UG-210672 19-13-21

Dear Andy or UTC Commissioners

We have conversed on the phone in the past and I have always been impressed with your respectful manner + patience.

I am corresponding in this instance concerning the proposed rate hike put forth by Avista Utilities.

been serviced Timely + graciously by The company going back years and have no complaints with their service.

Now here is where I am going to cut to the quick and save you time because I know you and your co-workers are very busy. We are in the 17,000 to \$18,000 dollars per year catagory, and we suffect that an 8% increase is a tad hefty in those circumstances. If we were in another catagory maybe you would not be recieving this correspondence.

In closing I would like to respectfully request that the commissioners and yourself handle this issue with as much fairness, consideration and equity as possible, which in my case I am sure that you will handle this extremely important responsibility judiciously.

Yours in trust Richard assarella