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IMPORTANT NOTICE FOR NORTHWEST WATER SERVICES CUSTOMERS

June 8, 2022

Dear Customers,

In June 2022, a subsidiary of NW Natural Water Company, LLC ("NW Natural Water"), Cascadia Water, LLC ("Cascadia Water"), filed an application with the Washington Utilities and Transportation Commission ("UTC") to acquire the assets of Northwest Water Services, LLC ("Northwest Water"). This transfer is contingent upon approval by the UTC.

Cascadia is an investor-owned water company and is a public service company subject to the UTC jurisdiction. Cascadia service approximately 2,400 customers on three water systems on the Olympic Peninsula in both Clallam and Jefferson Counties, and 12 water systems located on Whidbey Island in Island County.

After the sale is approved, the Northwest Water system will continue to be operated locally and Cascadia Water expects that the transition will be seamless to customers. Northwest Water's current rates and service will not change as a result of this transaction and Cascadia Water will be required to notify all affected customers of any future rate increases.

UTC staff will make a recommendation to the Commissioners at an open meeting which is scheduled for 9:30am on July 14, 2022. The UTC building is closed to the public until further notice. This open meeting will be conducted remotely. If you intend to listen or participate, call 360-664-1234 at least a day before the open meeting for instructions and to sign in. Accommodation and translation services are available, please email communications@utc.wa.gov to request. You can also comment by using the "Submit a Comment" feature at the UTC's Web site at www.utc.wa.gov or by using the contact information below.

Washington Utilities and Transportation Commission
Post Office Box 47250
Olympia, WA 98504-7250
E-mail: comments@utc.wa.gov
Telephone: 1-888-333-WUTC (9882)

A memo containing the staff recommendation will be available on the UTC website about three days prior to the open meeting. To view the memo, go to www.utc.wa.gov. Click on the link near the bottom that says "Documents." Under "Open Meetings," click on "Agendas, meeting minutes, orders." When the open meeting date (see above) appears, click on it, then on the memo for this filing. Then click on "Documents." This will take you to a page with the memo and other filed documents.

If you have any questions about this filing or how it may affect you, please feel free to reach out to us at the contact information below or to the UTC at the contact information above.

Sincerely,

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