

**PUBLIC VERSION**


**Company:** i-wireless, LLC

State: Washington

Docket: UT-101640

Calendar Year: 2016

**Annual Lifeline Complaint Report\***

| <b><u>Nature of Complaint</u></b> | <b><u>Number of Complaints</u></b>  |
|-----------------------------------|---|
| Customer complaint, escalation    |  |

\* This report shall include complaints filed with the ETC, the Commission's Consumer Protection and Communications Section, the WA State Office of the Attorney General, and the FCC. This report shall not include calls from customers to the ETC with regard to general inquiries such as account balance, additional purchases, service availability or technical support.