



**CenturyLink**  
1600 7th Avenue, Room 1506  
Seattle, Washington 98191  
Phone: (206) 345-1574  
Facsimile (206) 343-4040

**Lisa A. Anderl**  
Associate General Counsel  
Regulatory Law Department

July 23, 2012

*Via E-mail and  
Overnight Delivery*

Mr. David Danner, Executive Director  
Washington Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

Re: CenturyLink's compliance with Condition No. 24 to the Joint Applicants' agreement with Commission Staff and Public Counsel, Docket UT-100820, Order 14, Appendix C

Dear Mr. Danner,

Condition No. 24 in the Docket UT-100820 merger settlement agreement between CenturyLink, Commission Staff and Public Counsel, adopted by the Commission in its Order 14 in the docket, requires 90 days' advanced notification to the Commission of the rearrangement of major network components, including engineering and outside plant records systems:

#### **24. Network Integration**

*After the Transaction closes, until such time as an AFOR proceeding for the CenturyLink ILECs and Qwest has concluded, CenturyLink will provide Commission Staff and Public Counsel with 90 days' advanced notice of the rearrangement of major network components. The notice will include a rearrangement plan discussing the changes that will be made and the timeframes in which the work will be completed. Major network components include:*


- a. Customer call centers*
- b. Customer repair centers*

- c. E911 systems*
- d. Maintenance systems that monitor central office and transport systems*
- e. Engineering systems*
- f. Outside plant record systems*

CenturyLink provides Attachment 1, which provides the required information on planned changes to CenturyLink's workforce management system.

If you have any questions regarding this report, please don't hesitate to call me.

Sincerely,



Lisa A. Anderl

LAA/l dj  
cc: Jennifer Cameron-Rulkowski  
Lisa Gafken