.
- 6 RHW-10 Qwest Response to Charter Data Request No. 35.
- 7 RHW-11 Qwest Response to Charter Data Request No. 39.
- 8 RHW-12 Qwest Response to Charter Data Request No. 41.
- 9 RHW-13 Qwest Response to Charter Data Request No. 42.
- 10 Witness: Renee Albersheim
- 11 RA-1T Direct Testimony of Renee Albersheim (October
- 12 8, 2008).
- 13 RA-2RT Rebuttal Testimony of Renee Albersheim
- 14 (November 17, 2008).
- 15 RA-3 Best's Financial Strength Rating Sheet.
- 16 RA-4 Guide to Best's Financial Strength Ratings (2
- pages).
- 18 RA-5 Charter's Response to Qwest Data Request No.
- 19 12.
- 20 RA-6 Marsh Minimum Financial Guidelines for
- 21 Insurers (2 pages).
- 22 RA-7 Qwest Advice No. 3157T, Original Sheet 62,
- 23 Section 2 & Section 5 (13 pages).
- 24 CROSS EXAMINATION EXHIBITS:
- 25 RA-8 Qwest Response to Charter Data Request No. 44.

RA-9 Qwest Response to Charter Data Request No. 45. RA-10 Qwest Response to Charter Data Request No. 46. Qwest Response to Charter Data Request No. 47. RA-11 RA-12 Qwest Response to Charter Data Request No. 48. Qwest Response to Charter Data Request No. 49. RA-13 

#### 1 PROCEEDINGS

- 2 JUDGE FRIEDLANDER: Good morning, my name is
- 3 Marguerite Friedlander, and I am the Administrative Law
- 4 Judge who will be presiding over this proceeding. We
- 5 are here today before the Washington Utilities and
- 6 Transportation Commission Tuesday, December 16th, 2008,
- 7 to begin an arbitration hearing in Docket UT-083041
- 8 between Charter Fiberlink WA-CCVII, LLC, and Qwest
- 9 Corporation. The purpose of the hearing today is to
- 10 take testimony and evidence from the parties on the
- 11 issues in this proceeding. After taking abbreviated
- 12 appearances, we will address any preliminary
- 13 administrative matters and proceed to testimony from
- 14 Charter.
- 15 So let's go ahead and begin with appearances,
- 16 and we'll take short appearances today since we've
- 17 already met before, so just go ahead and give me your
- 18 name and who you represent, and we'll start with
- 19 Charter.
- MR. KOPTA: Thank you, Your Honor, Gregory J.
- 21 Kopta of the law firm Davis Wright Tremaine, LLP, on
- 22 behalf of Charter.
- MR. HALM: Thank you, K.C. Halm, H-A-L-M,
- 24 Davis Wright Tremaine, on behalf of Charter.
- JUDGE FRIEDLANDER: Great, thank you.

- 1 And on behalf of Qwest.
- 2 MS. ANDERL: On behalf of Qwest Corporation,
- 3 Lisa Anderl.
- 4 JUDGE FRIEDLANDER: Great, thank you.
- 5 MR. DETHLEFS: On behalf of Qwest
- 6 Corporation, Tom Dethlefs.
- JUDGE FRIEDLANDER: Great, thank you.
- 8 And is there anyone on the bridge line who
- 9 could identify themselves for the record?
- 10 Hearing nobody, we'll go into the
- 11 administrative issues. Before we began today, I handed
- 12 out to the parties a draft exhibit list with each of the
- 13 proposed direct, rebuttal, and cross-examination
- 14 exhibits. Do the parties have any revisions or
- 15 additions to the list that they would like to make on
- 16 the record?
- 17 MR. KOPTA: Yes, Your Honor, we have a couple
- 18 of revisions. First, we had designated three
- 19 cross-examination exhibits for Mr. Easton that should be
- 20 for Mr. Linse.
- JUDGE FRIEDLANDER: Okay.
- MR. KOPTA: Those are Qwest's responses to
- 23 Data Requests Number 19, 21, and 22, which have been
- 24 premarked on the exhibit list as WRE-16, 17, and 18,
- 25 those should be moved to Mr. Linse's list of exhibits.

- JUDGE FRIEDLANDER: Okay, and I'll go ahead
- 2 and identify them for the record as PL-13, 14, and 15,
- 3 and I will move WRE-20, which, I'm sorry, WRE-19, which
- 4 is the Qwest response to Charter Data Request 50, and
- 5 all the subsequent exhibits up three so that we have
- 6 Mr. Easton's cross-exhibits will end with number 21,
- 7 WRE-21.
- 8 MR. KOPTA: Thank you, Your Honor.
- 9 And then there are a couple of exhibits that
- 10 were designated by Qwest as cross-examination exhibits
- 11 that should be marked as confidential.
- 12 JUDGE FRIEDLANDER: Okay.
- 13 MR. HALM: Starting page 1, yes, beginning on
- 14 page 1 under cross-exhibits for Mr. Webber, JDW-5, which
- 15 has been identified as the New Customer Questionnaire,
- 16 should be marked as confidential.
- 17 JUDGE FRIEDLANDER: Okay. And because it
- 18 wasn't filed confidential, we'll need you to file
- 19 according, yes, we will need Qwest to file according to
- 20 the confidential regulations.
- MS. ANDERL: Yes, Your Honor, thank you, we
- 22 will send a notice to the records center withdrawing the
- 23 filing so they take the electronic posting down and
- 24 resubmitting it as confidential.
- JUDGE FRIEDLANDER: Okay, thank you.

- 1 MR. HALM: Thank you, Your Honor.
- MS. ANDERL: May I ask --
- 3 MR. HALM: One more.
- 4 MS. ANDERL: -- before we go on, how when the
- 5 exhibits aren't designated with a party's initials or a
- 6 witness's initials ahead of time, the confidential
- 7 designation would just be the exhibit would be C5, how
- 8 are we going to do this, will it be JDW-5C?
- JUDGE FRIEDLANDER: Yes.
- 10 And, Mr. Halm, did you have another
- 11 correction?
- MR. HALM: Yes, Your Honor.
- On page 2 under the cross-exhibits for
- 14 Mr. Gates.
- JUDGE FRIEDLANDER: Okay.
- MR. HALM: The exhibit identified as TJG-6,
- 17 mid-span meet point of interconnection agreement.
- JUDGE FRIEDLANDER: Okay.
- 19 MR. HALM: It should also be designated as
- 20 confidential.
- JUDGE FRIEDLANDER: Okay.
- 22 And, Ms. Anderl, I take it you'll go ahead
- 23 and do the same process with records center for that one
- 24 as well?
- MS. ANDERL: We will, thank you.

- JUDGE FRIEDLANDER: Okay, thank you.
- 2 And does Qwest have any additions or
- 3 revisions to make to the draft exhibit list?
- 4 MS. ANDERL: I think Owest and Charter do
- 5 jointly in terms of some general hearing exhibits that
- 6 we would like to stipulate be added, but we don't have
- 7 anything specific to the exhibits that we filed or that
- 8 were filed as cross-exhibits for our witnesses.
- 9 JUDGE FRIEDLANDER: Okay, great, thank you.
- 10 And do the parties wish to stipulate to the
- 11 admission of the exhibits as they're listed with those
- 12 modifications that we made on the record, or would you
- 13 like to do that witness by witness?
- MS. ANDERL: The parties are willing to
- 15 stipulate the admission of the prefiled direct testimony
- 16 and exhibits and rebuttal testimony and exhibits.
- JUDGE FRIEDLANDER: Okay.
- 18 MS. ANDERL: With regard to cross-exhibits, I
- 19 think we would like to handle those on an exhibit by
- 20 exhibit basis.
- JUDGE FRIEDLANDER: Certainly.
- Then if this is a joint request for the
- 23 direct testimony as well as exhibits and rebuttal
- 24 testimony with exhibits to be admitted, is there any
- 25 opposition, or are you joining in the motion?

- 1 MR. KOPTA: No, we join.
- 2 JUDGE FRIEDLANDER: Okay, then the Commission
- 3 will admit the direct testimony and exhibits for both
- 4 parties as well as the rebuttal testimony and exhibits
- 5 for both parties, and we will hold off on the
- 6 cross-examination exhibits until we reach those
- 7 witnesses.
- 8 MR. KOPTA: Thank you, Your Honor.
- 9 JUDGE FRIEDLANDER: Okay, are there any other
- 10 issues that are administrative in manner which we need
- 11 to address before we get to the witness testimony?
- 12 MR. KOPTA: Yes, Your Honor, there are two
- 13 additional things we need to discuss. One is the
- 14 identification and I'm assuming at this point admission
- 15 of some exhibits that aren't specific to a particular
- 16 witness, and those would include the petition, the
- 17 interconnection agreement attached to the petition, the
- 18 answer, the interconnection agreement attached to the
- 19 answer, and the issues matrix attached to the answer.
- 20 Those five exhibits I think we ought to identify and
- 21 admit at this point.
- 23 we'll go ahead and I will mark the petition for
- 24 arbitration as Hearing Exhibit 1, HE-1. And I will mark
- 25 the ICA, the interconnection agreement attached to the

- 1 petition for arbitration as HE-2, Hearing Exhibit 2.
- 2 And I will mark the answer from Qwest as HE-3, Hearing
- 3 Exhibit 3. I will mark the interconnection agreement
- 4 attached to Qwest's answer as HE-4. And I will go ahead
- 5 and mark the matrix, the issues matrix, as HE-5 since no
- 6 party will, or no witness I should say is sponsoring any
- 7 of those.
- 8 MR. KOPTA: That would be great, Your Honor,
- 9 thank you. And I think we would have the same
- 10 stipulation about admission of those exhibits into the
- 11 record at this point.
- MS. ANDERL: Yes, we agree.
- JUDGE FRIEDLANDER: Okay, and they are so
- 14 admitted.
- 15 MR. KOPTA: And the other issue for
- 16 discussion is the parties have resolved four of the
- 17 issues that were presented in the testimony, the
- 18 prefiled testimony, and I think I will let Mr. Halm sort
- 19 of outline which ones those are since I don't have my
- 20 notes with me on that.
- JUDGE FRIEDLANDER: Okay, great, thank you.
- Mr. Halm.
- MR. HALM: Yes, thank you, Your Honor. And
- 24 subject to Ms. Anderl's confirmation, Issue Number 1
- 25 concerning disconnection of services the parties have

- 1 settled. Issue Number 4 concerning the insurance rating
- 2 requirements the parties have settled. Issue 21
- 3 concerning charges for directory listings the parties
- 4 have settled. And Issue 24 concerning audits.
- 5 JUDGE FRIEDLANDER: Okay, great, thank you.
- 6 MS. ANDERL: Your Honor, we agree that we
- 7 have settled those. We have E-mails, confirming
- 8 exchanges of E-mails. The actual settlement will be
- 9 implemented in language in a conforming ICA at the end
- 10 of the arbitration after we file that. I don't know if
- 11 Your Honor or the Commission is interested in knowing
- 12 what the settled results were or not, if you want us to
- 13 memorialize that now or at some later time but prior to
- 14 the filing of an ICA.
- 15 JUDGE FRIEDLANDER: I see. Well, I think
- 16 what I would like, and I will also remind you at the end
- of the hearing, obviously we have opening and closing
- 18 posthearing briefs, so when those briefs get filed, I
- 19 would like a joint issues matrix, and I would like you
- 20 to include those issues that have been resolved as well
- 21 as what the resolution was, if you could do that.
- MS. ANDERL: Sure, thank you.
- JUDGE FRIEDLANDER: And like I said, I will
- 24 go ahead and remind you again at the close of hearing
- 25 just to include those with the briefs.

- 1 Are there any other procedural matters that
- 2 we need to address before we get into testimony?
- 3 MR. KOPTA: I can't think of any at the
- 4 moment, Your Honor, but I'm sure there are some that
- 5 will come up as we proceed.
- 6 JUDGE FRIEDLANDER: Okay, well, we'll address
- 7 them as they arise.
- 8 MS. ANDERL: You Honor, I just wanted to make
- 9 sure, I could do this off the record, but to confirm
- 10 that Charter's witnesses have copies of our
- 11 cross-exhibits.
- MR. KOPTA: Yes, they should.
- 13 MS. ANDERL: So I won't need to hand them out
- 14 to them?
- MR. KOPTA: No.
- JUDGE FRIEDLANDER: Okay, thank you.
- 17 With that, I will go ahead and have Charter
- 18 call their first witness.
- 19 MR. KOPTA: I'm sorry, I got distracted, Your
- 20 Honor.
- JUDGE FRIEDLANDER: That's okay.
- I will go ahead and have Charter call your
- 23 first witness.
- MR. KOPTA: Oh, okay, thank you, Your Honor.
- 25 Charter calls Mr. James Webber.

- 1 JUDGE FRIEDLANDER: If you will go ahead and
- 2 stand and raise your right hand.
- 3 (Witness JAMES D. WEBBER was sworn.)
- 4 JUDGE FRIEDLANDER: You may be seated.
- 5 MR. HALM: Just a moment, Your Honor, to make
- 6 sure we've got copies of all of the Qwest
- 7 cross-exhibits.
- JUDGE FRIEDLANDER: Okay, sure.
- 9 We'll be off the record momentarily while
- 10 they look for the cross-exam exhibits.
- 11 (Discussion off the record.)
- 12 JUDGE FRIEDLANDER: I just want to verify
- 13 that the exhibits for Mr. Webber that have already been
- 14 admitted are JDW-1T, JDW-RT, and JDW-3, and we're
- 15 leaving the cross-exam for Qwest, that's correct?
- MR. HALM: Yes, Your Honor.
- 17 JUDGE FRIEDLANDER: Okay.
- 18 So, Mr. Kopta, did you have any corrections
- 19 to make to Mr. Webber's testimony?
- 20 MR. KOPTA: Mr. Halm will be presenting
- 21 Mr. Webber.
- JUDGE FRIEDLANDER: Okay.
- MR. KOPTA: And I believe he does have some
- 24 corrections, but why don't you just go ahead and say
- 25 what those are, Mr. Webber, at this point.

1 THE WITNESS: I have one correction, Your 2 Honor. JUDGE FRIEDLANDER: Okay, go ahead. 3 4 THE WITNESS: In my rebuttal testimony at page 4, we refer to an exhibit as JDW-2, that should 5 actually be JDW-3 if my counting is correct. That's the 6 7 CV which is attached to my rebuttal testimony. 8 JUDGE FRIEDLANDER: Great, thank you. 9 THE WITNESS: And that's it. 10 JUDGE FRIEDLANDER: Okay. And, Mr. Halm, did you have anything, did you 11 12 want to just go into direct, or did you want to go into 13 cross? 14 MR. HALM: I understand we've stipulated that 15 well waive all the direct foundation questions. 16 JUDGE FRIEDLANDER: Okay, great. 17 MR. HALM: So I'll tender the witness for 18 cross-examination. 19 JUDGE FRIEDLANDER: Thank you. 20 Okay, Ms. Anderl. 21 MS. ANDERL: Thank you, Your Honor.

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23

- 1 Whereupon,
- JAMES D. WEBBER,
- 3 having been first duly sworn, was called as a witness
- 4 herein and was examined and testified as follows:

- 6 CROSS-EXAMINATION
- 7 BY MS. ANDERL:
- 8 Q. Good morning, Mr. Webber.
- 9 A. Good morning.
- 10 Q. My name is Lisa Anderl, and I'm an in-house
- 11 attorney for Qwest. I will be asking you some questions
- 12 today. Why don't we go ahead and start with you stating
- 13 your name and your position and your business address
- 14 for the record.
- 15 A. My name is James D. Webber, and I'm a Senior
- 16 Vice President at QSI Consulting.
- 17 Q. How long have you been at QSI?
- 18 A. I believe I joined in early 2003, so five and
- 19 a half, almost six years now.
- 20 Q. Have you testified on behalf of Charter
- 21 Fiberlink in any proceedings other than this one and in
- 22 Minnesota?
- 23 A. Yes, I have, I've testified in Missouri,
- 24 Texas, and Wisconsin.
- 25 Q. And were those arbitrations with the

- 1 incumbent similar to these proceedings?
- 2 A. Yes.
- 3 Q. And have you testified on behalf of Charter
- 4 in any other proceedings?
- 5 A. No, I have not.
- 6 Q. Have you testified on behalf of any other
- 7 cable companies in the past five years?
- 8 A. No, I don't believe I have.
- 9 Q. Is it your understanding that the purpose of
- 10 the interconnection agreement between the parties that
- 11 is at issue in this proceeding is to interconnect
- 12 Charter's and Qwest's networks with each other?
- 13 A. Although I don't deal with the
- 14 interconnection issues in my testimony per se, my
- 15 understanding is that's one of the issues that would
- 16 come as a result of this interconnection agreement being
- 17 adopted.
- 18 Q. And in a supersimplified way of stating it,
- 19 that's just so that the companies' subscribers can talk
- 20 to each other?
- 21 A. Yeah, that's one benefit.
- 22 Q. And to your knowledge, Charter will generally
- 23 provide telephone services over its own cable
- 24 facilities?
- 25 A. Generally speaking, that's true.

- 1 Q. Now you and other witnesses have testified
- 2 that Charter will not seek collocation from Qwest; is
- 3 that right?
- 4 A. I don't believe I testified as to whether
- 5 Charter will or will not collocate.
- 6 Q. Do you know?
- 7 A. I believe they will not.
- Q. Okay.
- 9 And Hearing Exhibit Number 2 that we just
- 10 identified is the interconnection agreement that was
- 11 filed as a part of Charter's petition for arbitration;
- 12 do you have that document available to you?
- 13 A. That's the juxtaposed agreement?
- 14 Q. Yes, the one that was filed by Charter.
- 15 A. Dated August 7, 2008?
- Q. You know, the footer says August 6th on my
- 17 copy, but I think we're talking about the same document.
- 18 A. Well, if you would like to see my copy, it's
- 19 here.
- 20 Q. Juxtaposed master draft Washington, it says
- 8-7-08 on the front of it?
- 22 A. Yes.
- Q. Okay, so we have that same document.
- A. Mm-hm.
- Q. Now could you turn to page 76 of that

- 1 document.
- 2 A. I'm there.
- 3 Q. And do you see the introduction to the
- 4 section on collocation there says that Charter does not
- 5 intend to collocate any equipment at Qwest premises and
- 6 that essentially if Charter does seek to do so, it will
- 7 negotiate terms and conditions with Qwest?
- 8 A. Yeah.
- 9 Q. And is it your understanding that that is the
- 10 parties' agreement on this issue?
- 11 A. Yeah, that would appear to be true based on
- 12 this agreement.
- 13 Q. And then for the next approximately 55 or so
- 14 pages through page 130, there are actually terms and
- 15 conditions in that ICA for the collocation section;
- 16 isn't that right?
- 17 A. Yeah, I'll take your word for it that you've
- 18 caught the right number of pages, et cetera. There seem
- 19 to be many pages regarding collocation.
- 20 Q. And as I just had this conversation with
- 21 Mr. Kopta, I can either ask you this as a
- 22 cross-examination question or ask counsel to stipulate
- 23 that indeed when the parties file a compliance
- 24 interconnection agreement that only this first paragraph
- 25 of Section 8 will be contained in that document; is that

- 1 your understanding, or will counsel stipulate?
- MR. HALM: Ms. Anderl, I think we can
- 3 stipulate that fact.
- 4 Q. Mr. Webber, you're not an employee of
- 5 Charter, right?
- 6 A. That's correct.
- 7 Q. Did you speak with any Charter employees in
- 8 preparation for giving this testimony today?
- 9 A. Sure.
- 10 Q. Do you know who, do you recall who you spoke
- 11 with?
- 12 A. Let me see, Michael Moore, Peggy Giaminetti,
- 13 Bill Pruitt, and a few of their other in-house counsel.
- 14 Q. Was it just lawyers that you spoke with then?
- 15 A. No, in fact one of the persons that I named
- 16 is an attorney, the other two are not.
- 17 Q. Is Mr. Pruitt an attorney?
- 18 A. No, not to my knowledge.
- 19 Q. Are you involved in any of the day-to-day
- 20 business operations of Charter?
- 21 A. No.
- Q. Are you involved in any of the strategic
- 23 decisionmaking or planning for Charter's business?
- 24 A. No.
- 25 Q. And back in 2000, the year 2000, you were

- working for AT&T at that time?
- 2 A. Yes.
- 3 Q. Are you familiar with what is referred to as
- 4 the 271 process?
- 5 A. Yes.
- 6 Q. And is it your understanding that the 271
- 7 process is a shorthand way of referring to the
- 8 proceedings that RBOCs engaged in in order to receive
- 9 authorization to provide long distance service?
- 10 A. Yes.
- 11 Q. Did you participate in U.S. West or Qwest's
- 12 Section 271 processes in any of its 14 states?
- 13 A. No.
- 14 Q. Did you --
- 15 A. Just to be clear, when I worked for AT&T I
- 16 worked in the central region, so I was in the Ameritech
- 17 states.
- 18 Q. In the Ameritech states?
- 19 A. Yes.
- 20 Q. And did you participate in the Section 271
- 21 process in any of those states?
- 22 A. That's -- I'm going back to my testimony or
- 23 my CV to see if there is a case where I testified. I
- 24 don't believe that to be true, but if there is one, it
- 25 would be in here.

- 1 MS. ANDERL: Your Honor, may I have a moment
- 2 off the record?
- JUDGE FRIEDLANDER: Sure, that's fine.
- We're off the record momentarily.
- 5 (Discussion off the record.)
- 6 BY MS. ANDERL:
- 7 Q. Mr. Webber, did you read any of the
- 8 Commission's 271 orders relative to Owest's 271 process
- 9 in preparation for this hearing today?
- 10 A. I read portions of all the documents that are
- 11 cited in my testimony, and I think that's probably
- 12 correct.
- 13 Q. Are you generally aware that at the
- 14 conclusion of the 271 proceeding Qwest filed a statement
- 15 of generally available terms and conditions with the
- 16 Commission?
- 17 A. I assume that would be the case, but I don't
- 18 know it for a fact.
- 19 Q. And that that statement of generally
- 20 available terms implemented the Commission's decisions
- 21 on all of the disputed 271 issues?
- 22 A. I'm not certain quite frankly.
- 23 Q. And that the Commission found that statement
- 24 of generally available terms to comply with the Telecom
- 25 Act?

