

**Exh. SB-11  
Docket UT-240029  
Witness: Sean Bennett**

**BEFORE THE WASHINGTON  
UTILITIES AND TRANSPORTATION COMMISSION**

**In the Matter of the Petition of the**

**DOCKET UT-240029**

**QWEST CORPORATION;  
CENTURYTEL OF WASHINGTON;  
CENTURYTEL OF INTERISLAND;  
CENTURYTEL OF COWICHE; AND  
UNITED TELEPHONE COMPANY OF  
THE NORTHWEST**

**to be Competitively Classified Pursuant  
to RCW 80.36.320**

**EXHIBIT TO TESTIMONY OF**

**SEAN BENNETT**

**STAFF OF  
WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION**

*Viasat's Webpage for Requesting Services*

**April 3, 2024**



Questions?  [844-588-0011](tel:844-588-0011)

 Showing plans for **621 Woodland Square Loop SE, Lacey, WA 98503-1036** [Edit](#)

[Looking for business internet plans?](#)

# UNLEASH THE POSSIBILITIES

**with Viasat Unleashed!**



Order Viasat Satellite Internet

**Unlimited** ⓘ

**\$99<sup>99</sup>**/mo

Choose plan

## Unleash your internet experience with:



**Unlimited Data\***

Browse, shop, stream all you want without worrying about data caps



**Reliable fast speeds**

Get a reliable and consistent internet experience



**No contract**

Enjoy month-to-month service with no long-term commitment



**Professional installation**



**Built-in Wi-Fi**

3/28/24, 6:40 AM

Order Viasat Satellite Internet

Certified techs help get your service up and running fast

Easily connect home devices to your network

\*If your data usage is trending to exceed the "typical usage" of a residential user on our network, you may have reduced priority during times of network congestion resulting in slower speeds. Typical usage currently means usage trending to not exceed 850 GBs in any 30-day period. The typical usage amount will vary based on network demands. Please visit [www.viasat.com/legal](http://www.viasat.com/legal) and review the Viasat Unlimited Data Policy for more details.

## Explore FAQs

### BILLING & PAYMENTS

When will I receive my first and subsequent billing statements? 

---

How will I receive my billing statements? 

---

Will my billing statement always be for the same amount? 

---

How do I pay for my service? 

---

3/28/24, 6:40 AM

Order Viasat Satellite Internet

Does Viasat internet service have a contract?



---

## INSTALLATION & EQUIPMENT

What can I expect during my installation?



What kind of equipment is installed?



Is my location ready for satellite internet?



Do I need permission to install satellite internet if I live in an HOA or shared building?



---

## DATA USAGE EXPLAINED

What types of data will I receive?



How is my data usage measured?



How much monthly data usage is available with my Viasat Unleashed service plan?



Does the measurement of my data usage reset each month? 

---

How can I manage my data usage? 

---

## SERVICE PLANS

Where is Viasat Internet available? 

---

One-time standard installation fee may be charged at the time of sale. Equipment lease fee is \$15.00/mo. Taxes apply. Speeds are “up to,” will vary and are not guaranteed. Service is not available in all areas. Offer may be changed or withdrawn at any time.

STANDARD	PRIORITY RESIDENTIAL ROAM	MOBILE BOATS	PERSONAL BUSINESS PRIORITY
Best for households	Best for businesses and high demand users	Best for RVs, nomads, and campers	Best for maritime, emergency response, and mobile businesses
<b>KEY FEATURES</b>	<b>KEY FEATURES</b>	<b>KEY FEATURES</b>	<b>KEY FEATURES</b>
Unlimited high-speed, low-latency internet	Unlimited Standard Data Public IP Network Priority Priority Support	Unlimited Mobile Data inland Portability Pause Service <10 mph (16 kph) in-motion	All The Features of Mobile - Global Service In-motion + Ocean Use Network Priority Priority Support
<b>MONTHLY SERVICE PLANS</b>	<b>MONTHLY SERVICE PLANS</b>	<b>MONTHLY SERVICE PLANS</b>	<b>MONTHLY SERVICE PLANS</b>
UNLIMITED DATA	UNLIMITED STANDARD DATA +	UNLIMITED MOBILE DATA INLAND	UNLIMITED MOBILE GLOBAL DATA INLAND +
STANDARD <b>\$120/MO</b>	PRIORITY - 40GB <b>\$140/MO</b>	MOBILE - REGIONAL <b>\$150/MO</b>	MOBILE PRIORITY - 50GB <b>\$250/MO</b>
	PRIORITY - 1TB <b>\$250/MO</b>	MOBILE - GLOBAL <b>\$200/MO</b>	MOBILE PRIORITY - 1TB <b>\$1,000/MO</b>
	PRIORITY - 2TB <b>\$500/MO</b>	Mobile Priority Data available by the GB	MOBILE PRIORITY - 5TB <b>\$5,000/MO</b>
	Unlimited Standard Data after Priority allotment. Additional Priority Data available by the GB.		Additional Mobile Priority Data available by the GB
<b>RECOMMENDED</b>	<b>RECOMMENDED</b>	<b>RECOMMENDED</b>	<b>RECOMMENDED</b>