

Service Date: November 1, 2022



UT-220749

STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503
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State Of WASH.
UTIL. AND TRANSP.
COMMISSION

November 1, 2022

Telecommunications Companies

**RE: Docket UT-220749 - Action Required by December 31, 2022
Annual Compliance with Washington Administrative Code 480-120-414**

Dear Service Provider:

Please provide your current emergency and non-emergency contact information to the Washington Utilities and Transportation Commission (Commission) staff in compliance with WAC 480-120-414. Please verify the Commission has accurate information by December 31, 2022. You may submit the information electronically at efiling.utc.wa.gov/form. Please select *WAC Required Reports* for the Filing Type, select 220749 for the docket number, and attach a cover letter and the information requested. The information can also be submitted by regular mail to Amanda Maxwell, Executive Director and Secretary, Washington Utilities and Transportation Commission, Attention Records Center (Docket UT-220749), P.O. Box 47250, Olympia, WA 98504-7250.

The Commission maintains a list of contacts for registered telecommunications providers in Washington. If you are a service provider and have customers in Washington State, the Commission must know how to reach the correct personnel in both the event of an emergency and non-emergency. The Commission and the Washington Military Department, Emergency Operations Center, maintain duplicate lists of contacts. If you have inquiries about this matter, please contact Rebecca Beaton at (360) 664-1287, rebecca.beaton@utc.wa.gov or Jonathon Church at (360) 664-1295, jonathon.church@utc.wa.gov.

Information requested may be found in the tables below.

1	Company name	Consolidated Telecom, Inc.
2	Services provided	Telephone
3	Emergency plan (Y/N)	Reseller Only (not needed) N/A
4	Emergency plan filed with the UTC (Y/N)	Reseller Only N/A
5	Company network operations center (Y/N)	Dallas
6	Network operation center location	Dallas

		Name	Title	24-hour (Y/N)	Address	Email	Tel	Cell	Change from 2021 submission (Y/N)
			VP			jjacobs@ ctel.us			
7	Regulatory contact	Jerome Jacobs	S/	Yes	8113 Ridgepoint Dr.			(972) 239-2182	
8	Primary emergency contact	(same as above)			Irving, TX 75063				
9	Alternate emergency contact	Gary Savage	President		8113 Ridgepoint Dr.			(972) 239-2182	
10	Network operations center	Same			Irving, TX 75063				
11	24-hour emergency contact	Jerome Jacobs	VP		8113 Ridgepoint Dr. #205				

email: 
 gsavage@ctel.us

WAC-480-120-414 Emergency operation.

- (1) Each company must maintain, revise and provide to the commission the following:
 - (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and
 - (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.
- (2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:
 - (a) Local network operations center;
 - (b) Regional network operations center; or
 - (c) Emergency operations center.

Amanda Maxwell
 Executive Director and Secretary