- 1 A. If you could show me the order, I can confirm
- 2 if it says that, but I don't have recollection as I sit
- 3 here today that being the case. I have no reason to
- 4 dispute that it would be.
- 5 O. Are you aware of whether Owest was
- 6 subsequently authorized by the FCC to engage in
- 7 intraLATA long distance in the state of Washington?
- 8 A. I believe it was.
- 9 Q. You talk a little bit in your testimony about
- 10 the SGAT, which is the acronym for the statement of
- 11 generally available terms, and Qwest's template
- 12 interconnection agreement. Are you aware of whether
- 13 Qwest's template interconnection agreement has been
- 14 agreed to by any CLECs in the state of Washington?
- 15 A. Not specifically, no.
- Q. Are you aware of whether -- well, let me
- 17 strike that question.
- 18 Did you engage in any of the negotiations
- 19 that Qwest and Charter had prior to the arbitration?
- 20 A. I did not, no.
- Q. Are you aware of whether Qwest to resolve
- 22 certain issues with Charter agreed to modify some of its
- 23 template language on issues that are no longer disputed?
- 24 A. I'm sorry, can you say that again?
- 25 Q. I don't know. I will try to paraphrase what

- 1 I just said, but I was not reading that question.
- 2 A. Sure.
- 3 Q. Are you aware of whether in the course of the
- 4 negotiations leading up to this arbitration Qwest agreed
- 5 to modify some of its template language --
- 6 MR. HALM: Your Honor --
- 7 Q. -- to reach an agreement with Charter?
- 8 MR. HALM: -- I would object because I think
- 9 this calls for the witness to speculate. He's just
- 10 testified that he was not involved in the negotiations.
- 11 MS. ANDERL: Well, Your Honor, he testified
- 12 that he wasn't involved in the negotiations but that he
- 13 did speak with many Charter employees in preparation for
- 14 the hearing today, so I'm just asking him if he is aware
- 15 of whether that happened.
- JUDGE FRIEDLANDER: Okay, I will allow it.
- 17 A. Unfortunately I'm not, aware that is.
- 18 BY MS. ANDERL:
- 19 Q. Are you familiar with a company called
- 20 Comcast?
- 21 A. Yes.
- 22 Q. And do you know what business Comcast is in?
- 23 A. They largely provide cable services as well
- 24 as telecommunications services.
- 25 Q. And is that the same business that -- would

- 1 that be an accurate description for the business that
- 2 Charter is in as well?
- 3 A. I haven't done anything to compare the two
- 4 companies, but as a loose matter you could say that
- 5 they're similar.
- 6 Q. Are you aware as you sit here today, are you
- 7 aware of any ways in which they are specifically
- 8 different from each other?
- 9 A. No. Like I said, I haven't done an analysis
- 10 to determine the extent to which the companies are
- 11 similar or not similar. If you were having a casual
- 12 conversation about telephone companies, you might say
- 13 that AT&T and Qwest are similar in that they provide
- 14 telephone services. Similarly you might say that
- 15 Comcast and Charter are similar in that they provide
- 16 video cable services and telephone services. But, you
- 17 know, I wouldn't be able to go beyond that point at this
- 18 particular moment.
- 19 Q. Do you know whether Comcast has an
- 20 interconnection agreement with Qwest in the state of
- 21 Washington?
- A. Actually I don't, no.
- Q. In preparation for this hearing, did you
- 24 review the excerpts from the Charter tariff that were
- 25 provided to you as a cross-examination exhibit and that

- 1 are now marked for the record as Exhibit JDW-4?
- 2 A. Yes, I have that in front of me.
- 3 Q. And can you confirm that that is an accurate
- 4 copy of the pages, the excerpted pages for the tariff
- 5 under which Charter provides service to its end users in
- 6 the state of Washington?
- 7 A. Actually I don't have any way to verify
- 8 myself personally whether this is accurate.
- 9 Q. When you received the document from your
- 10 counsel, did you talk to your counsel about it?
- 11 A. Other than to suggest that I would read it
- 12 and be familiar with it, no.
- 13 Q. Did you confirm its accuracy with any of the
- 14 Charter employees with whom you spoke in preparation for
- 15 the hearing today?
- 16 A. No.
- 17 Q. Why not?
- 18 A. I assume that's your responsibility.
- 19 Q. Did you think that the terms and conditions
- 20 under which Charter would perform service to the public
- 21 in the state of Washington would be relevant to the
- 22 terms and conditions under which Qwest and Charter would
- 23 reach a commercial agreement today?
- A. Not for purposes of the testimony that I've
- 25 sponsored here today, no.

- 1 Q. Could you turn, Mr. Webber, to page 1 of the
- 2 Exhibit JDW-4.
- 3 A. The cover page?
- 4 O. Yes.
- 5 A. Okay.
- 6 Q. The original title page.
- 7 A. Okay, so we're working, when you're using
- 8 page numbers, we'll be working on the lower right-hand
- 9 corner at the handwritten notes?
- 10 Q. That document has been hand numbered --
- 11 A. Okay.
- 12 Q. -- pages 1 through 15 I believe.
- 13 A. I see that, okay.
- 14 Q. Is Charter Fiberlink, well, is the entity
- 15 named on the title page the same entity on whose behalf
- 16 you're testifying here today?
- 17 A. That looks to be accurate, yes.
- 18 Q. When you look at the bottom and see that the
- 19 tariff states that it was issued by Carrie L. Cox, is
- 20 that someone you know to be employed by Charter?
- 21 A. Yes.
- Q. And in your review of this document,
- 23 Mr. Webber, did you see anything in this document that
- 24 would lead you to believe it is in fact not a correct
- 25 copy of the excerpted pages for the Charter tariff?

- 1 A. No.
- 2 MS. ANDERL: Your Honor, I will have some
- 3 questions on this document when I touch on another
- 4 subject. At this point I would offer it for admission
- 5 into the record.
- 6 JUDGE FRIEDLANDER: Okay, thank you.
- 7 Is there any objection to admission of
- 8 Exhibit JDW-4?
- 9 MR. HALM: Your Honor, could I take one
- 10 moment?
- 11 JUDGE FRIEDLANDER: Sure.
- MR. HALM: Thank you, Your Honor, no
- 13 objections.
- JUDGE FRIEDLANDER: Okay, so admitted.
- MS. ANDERL: Thank you.
- 16 BY MS. ANDERL:
- 17 Q. Mr. Webber, I'm going to ask you some
- 18 questions about the disputed issues, and I will each
- 19 time I change issue numbers let you know that we're
- 20 moving around. I'm not going to necessarily ask you
- 21 about them in numerical order. So I would first like to
- 22 ask you some questions about Issue 6(b), and if we look
- 23 at your rebuttal testimony, which is JDW-2RT, I'm
- 24 looking at page 24.
- 25 A. I'm there.

- 1 Q. And on the last two lines of that page, you
- 2 state that Charter's proposal would require the
- 3 indemnified party to assume the defense if it withholds
- 4 consent to a reasonable settlement offer. Do you see
- 5 that?
- 6 A. Yes, at line 17 and line 18?
- 7 O. Yes.
- 8 A. I see that.
- 9 Q. Now you don't have the actual disputed
- 10 language here in your testimony, so I'm going to have
- 11 you turn to the language in Section 5.9.2.3.
- 12 A. Sure.
- Q. So we can all take a look at that.
- 14 A. It should also be cited directly in my direct
- 15 testimony, but.
- JUDGE FRIEDLANDER: What was that section
- 17 again, counsel?
- 18 MS. ANDERL: Yes, it's 5.9.2.3, and if you're
- in the Hearing Exhibit 2, it will be on page 35.
- JUDGE FRIEDLANDER: Great, thank you.
- 21 BY MS. ANDERL:
- Q. Are you there, Mr. Webber?
- 23 A. Yes.
- Q. Okay. Now you see there if you're looking at
- 25 the hearing exhibit that is the interconnection

- 1 agreement that there's a boxed out section that says
- 2 that this is Issue 6(b), and the only difference in the
- 3 language between the parties is that Qwest proposes the
- 4 use of the word may and Charter proposes the use of the
- 5 word must; is that right?
- 6 A. That's right.
- 7 Q. And in your testimony you say that Charter's
- 8 language addresses the situation where Qwest refuses a
- 9 reasonable settlement offer, right?
- 10 A. Yes, that word's in my rebuttal at page 24.
- 11 Q. Now in Charter's proposed language for
- 12 5.9.2.3, does Charter use the term reasonable settlement
- 13 offer anywhere in there?
- 14 A. No, I don't think that is included in the
- 15 language proposed by either party at 5.9.2. The concept
- 16 that we're trying to get across here through my
- 17 testimony is we're in a circumstance where there is a
- 18 lawsuit, one party is indemnifying the other party, and
- 19 a reasonable offer has been put on the table. To the
- 20 extent that that offer is rejected by the indemnified
- 21 party because they want to pursue something better, the
- 22 concept would be that it's reasonable, whoever the
- 23 indemnifying or indemnified party is, for that party who
- 24 rejects the offer to pick up the additional costs of
- 25 litigation and bear that on a going forward basis such

- 1 that possibly they could improve the outcome. And
- 2 Charter stands ready to do that if they're indemnified,
- 3 and, you know, they have proposed that Qwest would as
- 4 well.
- 5 O. And would Charter be willing to modify the
- 6 proposed language in order to capture the concept that
- 7 the settlement offer must be reasonable by inserting the
- 8 records reasonable settlement or compromise?
- 9 MR. HALM: Your Honor, I'm not sure I need to
- 10 pose an objection here, but I just want to clarify the
- 11 question, Ms. Anderl is not asking the witness to
- 12 negotiate terms here on the stand, is she?
- MS. ANDERL: She might be.
- 14 JUDGE FRIEDLANDER: Maybe you could rephrase
- 15 the question.
- MS. ANDERL: Thank you, Your Honor.
- 17 BY MS. ANDERL:
- 18 Q. Does Charter's language contemplate that
- 19 Qwest could refuse an unreasonable settlement offer and
- 20 escape the responsibility to take over the defense?
- 21 A. I'm sorry, one more time just a little bit
- 22 slower.
- 23 Q. Sure.
- 24 Does Charter's language contemplate that
- 25 Qwest could refuse an unreasonable settlement offer and

- 1 escape the responsibility to take over the defense?
- 2 A. It's not clear to me that the language per se
- 3 focuses on reasonable or unreasonable, and so I don't
- 4 know if anyone at Charter has contemplated that
- 5 circumstance you're describing here.
- 6 Q. Okay. But your testimony, you're not
- 7 recommending that a party be required to take over the
- 8 defense in a case where they refused an unreasonable
- 9 settlement offer, are you?
- 10 A. No, that's not my recommendation. I don't
- 11 foresee that circumstance coming about.
- 12 Q. Okay, that's it for 6(b), Mr. Webber, I just
- 13 need to put your testimony back together again.
- 14 Let's move, let's skip to Issue 8,
- 15 warranties.
- 16 A. Give me one moment, please.
- 17 JUDGE FRIEDLANDER: And I believe in the
- 18 rebuttal testimony that's on page 31, correct?
- MS. ANDERL: Yes, Your Honor.
- JUDGE FRIEDLANDER: Thank you.
- 21 MS. ANDERL: In fact, we hadn't talked about
- 22 all of us making sure we were on the same pages and the
- 23 same lines, but it does seem like everything's lining up
- 24 so far, so.
- 25 A. I'm at page 31, Issue Number 8.

- 1 BY MS. ANDERL:
- 2 Q. Now there are two issues between the parties
- 3 with regard to Issue Number 8, and the first is the
- 4 as-is language, right?
- 5 A. That's an issue, yes.
- 6 Q. And the other issue is whether we cite to WAC
- 7 480-120 or if we just reference applicable Washington
- 8 law; is that right?
- 9 A. Close. I would note that the language that
- 10 Charter proposes includes applicable law, and it also
- includes a more specific reference to 480-120.
- 12 Q. Charter wants to delete the as-is language;
- 13 is that right?
- 14 A. I don't know that delete is the right way to
- 15 say it. It was Qwest's proposal. Charter didn't accept
- 16 it. It didn't start in something to begin with.
- Q. Okay, let's turn to, in Hearing Exhibit 2,
- 18 let's turn to --
- 19 A. Page 39?
- 20 Q. -- this issue which is blocked as Issue
- 21 Number 8 on Section 5.11 on page 39.
- A. Mm-hm.
- Q. And the Qwest language there which Qwest
- 24 would like to add a sentence or phrase that says:
- 25 And that all products and services

- 1 provided hereunder are provided as-is
- with all faults.
- That's the way Charter's designated that; is
- 4 that right?
- 5 A. That's the way Charter has designated Qwest's
- 6 proposal, yes.
- 7 Q. And the double underscoring means what
- 8 exactly?
- 9 A. My understanding is that the double
- 10 underscore represents Qwest's proposed language on that
- 11 issue.
- 12 Q. And the bold language represents Charter
- 13 language, the bold language represents the Charter
- 14 proposal?
- 15 A. Yes.
- 16 Q. Okay. And the Charter proposal does not
- 17 contain the as-is with all faults?
- 18 A. That's correct.
- 19 Q. Now if Qwest's as-is with all faults language
- 20 was not accepted and Charter's position prevailed on
- 21 this issue, would Charter feel as though they had the
- 22 right to make a claim regarding the breach of an implied
- 23 warranty under this contract?
- 24 A. I'm not sure I know how Charter would feel,
- but when you look at 5.11.1, the agreed upon language

- 1 says there are no warranties, whether express or
- 2 implied. I don't know that the as-is would add anything
- 3 to that. There are no warranties.
- 4 Q. So it's Charter's position that the as-is
- 5 doesn't add anything to --
- 6 A. Yes.
- 7 Q. -- the language?
- 8 A. That's right.
- 9 Q. And that --
- 10 A. And they're --
- 11 Q. -- their taking it away does not change the
- 12 meaning of -- does not otherwise change the meaning of
- 13 the paragraph?
- 14 A. That's my understanding. Again, I'm not an
- 15 attorney, I've used contracts for years, but when I read
- 16 the agreed upon language, it's clear to me as a user of
- 17 contracts that there are no warranties, whether express
- 18 or implied. The as-is in my mind wouldn't add anything
- 19 to that.
- Q. And do you understand that part of Charter's
- 21 objection to the use of the phrase as-is is because it
- 22 is Charter's position that that language is limited to
- 23 circumstances regarding the sale of goods?
- 24 A. Yes.
- Q. Have you ever heard of the phrase as-is used

- 1 to disclaim warranties in a lease agreement?
- 2 A. I don't believe I have, no.
- Q. Can you turn to Section 10.6.2.1.1, and I
- 4 will tell you the page here in just one second.
- 5 A. 10.6.2?
- 6 Q. Yes, .1.1, and it's on page 182 of the
- 7 interconnection agreement.
- 8 A. I think I'm there, but let's confirm,
- 9 10.6.2.1 starts out, if CLEC purchases?
- 10 Q. It's the first subparagraph under that.
- 11 A. Oh, .1.1?
- 12 Q. .1.1, yes.
- 13 A. Okay.
- Q. Are you there?
- 15 A. Yes.
- Q. And just so that we're clear, can you just
- 17 read the second sentence into the record.
- 18 A. I'll try.
- 19 All third party DAL information is
- 20 provided as-is with all faults. Qwest
- 21 further represents that --
- 22 Q. Just that sentence was fine unless you want
- 23 to read more.
- A. No, that's fine.
- JUDGE FRIEDLANDER: And can we clarify too,

- 1 DAL represents directory assistance listing.
- 2 MS. ANDERL: Directory assistance listing.
- JUDGE FRIEDLANDER: Okay.
- 4 MS. ANDERL: And we're going to get to that
- 5 in just a minute.
- JUDGE FRIEDLANDER: Okay, thank you.
- 7 BY MS. ANDERL:
- 8 Q. Mr. Webber, based on the lack of bold or
- 9 underscoring in that paragraph, do you understand that
- 10 to be agreed upon language?
- 11 A. I do.
- 12 Q. Now could you please turn to the document
- 13 that has been marked as cross-examination Exhibit JDW-7.
- 14 A. You're going to have to help me out, my
- 15 exhibits aren't all marked.
- 16 Q. Okay, this is the I think it's a three-page
- 17 document that is the table of contents for the
- 18 Washington Administrative Code 480-120.
- 19 A. And that's been marked as JDW-7?
- 20 Q. I don't know if your copy has been physically
- 21 marked.
- 22 A. Right, right, I want to mark it now.
- Q. Right, it's been identified for the hearing
- 24 today as that.
- 25 A. Okay, I have that.

- 1 Q. Okay.
- A. Are we still on Issue Number 8?
- Q. We are.
- 4 A. Okay.
- 5 Q. And we're going to talk about the second
- 6 component of Issue Number 8, which is Charter's desire
- 7 to reference this particular title and chapter of the
- 8 Washington Administrative Code; do you have that in
- 9 mind?
- 10 A. Sure.
- 11 O. Now Charter would like to include a cite to
- 12 this particular provision, but you state at page 32 of
- 13 your rebuttal testimony that you -- and you think that
- 14 that's fine because the parties can tell which of these
- 15 provisions would apply to the agreement and which
- 16 wouldn't; is that right?
- 17 A. Well, I think it's a little bit more than
- 18 that. I mean first of all, the proposal made by
- 19 Charter, that goes back to Exhibit Number 2 at page 39
- 20 and 5.11.1, includes applicable Washington law, and it
- 21 also adds a more specific cite to the WAC which now
- 22 we've identified the table of contents for as JDW-7, so
- 23 we identify applicable law and then go here with a
- 24 little bit more of a focus to help in my opinion the
- 25 contract user look for places in the applicable

- 1 Washington law that might be helpful when they're using
- 2 that contract.
- 3 Q. Okay. And now the Charter language says that
- 4 the Section 5.11.1 does not eliminate or limit the
- 5 parties' quality of service obligations pursuant to
- 6 applicable Washington law, including this provision of
- 7 the WAC; is that right?
- 8 A. I'm reading the language directly, it says,
- 9 this provision shall not serve to eliminate or otherwise
- 10 limit --
- 11 Q. The part.
- 12 A. -- the part, thank you.
- 13 Q. I think it means parties.
- 14 A. Yeah.
- 15 Quality of service obligations pursuant to
- 16 applicable Washington law including, and then it cites
- 17 the WAC specifically that we have here as JDW-7.
- 18 Q. And do you agree that there are some
- 19 provisions in WAC 480-120 that are not quality of
- 20 service obligations?
- 21 A. That may well be the case.
- Q. And do you agree that there are some
- 23 provisions of the WAC that do not set, of this
- 24 particular title and chapter of the WAC, that do not set
- 25 forth obligations that carriers have to one another in

- 1 the context of an interconnection agreement?
- 2 A. Yeah, there would be some provisions in here
- 3 that would apply in that circumstance and others that
- 4 would not. Just like when you're talking about
- 5 referencing laws in Washington, the phrase before that
- 6 says applicable law included here. So again, when I
- 7 look at this language, I don't necessarily think that in
- 8 terms of interpreting the contract every single
- 9 subsection in the WAC is going to be applicable here.
- 10 Q. And how would a person know which provisions
- 11 were or were not applicable?
- 12 A. I think again you would be at that point
- 13 whatever it is you're trying to interpret dealing with a
- 14 circumstance at hand with knowledge of the circumstance
- 15 that you're dealing with, and rather than identifying
- only the applicable law, Charter's language points to
- 17 this as one place where you may find answers to address
- 18 the circumstance that you're dealing with.
- 19 Q. Do you think that there are quality of
- 20 service obligations under Washington law that are
- 21 contained in places other than WAC 480-120?
- 22 A. Sure, that may well be the case. And I don't
- 23 think it was Charter's intent to create here an
- 24 exhaustive list of everything. Rather the language says
- 25 applicable law, and it identifies one place to look.

- 1 It's certainly not exclusive language.
- MS. ANDERL: Your Honor, I would move the
- 3 admission of JDW-7.
- 4 JUDGE FRIEDLANDER: Any objections?
- 5 MR. HALM: No objections, Your Honor.
- 6 JUDGE FRIEDLANDER: Okay, so admitted.
- 7 THE WITNESS: Are we finished with 7?
- 8 MS. ANDERL: 8.
- 9 THE WITNESS: I'm sorry --
- MS. ANDERL: And maybe.
- 11 THE WITNESS: -- the Exhibit JDW-7.
- 12 MS. ANDERL: Oh, JDW-7, I am through asking
- 13 you questions on JDW-7.
- 14 THE WITNESS: Okay.
- 15 MS. ANDERL: And I am through asking you
- 16 questions on Issue Number 8 warranties.
- 17 THE WITNESS: Okay.
- 18 BY MS. ANDERL:
- 19 Q. I'm going to ask you some questions now about
- 20 Issue Number 7, the intellectual property
- 21 indemnification issue, and in your testimony that would
- 22 start on page 27, your rebuttal. Mr. Webber, on the
- 23 question and answer that starts on page 27 and goes over
- 24 to page 28, is it your testimony that your change which
- 25 would strike loss, cost, expense, or liability and

- 1 replace it with a defined term claim would not change
- 2 the meaning or intent of that sentence?
- 3 A. Let me read this Q&A.
- 4 (Reading.)
- 5 Okay, I've glanced over that Q&A to refresh
- 6 my memory. I think the language that Charter proposes
- 7 provides a little bit more clarity in using a definition
- 8 of claim which includes loss, debt, liability, damage,
- 9 obligation, claim, et cetera, that you will see on page
- 10 28. I hope that was responsive to your question.
- 11 Q. Well, my question was specifically, does your
- 12 change to the language change the meaning or intent of
- 13 the provision?
- 14 A. I think it clarifies. I have to look at the
- 15 two provisions to see if I think it changes the meaning
- 16 or the intent.
- 17 (Reading.)
- 18 I think it clarifies. I don't see anything
- 19 that would change the intent. I guess I would leave it
- 20 to the attorneys to see if somebody thinks it changes
- 21 the meaning or the value of the paragraphs in the
- 22 alternative forms.
- 23 Q. Okay. And on page 28 of your testimony at
- 24 lines 16 and 17, you say specifically that you don't
- 25 think that the change expands the potential claims for

- losses relative to Qwest's proposal; is that right?
- 2 A. Yeah, I think that's accurate.
- 3 Q. Okay. And do you think that the additional
- 4 detail narrows the potential claims for losses?
- 5 A. Not that I can readily see as I sit here. I
- 6 think it clarifies.
- 7 Q. Okay, that was the easy part of Issue 7. Now
- 8 let's talk about the with knowledge.
- JUDGE FRIEDLANDER: Before with we do that,
- 10 does anyone have a preference for taking a break now or
- 11 waiting until cross-examination is finished?
- 12 MS. ANDERL: I may need the entire morning to
- 13 finish cross-examination.
- 14 JUDGE FRIEDLANDER: Okay.
- 15 MS. ANDERL: So now would be an absolutely
- 16 perfect time to break as far as I'm concerned.
- 17 JUDGE FRIEDLANDER: Okay.
- 18 Mr. Kopta, does that sound good to you?
- 19 MR. KOPTA: That's fine, Your Honor.
- JUDGE FRIEDLANDER: Why don't we go off the
- 21 record for approximately 10 minutes, and we'll be back
- 22 on the record at approximately 10:40.
- 23 (Recess taken.)
- JUDGE FRIEDLANDER: Ms. Anderl.
- MS. ANDERL: Thank you.

- 1 BY MS. ANDERL:
- 2 Q. Mr. Webber, when we broke, we were just about
- 3 to go to the with knowledge component of Issue 7. Are
- 4 you with me?
- 5 A. Well, I've got my direct testimony open,
- 6 where shall I be?
- 7 Q. Oh, you should be in your rebuttal.
- 8 A. Okay.
- 9 Q. Page 29.
- 10 A. I'm there.
- 11 Q. And you say that the basic principle that
- 12 underlies Charter's proposal is that one party should
- 13 indemnify another party for intellectual property
- 14 infringement only when the indemnifying party had
- 15 knowledge of the infringement or direction over the
- 16 infringing facility or service; is that right?
- 17 A. Well, I think that's part of what's in the
- 18 language. I think the language also contemplates that
- 19 they caused the facilities to be connected, they ordered
- 20 it to be connected, et cetera. So it really goes after
- 21 each of those facets of being involved and having
- 22 knowledge of the events.
- Q. So to kind of explain this in English if we
- 24 can, because this is a fairly complex issue I think, are
- 25 you saying that if Charter infringes without knowledge

- 1 that they are infringing, they have no indemnification
- 2 obligation?
- 3 A. Let me read the language, please.
- 4 (Reading.)
- 5 The language at 5.10.2 includes in part that
- 6 the combination -- I've lost my place, this text is so
- 7 small.
- 8 Which combination is not made by or at the
- 9 direction of or with the knowledge of the indemnifying
- 10 party, so that's really what it goes to, those three
- 11 together.
- 12 Q. Okay. So if Charter doesn't have knowledge
- 13 that they're infringing, but the infringement results
- 14 from some activity that was either done by Charter or at
- 15 Charter's direction, then they still would have
- 16 indemnification obligations?
- 17 A. I mean the concept that Charter has in
- 18 indemnification, whether it's for intellectual property
- 19 or not, is that each party will own up to, if you will,
- 20 the damage that it might cause or whatever claims come
- 21 against the company for their actions. And to the
- 22 extent that they've caused damage or harm, you know,
- 23 they'll pay, and they'll protect the other party. And I
- 24 hadn't contemplated a circumstance where they didn't
- 25 have knowledge of the event, so I'm not quite sure I can

- 1 answer your question specifically.
- Q. And when Charter wants to insert the
- 3 language, or with knowledge, are we talking -- what are
- 4 we talking knowledge of, knowledge of what; are we
- 5 talking about the knowledge of the action which results
- 6 in an infringement or knowledge that there is an actual
- 7 infringement?
- 8 A. It appears to me in reading the language that
- 9 it goes to the combination, request for the combination.
- 10 Q. So just as long as Charter had knowledge of
- 11 the activity, they would then not escape liability?
- 12 A. As opposed to knowledge that there was an
- 13 infringement?
- 14 O. Yes.
- 15 A. I think that's right, but I'm not an
- 16 attorney, and that question really gets beyond what I
- 17 had contemplated when I wrote my testimony.
- 18 Q. And when you say with knowledge, in your mind
- 19 who would have to know about that in order for the
- 20 infringing party to be or the indemnifying party to be
- 21 charged as having knowledge? That's kind of the
- 22 overview question, I don't expect you to answer because
- 23 it's general, but that's just to set the stage. So let
- 24 me just ask you, what if one of Charter's technicians
- 25 knew about the activity, would that constitute with

- 1 knowledge?
- 2 A. I think depending upon the circumstance that
- 3 question would be raised and answered, but it would seem
- 4 to me that somebody who is under the employ of Charter
- 5 causing something to be connected which would cause
- 6 infringements would be captured here.
- 7 O. And what if that was a contractor that
- 8 Charter was using, not an employee?
- 9 A. Again you're getting into a legal question.
- 10 I think that would be answered in that setting, so I,
- 11 you know, I can't say for certain.
- 12 O. And how would that be answered then?
- 13 A. To the extent that there's a claim against
- 14 the parties, my understanding the way these things
- 15 ultimately go is that there ends up being litigation
- over who's covering whom and for how much, et cetera.
- 17 And that would just seem to me to be a question that was
- 18 answered within that context that was started as a
- 19 result of the event, the claim brought against the two
- 20 parties.
- 21 Q. So it would be another issue for the
- 22 litigation?
- 23 A. It might be. Not that it would be the cause
- 24 of the litigation, but rather it may be, you know, a
- 25 subissue addressed within that context.

- 1 Q. Now if we're talking about just intellectual
- 2 property infringement, not indemnification in connection
- 3 with that infringement, so we're just talking about two
- 4 parties in a dispute; do you have that in mind?
- 5 A. Okay.
- 6 Q. The person alleging infringement and the
- 7 person alleging that they didn't.
- 8 A. Okay.
- 9 Q. Do you know if lack of knowledge is a defense
- 10 to a claim of infringement in that context?
- 11 MR. HALM: Objection, Your Honor, calls for a
- 12 legal conclusion. Mr. Webber said that he's not here to
- 13 testify as to the law, he's not an attorney.
- MS. ANDERL: Your Honor, he's supporting
- 15 Charter's proposal that this language be added. I'm
- 16 wanting to explore the basis of knowledge that he has
- 17 that informs his recommendation.
- 18 JUDGE FRIEDLANDER: Why don't you go ahead
- 19 and rephrase it to cover that instead, because he's not
- 20 an attorney.
- 21 BY MS. ANDERL:
- Q. Mr. Webber, in say for example a patent
- 23 infringement or any type of intellectual property
- 24 infringement case, do you know whether a person can
- 25 escape liability by claiming they did not know about the

- 1 infringement?
- 2 A. No, I don't.
- 3 Q. And do you think that the language in this
- 4 contract with regard to indemnification should be
- 5 aligned with the standards for liability that exist if
- 6 there are only two parties to an infringement dispute?
- 7 A. I'm sorry, say that again.
- 8 MS. ANDERL: Joan, can you read that back.
- 9 (Record read as requested.)
- 10 A. As a matter of contract construction, I can't
- 11 say whether that makes, you know, whether that's the
- 12 appropriate thing to do, but it doesn't seem to be an
- 13 unreasonable idea.
- 14 BY MS. ANDERL:
- 15 Q. Thank you, Mr. Webber.
- 16 I will now direct your attention to Issue 5,
- 17 which is the limitation of liability issue, and in your
- 18 rebuttal testimony that starts on page 13. And actually
- 19 I'm also going to direct you then to the Hearing Exhibit
- 20 2, which is the ICA, and Section 5.8.4, and on the
- 21 interconnection agreement, Hearing Exhibit 2, that's on
- 22 page 33.
- Do you have that, or just let me know when
- 24 you do?
- 25 A. I have that, I was just glancing at it.

- 1 Q. Okay.
- Now Charter's proposing to add a new sentence
- 3 to the end of that Section 5.8.4; is that right?
- 4 A. Charter has proposed language there. You
- 5 phrase it as adding. You know, I view it simply as
- 6 there are two parties, they've tried to negotiate
- 7 language, and they have alternate views as to what
- 8 language ought to be in place. It's not as though
- 9 there's language that's being added to something else.
- 10 But the bolded language at the end of 5.8.4 comprises
- 11 part of Charter's proposal on this issue.
- 12 Q. And this language adds an exclusion so that
- 13 the word solely, which I think might be misspelled there
- 14 but that's fine, solely means not contributed to by the
- 15 negligence of the other party; is that basically it?
- 16 A. Yeah, I think you could read that language
- 17 that way.
- 18 Q. Okay. So let me just see if I understand
- 19 what the proposal is here. If Charter was 90% negligent
- 20 and Qwest was 10% negligent in producing an ultimate
- 21 harm, then Charter under your language would not have
- 22 any liability to Qwest?
- 23 A. Well, first of all, let me state this. The
- 24 language that you're talking about here applies to both
- 25 parties regardless of which party may be indemnified or

- 1 indemnifying, so we're looking at an approach which is
- 2 balanced and applies to both parties.
- 3 Q. Okay, well, Section 5.8.4 is just limitations
- 4 of liability generically; that's not in the indemnity
- 5 section, is it?
- 6 A. Right.
- 7 Q. Okay. So let's assume there is a harm that
- 8 results to Qwest caused 90% by Charter's negligence and
- 9 10% by Qwest's negligence; do you have that in mind?
- 10 A. I do.
- 11 Q. Is it --
- 12 A. And I would state also it could work the
- 13 other way.
- 14 Q. It could.
- 15 A. Just so we're on the same page.
- 16 Q. It could.
- 17 A. Okay.
- 18 Q. Under the circumstances I described though,
- 19 is it Charter's purpose in adding this last sentence to
- 20 say that under those circumstances where there was a
- 21 contributory negligence by one party that there would be
- 22 no liability in the example I gave you by Charter to
- 23 Qwest?
- 24 A. I had thought that this language was intended
- 25 to, if there was a harm and if somebody was partly at

- 1 fault, to split the fault of the harm between the two
- 2 parties, not to take one party completely off the hook
- 3 if the other party was partly at fault. I may be
- 4 misinterpreting that, but that's how I read that
- 5 language.
- 6 Q. The next set of questions I have are also on
- 7 Issue 5, but they concern Section 5.8.1.
- 8 A. Okay.
- 9 Q. Which is just a little bit earlier in the
- 10 interconnection agreement, it's on page 32.
- 11 A. 5.8.1, I see that.
- 12 Q. And on the top of page 32 there's Qwest's
- 13 proposed language, and at the bottom half is Charter's
- 14 proposed language; is that right?
- 15 A. True.
- Q. And you understand that Qwest's proposal is
- 17 to limit liability, the parties would limit liability to
- 18 each other for the amounts that were or would be charged
- 19 for a particular service or function?
- 20 A. Yes, I understand that to be Qwest's
- 21 proposal.
- 22 Q. And --
- 23 A. Charter's proposal would be to focus on the
- 24 value of the actual harm, whatever that may be, in
- 25 whichever party was harmed and whichever party was

- 1 paying for the harm, to use those terms loosely.
- 2 Q. And when you say actual direct damages, is it
- 3 your belief that actual and direct damages would be an
- 4 amount that is larger than the amounts that were or
- 5 would have been charged for the services?
- 6 A. It may be an amount which is small and less
- 7 than the charges. It may be an amount which is larger
- 8 and greater than the total charges. And the idea here
- 9 is that whichever party causes damage to another party,
- 10 that second party would be made whole as a result of the
- 11 language, whatever that amount is.
- 12 Q. And what is Charter's proposal with regard to
- 13 what the measure of actual and direct damages would be?
- 14 A. I don't follow you.
- 15 Q. What constitutes actual and direct damages?
- 16 A. Well, I think in the rebuttal testimony,
- 17 perhaps it was the direct testimony, we talked about,
- 18 you know, a cable cut, and the cable would need to be
- 19 repaired and restored and made working again. Or let's
- 20 say a piece of central office equipment was somehow
- 21 damaged, to my mind the direct or actual damage there
- 22 would be to restore that situation as though it hadn't
- 23 taken place, and that would obviously entail an amount
- 24 of dollars to fix the issue.
- Q. Let's say hypothetically that Qwest

- 1 negligently failed to fulfill a Charter order for
- 2 services by the due date, how would you measure
- 3 Charter's actual and direct damages in that case?
- 4 A. I don't know.
- 5 Q. What if Charter breached the payment
- 6 provisions of the interconnection agreement and did not
- 7 pay properly billed amounts for services actually
- 8 received, what would the actual and direct damages be
- 9 for that breach?
- 10 A. If Qwest failed to pay a bill?
- 11 Q. If Charter breached the payment provisions
- 12 of the interconnection agreement and did not pay
- 13 properly billed amounts for services actually received
- 14 by Charter, what would Qwest's actual and direct damages
- 15 be?
- 16 A. I assume the amount of money at issue would
- 17 be the amount that wasn't paid. I don't know that that
- 18 applies here or not.
- 19 Q. Now if the Charter -- let's look at another
- 20 hypothetical. Let's say a Charter employee hit and
- 21 knocked over a Qwest telephone pole and the provisions
- 22 of Section 5.8.1 applied, what would Qwest's actual and
- 23 direct damages be in that case?
- 24 A. Again I can't speak to the actual dollar
- 25 amounts, but the harm of the situation would be the

- 1 downed telephone pole and whatever cables went along
- 2 with it and whatever, you know, facilities needed to be
- 3 restored and those repair costs.
- 4 Q. So would it be the value of a replacement
- 5 pole or the depreciated value of the pole?
- 6 A. I think it would be the value or the cost
- 7 incurred to restore the situation to prior to the event,
- 8 and the idea of a depreciated pole or a replacement pole
- 9 doesn't really come into play. I mean if a pole were
- 10 knocked over, it may just be that it would be re-erected
- 11 and repaired, cables would be repaired. It's not like
- 12 we would have to go out and pay for the purchase of new
- 13 plant for example. Think of it as, you know, fixing a
- 14 car, you don't necessarily have to replace the car to
- 15 repair it.
- 16 Q. Are you aware whether there are any
- 17 provisions in any other Commission approved
- 18 interconnection agreements that measure -- that set the
- 19 limitation of liability as actual and direct damages
- 20 instead of the billed amount?
- 21 A. When I saw this issue in this case, I was
- 22 actually surprised that it was an arbitration issue.
- 23 You know, I've seen contracts for the past 15 years or
- 24 so, and in terms of the parties dealing with one
- 25 another, they don't usually limit their liability to

- 1 each other based upon billed amounts for invoices, but
- 2 rather they usually agree that they will take care of
- 3 one another's costs in these circumstances, whether the
- 4 phrase actual or direct damage is used or some other
- 5 phrase used to get at that same concept. They're
- 6 usually causing the situation to be restored as opposed
- 7 to identifying a number out of invoices for a particular
- 8 period of time. And that's particularly true when two
- 9 carriers may have sets of invoices with one another that
- 10 are disparate, one company has high invoices, another
- 11 company has small invoices. Concept is that they ought
- 12 to be treated fairly and similarly.
- 13 Q. Mr. Webber, I asked you whether you were
- 14 aware of whether there are any provisions in any other
- 15 Commission approved interconnection agreements that
- 16 limit damages to the actual and direct damages instead
- 17 of the billed amount?
- 18 A. Yes, that's the general concept that I've
- 19 seen in the industry for the past 15 years.
- Q. What Commission approved interconnection
- 21 agreements, and let's limit it to Washington now, are
- 22 you aware of that contain a limitation of damages to
- 23 actual and direct damages instead of the billed amount?
- A. Oh, I don't have a list.
- Q. Are you aware of any in Washington?

- 1 A. With specificity, no. I'm just telling you
- 2 that over the past 15 years that's what I've seen
- 3 generally. The language that Qwest proposes here is
- 4 more akin to the language that carriers put in their
- 5 tariffs, and that would apply to end users, not
- 6 co-carriers.
- 7 Q. And Charter believes that it's appropriate to
- 8 limit its liability to end users to the billed amounts?
- 9 A. I think language to that effect is in their
- 10 tariff, as it is most parties' tariffs. I haven't
- 11 talked to them about their beliefs on the issue
- 12 necessarily.
- 13 Q. Now Charter would also like to eliminate the
- 14 provision in Qwest's proposal that limits damages for
- 15 directory listings. Do you have that in mind?
- 16 A. Can you point me to that?
- 17 O. Yes.
- 18 I'm trying to figure out whether it's better
- 19 to point you to the interconnection agreement or to your
- 20 testimony or to Ms. Albersheim's testimony, so hang on,
- 21 let me find the best place for it.
- 22 A. All right, why don't you choose your best
- 23 place, and then I'll choose a different one.
- Q. Perfect.
- 25 A. Actually I don't recall addressing DIL

- 1 specifically in my rebuttal testimony, on this point
- 2 that is.
- 3 Q. Why don't you look then at Mr. Starkey's
- 4 direct that you adopted, I think it's on page 13, so
- 5 that would be Exhibit JDW-1T, and then that testimony
- 6 refers us to Section 10.4.2.6.
- 7 MR. HALM: And was there a page number you
- 8 have for Mr. Starkey's testimony?
- 9 MS. ANDERL: 13.
- MR. HALM: 13, thank you.
- 11 A. Yeah, so that just points back to the
- 12 contract language. I don't see -- because there isn't
- 13 proposed contract language there.
- 14 BY MS. ANDERL:
- 15 Q. Well, on the interconnection agreement if you
- 16 look at that exhibit, Hearing Exhibit 2, it's on page
- 17 173.
- 18 A. And Charter had proposed language there.
- 19 Q. Right.
- 20 A. Okay.
- 21 Q. So if the Commission were to accept Charter's
- 22 proposal there and not include Qwest's language at
- 23 10.4.2.6, how would that change Qwest's potential
- 24 liability to Charter with regard to errors or omissions
- 25 in directory listings?

- 1 A. Without something specific to deal with
- 2 liability in that circumstance, I think you would have
- 3 to go back to the general liability section, which I
- 4 think we had identified previously as 5.8.
- 5 Q. So we would go back to actual and direct
- 6 damages?
- 7 A. Again, I'm not an attorney, but I think
- 8 that's probably where you would have to go in the
- 9 contract to find how you would deal with DAL.
- 10 Q. And so what would the -- what would -- let's
- 11 just take a hypothetical and explore this. If, for
- 12 example, Qwest negligently failed to transmit a group of
- 13 listings to the directory publisher, some of Charter's,
- 14 some of Qwest's, some of other carriers' listings, what
- 15 would Charter's actual and direct damages be under
- 16 Charter's proposal?
- 17 A. I don't know, and likewise I don't know what
- 18 the standard would be in how you would determine the
- 19 number of dollars at issue on Qwest's side either. It
- 20 speaks to charges for those issues, and I don't know
- 21 that there are charges that would be applicable and how
- 22 we would determine what those are. So I think in both
- 23 cases it's an issue that the parties would have to come
- 24 together and take a look at it and figure out how to
- 25 solve it. I don't think one set of language clearly

- 1 addresses the issue that you're seeking to get answered.
- 2 Q. And do you know what Charter's liability to
- 3 its end users for errors or omissions in directory
- 4 listings is?
- 5 A. Not specifically, no.
- 6 Q. Okay, thank you, Mr. Webber, I have now
- 7 finished with my cross-examination on Ms. Albersheim's
- 8 issues, and I'm going to turn to the miscellaneous
- 9 charges and directory listings upon which you have given
- 10 us testimony and upon which Mr. Weinstein testifies for
- 11 Owest. So if you need to get a different set of
- 12 testimony in front of you, now would be the time.
- I think we'll generally go through these in
- 14 numerical order, but I'll tell you if we're going to do
- 15 something different. My first set of questions is about
- 16 Issue Number 17 though, miscellaneous charges.
- 17 A. Thank you.
- 18 Q. And that's your testimony starting on page
- 19 34. And then we might as well get the reference in the
- 20 ICA as well.
- 21 A. I believe that begins at page 134.
- Q. Oh, thank you.
- 23 A. Section 9.1.2, Your Honor.
- 24 Q. And did you mean 9.1.12?
- 25 A. That's what it says. I'm not quite sure if

- 1 that's what I said.
- Q. Okay, I think you said 9.1.2, but I think we
- 3 are all in the same place now.
- 4 A. Yeah, page 134. This is what happens when
- 5 you put four to a page, those of us who have crossed a
- 6 certain mark in our years can't read this for very long.
- 7 Q. I wondered how you had gotten an
- 8 interconnection agreement that was that small.
- 9 A. It's probably the last time I'll do it.
- 10 Q. Based on your prior work history with various
- 11 carriers, do you have any direct experience with the
- 12 imposition of miscellaneous charges?
- 13 A. Yes, but they wouldn't have been called
- 14 necessarily miscellaneous charges as Qwest calls them
- 15 here in this state.
- Q. Now you say that, well, Charter's proposed
- 17 language contains a sentence that Qwest's language does
- 18 not, and that is the last sentence of that paragraph:
- 19 Depending on the specific circumstances
- 20 the items below are miscellaneous
- 21 charges that may apply if requested by
- 22 CLEC.
- 23 A. I see that language in the interconnection
- 24 agreement as identified in Exhibit 2 at page 135.
- Q. What does Charter hope to accomplish by

- 1 insertion of the reference to depending on the specific
- 2 circumstances?
- 3 A. When I look at this language within the
- 4 context of 9.1.2, I see a couple of things. First,
- 5 depending upon the circumstances, so if Charter makes a
- 6 request for something which causes one of these events A
- 7 through E I guess it is to occur, then that might
- 8 trigger the language in the charge.
- 9 Q. When would it not trigger the language in the
- 10 charge?
- 11 A. Well, if Charter hadn't requested something
- 12 here.
- 13 Q. Well, I thought the predicate to your
- 14 sentence was that Charter had requested?
- 15 A. Yes.
- 16 Q. Okay. But then you said that it might
- 17 trigger the charge.
- 18 A. Yes, perhaps I was unclear. If Charter makes
- 19 a request which calls into play the miscellaneous
- 20 services for which there are charges here, then the
- 21 charges would apply.
- 22 Q. Okay.
- Now you read Mr. Weinstein's rebuttal
- 24 testimony?
- 25 A. I have.

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- 1 Q. And his data request responses?
- 2 A. I believe so.
- 3 Q. And would it be fair to summarize the data
- 4 request response on that issue as saying most of the
- 5 time we do get a CLEC's consent or a direct request, but
- 6 there are some very limited circumstances under which we
- 7 can not do so?
- 8 A. Why don't you show me that request, and I'll
- 9 read it.
- 10 Q. Sure. Why don't you take a look at, this is
- 11 a cross-examination exhibit of course that I think your
- 12 counsel has designated for Mr. Weinstein, but I think
- 13 you also actually quoted it in your testimony, so let me
- 14 -- no, I'm misremembering that.
- 15 I think it was Qwest's response to Charter
- 16 Data Request Number 26, RHW-3 on the cross-examination
- 17 exhibit list, but let me confirm that before everybody
- 18 starts paging.
- 19 MR. KOPTA: Is that it?
- MS. ANDERL: That's the one.
- 21 MR. KOPTA: Jim, do you have this?
- 22 THE WITNESS: Actually I don't. I've got it
- 23 electronically.
- 24 Thank you.
- MR. KOPTA: Sorry, go ahead.

- 1 BY MS. ANDERL:
- Q. Okay, so the record is clear, I will be
- 3 referring you to the document that's been marked as
- 4 cross-examination Exhibit RHW-3. It's Qwest's response
- 5 to Charter's Data Request Number 26; do you have that?
- 6 A. I do.
- 7 Q. And I had tried to paraphrase it to see if we
- 8 could come to a kind of a shorthand understanding of
- 9 what Qwest had said in that response, but I don't know
- 10 if I'm going to go back and do that again.
- 11 Charter asked Qwest to describe the
- 12 circumstances under which it provides notice to CLECs
- 13 that miscellaneous charges may apply; is that right?
- 14 A. Yes.
- 15 Q. And would you agree with me the gist of
- 16 Qwest's answer is Qwest does provide notice to CLECs
- 17 that charges will apply except in limited circumstances?
- 18 A. In part, yes.
- 19 Q. And Qwest went on to describe the limited
- 20 circumstances or the few exceptions where work is
- 21 performed without having obtained the specific consent
- of the CLEC?
- 23 A. Now there are you referring to the last
- 24 paragraph?
- 25 Q. Yes.

- A. With respect to 9.1.12(h), (g), and (j)?
- 2 Q. Yes.
- 3 A. I see that.
- 4 Q. Okay. And so how would Charter handle a
- 5 situation as described in that response where a
- 6 dispatch, Qwest dispatches a technician to repair a
- 7 service without having first obtained Charter's consent
- 8 to charge because Owest did not know that it would be
- 9 Charter's liability to pay? Would Charter still agree
- 10 that they would be responsible to pay the miscellaneous
- 11 charges incurred in that circumstance?
- 12 A. First of all, I think as everybody here is
- 13 aware, Charter has its own network. These two parties
- 14 are doing this interconnection agreement to interconnect
- 15 their networks to exchange traffic with one another.
- 16 Charter is not purchasing unbundled network elements
- 17 from Qwest, and Charter is not going to be seeking
- 18 design changes. They're not going to be seeking
- 19 dispatch. They're not going to be seeking maintenance
- 20 of service for trouble isolation on unbundled network
- 21 elements as this language here in 9.1.12 within Section
- 22 9 which goes to unbundled network elements would
- 23 suggest. So it's highly unlikely that these
- 24 circumstances would ever come to pass.
- 25 To the extent that Qwest felt compelled to do

- 1 something on Charter's behalf where Qwest would then
- 2 intend to assess charges on Charter, this language would
- 3 require that Qwest does what it says it normally does,
- 4 which is contact Charter, let them know what they're
- 5 doing, let them know what the charges are going to be.
- 6 Again, but it doesn't seem as though this circumstance
- 7 is going to come about often, if ever, and requesting
- 8 that Qwest lets Charter know that there are going to be
- 9 charges apply in some circumstance and at Charter's
- 10 request is only reasonable.
- 11 Q. Could you turn to page 131 of the
- 12 interconnection agreement.
- 13 A. I'm there.
- Q. Do you see Section 9.1?
- 15 A. Yes.
- 16 Q. Section 9.1 provides that Charter may
- 17 purchase on-premises subloops and network interface
- 18 devices as unbundled network elements under the
- 19 interconnection agreement; is that right?
- 20 A. Yes, it says that.
- Q. Is it your testimony that Charter doesn't
- 22 believe that it will ever incur, ever have any
- 23 circumstances under which miscellaneous charges could be
- 24 incurred in connection with the provision of those two
- 25 unbundled network elements?

- 1 A. If they purchase those two unbundled network
- 2 elements, it's possible, sure.
- 3 Q. And turn then to page 137 of the
- 4 interconnection agreement.
- 5 A. I'm sorry, was that 137?
- 6 Q. Yes, 137.
- 7 A. Thank you.
- 8 Q. And look at Charter's proposed language under
- 9 (h) for dispatch; do you see that?
- 10 A. I see dispatch, yes.
- 11 Q. Charter's proposed language under dispatch
- 12 subpart (h)(2) states that:
- 13 Information provided by CLEC resulting
- in dispatch or a request from CLEC for
- dispatch of a Qwest technician in
- 16 relation to a repair request where no
- 17 trouble is found in Owest's facilities.
- Do you see that?
- 19 A. I do.
- 20 Q. So do you understand that Charter proposed
- 21 language to allow Qwest to assess miscellaneous charges
- 22 even if Charter has not affirmatively agreed to those
- 23 miscellaneous charges?
- A. There's a couple of things going on here.
- 25 First of all, the language that you just read, sub part

- 1 (2), isn't Charter's proposal per se. That's agreed
- 2 upon language, and it looks to me like it's from Qwest's
- 3 language generically.
- Q. Okay, well, let me stop --
- 5 A. But it's agreed to.
- 6 Q. Let me stop you right there.
- 7 A. I'd like to finish my answer.
- Q. It's under Charter's proposal though, isn't
- 9 it?
- 10 A. The Charter proposal as we talked about
- 11 before is the bolded language in each section.
- 12 Q. Well --
- 13 A. This language repeats --
- Q. -- I want to make sure we're on the same page
- 15 though, are we on page 137?
- 16 A. Yes.
- 17 Q. And above (f), what does it say right above
- 18 (f)?
- 19 A. Charter proposed.
- 20 Q. And then we're talking about (h) under
- 21 Charter proposed?
- 22 A. Yes, but the proposal where the language is
- 23 different is the bolded language, which is that last
- 24 sentence.
- 25 Q. In 9.1.12 or in (h)?

- 1 A. I'm looking at page 137.
- 2 Q. Mm-hm.
- 3 A. (H) dispatch.
- 4 Q. Right.
- 5 A. That last sentence has bolded language,
- 6 that's Charter's proposal in that section.
- 7 Q. Okay.
- 8 A. And if you go to page 136 under dispatch or
- 9 (h), you're going to find that the language that Qwest
- 10 shows is the same language except for that last
- 11 sentence.
- 12 Q. Okay. So (h)(2) the parties have agreed to?
- 13 A. Yes.
- Q. Okay. And (h)(2) sets forth circumstances
- 15 under which Qwest can assess miscellaneous charges,
- 16 right?
- 17 A. After Charter has requested that they do
- 18 work.
- 19 Q. Okay, well --
- 20 A. It says in 2 --
- 21 Q. -- it says --
- 22 A. -- or a request from CLEC for dispatch.
- 23 Q. Okay.
- 24 A. So a CLEC has made that request. And
- 25 according to Mr. Weinstein's testimony as I understand

- 1 it, at that point Charter will be advised that charges
- 2 may apply depending upon the circumstances. And in this
- 3 case, to the extent that the trouble is found to be on
- 4 Charter's side of the network, then the charges would be
- 5 applied. So it's perfectly consistent with what we've
- 6 said in the testimony and the proposal.
- 7 Q. Okay, and when you go to the very first
- 8 provision under (2), which says information provided by
- 9 CLEC resulting in dispatch.
- 10 A. I see that.
- 11 Q. How is that consistent with Charter's bolded
- 12 language in 9.1.12?
- 13 A. At 9.1.12, the agreed upon language says in
- 14 part:
- 15 Miscellaneous services are provided at
- 16 CLEC's request. CLEC must affirmatively
- 17 agree.
- 18 So the way I look at these two sections
- 19 flowing together is in (h) CLEC has made a request. As
- 20 Mr. Weinstein testifies, Qwest will advise that charges
- 21 may apply in the circumstance if the trouble is found to
- 22 be on Charter's side of the network, and then the
- 23 charges may apply.
- Q. Now you said that the agreed upon language
- 25 said the CLEC must affirmatively agree; that's not

- 1 correct, is it?
- A. No, the CLEC must affirmatively agree, that's
- 3 Charter's language. Before that, I'm sorry,
- 4 miscellaneous services are provided at CLEC's request,
- 5 that's agreed upon.
- 6 Q. Yes.
- 7 A. And then starting in the bolded text, and
- 8 CLEC must affirmatively agree, et cetera, that is
- 9 Charter's clarification or proposal in that paragraph.
- 10 Q. Okay. And if information is provided by the
- 11 CLEC that results in dispatch and it ultimately turns
- 12 out to be a situation where no trouble is found in
- 13 Qwest's facilities but Qwest did not obtain Charter's
- 14 affirmative agreement, is it Charter's position that
- 15 under its language Charter would not have to pay those
- 16 miscellaneous charges?
- 17 A. Well, first of all, it's the CLEC request
- 18 that triggers the service call. The information
- 19 provided at that point along with the request would be
- 20 parameters describing what is wrong with the network and
- 21 what Charter's diagnosis has identified. They would put
- 22 in their request and give that information to Qwest so
- 23 that they can investigate on their side. At that point,
- 24 I think it's incumbent upon Qwest to indicate that we're
- 25 going to go run this call based on your request with the

- 1 information that you provided us, and if we identify the
- 2 trouble on your side, you know that the ordinary trip
- 3 charge is going to apply, it's 75 bucks, approve or not
- 4 approve. If there's no approval, then the truck doesn't
- 5 roll.
- 6 Q. So Charter would prefer language in the
- 7 contract that states that Qwest will not perform any
- 8 miscellaneous services unless Charter specifically
- 9 requests them and authorizes billing for those services?
- 10 A. The language that's in there now as I
- 11 understand it says that the CLEC has got to agree, and
- 12 if Qwest is going to do something where there's going to
- 13 be a charge, Qwest needs to notify the CLEC, and the
- 14 CLEC needs to have the opportunity to agree. They don't
- 15 want to see a circumstance where Owest is out in the
- 16 network and sending invoices for something that the CLEC
- 17 didn't request, the CLEC doesn't know about, and then
- 18 they get invoiced. That's a circumstance they're trying
- 19 to prevent with this language.
- 20 Q. And how would you address the situation where
- 21 the party who is liable for the miscellaneous service
- 22 call isn't identified until after the service is
- 23 performed?
- A. The situation that we're talking about?
- 25 Q. A situation where nobody knows whose side of

- 1 the network the trouble is on, but simply that the
- 2 trouble should be diagnosed and fixed.
- 3 A. What's your question?
- 4 Q. If Qwest doesn't get Charter's specific
- 5 agreement, is it your position that even if Qwest finds,
- 6 diagnoses, and fixes the trouble on Charter's side of
- 7 the network or finds that the trouble is not on Owest's
- 8 side of the network that Charter will not pay the
- 9 miscellaneous charges associated with Qwest's activity?
- 10 A. Following Mr. Weinstein's testimony, to the
- 11 extent that Owest is called or requested to isolate
- 12 trouble at Charter's request, it's incumbent upon Qwest
- 13 to indicate that if they find trouble on Charter's side
- 14 of the network, there will be charges and what the fee
- 15 schedule is for those charges. I don't know how to
- 16 answer your question any other way.
- 17 Q. Why doesn't Charter know that ahead of time,
- 18 that if it's not on Qwest's side, then the charges will
- 19 be assessed to Charter if Charter calls in a trouble
- 20 report?
- 21 A. Charter doesn't call in trouble reports
- 22 generally with Qwest, because they generally don't buy
- 23 UNEs. So, you know, it's not this thing which happens
- 24 every day. The two networks are interconnected, they
- 25 operate both on their side. You're now addressing a

- 1 very limited circumstance that is very unlikely to
- 2 happen. Bottom line is that Charter doesn't want
- 3 contract language allowing somebody to operate without
- 4 their request and then cause charges to be incurred.
- 5 The language proposed by Charter, I'm sorry,
- 6 by Qwest also describes an ambiguous phrase, something
- 7 like based on CLEC's actions. You know, we don't know
- 8 what that means necessarily. If it's not a request,
- 9 what is it, what would Charter do to cause that
- 10 circumstance wherein they would be billed.
- 11 Q. Go back to the agreed upon language under (h)
- 12 dispatch, and we're looking at (h)(2).
- 13 A. I'm there.
- Q. Okay. Do you see that says:
- 15 Information provided by CLEC resulting
- in dispatch or a request from CLEC for
- 17 dispatch.
- Do you see those two phrases?
- 19 A. I do.
- Q. What is the difference between those two?
- 21 A. The way I look at (2) in its totality is that
- 22 it's a request for dispatch, and the information would
- 23 be the information that's provided along with the
- 24 request. Like I said, Charter would test its network.
- 25 It would know the results of certain tests. It would

- 1 give that information to Qwest. That's how I view it.
- 2 Again though, this isn't language that I drafted or that
- 3 Charter drafted, this is language that Qwest drafted
- 4 that the parties agreed to.
- 5 O. You would agree with me, Mr. Webber, that the
- 6 two phrases have the word or in between them?
- 7 A. Sure.
- 8 Q. And or is generally disjunctive, meaning one
- 9 or the other, not both?
- 10 A. Not to be pedantic, but yes, that's accurate.
- 11 Q. So what is the difference between information
- 12 provided by a CLEC resulting in a dispatch and a request
- 13 from CLEC for dispatch?
- MR. HALM: Objection, Your Honor, asked and
- 15 answered.
- MS. ANDERL: Asked, Your Honor, yes, but --
- JUDGE FRIEDLANDER: I think I'm going to go
- 18 ahead and allow it.
- 19 If you could just answer the question.
- 20 A. Unfortunately I can't. I don't know what the
- 21 difference would be. The way I see this is that a
- 22 request will cause a dispatch. I don't know what
- 23 information outside of a request would cause Qwest to
- 24 take action and dispatch.
- JUDGE FRIEDLANDER: Okay.

- 1 A. I just don't know the circumstance where that
- 2 would happen. That's not consistent with my experience
- 3 in the industry.
- 4 JUDGE FRIEDLANDER: Okay, thank you.
- 5 BY MS. ANDERL:
- 6 Q. What method or methods would be acceptable to
- 7 Charter for Qwest to obtain the CLEC affirmative
- 8 agreement to the charges?
- 9 A. I don't know that that's addressed in the
- 10 testimony, I'm sorry, in the proposed language.
- 11 Q. I'm trying to explore with you how, if
- 12 Charter were to prevail, how Qwest would implement that
- 13 proposed language?
- 14 A. Well, Mr. Weinstein's discovery response and
- 15 testimony as I understand it indicates that when these
- 16 certain requests are made, the CLEC is informed at that
- 17 time as to what may or may not apply depending upon what
- 18 happens. He also testifies that, again I'm recalling
- 19 and paraphrasing a little bit, once the work is
- 20 completed, the CLEC is notified, the ticket is closed,
- 21 and there's an indication as to what the charges were,
- 22 so everybody's on the same page. I'm not down in the
- 23 business operations on a daily basis between these two
- 24 companies to know what vehicles they're using to convey
- 25 this information back and forth, whether it's faxes,

- 1 computers, or people, I'm not sure.
- 2 Q. Thank you.
- 3 Let's move on to directory listings, Issue
- 4 19, and turn to Section 10.4.2.4 in the interconnection
- 5 agreement.
- 6 JUDGE FRIEDLANDER: Before we do that, let's
- 7 go ahead and talk a little bit about when you want to go
- 8 ahead and break for lunch.
- 9 THE WITNESS: Or the bathroom.
- 10 MS. ANDERL: Or that would be all right as
- 11 well.
- 12 JUDGE FRIEDLANDER: Any type of break. How
- long will the cross for Issue 19 take?
- MS. ANDERL: Issue 19 is kind of long. I
- 15 might be able to skip ahead and do a short one before
- 16 lunch, or we could --
- JUDGE FRIEDLANDER: It's totally up to
- 18 counsel. If you would rather do a shorter issue now or
- 19 if you would rather break and we can come back at 1:15.
- MR. HALM: And, Mr. Webber, do you need a
- 21 break?
- 22 THE WITNESS: I was just about to say that,
- 23 thank you for interpreting my request.
- 24 MS. ANDERL: You know, I think it would make
- 25 sense to break right now.

- JUDGE FRIEDLANDER: Okay.
- 2 MS. ANDERL: And then come back, because that
- 3 lets us all get out before the crowds.
- 4 JUDGE FRIEDLANDER: Okay, then let's go ahead
- 5 and go off the record, and we'll be back at 1:15.
- 6 (Luncheon recess taken at 11:45 a.m.)

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- 8 AFTERNOON SESSION
- 9 (1:20 p.m.)
- 10 JUDGE FRIEDLANDER: I believe we left off
- 11 with cross-examination of Mr. Webber by Ms. Anderl.
- MS. ANDERL: Thank you, Your Honor.
- 13 BY MS. ANDERL:
- Q. We're going to now move to Issue Number 19,
- 15 Mr. Webber.
- 16 A. Direct, rebuttal, or contract?
- 17 Q. Issue 19 will be the reference is of course
- 18 Section 10.4.2.4, so in the contract that is page 172,
- 19 and in your rebuttal it starts on page 41.
- 20 A. Okay, so you want to look at both?
- 21 Q. The contract and your testimony, sure.
- 22 A. Okay.
- Q. Now on page 172 of the interconnection
- 24 agreement, do you see Qwest's proposed language, there
- 25 is a sentence, the next to last sentence that is double

- 1 underscored, that says:
- 2 Owest will not market to CLEC's end user
- 3 customers listings based on segregation
- 4 of CLEC's listings.
- 5 A. Yes, I can barely make that out with this
- 6 copy, but I see it.
- 7 Q. That language would not be -- is not in
- 8 Charter's proposal; is that right?
- 9 A. That appears to be correct, yes.
- 10 Q. What is Charter's opposition to that
- 11 language?
- 12 A. I think the competing language on this issue
- 13 really gets to the point that Charter is seeking to make
- 14 certain that Owest does not market to Charter's
- 15 customers based upon the information that Charter
- 16 provides to Qwest. And the way I look at Qwest's
- 17 language, Qwest says it will not, and then it says based
- 18 on segregation of listings. It doesn't say that Qwest
- 19 will not market.
- 20 Q. Okay.
- 21 A. And I really see that as sort of the crux of
- 22 the issues here on this particular point.
- Q. Well, and do you contend that Qwest can not
- 24 market to Charter subscribers?
- 25 A. No.

- 1 Q. And if Qwest obtains listing or other
- 2 subscriber information through publicly available data
- 3 sources, Qwest is free to market to either existing
- 4 Qwest customers or customers of other CLECs; is that
- 5 right?
- 6 A. Qwest is free to do its marketing based upon
- 7 information that it obtains publicly. In your question
- 8 you talked about obtaining listing information, and so I
- 9 want to be clear that I'm not suggesting here that you
- 10 can use the listing information provided by Charter for
- 11 that purpose. But in terms of whatever Qwest is able to
- 12 obtain publicly, Qwest is free to market as far as I
- 13 know.
- 14 Q. And if Qwest obtains listing information from
- 15 Charter and from some other CLECs and from itself, you
- 16 understand that Qwest then puts together directory
- 17 assistance list information?
- 18 A. Well, I understand that having obtained all
- 19 that information provides them a database, and so they
- 20 maintain that information. They don't put it together
- 21 so to speak.
- 22 Q. And Qwest makes that database available to
- 23 directory assistance providers?
- 24 A. Certain output from that database, yes.
- Q. And would you consider that to be publicly

- 1 available information?
- A. It depends what the database providers would
- 3 do with it.
- 4 Q. Well, if a directory assistance provider asks
- 5 for the database information and Owest provides it to
- 6 the directory assistance provider, is it publicly
- 7 available information?
- 8 A. It would depend on what the database provider
- 9 does with it at that point. If they make it publicly
- 10 available, I presume it would be publicly available.
- 11 The information that Owest provides to the database
- 12 provider is provided pursuant to certain provisions in
- 13 the Telecom Act, and those provisions don't indicate
- 14 that anybody can have that information. Rather my
- 15 understanding is that it limits to certain parties. So
- 16 I don't know that the information is publicly available
- 17 until the database provider makes it such.
- 18 Q. Okay. So does the database provider have any
- 19 restrictions on what it's allowed to do with the
- 20 information once it obtains it from Qwest?
- 21 A. Not to my knowledge, no.
- 22 Q. So I'm trying to understand what Qwest could
- 23 and couldn't do with its directory listing information
- 24 under the Charter's proposed language. When you say
- 25 CLEC's listings supplied to Qwest by CLEC shall not be

- 1 used by Qwest for marketing purposes, kind of explain to
- 2 me what that means.
- 3 A. I think the language is pretty clear.
- 4 Q. Okay, well --
- 5 A. Owest will not use the information for its
- 6 marketing purposes.
- 7 Q. Okay. But Qwest is allowed to use the CLEC
- 8 listing information to compile a database; is that
- 9 right?
- 10 A. Yes, we've talked about that.
- 11 Q. And it's allowed to provide that database to
- 12 a directory assistance provider; is that right?
- 13 A. Parts of it, yes.
- Q. And that directory assistance provider is
- 15 then free to make that list and directory information
- 16 publicly available; is that right?
- 17 A. Yes.
- 18 Q. And once that information became publicly
- 19 available, could Qwest use it for marketing purposes?
- 20 A. If they were to obtain information from the
- 21 database provider in whatever form that database
- 22 provider provides it, they could use it.
- 23 Q. Including Charter subscriber information?
- 24 A. If that's the information that was provided
- 25 back to them, then yes.

- 1 Q. So --
- A. And we're not trying to stop that.
- 3 Q. Okay. Can Charter use its own directory
- 4 assistance listings for marketing purposes?
- 5 A. Hadn't thought about that. I don't know.
- 6 Q. Does Charter provide directory assistance?
- 7 A. As part of its Telco services, it has access
- 8 to directory assistance products for its customers.
- 9 Q. Could --
- 10 A. I don't know that they're the facilities
- 11 based provider. I'm not sure if they contract that out
- 12 to a third party who offers that product or not. I'm
- 13 not quite sure how the product is offered. So when you
- 14 ask do they provide, I'm not certain.
- 15 Q. Could Charter obtain a directory assistance
- 16 list from Qwest?
- 17 A. Yes, under 251(b)(3).
- 18 O. And could Charter market from that list?
- 19 A. I'm not sure. I'm not sure if there would be
- 20 a prohibition on that or not.
- Q. And would your language, would Charter's
- 22 language with regard to Issue 19 prohibit Qwest from
- 23 marketing from its own directory assistance list?
- A. To the extent that it was using that list to
- 25 market to Charter's customers, then I believe the

- 1 language would prohibit Qwest from using that database
- 2 for that purpose. In other words, you can't take the
- 3 information that was provided by Qwest, I'm sorry, by
- 4 Charter and turn around and market back to those Charter
- 5 customers directly.
- 6 0. What about if the Charter customer
- 7 information was then compiled in a directory assistance
- 8 list that contained subscriber information for all
- 9 carriers, would Qwest be prohibited from using the
- 10 directory assistance list on a non-segregated basis for
- 11 marketing?
- 12 A. If they were to take that information,
- 13 provide it to a database provider, and then go to that
- 14 database provider and buy a product which includes
- 15 presumably names and telephone numbers for anybody, then
- 16 yeah, they can use that. I think we've covered that
- 17 territory.
- 18 Q. So you're saying Qwest could sell it to a
- 19 database provider, yes, sell the list information to a
- 20 database provider?
- 21 A. They provide it to the database providers.
- 22 I'm not quite sure if it's sold or not sold.
- Q. Qwest could provide the list information to a
- 24 database provider, yes?
- 25 A. That's correct.

- 1 Q. And Qwest could buy it back in some altered
- 2 form from that database provider?
- 3 A. Presumably with other information from other
- 4 carriers, but yes, they could buy that back information.
- 5 Q. And then --
- 6 A. Excuse me, buy back that information.
- 7 Q. And use that information for marketing
- 8 purposes?
- 9 A. Yes, we've covered that.
- 10 Q. And so what is it about the information that
- 11 Owest provides to the database provider, assuming it's
- 12 non-segregated and contains listings from all carriers,
- 13 what is it about the information at that stage of the
- 14 game that Charter would say Qwest ought to be prohibited
- 15 from using that information for marketing?
- 16 A. Can you rephrase that question, I just -- I
- 17 don't think I understand it.
- 18 Q. And I don't know if you're following me or
- 19 not, but I --
- 20 A. No, I'm certainly not.
- Q. Let's say you understand that Charter is not
- 22 the only CLEC with whom Qwest interconnects?
- 23 A. Yes, that's my assumption.
- Q. And you understand that Charter's subscriber
- 25 listings are not the only listings that Qwest obtains

- 1 and compiles into a directory assistance list?
- 2 A. That would be my assumption also. I don't
- 3 have proof positive of that fact today, but that's a
- 4 fair assumption.
- 5 O. Okay. But you're familiar with other CLECs
- 6 in the state of Washington, yes?
- 7 A. Yes.
- 8 Q. XO, Verizon Business, Comcast?
- 9 A. Is that a question?
- 10 Q. Yes, are you familiar with those companies
- 11 operating as CLECs in this state?
- 12 A. I will take your word for that. It's not
- 13 surprising to me.
- 0. And so assume with me that the customer
- 15 listings that Qwest is going to provide to the directory
- 16 assistance provider is a non-segregated list. In other
- 17 words, it contains Owest's subscriber information as
- 18 well as subscriber information for all of the other
- 19 CLECs. Do you have that in mind?
- 20 A. Yes.
- Q. Okay. And at the point that Qwest provides
- 22 that list to the directory assistance provider, are you
- 23 saying that Charter's language would prohibit Qwest from
- 24 using that same information at that same point in time
- 25 for marketing purposes?

- 1 A. Yes, I think it would. I don't see an out in
- 2 the language which would necessarily allow Qwest to take
- 3 the information, add it to other information, and then
- 4 turn around and use it.
- 5 Q. So even though it is not segregated at that
- 6 point in time, Charter's language would still prohibit
- 7 its use?
- 8 A. As I sit here today and read this language,
- 9 that's what I believe would be the case.
- 10 Q. But the moment it was provided to the
- 11 directory assistance provider, Charter would allow Owest
- 12 to obtain it back from the directory assistance provider
- 13 and use it at that point?
- 14 A. Well, at that point Charter has no control
- 15 over what the other party does with it, who it gives it
- 16 to.
- 17 O. And so --
- 18 A. The contract doesn't speak to that.
- 19 Q. But if that is the case, what exactly does
- 20 Charter's language accomplish other than adding some
- 21 extra steps to the process for Qwest to obtain the
- 22 information?
- 23 A. Ultimately Qwest will get to the point where
- 24 it can market in a non-segregated basis with whatever
- 25 information they get back from that other party.

- 1 Whether it's an entire state, an entire city, whatever
- 2 information is there, they'll get to use that
- 3 information mixed in with all the other carriers that
- 4 come back from the database provider.
- 5 Q. Okay. And if that's the same information, in
- 6 other words mixed in with all of the other carriers,
- 7 that Qwest gave to the directory assistance provider in
- 8 the first place, then there wouldn't be any difference?
- 9 A. Well, I mean you're assuming that they would
- 10 buy back exactly the same information that Qwest had
- 11 just sent over. And given that there are other
- 12 incumbent local carriers here, I would assume that the
- 13 database providers have access to many other carriers'
- 14 information as well, so the list that would come back
- 15 would be a larger list. The list that Qwest had
- 16 provided would coincidentally be a subset of that list,
- 17 and within that list, a subset of that would happen to
- 18 belong to Charter. So the information that came back
- 19 wouldn't be exactly the same, it would be of the same
- 20 pool of numbers that everybody else has access to if
- 21 they're going to go that route to get information for
- 22 marketing purposes.
- 23 Q. But it could be exactly the same --
- 24 A. So in essence you would be put on the same
- 25 playing field that anybody else who would go to those

- 1 providers for purposes of marketing was on.
- 2 Q. But the information that Qwest got back from
- 3 the directory assistance provider could be the same as
- 4 what it provided?
- 5 A. I don't know that to be true.
- 6 Q. Do you know it to be untrue?
- 7 A. No. I don't think either one of us can say
- 8 as we sit here today with specificity. But the way
- 9 these database providers work is that they put together
- 10 listing information from everybody that's available, and
- 11 I don't expect they would sell a product back to Qwest
- 12 that's just limited to the Qwest operating territory,
- 13 just limited to the information that Qwest provided to
- 14 that provider. Their goal is to put together as wide a
- 15 footprint as they can, and they market products that are
- 16 comprehensive of all those carriers to the extent that
- 17 they can get that information.
- 18 O. Can Owest provide the directory assistance
- 19 information to its own directory assistance division for
- 20 the purposes of the provision of directory assistance
- 21 service?
- 22 A. Yes, I believe they can.
- Q. And could Qwest take a list that it obtained
- 24 through publicly available sources and sort that list to
- 25 eliminate its own subscribers?

- 1 A. Yeah, I assume that Qwest has database folks
- 2 that are capable of doing that sort of work.
- 3 Q. And is it Charter's position that if Qwest
- 4 were to want to use the directory assistance list that
- 5 it compiles and provides to directory assistance
- 6 providers for marketing purposes, is it Charter's
- 7 position that that use would be unlawful?
- 8 A. I don't know that that would be unlawful.
- 9 Q. Now on page 44 of your rebuttal, you have an
- 10 answer there that ties to a question on the prior page
- 11 with concern about the --
- 12 A. I'm sorry, counsel.
- 13 Q. Page 43 and 44 of your rebuttal, and
- 14 specifically the answer on page 44. Let me know when
- 15 you're ready for the question.
- 16 A. I'm ready.
- 17 Q. Is it fair to say that the concern that you
- 18 express in this answer is that the phrase other lawful
- 19 purposes is overly broad and open ended?
- 20 A. Yes.
- Q. Can you turn to Section 10.5.2.1 of the
- 22 contract, and you'll find that, oh, 2.11, sorry, page
- 23 180, 10.5.2.11.
- A. (Reading.)
- Q. And, Mr. Webber, I know you probably have

- 1 your copy marked up, but would you like a full sized
- 2 copy of this agreement?
- 3 A. Thank you, but no, I'll get by.
- 4 Q. Okay.
- 5 A. And I'm at 10.5.2.11.
- 6 Q. Okay, thanks. And that's agreed upon
- 7 language, isn't it?
- 8 A. Yes, it appears to be.
- 9 Q. And do you see there's a reference there that
- 10 states that Qwest is to use the CLEC listings for
- 11 purposes of providing directory assistance service and
- 12 for other lawful purposes?
- 13 A. I do see that, yes.
- 14 Q. And then if you would turn to Section
- 15 10.6.2.1, which is on page 182.
- 16 A. 10.6.2.1?
- 17 Q. Yes.
- 18 A. I'm there.
- 19 Q. And that provision is a provision under which
- 20 Qwest grants to Charter access to directory assistance
- 21 list information for purposes of providing directory
- 22 assistance services and for other lawful purposes; is
- 23 that right?
- A. That appears to be right.
- Q. And can you tell, is this agreed upon

- 1 language?
- 2 A. Yeah, I don't see any markings there, so it
- 3 must be.
- 4 Q. Thank you.
- 5 Mr. Webber, I'm ready to move on to Issue
- 6 Number 20. Issue Number 20 is one in which I want to
- 7 ask you some questions about cross-examination Exhibit
- 8 JDW-5C, which is a confidential exhibit.
- 9 A. So that's the New Customer Questionnaire?
- 10 Q. It is.
- 11 A. Okay.
- 12 And that was JDW-5C?
- 13 Q. Yes.
- 14 A. Thank you.
- 15 JUDGE FRIEDLANDER: And I guess I have a
- 16 question for counsel. Because the exhibit has been
- 17 marked confidential, I hope we're not going to -- okay,
- 18 we're not going to get into any territory that will
- 19 cover the confidential information?
- 20 MS. ANDERL: I hope not, Your Honor. I
- 21 intend to ask questions only on a very small section,
- 22 and I believe I've gotten a preliminary indication from
- 23 Charter that we can do that on the public record.
- JUDGE FRIEDLANDER: Okay, if Charter could
- 25 say that on the record.

- 1 MR. HALM: The very small section goes to the
- 2 directory list election.
- 3 MS. ANDERL: Yes.
- 4 MR. HALM: Is that right?
- 5 MS. ANDERL: Yes.
- 6 MR. HALM: And let me just pull it up
- 7 quickly, page 8, Section (g)(7).
- 8 MS. ANDERL: Except that page 8 isn't (g)(7),
- 9 wait.
- 10 THE WITNESS: Probably page 6.
- MS. ANDERL: Yes.
- 12 JUDGE FRIEDLANDER: And for that limited
- 13 section, it's fine by Charter for Qwest to ask
- 14 questions?
- MR. HALM: Yes, Your Honor.
- 16 Can I take one moment?
- JUDGE FRIEDLANDER: Sure.
- 18 MR. HALM: Yes, page 6, Section (g)(7) of
- 19 Exhibit JDW-5C is not confidential.
- JUDGE FRIEDLANDER: Okay, thank you.
- 21 Qwest, you can go ahead.
- MS. ANDERL: Thank you.
- 23 BY MS. ANDERL:
- Q. Mr. Webber, referring to your rebuttal
- 25 testimony on page 53, you reference this New Customer

- 1 Questionnaire. Is this document JDW-5C the same New
- 2 Customer Questionnaire that you are talking about in
- 3 your rebuttal testimony on page 53?
- 4 A. Well, I was referring to Mr. Weinstein who
- 5 was referring to the customer questionnaire, but it
- 6 likely is the one that he was referring to and I
- 7 therefore referred to.
- 8 Q. You didn't disagree with Mr. Weinstein's
- 9 characterizations of the Section (g)(7) of that customer
- 10 questionnaire?
- 11 A. I didn't write about that in particular.
- 12 MS. ANDERL: And I don't actually know if
- 13 Mr. Webber based on his response can authenticate this
- 14 document or not, but perhaps Charter would be willing to
- 15 stipulate its admission and I could save some time in
- 16 going through that.
- MR. HALM: Yes, we can stipulate its
- 18 admission.
- 19 JUDGE FRIEDLANDER: Okay, so admitted.
- MS. ANDERL: Thank you.
- JUDGE FRIEDLANDER: That was JDW-5C?
- MS. ANDERL: Yes.
- JUDGE FRIEDLANDER: So admitted.
- MS. ANDERL: Thank you.
- 25 BY MS. ANDERL:

- 1 Q. And just briefly, Mr. Webber, on that
- 2 questionnaire (g)(7), which is the directory listings
- 3 option on page 6, you would agree that Charter selected
- 4 option number 1; is that right?
- 5 A. Yes, that appears to be the case. And I
- 6 would note that this is a document that was completed
- 7 apparently if you turn to page 5 on March 19, 2007,
- 8 under an existing interconnection agreement. I don't
- 9 know how that selection necessarily comports with the
- 10 company's plans for the next three years, so I don't
- 11 know that they would make that same selection.
- 12 O. And did --
- 13 A. I would also note that in (g)(3) it
- 14 contemplates the company buying --
- MR. HALM: Mr. Webber, most of this is
- 16 designated confidential, so if we're going to talk about
- 17 it, it's got to be in camera session other than the
- 18 election section.
- 19 THE WITNESS: Thank you.
- 20 BY MS. ANDERL:
- Q. Mr. Webber, do you know if Charter will be
- 22 either required or permitted to complete a New Customer
- 23 Questionnaire under the new interconnection agreement
- 24 that results from this arbitration?
- 25 A. I don't know what Qwest's plan in that regard

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- 1 is.
- 2 Q. And if Charter were either required or
- 3 permitted to do so, would the selection of option 2
- 4 under (g)(7) address Charter's concerns with regard to
- 5 Issue 20 in this arbitration?
- 6 A. No, I don't believe so.
- 7 Q. Selection of option 2 on that form would
- 8 restrict Qwest's ability to release directory
- 9 information or listing information to directory
- 10 publishers unless Qwest receives a letter of
- 11 authorization; is that right?
- 12 A. Yes, it says that.
- 13 Q. And Issue Number 20 in this arbitration
- 14 addresses the question of whether or not Qwest should be
- 15 required to have prior written authorization from
- 16 Charter for the release of directory information,
- 17 doesn't it?
- 18 A. In part, yes, it does.
- 19 Q. Okay. And so what circumstances under Issue
- 20 20 would not be addressed by the selection of option 2
- on the New Customer Questionnaire?
- MR. HALM: Excuse me, Ms. Anderl, would you
- 23 object if Mr. Webber had a copy of the disputed issues
- 24 list?
- MS. ANDERL: Not at all.

- 1 MR. HALM: That might help answer the
- 2 question.
- 3 Do you have that with you, Mr. Webber?
- 4 THE WITNESS: I think I do.
- 5 MR. HALM: Okay.
- 6 THE WITNESS: Thank you.
- 7 A. I was looking for the right location in my
- 8 direct testimony, I couldn't find it quickly, but as I
- 9 look into the DPL, the issue that comes to my mind
- 10 quickly is the third party's use of those lists for
- 11 marketing purposes.
- 12 BY MS. ANDERL:
- Q. Well, if Charter selected option 2 and did
- 14 not give Qwest prior written authorization to release
- 15 the listing information, wouldn't that address that
- 16 concern?
- 17 A. It would create another problem though,
- 18 because the information wouldn't go to other parties
- 19 necessarily who weren't trying to do marketing, so you
- 20 sort of limit the universe of places where the numbers
- 21 go. What Charter is looking to do is limit the places
- 22 where it's just going to be for purposes of marketing.
- 23 Q. Now I thought that your testimony earlier was
- 24 that once a directory assistance provider obtained a
- 25 list that they could do with it whatever they wanted.

- 1 A. And as to directory assistance providers,
- 2 that's true. At least that's my understanding. But the
- 3 language speaks to other parties. So you may have
- 4 publishers or other parties that would have the
- 5 information and may seek to use it for marketing
- 6 purposes, and that's what Charter is trying to preclude
- 7 here.
- 8 Q. And how would Qwest prevent that?
- 9 A. Had the parties come to resolution on this
- 10 issue, I think a procedure would have been worked out.
- 11 O. Well, no, I mean how would Owest prevent
- 12 third parties from using the information for marketing
- 13 purposes once it's publicly available?
- 14 A. Well, I think you're asking two questions
- 15 now. Once the information is publicly available, Qwest
- 16 isn't going to stop somebody from using it. But in a
- 17 circumstance where Qwest may be asked to provide the
- 18 information to somebody other than a directory
- 19 assistance provider, Qwest at that point has the ability
- 20 to say that it can't be used for marketing purposes.
- 21 And again, had this language been agreed to,
- 22 there's a possibility that this issue could have been
- 23 resolved and worked out so that the parties sitting here
- 24 would understand what the procedure would be. But given
- 25 that we're at an impasse on this issue, you know, there

- 1 isn't a protocol in place to answer that question
- 2 specifically.
- 3 Q. So under this language, would Qwest be
- 4 permitted or prohibited from releasing Charter listing
- 5 information to directory publishers?
- 6 A. I think there's agreed to language that says
- 7 you can provide the information for purposes -- let me
- 8 find it, I'm not going to guess, hang on a second.
- 9 Yes, so the agreed upon language at 10.4.2.4
- 10 identifies Sections 10.5 and 10.6 as purposes for which
- 11 the information can be released. 10.5 is directory
- 12 assistance, and 10.6 begins at page 181 of Exhibit 2,
- 13 and that's directory assistance list.
- Q. And where does it say that Qwest can provide
- 15 the CLEC listing information to directory publishers?
- 16 A. I thought that was the DAL product at 10.6.
- 17 Q. Now Qwest's language in 10.4.2.5 --
- 18 A. I'm sorry, 10.4?
- 19 Q. 10.4.2.5, the Qwest language makes --
- 20 A. Slow down, please.
- 21 Q. Page 173.
- 22 A. 10.4.2.5?
- Q. Right.
- A. Qwest's language or Charter's?
- Q. Qwest's language.

- 1 A. Okay.
- 2 Q. Qwest's language has a sentence in there that
- 3 says:
- 4 In order for Qwest to release CLEC end
- 5 user customer listings to directory
- 6 publishers, prior written authorization
- 7 from the CLEC is required, and that
- 8 authorization may be withheld.
- 9 Do you see that?
- 10 A. Yes.
- 11 Q. And so both parties are proposing prior
- 12 written authorization, right?
- 13 A. Yes.
- 14 Q. And Qwest's language expressly says that the
- 15 CLEC can withhold that authorization?
- 16 A. It does.
- 17 Q. Okay. And if Charter were to select option 2
- 18 on the New Customer Questionnaire, couldn't Charter
- 19 tailor letters of authorization and the prior written
- 20 consents to ensure that its end user customer listings
- 21 were only released in the manner that Charter desires?
- 22 A. That's certainly a possibility.
- Q. Now one other question on this subject, and
- 24 this is on Charter's language, the bold language in the
- 25 second sentence.

- 1 A. Which section now?
- 2 Q. Sorry, same one, 10.4.2.5.
- 3 Do you see the last phrase or clause in that
- 4 sentence where it says, only to the extent required by
- 5 applicable law?
- 6 A. I'm sorry, which sentence?
- 7 Q. Second sentence in Charter's proposed
- 8 language or second sentence in the section.
- 9 A. Beginning with Qwest will not release?
- 10 Q. Right.
- 11 A. Okay.
- 12 Q. And it says, only to the extent required by
- 13 applicable law.
- 14 A. I do see that.
- 15 Q. Okay. Is that different from only to the
- 16 extent permitted by applicable law?
- 17 A. I think that sometimes contracts are written
- 18 such that required and permitted have two different
- 19 meanings.
- 0. What would be the case here?
- 21 A. Well, Charter's proposal says that the
- 22 information won't be used unless it's required by law.
- 23 Q. And so --
- 24 A. So in the case of directory assistance for
- 25 example, you're required by law to provide that

- 1 information to the directory assistance providers, and
- 2 you wouldn't have to go to Charter for authorization,
- 3 written authorization, at that point to turn the
- 4 information over.
- 5 O. But if there's no affirmative requirement to
- 6 turn the information over but it would be permissible to
- 7 turn it over, would Charter's language prohibit it?
- 8 A. I think that's the point at which you would
- 9 have to get the authorization.
- 10 Q. Well, the way I read this sentence, it
- 11 requires both the prior written consent and only to the
- 12 extent required by applicable law, so maybe you could
- 13 help me understand what that means. Even if there is
- 14 written consent, is Qwest permitted to release the
- 15 information unless there's written consent and a legal
- 16 requirement?
- 17 A. (Reading.)
- 18 Well, the next sentence says, no prior
- 19 authorization from CLEC shall be required for Qwest to
- 20 sell, make available, or release CLEC's end user
- 21 customer directory assistance listings to the directory
- 22 assistance providers, provided that you do so in
- 23 accordance of the law. So I think that then acting in
- 24 relationship to the sentence prior to that releases the
- 25 requirement that you give prior written authorization to

- 1 give the information to the directory assistance
- 2 providers. So I don't think that it's incumbent upon
- 3 you to take action to get written release at that point.
- 4 O. Are there --
- 5 A. And that's the way I read the language.
- 6 Q. Are there entities other than directory
- 7 assistance providers to whom Qwest could lawfully
- 8 release the information?
- 9 A. My understanding of the Act is that you're
- 10 required to provide the information to directory
- 11 assistance providers, to directory publishers. And I
- 12 don't know beyond that what other third parties are able
- 13 to receive the information. So assuming that there are
- 14 other third parties who can get that information, then
- 15 you would be allowed to provide that information to
- 16 them.
- 17 Q. Even if the law doesn't require Qwest to
- 18 provide it but rather just permits Qwest to provide it?
- 19 A. I think that's the point at which you would
- 20 have to get written consent.
- 21 Q. And --
- 22 A. That's the way I understand it.
- Q. And by selecting option 2 on the New Customer
- 24 Questionnaire, Charter could determine the extent to
- 25 which it wanted to provide that written consent or

- 1 letter of authorization for its customer listings; is
- 2 that right?
- 3 MR. HALM: Objection, Your Honor, I believe
- 4 this question has been asked and answered.
- 5 JUDGE FRIEDLANDER: Joan, could you reread
- 6 the question.
- 7 (Record read as requested.)
- JUDGE FRIEDLANDER: Thank you.
- 9 I think it has been asked and answered unless
- 10 you want to go ahead and rephrase that.
- 11 MS. ANDERL: Your Honor, I think I would tend
- 12 to agree that it's been asked. I do think I did get an
- 13 answer. We covered a lot of ground in between, and I
- 14 wanted to just loop back and confirm that the witness
- 15 and I still had the same understanding, if that was the
- 16 case.
- 17 JUDGE FRIEDLANDER: Mr. Webber, is that still
- 18 your understanding?
- 19 THE WITNESS: I'm sorry, can I have the
- 20 question read back again.
- JUDGE FRIEDLANDER: Joan, can you read that
- 22 back again.
- 23 (Record read as requested.)
- 24 A. According to Qwest's design for option number
- 25 2, that option would be available to Charter.

- 1 BY MS. ANDERL:
- 2 Q. Thank you.
- 3 Let's move on to Issue Number 22, which is
- 4 the whether Qwest is entitled to charge for non-listed
- 5 and non-published listings, and in your testimony that
- 6 starts at page 59, your rebuttal testimony, and in the
- 7 contract we would be at Issue 22, page 177, Section
- 8 10.4.3.4. Let me know --
- 9 A. I see that.
- 10 Q. All right. Now this particular topic
- 11 concerns the final cross-examination exhibit that we
- 12 have marked. It is identified for the record as JDW-6,
- 13 and it is the Administrative Law Judge's August 31st,
- 14 2000, order in Docket Number UT-003022. Let me know
- 15 when you have that document.
- 16 A. I have it.
- 17 Q. Did you familiarize yourself with that order
- 18 prior to the hearing today after Qwest provided it as a
- 19 cross-examination exhibit?
- 20 A. Briefly, yes.
- 21 Q. Could you turn to page 30 of that order,
- 22 Paragraph 108.
- A. Page 30, Paragraph 108?
- 24 Q. Yes.
- 25 A. I see that.

- 1 Q. What is your understanding of the nature of
- 2 this order, if you have one?
- 3 A. It was one of the orders in the 271 process
- 4 some years ago.
- 5 Q. And do you understand this Paragraph 108 to
- 6 be one of a series of paragraphs that's describing
- 7 Qwest's position on the same issue that we're talking
- 8 about here as Issue Number 22?
- 9 A. That would appear to be the case.
- 10 Q. Okay. The third sentence in that paragraph
- 11 that starts, all listings after the first primary
- 12 listing.
- 13 A. I see that.
- Q. Can you please just read that.
- 15 A. (Reading.)
- 16 All listings after the first primary
- 17 listing are offered at the retail rate
- less the applicable wholesale discount.
- 19 And then it has a citation.
- Q. And so you understand that to be a recitation
- of what Qwest's position in that proceeding was?
- 22 A. Yes. Like I said, that appears to be the
- 23 case.
- Q. And do you know what the result in that 271
- 25 proceeding was on that issue?

- 1 A. No.
- 2 Q. Would you accept subject to your check that
- 3 Qwest's position was adopted?
- 4 A. Sure.
- 5 Q. And do you have any reason to believe that
- 6 Qwest has been doing anything in Washington since 2000
- 7 other than charging the retail rate less the wholesale
- 8 discount for listings after the primary listing?
- 9 A. That's actually a good question. I mean this
- 10 document goes to the 271 process and presumably brought
- 11 about a statement of generally available terms and
- 12 conditions, an SGAT contract. We've identified in my
- 13 testimony and we've identified Qwest witnesses who have
- 14 indicated that these contracts aren't used any more and
- 15 they're outdated. So while this points at something
- 16 that might be in one of those contracts, the extent that
- 17 they're not in use, I don't know what Qwest's practice
- 18 is at this point. I can't say one way or another.
- 19 Q. Do you have any reason to believe that Qwest
- 20 has charged any CLEC an amount other than how it's
- 21 described in Paragraph 108?
- 22 A. I don't know one way or another.
- Q. Okay. And do you know if there are any
- 24 provisions in any contracts in the state of Washington
- 25 that provide for a different method of charging for

- 1 privacy listings?
- 2 A. I don't know.
- 3 Q. Does Charter charge its own customers for
- 4 privacy listings?
- 5 A. I believe it may. I'm not sure.
- 6 Q. Do you know how those rates were developed,
- 7 Charter's rates?
- 8 A. No.
- 9 Q. Now Charter's proposed language in 10.4.3.4
- 10 says that:
- 11 Owest will not assess a charge upon CLEC
- for providing, maintaining, storing, or
- 13 otherwise processing information related
- to end user customer listings that have
- requested non-list or non-published
- 16 status, or for any other act associated
- 17 with such end user customers.
- 18 Did I read that correctly?
- 19 A. It looks that way.
- 20 Q. Okay. So in crafting this language, Charter
- 21 agrees that Qwest processes information related to
- 22 customer listings that have requested non-list or
- 23 non-published status?
- MR. HALM: Objection, Your Honor, the
- 25 question is ambiguous. Are you asking him what the

- 1 contract says or what Qwest's actions constitute?
- 2 MS. ANDERL: I will clarify the question,
- 3 Your Honor.
- 4 JUDGE FRIEDLANDER: Thank you.
- 5 BY MS. ANDERL:
- 6 Q. Does Charter believe that Qwest processes
- 7 information related to end user customer listings that
- 8 have requested non-list or non-published status?
- 9 A. The parties have agreed that Qwest is going
- 10 to take listing information from the CLEC, Charter in
- 11 this case, and accept that information, process it,
- 12 store it, and maintain it for multiple purposes. When
- 13 we get to this issue of privacy related listings, it's
- 14 my belief that there isn't additional or incremental
- 15 work necessary except and only possibly to the extent
- 16 that the information which is marked as privacy has to
- 17 be queried out or filtered out when the information is
- 18 provided. But in terms of storing, maintaining, et
- 19 cetera, that's not an incremental function of this
- 20 listing, privacy listing circumstance.
- Q. Do you know what Qwest's proposed rates for
- 22 privacy listings were?
- 23 A. No, I don't recall that off the top of my
- 24 head.
- 25 Q. Do you recall that those rates were ones that

- 1 were referenced to be in Qwest's tariff that the
- 2 wholesale discount would then be applied to?
- 3 A. Yes, I think that's right. That's the retail
- 4 tariff, and then a wholesale discount would be applied
- 5 against that.
- 6 Q. Do you know where the retail rates came from?
- 7 A. I believe they were set back in the 1980's,
- 8 and I'm not quite sure how they were developed at that
- 9 time.
- 10 Q. Okay. But they were set by filing a tariff
- 11 with the State Commission?
- 12 A. I don't know.
- 13 Q. Okay.
- 14 Do you believe that something different has
- 15 to happen with a customer listing for it to be treated
- 16 as a published listing versus a non-published listing?
- 17 A. If you look at the rebuttal testimony at page
- 18 60, at about lines 15 and 16, the data request response
- 19 provided by Qwest to Charter indicates that privacy
- 20 listings have an indicator that's read by the computer.
- 21 I spoke to that issue a minute ago. Typically there's a
- 22 field that would indicate whether it's private or not,
- 23 and the computer would read that field. And when
- 24 information is provided, a query running on that
- 25 information would just simply not grab that row or

- 1 record that has that indicator.
- Q. Is it your testimony that none of this
- 3 segregation or differentiation is ever done manually
- 4 even on a kind of a fallout basis?
- 5 A. There's no evidence in this record as to that
- 6 issue. I've got no reason to believe that would be
- 7 true.
- 8 Q. What does Charter do to differentiate its
- 9 customer listings as either published or non-published?
- 10 A. I would imagine when they take a customer's
- 11 order, it's one of the questions that they ask, and they
- 12 complete a field in an order form somewhere that would
- 13 then mark that record in that manner. But I haven't sat
- 14 with their representatives to figure out how that
- 15 process works. It's a pretty common issue.
- 16 Q. Let me turn your attention to the final issue
- 17 that I'm going to ask you questions about, which is
- 18 Issue 23.
- 19 MS. ANDERL: I am reminded though that I
- 20 didn't offer the order, Exhibit JDW-6, for admission.
- 21 Your Honor, I would either offer that to be admitted or
- 22 ask that the Commission take official notice, or
- 23 probably doesn't even need to take official notice of
- 24 its own orders, but if it's administratively more
- 25 convenient to have it as an exhibit, I would offer it.

- 1 JUDGE FRIEDLANDER: Okay, thank you. I think
- 2 it would be administratively more convenient just to
- 3 have an exhibit number to refer to in case anyone wants
- 4 to refer to it.
- 5 Does Charter have any opposition to admitting
- 6 this exhibit?
- 7 MR. HALM: Just with one clarification.
- JUDGE FRIEDLANDER: Sure.
- 9 MR. HALM: So you will just take
- 10 administrative notice of the order itself?
- JUDGE FRIEDLANDER: Exactly. We typically
- 12 don't admit pleadings or filings or our own orders. We
- 13 usually just take administrative notice, and that's what
- 14 I'll do in this case. However, for identification
- 15 purposes, it would probably be better to have a number
- 16 attached to it.
- MR. HALM: Okay.
- 18 JUDGE FRIEDLANDER: As long as you don't mind
- 19 us numbering it, then I will go ahead and leave it
- 20 unadmitted, but I will take administrative notice of it.
- 21 MR. HALM: No objection, Your Honor.
- JUDGE FRIEDLANDER: Okay, thank you.
- MS. ANDERL: Thank you.
- 24 So, Your Honor, if we cite it, we can either
- 25 cite it as the order or JDW-6?

- JUDGE FRIEDLANDER: Exactly.
- 2 MS. ANDERL: Either way?
- JUDGE FRIEDLANDER: Either way is fine.
- 4 MS. ANDERL: Thanks.
- 5 BY MS. ANDERL:
- 6 Q. Mr. Webber, Issue 23 begins in your rebuttal
- 7 testimony on page 66, and the contract language is on
- 8 pages 177 and 178 of the interconnection agreement. Do
- 9 you see that?
- 10 A. I do.
- 11 Q. Okay. And is it correct that Charter's
- 12 proposal would require, if adopted, would require Qwest
- 13 to go out and renegotiate contracts with any or all of
- 14 its directory publishers?
- MR. HALM: Your Honor, I would like to
- 16 object, I'm not sure that Mr. Webber has a basis for
- 17 knowing what Qwest's contracts with its directory
- 18 publishers say or don't say. I'm not sure how he could
- 19 answer that question.
- JUDGE FRIEDLANDER: Ms. Anderl, do you have a
- 21 response?
- 22 MS. ANDERL: Well, Your Honor, I'm asking
- 23 Mr. Webber based on the Charter language that's proposed
- 24 here and based on his testimony whether Charter believes
- 25 that this language either would or could operate to

- 1 require Qwest to renegotiate its contracts with its
- 2 directory publishers.
- MR. HALM: And, Your Honor --
- 4 JUDGE FRIEDLANDER: Assuming that Qwest has
- 5 contracts with directory customers.
- 6 MR. HALM: Assuming facts not in evidence,
- 7 asking the witness to speculate as well.
- 8 MS. ANDERL: All right, let me just strike
- 9 that question, withdraw that question, Your Honor, and
- 10 take another approach here.
- 11 JUDGE FRIEDLANDER: Thank you.
- 12 BY MS. ANDERL:
- 13 Q. Mr. Webber, do you see your testimony on page
- 14 66?
- 15 A. Yes, I have that.
- 16 Q. Starting at line 10?
- 17 A. Yes.
- 18 Q. You state there that Charter's proposed
- 19 Section 10.4.5 states that:
- To the extent that any yellow pages
- 21 directory is published by or on behalf
- of or under contract to Qwest, then the
- 23 same provisions and requirements that
- 24 apply to CLEC listings for white pages
- 25 would apply to classified listings.

- 1 Is that right?
- 2 A. I see that, yes.
- 3 Q. Does Charter know whether any yellow pages
- 4 directories are published under contract to Qwest?
- 5 MR. HALM: Objection, Your Honor, she's
- 6 asking the witness to speculate.
- 7 MS. ANDERL: Your Honor, I'm asking a
- 8 question very directly related to this testimony at
- 9 lines 10 through 12. Charter states that to the extent
- 10 that any directory is published in that manner, I'm
- 11 simply asking Mr. Webber whether he knows whether any
- 12 such directories are.
- JUDGE FRIEDLANDER: Right, and I think I'm
- 14 going to allow it. He can answer yes or no whether it's
- in his knowledge.
- So please answer.
- 17 A. I don't have specific knowledge. It seems as
- 18 though Mr. Weinstein says that Qwest doesn't contract
- 19 for that purpose, but I'm not quite sure, you know, to
- 20 what extent Qwest is involved with Dex.
- 21 BY MS. ANDERL:
- Q. All right, turn, please, in the
- 23 interconnection agreement to page 223. Do you see on
- 24 that page there's a Section 15?
- 25 A. I do.

- 1 Q. And that's proposed contract language that is
- 2 another component of this Issue 23; is that right?
- 3 A. Yes.
- 4 Q. And the second sentence there, can you just
- 5 review that second sentence that starts, Owest shall
- 6 promptly cause. Let me know when you have that in mind,
- 7 and I will have a question or two for you.
- 8 A. (Reading.)
- 9 I see that.
- 10 Q. Okay. This goes back to the question that I
- 11 was attempting to ask you earlier, and that is if
- 12 Charter intends by this language to require Qwest to
- 13 renegotiate any contracts it might have with third
- 14 parties if those contracts don't currently contain the
- 15 terms as contemplated by this Section 15?
- 16 A. I don't know if renegotiate is the right
- 17 word, but it would require Qwest to go to that party or
- 18 those parties and seek to have the same terms and
- 19 conditions made available to Charter in this case.
- Q. What happens --
- 21 A. I've seen exactly the same thing done. In
- 22 fact, I was testifying last week in Wisconsin, and
- 23 Century Tel indicated that on the DA issues they went to
- 24 their directory assistance provider and made that a term
- 25 in their contract with the directory assistance

- 1 provider. So now the CLECs can go straight to the
- 2 directory assistance provider, and they don't have to
- 3 work through the ILEC, you know, sort of a third route
- 4 basis.
- 5 MS. ANDERL: Your Honor, I move to strike the
- 6 answer as nonresponsive to my question. Mr. Webber took
- 7 the opportunity to interject something that was
- 8 completely off the point that I had asked him.
- 9 JUDGE FRIEDLANDER: Joan, could you read back
- 10 the response.
- 11 (Record read as requested.)
- 12 MR. HALM: Your Honor, I would submit that
- 13 Mr. Webber was responding to the question in that
- 14 Ms. Anderl asked what Charter's intent was, and I think
- 15 his response was an illustration of the type of action
- 16 that Charter would expect Qwest would undertake.
- 17 Ms. Anderl has also repeatedly asked Mr. Webber about
- 18 his experience in the industry, and I think certainly
- 19 his experience in the industry would inform the question
- 20 that Ms. Anderl put to him, put to Mr. Webber.
- 21 JUDGE FRIEDLANDER: Actually, I think I would
- 22 like you to ask the question again, because I don't
- 23 think it was answered. My understanding of what
- 24 Ms. Anderl was asking is how does Qwest go about what
- 25 Mr. Webber had stated, which is amending contracts that

- 1 are already in existence. He does not use the word
- 2 renegotiate, but Ms. Anderl is asking him how Qwest
- 3 would go about renegotiating these contracts, and I
- 4 would like to have Mr. Webber answer that question.
- 5 MS. ANDERL: Would you like me to reask then,
- 6 Your Honor?
- 7 JUDGE FRIEDLANDER: If you would.
- 8 BY MS. ANDERL:
- 9 Q. And let me take it from a little bit of a
- 10 different approach. The language that Charter proposes
- 11 requires Qwest to promptly cause any contracts or
- 12 agreements to be amended. Is it Charter's belief that
- 13 Qwest could cause those amendments unilaterally?
- 14 A. No.
- 15 Q. Is it likely then that Qwest would have to
- 16 renegotiate those contracts in order to obtain
- 17 amendments?
- 18 A. Again, I wouldn't use the phrase renegotiate.
- 19 I think amend is probably more likely. And when you say
- 20 those contracts, I don't know if there are zero, one, or
- 21 many. Let's assume there are one or there is one. You
- 22 would go to that provider, indicate that you have an
- 23 order out of this Commission requiring that you go to
- 24 that party and cause the contract to be amended such
- 25 that in this case Charter is able to get the same rates,

- 1 terms, and conditions that are already made available,
- 2 if you will, to Qwest, but in this case to Charter.
- 3 Q. And what if the party with whom Qwest has a
- 4 contract refuses to do that?
- 5 A. As I stated earlier, I've seen circumstances
- 6 in the industry where this same thing happens.
- 7 Q. But I'm asking --
- 8 A. In Wisconsin, Century Tel went to its
- 9 directory assistance provider, asked that this be part
- 10 of the contract, and it now is, and the CLECs are now
- 11 able to use it. It's not an unreasonable request. It's
- 12 not something that ought to be surprising to this party.
- 13 And to the extent that this party wants to continue to
- 14 do business with Qwest, who is a pretty large player in
- 15 14 states, I should think that that party would want to
- 16 accommodate a big client's request in resolving this
- 17 issue in one state for Charter.
- 18 Q. And what if the third party should refuse to
- 19 do so?
- 20 A. I don't know.
- Q. And are there any current restrictions on
- 22 Charter's ability to go directly to the third party and
- 23 request a separate agreement of their own?
- 24 A. I'm not aware of any legal restrictions.
- Q. And are you aware of any examples where

- 1 yellow pages directory publishers in the Qwest 14 state
- 2 region did not provide access to Charter end users on
- 3 the same terms, rates, and conditions as received by
- 4 Owest end users?
- 5 A. I'm not aware either way.
- 6 Q. Are you aware of any circumstance in the
- 7 Qwest 14 state region where yellow pages publishers did
- 8 not provide Charter subscribers with the same
- 9 complimentary yellow page listing as is provided to
- 10 Qwest business end users?
- 11 A. Again I'm not aware either way.
- 12 Q. So you're not aware of any circumstances in
- 13 which Charter end users were denied access on the same
- 14 terms and conditions as Qwest end users?
- 15 A. Yeah, I think that's what I stated.
- MS. ANDERL: Thank you, those are all my
- 17 questions.
- 18 JUDGE FRIEDLANDER: Okay, thank you.
- 19 Mr. Kopta, do you have any redirect, I'm
- 20 sorry, Mr. Halm?
- 21 MR. HALM: That's all right. Would it be
- 22 appropriate to take a break at this moment?
- JUDGE FRIEDLANDER: Yeah, we can go ahead and
- take a 10 minute break, we'll go off the record.
- MR. HALM: Thank you.

- 1 (Recess taken.)
- JUDGE FRIEDLANDER: While we were at break, I
- 3 learned from counsel that two additional issues have
- 4 been resolved, Issues 2 and 3, which will no longer
- 5 necessitate the testimony of Charter's witnesses Peggy
- 6 Giaminetti and Tom Degnan. However, counsel have both
- 7 agreed to stipulate to the admission of the exhibits for
- 8 Ms. Giaminetti and Mr. Degnan, which would be PG-1T,
- 9 PG-2RT, PG-3, PG-4, PG-5, and PG-6 for Ms. Giaminetti,
- 10 and for Mr. Degnan it's TD-1T, TD-2RT, TD-3T, TD-4
- 11 through 10. Is that stipulation correct?
- 12 MR. KOPTA: All except for TD-4 and TD-5,
- 13 we're not -- I believe Qwest is not offering those, and
- 14 so those would not be stipulated, but the remainder of
- 15 TD-6 through TD-10 would be stipulated.
- JUDGE FRIEDLANDER: Okay.
- MS. ANDERL: That's correct, Your Honor.
- 18 JUDGE FRIEDLANDER: Okay, so did Qwest want
- 19 to withdraw those two exhibits?
- MS. ANDERL: Yes.
- 21 JUDGE FRIEDLANDER: So we will take those
- 22 out. Will you be submitting something to the records
- 23 center for those as well just to have them withdrawn?
- MS. ANDERL: Typically, Your Honor, if
- 25 they're not reflected in the final exhibit list as

- 1 admitted, we don't do anything to pull them out.
- 2 JUDGE FRIEDLANDER: That's fine. But the
- 3 rest of the exhibits have been stipulated to their
- 4 admission, okay, great.
- 5 And I believe Mr. Halm was up to do redirect.
- 6 MR. HALM: Thank you, Your Honor.

7

- 8 REDIRECT EXAMINATION
- 9 BY MR. HALM:
- 10 Q. Mr. Webber, at the beginning of your
- 11 conversation with Ms. Anderl and at the end as well,
- 12 there was some reference to the term SGATs.
- 13 A. There was, yes.
- Q. Do you remember the question from Ms. Anderl?
- 15 A. I do, yes.
- Q. Okay. Do you know whether or not -- well,
- 17 let me ask this other question.
- 18 The questions from Ms. Anderl first came up
- in the context of her reference to the so-called 271
- 20 Order; do you recall those questions?
- 21 A. I do, yes.
- Q. Do you know whether or not the Qwest
- 23 Washington SGAT is still available to CLECs?
- MS. ANDERL: Objection, Your Honor, this
- 25 information is contained in the prefiled testimony and

- 1 is duplicative of information that's already on the
- 2 record.
- JUDGE FRIEDLANDER: I'm going to -- go ahead.
- 4 MR. HALM: I'm sorry.
- 5 Could you identify whose prefiled testimony?
- 6 MS. ANDERL: It is in Mr. Webber's testimony,
- 7 and the discussion takes place on pages 7, 8, and 9, and
- 8 particularly the question on page 7 starting on line 12.
- 9 MR. HALM: And are you referring to his
- 10 direct testimony or rebuttal?
- MS. ANDERL: Mr. Webber, I'm sorry, his
- 12 rebuttal. It's the only one with his name on it, page
- 13 7, line 12.
- 14 JUDGE FRIEDLANDER: Mr. Halm, did you
- 15 disagree that that isn't reflected in the record as is?
- 16 MR. HALM: I don't disagree with that, I just
- wanted to clarify, because there may have been some
- 18 implications by Ms. Anderl's questions.
- 19 JUDGE FRIEDLANDER: Okay, then go ahead and
- 20 answer the question.
- 21 A. Yes, my understanding is that the SGAT is no
- 22 longer available, has not been available for several
- 23 years now, and that Qwest has indicated that it's really
- 24 an outdated document. I think I also may have mentioned
- 25 while answering questions earlier that SGAT was a

- 1 contract, that's not accurate, it's more of a common
- 2 offering akin to a tariff as opposed to a contract.
- 3 BY MR. HALM:
- 4 Q. Thank you.
- 5 Ms. Anderl asked you several questions about
- 6 Charter's proposed language on Issue 5, Section 5.8 of
- 7 the interconnection agreement.
- 8 A. She did, several.
- 9 Q. Concerning the phrase actual direct damages.
- 10 A. I see that, 5.8.1.
- 11 Q. And that is on page, 5.8.1, page 32 of the
- 12 interconnection agreement, which is Hearing Exhibit 2 I
- 13 believe.
- 14 A. That's correct.
- 15 Q. And there were some questions about how
- 16 actual direct damages would be calculated. Do you
- 17 remember those questions?
- 18 A. I do.
- 19 Q. And if I could turn your attention to Section
- 20 5.8.2, does that section state in part that the parties
- 21 won't be liable to each other for incidental, indirect,
- 22 consequential, or special damages?
- 23 A. It does. I think it also adds lost profits,
- 24 lost revenues, lost savings, and a few other items as
- 25 well, so that would really sort of limit what the

- 1 possibility for actual direct could include.
- Q. So those types of damages listed in 5.8.2
- 3 would not be included in the calculation of actual
- 4 direct damages?
- 5 A. That's right. The way I would say it is
- 6 they're off the table for that set of calculations.
- 7 Q. Thank you.
- 8 Ms. Anderl also asked you several questions
- 9 about Section 5.8.4 of the interconnection agreement
- 10 which falls on page 33.
- 11 A. Yes.
- 12 Q. And her questions focused on the last
- 13 sentence of that section and Charter's proposed
- 14 definition of the term solely.
- 15 A. Yes.
- 16 Q. All right. The undisputed language in 5.8.4,
- 17 does that also include the term solely?
- 18 A. Yes, it does. I think that the language at
- 19 the bottom half there is really meant to sort of clarify
- 20 what that means there, because it doesn't appear to be
- 21 defined elsewhere in this section.
- 22 Q. So you read Charter's proposed language as
- 23 clarifying the scope of the term solely rather than
- 24 altering the overall meaning of Section 5.8.4?
- 25 A. Yes. As somebody who uses contracts, that's

- 1 how I would understand that.
- 2 Q. Thank you.
- 3 If I could turn your attention to Section
- 4 5.9.1.1, that falls on page 34 of the interconnection
- 5 agreement.
- 6 A. I'm there.
- 7 Q. Under Charter's proposed language, there's a
- 8 parenthetical which includes the clause collectively,
- 9 claims; do you see that?
- 10 A. I do.
- 11 O. Yes.
- 12 A. It's about halfway down the paragraph.
- 13 Q. And what do you understand to be the purpose
- 14 of that clause?
- 15 A. As we often do in the telecom business, we
- 16 try and sometimes economize words or consolidate
- 17 meanings, and I understand within this paragraph we have
- 18 a list of things which could be claims. And by putting
- 19 collectively claims in the paragraph at that point, what
- 20 we've done is economize so that when we use the word
- 21 claims later, we're referring back to these claims as
- 22 described at 5.9.1.1. And I don't think that having
- 23 done that, at least it appears to me as I look at it, it
- 24 doesn't change anything, but rather this just helps to
- 25 describe and economize on words later.

- 1 Q. Thank you.
- 2 There was another set of questions with
- 3 respect to Section 5.10.2 which falls on page 36 of the
- 4 interconnection agreement.
- 5 A. I see that.
- 6 Q. The question surrounded the inclusion of the
- 7 clause or with knowledge?
- 8 A. Yes, there were a lot of questions on that
- 9 issue.
- 10 Q. Do you understand the inclusion of that
- 11 clause as addressing the question of the knowledge of
- 12 the combination of facilities or the knowledge of a
- 13 potential infringement of some party's intellectual
- 14 property rights?
- 15 A. I think it goes to the word combination.
- 16 Following on combination, it indicates is not made or at
- 17 the direction of or with the knowledge of. I understand
- 18 knowledge referring back to combination.
- 19 Q. Thank you.
- I think my last question goes to what has
- 21 been marked as Exhibit JDW-4, and that was an excerpt
- 22 from a document which Ms. Anderl referred to as
- 23 Charter's Washington tariff.
- A. JDW-4 I have that.
- 25 Q. Yes.

- 1 A. Yes.
- Q. Do you have a copy there with you?
- 3 A. I do, yes.
- 4 Q. Would you read for us the sentence that is in
- 5 the paragraph under Charter Fiberlink and the Company's
- 6 address, it's the sentence that is within the
- 7 parenthetical.
- 8 A. It says:
- 9 This document is not filed with the
- 10 Washington Utilities and Transport
- 11 Commission.
- 12 And so when we talked about this earlier, it
- 13 wasn't my intention to sound like a wisenheimer
- 14 indicating that I didn't know where the document
- 15 necessarily came from, whether it was on file with the
- 16 Commission, et cetera. And although I failed to see
- 17 this earlier, this was -- it's not on file with the
- 18 Commission.
- 19 Q. And in preparing for your testimony here
- 20 today, do you recall speaking with counsel for the
- 21 company about the fact that this document is no longer
- 22 filed with the Commission nor approved by the
- 23 Commission?
- 24 A. Yes, that's my understanding. My
- 25 understanding is for some reason that CLECs can not file

- 1 and have approved tariffs before the Washington
- 2 Commission at this point in time.
- Q. And is that reason to the best of your
- 4 knowledge because the Washington Commission no longer
- 5 permits that action?
- 6 A. Yes.
- 7 Q. Okay. And do you know whether or not the
- 8 terms in this document are posted on the company's Web
- 9 site at this time?
- 10 A. I'm not certain if they are.
- 11 MR. HALM: Thank you, Mr. Webber.
- No further questions, Your Honor.
- JUDGE FRIEDLANDER: Thank you.
- 14 Did Qwest have any recross?
- MS. ANDERL: No recross, no.
- JUDGE FRIEDLANDER: Okay, thank you.

17

- 18 EXAMINATION
- 19 BY JUDGE FRIEDLANDER:
- Q. I have just one question.
- 21 A. Sure.
- Q. And it deals with Issue 8, and I believe in
- 23 the exhibit marked HE-2 on page 39 there are the
- 24 different proposed languages regarding warranties.
- 25 A. Just are you referring to the DPL, which

- 1 exhibit number?
- 2 Q. It's HE-2.
- 3 MR. HALM: That's the draft interconnection
- 4 agreement?
- JUDGE FRIEDLANDER: Exactly.
- 6 A. All right, thank you.
- 7 Page 39, I'm there.
- 8 BY JUDGE FRIEDLANDER:
- 9 Q. The question that I have is with regards to
- 10 the last phrase where it lists the Commission's rule at
- 11 480-120.
- 12 A. Mm-hm.
- Q. What would be your understanding of this
- 14 clause should the Commission change its rules or
- 15 renumber them? Because as happens a lot with different
- 16 agencies, we tend to remove sections or amend sections.
- 17 If we did that and this reference was no longer valid,
- 18 what impact do you see that having on the warranties
- 19 clause?
- 20 A. My understanding is, and I've seen this
- 21 happen in other circumstances, most contracts have
- 22 change of law provisions in them. And so in this case,
- 23 if the parties became aware that 480-20 was moved
- 24 elsewhere, one of the two parties would likely come to
- 25 the other and say, we've got to update this reference in

- 1 the tariff, and they would simply file an amendment
- 2 before the Commission that would be added to or attached
- 3 to the agreement. And the understanding here would be
- 4 that it would be redirected to the new point, whatever
- 5 that might be.
- 6 JUDGE FRIEDLANDER: Okay, thank you, that was
- 7 all that I had.
- 8 THE WITNESS: Sure.
- 9 JUDGE FRIEDLANDER: Since there's nothing
- 10 further, you're dismissed.
- 11 THE WITNESS: Thank you, Your Honor.
- JUDGE FRIEDLANDER: You're welcome.
- And who will be handling Mr. Gates?
- MR. KOPTA: (Indicating.)
- 15 JUDGE FRIEDLANDER: Mr. Halm.
- MS. ANDERL: And, Your Honor, this will
- 17 necessitate a swap in the positions between me and
- 18 Mr. Dethlefs.
- JUDGE FRIEDLANDER: Sure.
- 20 And while we're switching places, just for
- 21 the record I will go ahead and indicate that Exhibits
- 22 TJG-1T, TJG-2, TJG-3RT, TJG-4, and TJG-5C have already
- 23 been admitted into the record.
- MR. KOPTA: Thank you, Your Honor.
- JUDGE FRIEDLANDER: Sure.

- 1 Actually, let's just go ahead and go off the record briefly while we switch bodies, that would 2 3 probably be the best way, thank you. 4 (Discussion off the record.) 5 (Witness TIMOTHY J. GATES was sworn.) 6 JUDGE FRIEDLANDER: You may be seated. 7 And, Mr. Halm, did you have any corrections 8 that you wanted to make with Mr. Gates to his testimony? 9 MR. HALM: I believe so. 10 MR. DETHLEFS: Could we be off the record for a minute, because I found one too, and they may not know 11 12 about it. 13 JUDGE FRIEDLANDER: Well, we can just make it 14 on the record if you would like. 15 MR. DETHLEFS: Okay. 16 17 Whereupon, 18 TIMOTHY J. GATES, 19 having been first duly sworn, was called as a witness 20 herein and was examined and testified as follows: 21 22 DIRECT EXAMINATION
- BY MR. HALM: 23
- 24 Q. Mr. Gates, are there any corrections you
- 25 would like to make to your testimony today?

- 1 A. Yes, I have two.
- 2 On my direct at page 6 at line 3, between the
- 3 words to and competitive, please insert the word the, so
- 4 that fragment of the sentence would read, while Charter
- 5 is relatively new to the competitive.
- 6 And then down on line 10, please strike the
- 7 word our, O-U-R, and replace it with its, I-T-S, so that
- 8 fragment would read, Qwest's network to provide its own
- 9 services.
- 10 Those are the only corrections I have.
- 11 MR. HALM: And Mr. Dethlefs had indicated he
- 12 had another correction to your testimony.
- 13 MR. DETHLEFS: Let me see if I can find it
- 14 real quick here.
- 15 MR. KOPTA: Do you want to do it in cross?
- MR. DETHLEFS: I could do it in cross, but
- 17 this will work.
- 18 On page 16, lines 16 and 17, in the paragraph
- 19 numbered 7.1.2.4(a), it refers to an interconnection
- 20 facility provided by a third party, and then it says
- 21 without a mid span meet arrangement, and I thought that
- 22 what they meant to say was with a mid span meet
- 23 arrangement, but I don't know for sure.
- MR. HALM: I don't think so, I mean subject
- 25 to check. Let's just look at the draft contract

- 1 language. Referring to my copy of the disputed issues
- 2 list, the term without should be included in that
- 3 section.
- 4 Yes, I believe this, and, Mr. Gates, subject
- 5 to your review, I believe that your testimony accurately
- 6 reflects what is Charter's proposed language for Issue
- 7 11.
- JUDGE FRIEDLANDER: That's also what I have
- 9 in the HE-2 exhibit on page 52, it's listed as without.
- 10 MR. HALM: Yes, thank you, Your Honor.
- 11 JUDGE FRIEDLANDER: And, Mr. Gates, is that
- 12 your testimony, that it should be without or with?
- 13 THE WITNESS: I don't have the document that
- 14 would allow me to check that. I thought I did, but
- 15 evidently I don't.
- 16 MR. HALM: You don't have Hearing Exhibit 2,
- 17 the draft interconnection agreement?
- THE WITNESS: No, I do not.
- MR. HALM: And do you have the disputed
- 20 issues matrix?
- 21 THE WITNESS: I do.
- 22 MR. HALM: All right, I believe Mr. Kopta is
- 23 going to provide Hearing Exhibit 2 to you.
- MR. KOPTA: May I approach?
- JUDGE FRIEDLANDER: Sure.

- 1 MR. HALM: So on page 52 of that exhibit.
- 2 THE WITNESS: Yes, I see that, I agree with
- 3 the Judge that without does appear there.
- 4 MR. HALM: Thank you.
- 5 So no further corrections I understand, and
- 6 therefore I will tender the witness for
- 7 cross-examination.
- JUDGE FRIEDLANDER: Okay, thank you.
- 9 Mr. Dethlefs.
- 10 MR. DETHLEFS: Thank you.

- 12 CROSS-EXAMINATION
- 13 BY MR. DETHLEFS:
- Q. Good afternoon, Mr. Gates.
- 15 A. Good afternoon.
- 16 Q. I would like to ask you first a few general
- 17 questions about Charter's network. As I understand it,
- 18 you've testified that Charter is a facilities based
- 19 provider, correct?
- 20 A. Yes.
- 21 Q. And that means that they've got their own
- 22 loops, switches, and transport, correct?
- 23 A. Generally speaking that's correct. And I
- 24 assume you're talking about for telephone service, and
- 25 we're being very general here, but that's correct,

- 1 Charter does not buy UNEs, does not resale, it has its
- 2 own facilities out there. Invests about a billion
- 3 dollars a year in its network.
- 4 Q. Now Charter for purposes of serving
- 5 Washington uses one switch in Kennewick; is that
- 6 correct?
- 7 A. Yes, I believe they recently installed a new
- 8 switch in Kennewick to serve the state.
- 9 Q. Do you have your response to Data Request
- 10 Number 1, which we have marked as Exhibit TJG-7?
- 11 A. Is this the Data Request Number 1 dated
- 12 October 31st, 2008?
- 13 Q. That's correct.
- 14 A. Yes, I have that in front of me.
- 15 Q. Now one of the things I noticed in Charter's
- 16 responses to data requests is that when we asked
- 17 questions directed toward your testimony, the answers we
- 18 got were supplied often enough by a Mr. Bill Pruitt.
- 19 Did you review the answers to these data request
- 20 responses that were directed at your testimony?
- 21 A. Yes, I did.
- Q. Before they were filed?
- 23 A. That's correct.
- Q. Okay. So this Data Request Response Number
- 25 1, did you approve of the answer that's in the response

- 1 to that data request?
- 2 A. Well, let me be clear, I did rely on Charter
- 3 to give me the correct CLLI code and address for that
- 4 switch location. I did not go out and verify personally
- 5 that yes indeed the switch is at 1619 West John Day
- 6 Avenue in Kennewick. But in terms of the policy
- 7 responses, some of the other responses, absolutely, I
- 8 reviewed them. This one obviously I had to rely on
- 9 Mr. Pruitt for the factual nature of that location.
- 10 Q. You don't have any reason as you sit here
- 11 today to believe that the response to Data Request
- 12 Number 1 which we've marked as Exhibit TJG-7 is wrong in
- 13 any respect, do you?
- 14 A. No, I do not.
- 15 MR. DETHLEFS: Your Honor, we would move for
- 16 the admission of Exhibit TJG-7.
- 17 JUDGE FRIEDLANDER: Any opposition?
- MR. HALM: No, Your Honor.
- 19 JUDGE FRIEDLANDER: Okay, so admitted.
- 20 BY MR. DETHLEFS:
- 21 Q. Now I believe you testified in your testimony
- 22 that you believe that this switch in Kennewick qualifies
- as a tandem switch under the FCC's regulations; is that
- 24 correct?
- 25 A. Could we go to that point in my testimony? I

- 1 might quibble a little bit with your description of my
- 2 testimony. I think what I really said was that it
- 3 serves a geographic area comparable to a tandem switch
- 4 or comparable to Qwest's switch.
- 5 Q. I guess going to your testimony really won't
- 6 help the line of questioning I have here, because what
- 7 I'm interested in knowing is, this switch, is it your
- 8 belief that it serves both as a tandem switch and as an
- 9 end office switch?
- 10 A. Well, perhaps just a little explanation might
- 11 help me answer that question, if I may. You're asking
- 12 me about a circuit switch, a traditional end office
- 13 switch, and a tandem switch, whereas new technology
- 14 today using soft switches, you don't really have those
- 15 specifications or those characterizations any more. But
- 16 it is clear that this soft switch that Charter has
- 17 deployed can perform the same activities as say a Qwest
- 18 traditional Class 5 local switch or a tandem switch.
- 19 Q. Could you --
- 20 A. But it's clearly not the same technology.
- Q. So it's not a Class 5 switch, is it a soft
- 22 switch?
- 23 A. It is a soft switch, yes.
- Q. Okay. Does this Kennewick switch perform the
- 25 function that you've defined in your testimony as

- 1 termination? I mean is it the switch that terminates
- 2 calls to Charter end user customers?
- 3 MR. HALM: And, I'm sorry, Mr. Dethlefs, is
- 4 there a point in his testimony that you're relying upon?
- 5 MR. DETHLEFS: Well, I will get to that in a
- 6 moment, but at this juncture I'm just asking him if he
- 7 believes that this switch is a switch that terminates
- 8 calls to Charter end user customers.
- 9 A. Well, you did refer to my testimony, I would
- 10 much prefer to talk specifics rather than generalities,
- 11 but clearly this switch switches traffic, routes traffic
- 12 for termination. I don't know what else I can say.
- 13 BY MR. DETHLEFS:
- Q. Well, let's go to in your rebuttal testimony
- 15 page 19, lines 4 to 7, and that's been marked as Exhibit
- 16 TJG-3RT.
- 17 A. I'm there.
- 18 Q. Now in lines 6 and 7, you say:
- 19 Termination is the switching and
- 20 transmission of traffic from the end
- office to the called party's premise.
- 22 And so what I'm getting at is, is the
- 23 Kennewick switch the switch that performs that function
- 24 for Charter in Washington?
- 25 A. Generally, yes. Obviously that is the switch

- 1 that switches the calls, and then Charter uses its local
- 2 distribution facility to terminate at the premise.
- 3 Q. And those local distribution facilities that
- 4 you're referring to would be in the telecom world the
- 5 equivalent of Charter's loops; is that correct?
- 6 A. Generally speaking distribution can be more
- 7 than loops, but yes. I think we can agree generally if
- 8 you want to talk in generalities. We're talking about a
- 9 hybrid fiber coaxial network between this switch and the
- 10 premise. It's clearly different from the technology
- 11 that Qwest is using today. Be happy to draw that up on
- 12 the board if it would be helpful to the judge. But
- 13 generally speaking, it performs the termination
- 14 functionality that you're addressing.
- 15 Q. That switch, stated a different way, that
- 16 switch has a transmission facility that connects it to
- 17 Charter's end user customers, correct?
- 18 A. Yes.
- 19 Q. And then directly above in your testimony,
- 20 you say:
- 21 Transport is the function of delivering
- 22 and switching traffic from the parties'
- point of interconnection to the
- 24 terminating carrier's end office switch.
- 25 So in your testimony you state that Charter

- 1 has interconnected with Qwest in Yakima; is that
- 2 correct?
- A. And where do I address that in my testimony?
- 4 Q. On the next page, line 10.
- 5 A. Yes, the current POI with Qwest in Yakima,
- 6 yes.
- 7 Q. Okay. So today the transport that Charter
- 8 provides is for purposes of this definition that you
- 9 have on page 19, lines 4 to 5 of your testimony,
- 10 transport consists of the transport from the Yakima
- 11 point of interconnection to the Charter switch in
- 12 Kennewick; is that correct?
- 13 A. Well, that's one small piece of the
- 14 transport, but yes, that is an example of transport.
- 15 Q. Well, that's the transport that you have
- 16 defined on lines 4 to 6, isn't it?
- 17 A. Yes.
- 18 Q. Now in your rebuttal testimony marked as
- 19 Confidential Exhibit TJG-5C, I'm not going to ask you
- 20 any specific questions about this diagram because it has
- 21 been marked confidential, but do you have that in front
- 22 of you?
- 23 A. Yes, I do.
- 24 Q. There are various distances that are listed
- 25 between various points in this diagram. Can you tell me

- 1 what method was used to calculate those distances?
- 2 A. Yes. After our discussion during a break, we
- 3 called Charter employees and confirmed that these
- 4 distances were determined based on V&H coordinates, the
- 5 standard methodology that we use in telecommunications.
- 6 Q. Could you tell us very briefly what V&H
- 7 coordinates refer to?
- 8 A. Sure. V&H refers to vertical and horizontal
- 9 coordinates. And each CLLI code, that's by CLLI I mean
- 10 C-L-L-I, common location indicator code, there is a CLLI
- 11 code associated with each switch in the network, and
- 12 there's also a vertical and horizontal coordinate
- 13 associated with each switch. So you can use those
- 14 coordinates and the Pythagorean Theorum to calculate a
- 15 straight line distance between those two points, and
- 16 that's a term to calculate distances for purposes of
- 17 billing.
- 18 Q. And so when you were preparing Confidential
- 19 Exhibit TJG-5C, you had somebody perform that
- 20 calculation to come up with those distances that are
- 21 referred to on that page?
- 22 A. Yes.
- 23 Q. I would like to ask you subject to check if
- 24 you would agree that the distance using V&H coordinates
- 25 between Pasco to Kennewick, the end office switch or

- 1 Charter's switch in Kennewick, if you would accept
- 2 subject to check that that distance is approximately 5.2
- 3 miles?
- 4 A. Are you pointing to something on my exhibit?
- 5 Q. No, what I'm doing is asking you subject to
- 6 check whether you would agree that that's a correct
- 7 distance?
- 8 A. As the crow flies or are you talking about on
- 9 roads or --
- 10 Q. Using V&H coordinates.
- 11 A. I could agree subject to check, of course.
- 12 Q. Okay. And would you agree subject to check
- 13 that the distance between the Qwest end office in Pasco
- 14 and the Waitsburg end office, Qwest's end office, is
- 15 approximately 45 miles?
- 16 A. I would agree subject to check.
- 17 Q. And would you agree subject to check that the
- 18 distance from the Pasco end office for Qwest and the
- 19 Walla Walla end office for Qwest is approximately 38
- 20 miles?
- 21 A. I don't know, but I would agree subject to
- 22 check.
- Q. And would you agree subject to check that the
- 24 distance between the Pasco end office for Qwest and the
- 25 Yakima tandem for Qwest is approximately 76 miles?

- 1 MR. HALM: Objection, Your Honor.
- 2 Is it possible, Mr. Dethlefs, that your
- 3 witness could offer this evidence directly?
- 4 MR. DETHLEFS: Sure, we could do that.
- 5 MR. HALM: Rather than having Mr. Gates
- 6 subject to check verify this information.
- 7 MR. DETHLEFS: If they don't have an
- 8 objection to us putting it in through Mr. Linse, it was
- 9 intended as a line of questioning regarding Charter's
- 10 rebuttal testimony, so we didn't really have an
- 11 opportunity to include it in our direct or rebuttal
- 12 testimony, we would be glad to put those numbers in that
- 13 way if that makes more sense.
- MR. HALM: Well, I guess my concern is that
- 15 Mr. Gates doesn't at this point have -- he may have an
- 16 opportunity to check this information after the hearing
- 17 today, but if the cross is finished at that time, I'm
- 18 not sure, I guess he can get back up on the stand, but
- 19 asking him to verify this information at this point in
- 20 time, it's not in his direct testimony, I'm not sure he
- 21 has a basis to be able to verify it at this time.
- MR. DETHLEFS: Your Honor, the rebuttal
- 23 testimony does include a number of distance
- 24 calculations. What he did in his calculations was
- 25 obtain that information from somebody else. The subject

- 1 to check procedure that is provided for in the
- 2 Washington rules gives him a certain number of days to
- 3 go and check to make sure the distances are right. And
- 4 if they're wrong, they get to file a document that says
- 5 they're wrong, so that's why I was doing it through that
- 6 procedure. But we can put it through Mr. Linse if
- 7 counsel would prefer we do it that way.
- 8 JUDGE FRIEDLANDER: Why don't we go ahead and
- 9 do that. And then if you need to, we can always just
- 10 call Mr. Gates again for some further questions if you
- 11 would like to rebut that.
- 12 MR. HALM: So then we are using the subject
- 13 to check procedure?
- JUDGE FRIEDLANDER: No, we're not, we're
- 15 going to have Qwest provide this line of questioning
- 16 through Mr. Linse.
- 17 BY MR. DETHLEFS:
- 18 Q. Do you have a response to Data Request Number
- 19 8, which we've marked as Exhibit TJG-14?
- 20 A. I believe I do. Is this the one that refers
- 21 to end office equivalents?
- 22 Q. Yes.
- 23 A. Yes, I do have that.
- Q. Did you review this response in connection
- 25 with reviewing the data request responses that Charter

- 1 supplied?
- 2 A. Yes, I did.
- 3 Q. And so you approve of the answer that's
- 4 provided in this Exhibit TJG-14?
- 5 A. Yes.
- 6 MR. DETHLEFS: Your Honor, we would move for
- 7 the admission of Exhibit TJG-14.
- JUDGE FRIEDLANDER: Okay, any objections?
- 9 MR. HALM: I'm sorry, just for clarification,
- 10 this is Charter's response to Data Request Number 8; is
- 11 that right?
- 12 MR. DETHLEFS: Yes.
- MR. HALM: No objections, Your Honor.
- JUDGE FRIEDLANDER: Okay, so admitted.
- 15 MR. DETHLEFS: And we had a discussion off
- 16 line about what Qwest had previously marked as a
- 17 cross-exhibit, which was a letter of intent. It's been
- 18 redesignated as Exhibit TJG-6 Confidential, or I quess
- 19 it's TJG-6C for confidential, and we would offer that
- 20 cross-exhibit into evidence.
- JUDGE FRIEDLANDER: Okay, any objections?
- MR. HALM: No objection, Your Honor.
- JUDGE FRIEDLANDER: So admitted.
- 24 BY MR. DETHLEFS:
- 25 Q. Now one of the subjects that comes up in your

- 1 testimony, Mr. Gates, is this whole issue about
- 2 technically feasible points of interconnection, so I
- 3 have a few questions about that subject. If I could get
- 4 you to turn to page 11, lines 14 and 15 of your direct
- 5 testimony, which we have marked as Exhibit TJG-1T.
- 6 JUDGE FRIEDLANDER: And you said page 11, was
- 7 that correct?
- 8 MR. DETHLEFS: That's correct.
- JUDGE FRIEDLANDER: Okay, thank you.
- 10 BY MR. DETHLEFS:
- 11 Q. Now I believe it's your testimony that before
- 12 Qwest can deny interconnection at a particular point,
- 13 it's got to go to the State Commission and prove that
- 14 it's not technically feasible; is that correct?
- 15 A. Yes, generally that's correct.
- 16 Q. And that is in fact what you believe that
- 17 Charter's contract language requires, correct?
- 18 A. Yes, in Section 7.1.1.
- 19 Q. And on lines 14 and 15 of your direct
- 20 testimony, you say:
- 21 That language would require Qwest before
- 22 it attempted to deny interconnection at
- 23 a tandem switch location to first prove
- 24 that it does not make similar use of its
- 25 network to transport the local calls of

- 1 its own or any affiliates, or any other
- 2 LEC's end user customers.
- 3 What you're referring to there is before it
- 4 denies request to interconnect at a particular point,
- 5 correct?
- 6 A. That's correct. It's really the
- 7 discrimination issue that I was addressing, but
- 8 obviously the technical feasibility or infeasibility
- 9 issue is a burden that Qwest must bear.
- 10 Q. So it's your position that Qwest can not deny
- 11 interconnection at a particular point until after it's
- 12 proven to the State Commission that it's not technically
- 13 feasible to do it there?
- 14 A. That's correct. I think I've said that a few
- 15 times, and I hope that's what my testimony makes clear
- 16 is that the rules are very specific. Qwest can
- 17 certainly claim that it's technically infeasible, and
- 18 that's fine, but it has to make that showing and get an
- 19 order from the Commission or finding from the Commission
- 20 that supports that suggestion that it's technically
- 21 infeasible.
- Q. So let me ask you a question, let's assume
- 23 that Charter requests an interconnection at a point
- 24 that's indisputably infeasible today, and that it will
- 25 take six months for Qwest to bring a proceeding to

- 1 convince the State Commission and to get an order from
- 2 the State Commission saying that it's technically
- 3 infeasible to interconnect there, what's supposed to
- 4 happen during that six month period?
- 5 A. Well, I do not agree with that hypothetical.
- 6 Charter has no incentive to seek interconnection at some
- 7 indisputably infeasible area or location. It wouldn't
- 8 do that. I think we all know that interconnection
- 9 occurs where it's generally convenient for both parties
- 10 to interconnect, traditionally at a tandem or a mid span
- 11 meet. So your suggestion that Charter would ask for
- 12 that sort of an interconnection on the Qwest network, I
- don't think it's a very good hypothetical, because it's
- 14 not in anybody's best interest to delay interconnection
- 15 for any period of time, let alone six or eight months.
- Q. Well, let's assume that Charter did in fact
- 17 do that, regardless of what you believe that they would
- 18 do, let's assume that they did in fact do that. What
- 19 would happen during that six months period of time,
- 20 would Qwest have an obligation to go forward and try to
- 21 make something impossible happen?
- 22 A. I wouldn't assume your question. I just
- 23 think it's completely flawed, and I wouldn't accept the
- 24 hypothetical. But if Charter did make a suggestion like
- 25 that or a request to Qwest, I would expect Qwest

- 1 engineers to come back and say, come on, guys, what are
- 2 you proposing here. You know, you're asking to
- 3 interconnect in a ditch 40 miles outside of town, it's
- 4 not close to my switch, why are you doing this? And the
- 5 engineers would work it out. I'm not aware of any
- 6 interconnection request that Charter has made around the
- 7 country where the ILEC came back and said, this is
- 8 unreasonable, we don't want to interconnect here, it's
- 9 technically infeasible. So your suggestion that this
- 10 might happen, while it's interesting I guess from a
- 11 theoretical perspective, just doesn't bear out in real
- 12 life.
- 13 MR. DETHLEFS: Your Honor, I would ask that
- 14 the witness be directed to answer the hypothetical. It
- 15 is a permissible hypothetical, and he's basically said
- 16 I'm not going to answer it because I don't agree it
- 17 could ever happen, and I don't think that's an
- 18 acceptable response to the question.
- 19 MR. HALM: I thought that the witness just
- 20 did answer the hypothetical.
- 21 JUDGE FRIEDLANDER: Joan, could you read back
- 22 what Mr. Gates' answer was for that last question.
- 23 (Record read as requested.)
- 24 JUDGE FRIEDLANDER: I think he did, while he
- 25 disagrees with the question, I think he did answer it to

- 1 the extent that he indicated that he would think that,
- 2 not to put words in your mouth, but he would think that
- 3 the engineers would work it out. If you would like to
- 4 ask it in a different way using a different fact
- 5 pattern, I think that's okay, but I think he did answer
- 6 this question.
- 7 MR. DETHLEFS: Okay, I will ask it a
- 8 different way.
- 9 BY MR. DETHLEFS:
- 10 Q. Let's assume that we have a good faith
- 11 dispute about whether it's technically feasible to
- 12 interconnect in a particular way. So Qwest says that
- 13 it's not technically feasible, Charter says that it is,
- 14 it's your testimony that Qwest would have to go bring a
- 15 preceding before the Commission, correct?
- 16 A. I don't know the procedural aspects. Maybe
- 17 it could be a request for a summary judgment, ask the
- 18 Staff to get involved to mediate the disagreement, but
- 19 somehow get a decision from this Commission saying that
- 20 it is technically infeasible based on the FCC's rules to
- 21 interconnect in the way that Charter has proposed.
- 22 Q. So in that circumstance, would Qwest have an
- 23 obligation to proceed to attempt the interconnection
- 24 while that proceeding was pending before the Commission?
- 25 A. I don't know. One good solution would be to

- 1 use indirect interconnection until that dispute is
- 2 resolved.
- 3 Q. You would agree, wouldn't you, that Charter's
- 4 going to try to choose points of interconnection that
- 5 minimize its own costs, all other things being equal?
- 6 A. I would hope that would be the goal of the
- 7 engineers and the business folks would be to try to
- 8 minimize costs, yes.
- 9 Q. Now if you will look at page 17 of your
- 10 direct testimony, lines 31 to 33, you make the
- 11 statement:
- 12 At the same time, Charter's proposal
- makes clear that Qwest has no obligation
- 14 to establish a POI with Charter outside
- of Qwest's geographic territory or
- 16 service area.
- 17 Is that correct?
- 18 A. That's correct.
- 19 Q. So are you speaking categorically about all
- 20 of Charter's language, or in other words are you saying
- 21 that none of Charter's language would require Qwest to
- 22 establish a point of interconnection with Qwest outside
- 23 of Qwest's geographic territory or service area?
- 24 A. My reading of the language indicates that
- 25 Charter is willing to have the POI on the Qwest network

- 1 or within the Qwest network. So I don't read any of
- 2 this language to suggest that Charter wants a POI
- 3 outside of the Qwest network.
- 4 Q. Well, the actual language you use is, outside
- 5 of Qwest's geographic territory or service area,
- 6 correct?
- 7 A. That is my language. I was trying to
- 8 paraphrase my testimony. Is there something about that
- 9 language that gives you pause? I mean perhaps we could
- 10 clear it up.
- 11 Q. Well, I guess what I'm getting at is if you
- 12 will look on page 15 of your testimony, lines 22 through
- 13 26, you're quoting Charter's proposed addition or
- 14 modification to Section 7.1.2; do you see that?
- 15 A. Yes.
- 16 Q. And you make the statement the language that
- 17 Charter's proposing is that the parties agree that this
- 18 Section 7.1.2 shall not be construed as imposing any
- 19 obligation upon Qwest to establish a physical point of
- 20 interconnection with a CLEC at a point that is outside
- 21 of Qwest's geographic service area or territory. Now
- 22 are you saying on page 17 that none of Charter's
- 23 proposed contract language would require Qwest to
- 24 establish a point of interconnection with Charter at a
- 25 point that is outside of Qwest's geographic service area

- 1 or territory?
- 2 A. Well, first of all, this testimony at page 17
- 3 refers specifically to Section 7.1.2, and I believe the
- 4 language that you read into the record, the bold
- 5 language there which is Charter's proposal, is exactly
- 6 as it reads, that Charter is not attempting to require
- 7 Qwest to establish a POI at a point that is outside of
- 8 Qwest's geographic service area or territory. Now if
- 9 you think there's some language or some of my testimony
- 10 that suggests otherwise, I would be happy to look at it.
- 11 Q. Well, let me ask you this. If we changed, on
- 12 line 22, if we change the phrase that the parties agree
- 13 that this Section 7.1.2 shall not be construed to read
- 14 that the parties agree that this agreement shall not be
- 15 construed, would you be okay with that?
- MR. HALM: Objection, Your Honor, I'm not
- 17 sure, we're again engaging in some contract negotiations
- 18 here with the witness.
- 19 MR. DETHLEFS: It's not contract
- 20 negotiations, Your Honor, I'm trying to get to the point
- 21 that by the literal language of this provision the only
- 22 thing that doesn't require Qwest to create a point of
- 23 interconnection outside of its service territory is
- 24 Section 7.1.2. Two pages later, the witness says
- 25 Charter's proposal does not require Qwest to create a

- 1 point of interconnection with Charter outside of Qwest's
- 2 geographic territory or service area. And so it seems
- 3 to me reading this precisely that there may be some
- 4 trick here, and I'm just trying to find out is Charter
- 5 saying that none of its proposed contract language
- 6 requires Qwest to create a point of interconnection
- 7 outside of its service territory.
- 8 MR. HALM: Your Honor, I believe that
- 9 Mr. Gates did respond a moment ago and explain that his
- 10 response on page 17 directly refers to Charter's
- 11 proposal, which is the language Mr. Dethlefs is focusing
- 12 on now.

## 14 EXAMINATION

- 15 BY JUDGE FRIEDLANDER:
- 16 Q. So let me just understand what you're saying,
- 17 Mr. Gates. Does the language that Mr. Dethlefs had read
- 18 in your testimony regarding page 17 of your direct
- 19 testimony such that Charter's proposal makes clear that
- 20 Qwest has no obligation to establish a POI with Charter
- 21 outside of Qwest's geographic territory or service area
- 22 only apply as far as your testimony goes to Section
- 7.1.2, is that my understanding, or is my understanding
- 24 correct I should say?
- 25 A. This testimony, as I said earlier, does refer

- 1 back to that. It is our attempt to provide some comfort
- 2 to Owest as to whether or not Charter will ask for a POI
- 3 outside of its network, and it's my understanding that
- 4 Charter will not.
- 5 Q. But see, I think that's where our confusion
- 6 is coming in. Charter will not ask for it is pretty
- 7 broad. What Mr. Dethlefs I think is trying to ask is,
- 8 does this apply to the entire contract, or is it only
- 9 under this section?
- 10 A. I just hate to speculate on behalf of my
- 11 client.
- 12 Q. Well, I think he's just asking as far as your
- 13 understanding goes.
- 14 A. My understanding is that Charter is not
- 15 asking Qwest to establish any POI outside of Qwest's
- 16 service territory.
- 17 And, Mr. Dethlefs, however that is defined,
- 18 you know, the geographic area, and that the purpose of
- 19 this proposed language and the purpose of my testimony
- 20 two pages later was to reinforce that point, and we
- 21 thought that would give Qwest some comfort. And you
- 22 seem to think it's some sort of trickery, but it clearly
- 23 is not, and I apologize if my drafting raised some
- 24 concerns, but that was not our intent.
- MR. DETHLEFS: Thank you.

- 1 CROSS-EXAMINATION
- 2 BY MR. DETHLEFS:
- Q. Let me ask you a question. You live now in
- 4 Florida, it's fair to say that Qwest is not an incumbent
- 5 local exchange carrier in Florida, correct?
- 6 A. I don't believe they are, but I know Qwest
- 7 serves nationally and internationally now, and they're
- 8 not limited to their 14 state region.
- 9 Q. So you don't know as you sit here today
- 10 precisely where Qwest is an ILEC and where it's not an
- 11 ILEC?
- 12 A. Oh, well, Qwest is not an ILEC in Florida.
- 13 Q. On page 42 of your direct testimony, wait a
- 14 minute, let me just make sure this is right, yes, on
- 15 page 42 of your direct testimony, lines 15 to 17, you
- 16 make the statement:
- In that way, the rates assessed by each
- 18 party would be symmetrical consistent
- with Section 252(b)(2) and associated
- 20 FCC regulations.
- 21 Correct?
- 22 A. Yes.
- Q. And the rule on symmetry generally speaking
- 24 means that the rate that a CLEC gets to charge an ILEC
- 25 for reciprocal compensation is the rate that the ILEC is

- 1 entitled to charge for reciprocal compensation, correct?
- 2 A. Generally yes. I mean symmetrical can also
- 3 refer to bill and keep, but yes, generally you're
- 4 correct.
- Q. Okay.
- 6 A. And to be clear though on this piece of
- 7 testimony, Charter's proposal, its first proposal and
- 8 first position is that bill and keep should apply. And
- 9 this proposal only occurs if Qwest prevails and wants to
- 10 charge Charter for direct trunk transport and then
- 11 Charter requests the ability to symmetrically charge
- 12 Qwest for the same functionality.
- 13 Q. Now if you go to page 32 of your direct
- 14 testimony, lines 16 through 19, do you see that?
- 15 A. Yes.
- Q. You make the statement:
- 17 For Qwest originated traffic, Qwest will
- 18 pay CLEC's applicable trunking and
- 19 tandem switching rates.
- 20 Isn't that correct?
- 21 A. Yes, it does.
- Q. And that's what you've just described as
- 23 your, for lack of a better description, alternative
- 24 reciprocal compensation proposal; is that correct?
- 25 A. Yes. But I believe also in the language in

- 1 the proposals we identify that CLEC's applicable
- 2 trunking and tandem switching rates are in fact the
- 3 Owest rates.
- 4 Q. Okay. So by this language that you proposed
- 5 for Section 7.2.2.1.4, even though you say, even though
- 6 Charter's language says, CLEC's applicable trunk and
- 7 tandem switching rates, what you really mean are the
- 8 symmetrical rates that both Charter and Owest are
- 9 required to use when there's reciprocal compensation,
- 10 correct?
- 11 A. Yes, that's correct.
- 12 Q. If you could look at the response to Data
- 13 Request Number 23, which we have marked as Exhibit
- 14 TJG-21.
- 15 A. Yes, I see that.
- Q. Did you review this response before it was
- 17 submitted to Qwest?
- 18 A. I did.
- 19 Q. And is this response true and accurate to the
- 20 best of your belief?
- 21 A. Yes. And the key is that -- the key to this
- 22 response and for the mutual understanding of the parties
- 23 is that Charter will not seek transit through an end
- 24 office switch.
- MR. DETHLEFS: Your Honor, I would move for

- 1 admission of Exhibit TJG-21.
- JUDGE FRIEDLANDER: Objections?
- MR. HALM: No objections, Your Honor.
- 4 JUDGE FRIEDLANDER: So admitted.
- 5 MR. DETHLEFS: Your Honor, the only other
- 6 thing I have is I didn't mark down whether I had moved
- 7 for the admission of Exhibit TJG-6C, the confidential
- 8 letter of intent. I believe I did but --
- JUDGE FRIEDLANDER: You did.
- 10 MR. DETHLEFS: Okay.
- 11 JUDGE FRIEDLANDER: As well as TJG-7, TJG-14,
- 12 and TJG-21.
- 13 MR. DETHLEFS: Your Honor, those are all the
- 14 questions I have for Mr. Gates.
- 15 JUDGE FRIEDLANDER: Okay. Would you like to
- 16 admit the rest of the cross-exam exhibits?
- MR. DETHLEFS: No, Your Honor.
- 18 JUDGE FRIEDLANDER: Okay, great, thank you.
- 19 Is there any redirect?
- 20 MR. HALM: Yes, Your Honor, if I could take
- 21 just one moment.
- JUDGE FRIEDLANDER: Sure.
- 23 And actually while you're taking a moment,
- 24 maybe I can ask Mr. Dethlefs about the other cross-exam
- 25 exhibits. Are you wishing that they, they're not

- 1 admitted into the record, however, are you asking that
- 2 they still be relied upon or no?
- 3 MR. DETHLEFS: No, Your Honor.
- 4 JUDGE FRIEDLANDER: Okay.
- 5 MR. DETHLEFS: The ones that I offered today
- 6 are the only ones we intend to offer into evidence.
- JUDGE FRIEDLANDER: Okay, great, thank you.

- 9 REDIRECT EXAMINATION
- 10 BY MR. HALM:
- 11 Q. Mr. Gates, Mr. Dethlefs had asked you several
- 12 questions surrounding Issue 10 and Charter's proposed
- 13 language in Section I believe it's 7.1.1, which is shown
- 14 at page 50 of Hearing Exhibit 2.
- 15 A. Yes, I recall that.
- 16 Q. That's the interconnection agreement. Do you
- 17 have a copy of that in front of you, Mr. Gates?
- 18 A. Yes, I do.
- 19 Q. Mr. Gates, can you explain why Charter
- 20 believes it necessary to have its proposed language in
- 21 this section?
- 22 A. Yes. Perhaps one of the most important
- 23 things that a carrier can do is to select and establish
- 24 its point of interconnection. Absent that POI, it's
- 25 obviously impossible to provide service. The location

- 1 of the POI dramatically impacts the cost, the
- 2 networking, the efficiencies that a carrier can see in
- 3 its operations. So Charter, as Mr. Dethlefs suggested,
- 4 Charter does seek to find the optimal location for its
- 5 POI. And if Owest is allowed to simply say, sorry, it's
- 6 not technically feasible to interconnect at that point
- 7 without some proof, then that forces Charter to then try
- 8 to find yet another location, incur additional costs,
- 9 additional time, time out of the market that it could be
- 10 serving customers trying to resolve the dispute. The
- 11 FCC rules are very specific, and specifically 47 CFR
- 12 51.305(e) that says that an ILEC can be relieved of its
- 13 obligation to develop a POI at the requested location
- 14 only if it proves to the state public utility commission
- 15 that interconnection at that point is technically
- 16 infeasible. So it takes more than just a claim for
- 17 Qwest to prevail on that issue.
- 18 Q. Thank you.
- 19 Charter's proposed language in that section
- 20 also includes reference to dispute resolution provisions
- 21 of the agreement. Do you see that proposed language at
- the end of Section 7.1.1?
- 23 A. Yes. In the bold there I believe it says:
- Disputes arising under this Section 7
- 25 shall be raised and resolved pursuant to

- 1 the dispute resolution provisions of
- 2 this agreement.
- 3 Q. And in response to a question from
- 4 Mr. Dethlefs, you had suggested that there may be times
- 5 when the network engineers could get together and work
- 6 out any potential concerns about switch exhaust or
- 7 technical infeasibility. In those circumstances, would
- 8 you expect that the parties may rely upon the dispute
- 9 resolution provisions of the agreement?
- 10 A. They may very well. I would hope they
- 11 wouldn't have to, but they certainly could, and that's
- 12 available to both parties.
- 13 Q. And would you expect that that would
- 14 generally occur before Qwest formally denied the request
- 15 for interconnection?
- 16 A. Yes.
- 17 Q. Okay.
- 18 Mr. Dethlefs also asked you a question about
- 19 your rebuttal testimony at page 19, there's several
- 20 sentences at line 4 through 7. Please let me know when
- 21 you're there.
- 22 A. I'm there.
- 23 Q. His questions focused on the distinction
- 24 between transport and termination based in part upon
- 25 your statements on lines 4 through 7. Is it true that

- 1 termination as that term is used in your testimony and
- 2 as that term is used under the FCC's rules involves both
- 3 switching and transmission or transport of traffic?
- 4 A. Yes, it does, and I think that's really the
- 5 key to the dispute here. Owest witnesses have pointed
- 6 to 51.713 suggesting that the only thing that is
- 7 mentioned there is termination, but the FCC in that rule
- 8 uses termination as a verb referring to the termination
- 9 of traffic. Well, the termination includes not just
- 10 termination but termination and transport, and that is
- 11 absolutely consistent with all of the other rules for
- 12 reciprocal compensation that occur in Section 51.705,
- 13 701, 703, 705, I mean all of those specific rules that
- 14 refer to bill and keep for transport and termination.
- 15 The FCC was very careful to say transport and
- 16 termination. And when Qwest identified 51.713(a), I
- 17 believe it was referring to just termination of traffic,
- 18 well, it really wasn't -- I mean it was creative, but it
- 19 wasn't a correct reading of the rule, because the FCC
- 20 used it as a verb and not a noun.
- Q. And the FCC used those terms transport and
- 22 termination because the statute uses those terms; is
- 23 that right?
- A. That's correct.
- Q. And which statute am I referring to; do you

- 1 know?
- A. 251(c), and it refers specifically to 251(b)
- 3 traffic.
- 4 Q. And is 251(b)(5) that provision of the
- 5 statute which requires parties to enter into reciprocal
- 6 compensation arrangements?
- 7 A. Yes, it is.
- 8 Q. Yes.
- 9 And Mr. Dethlefs also asked about your
- 10 explanation of Charter's proposed language. I'm sorry,
- 11 I don't have the reference here.
- MR. HALM: One moment, Your Honor, if I
- 13 could?
- JUDGE FRIEDLANDER: Sure.
- 15 BY MR. HALM:
- 16 Q. Okay, his questions related to direct
- 17 testimony at page 42, lines 14 through 17. And I
- 18 believe your testimony here today in response to
- 19 Mr. Dethlefs' questions was that your testimony at page
- 20 42, lines 15 through 17, was in response to or applied
- 21 to Charter's proposed language for Section 7.2.2.1.4
- 22 which is shown on page 32.
- 23 A. Yes.
- Q. So could you clarify, Charter's not proposing
- 25 that the parties use -- that the parties engage or that

- 1 the -- I'm sorry, strike that.
- 2 Is it Charter's position that the parties
- 3 should use reciprocal compensation arrangements in the
- 4 first instance?
- 5 A. Only if you consider bill and keep the
- 6 reciprocal compensation arrangement that we're
- 7 proposing, which Charter is. The first instance, the
- 8 first proposal, the best solution would be bill and keep
- 9 for all of those reasons that the FCC pointed out and
- 10 because the traffic is roughly balanced. It's much more
- 11 efficient for these two providers to simply exchange
- 12 traffic and avoid the administrative issues associated
- 13 with billing and reviewing and disputing perhaps bills
- 14 for this traffic. It's much simpler, much more
- 15 efficient, saves everybody money, and ultimately
- 16 consumers too if we use bill and keep in this
- 17 environment. But in the absence of that, it certainly
- 18 is not fair for Qwest to be able to charge Charter
- 19 direct trunk transport, and Rule 51.711 requires that
- 20 recip comp be symmetrical, so it can't be one sided. So
- 21 in the absence of bill and keep for both transport and
- 22 termination, Charter requests, and equity demands I
- 23 would suggest, that both parties be able to charge the
- 24 Qwest rate for the direct trunk transport.
- MR. HALM: Thank you, Mr. Gates.

25

1 No further questions, Your Honor. JUDGE FRIEDLANDER: Thank you. 2 3 Is there any recross? 4 MR. DETHLEFS: No, Your Honor. JUDGE FRIEDLANDER: Okay, and I have no 5 6 questions, so the witness is dismissed subject to recall 7 depending on what Mr. Linse says. 8 And this might be a good time to take a break and possibly discuss off the record how we want to 9 10 proceed with the rest of the testimony, so we'll go off 11 the record. 12 (Discussion off the record.) 13 JUDGE FRIEDLANDER: Okay, so after discussing 14 with the parties cross-examination estimates for Qwest's 15 witnesses, we have determined that it would be best to 16 continue for the rest of this day or continue the 17 hearing for the rest of this day and start back up again 18 tomorrow at 9:30, so at this time I will continue the 19 hearing until tomorrow at 9:30, thank you. 20 (Hearing adjourned at 4:15 p.m.) 21 22 23 24