Docket No. TV-210382 - Vol. I

In re Application of: Neo Moving LLC

July 21, 2021



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COURT REPORTING AND LEGAL VIDEO

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	UTILITIES AND TRANSPORTATION COMMISSION	2	CHARLEY BOWLING	PAGE
	In re Application of) DOCKET TV-210382	3	By Mr. Fukano	
	NEO MOVING LLC)		PATRICK REMFREY	
	For a permit to operate) as a motor carrier of)	5		
	household goods	6	By Mr. Fukano	
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	VIRTUAL BRIEF ADJUDICATIVE PROCEEDING, VOLUME 1 Pages 1-28	9 10	(No exhibits admitted.)	
	ADMINISTRATIVE LAW JUDGE RAYNE PEARSON	11		
		12		
	July 21, 2021 9:48 a.m.	13 14		
	Washington Utilities and Transportation Commission	15		
	621 Woodland Square Loop Southeast Lacey, Washington 98503	16		
		17 18		
	REPORTED BY: TAYLER GARLINGHOUSE, CCR 3358	19		
		20		
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	www.buellrealtime.com	25		
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1	A P P E A R A N C E S	1	LACEY, WASHINGTON; JULY 21, 2021	
2	ADMINISTRATIVE LAW JUDGE:	2	9:48 A.M.	
3 4	RAYNE PEARSON	3	000	
5 6	FOR COMMISSION STAFF:	4	PROCEEDINGS	
7	HARRY FUKANO	6	JUDGE PEARSON: Let's be on the recor	d.
8	Assistant Attorney General PO Box 47250	7	Good morning. Today is Wednesday, July 21st, 2	
	Olympia, Washington 98504	8	time is approximately 9:48 a.m.	
9	(360) 664-1225 harry.fukano@utc.wa.gov	9	This is Docket TV-210382, which is an	NI
10 11	FOR NEO MOVING:	10 11	application for a household goods permit filed by Moving, LLC.	Neo
11	CHARLEY BOWLING	12	My name is Rayne Pearson. I'm the	
	20005 Poplar Way, Unit 2 Lynnwood, Washington 98036	13	administrative law judge presiding over today's br	ief
13	(425) 971-1170	14	adjudicative proceeding.	
13	charley@neomoving.com	15	Let's begin by taking appearances from be	oth
13 14 15		16	narties and then we'll talk about how we're going	to
14 15	ALSO PRESENT:	16 17	parties and then we'll talk about how we're going proceed this morning. So let's start with Commiss	
14	ALSO PRESENT: PATRICK REMFREY		parties and then we'll talk about how we're going proceed this morning. So let's start with Commiss Staff. Mr. Fukano?	
14 15 16 17		17 18 19	proceed this morning. So let's start with Commiss Staff. Mr. Fukano? MR. FUKANO: Good morning, Judge Pea	sion arson.
14 15 16 17 18 19	PATRICK REMFREY SHONDA DAVIS	17 18 19 20	proceed this morning. So let's start with Commiss Staff. Mr. Fukano? MR. FUKANO: Good morning, Judge Pea Harry Fukano, Assistant Attorney General, here o	sion arson.
14 15 16 17 18 19 20	PATRICK REMFREY SHONDA DAVIS	17 18 19	proceed this morning. So let's start with Commiss Staff. Mr. Fukano? MR. FUKANO: Good morning, Judge Pea Harry Fukano, Assistant Attorney General, here o of Commission Staff.	sion arson.
14 15 16 17 18 19 20 21 22	PATRICK REMFREY SHONDA DAVIS	17 18 19 20 21	proceed this morning. So let's start with Commiss Staff. Mr. Fukano? MR. FUKANO: Good morning, Judge Pea Harry Fukano, Assistant Attorney General, here o	sion arson. In behalf
14 15 16 17 18 19 20 21	PATRICK REMFREY SHONDA DAVIS	17 18 19 20 21 22 23 24	proceed this morning. So let's start with Commiss Staff. Mr. Fukano? MR. FUKANO: Good morning, Judge Pea Harry Fukano, Assistant Attorney General, here of of Commission Staff. JUDGE PEARSON: Thank you. And for the company, Mr. Bowling, if you of state your first and last name and spell your last r	sion arson. In behalf can name
14 15 16 17 18 19 20 21 22 23	PATRICK REMFREY SHONDA DAVIS	17 18 19 20 21 22 23	proceed this morning. So let's start with Commiss Staff. Mr. Fukano? MR. FUKANO: Good morning, Judge Pea Harry Fukano, Assistant Attorney General, here of of Commission Staff. JUDGE PEARSON: Thank you. And for the company, Mr. Bowling, if you of	sion arson. In behalf can name

1 (Pages 1 to 4)

	Page 5		Page 7
1	email address.	1	JUDGE PEARSON: Okay. Thank you.
2	MR. BOWLING: Sure. Charley Bowling,	2	Mr. Bowling, at this point, I'm going to
3	B-o-w-l-i-n-g. 20005 Poplar Way, Unit 2, Lynnwood,	3	swear you in, and then I will let you testify and just
4	Washington 98036. Email, Charley with an e-y,	4	kind of explain your side of the story.
5	C-h-a-r-l-e-y@neomoving.com. 425-971-1170.	5	(Charley Bowling sworn.)
6	JUDGE PEARSON: Great, thank you.	6	JUDGE PEARSON: All right. So if you would
7	So before we get started, I just want to	7	like to just go ahead and explain the circumstances
8	provide a roadmap for today's brief adjudicative	8	behind the conviction that Staff represents in the
9	proceeding. We're here today because the Commission	9	notice of intent to deny.
10	originally issued a notice of intent to deny the	10	MR. BOWLING: Okay. So I want to I want
11	company's application for permanent authority to operate	11	to kind of start out and give a bit of a background of
12	as a household goods mover.	12	kind of the events that led up to to that point if I
13	Mr. Bowling, you requested a hearing to have	13	could. I grew up in group homes and foster homes since
14	an opportunity to respond to the allegations contained	14	the age of 11 years old. I was disbanded from my
15	in that notice and explained explain why the	15	family. So it was very difficult a very difficult
16	application should be approved.	16	period of my life as a child. I had very limited adult
17	So, Mr. Bowling, after Mr. Fukano gives a	17	guidance, which hindered my ability to think and make
18	brief overview of Staff's case, you can present your	18	good choices.
19	case, and once you present your case, Staff will	19	While this was a significant contributor as
20	introduce its witness, Patrick Remfrey, who will testify	20	to my inability to function as an upstanding citizen
21	about Staff's investigation, and then, Mr. Bowling, you	21	when I grew into adulthood, I still take full
22	will have an opportunity to ask Mr. Remfrey questions	22	accountability for the actions I took and refuse to
23	when he's finished testifying.	23	take.
24	Once all of the witnesses have testified,	24	Those actions and upbringing, no matter how
25	both parties will have a chance to make closing	25	detrimental it seemed to me at the time, forced me to
	Dago 6		
	Paye 0		Page 8
1	Page 6	1	Page 8
1	statements.	1	become the man I am today. It molded me to pursue and
2	statements. So, Mr. Bowling, do you have any questions	2	become the man I am today. It molded me to pursue and become an (unintelligible), which means I'm still
2 3	statements. So, Mr. Bowling, do you have any questions before we proceed?	2 3	become the man I am today. It molded me to pursue and become an (unintelligible), which means I'm still (unintelligible) pretty much in in every category.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	statements. So, Mr. Bowling, do you have any questions before we proceed? MR. BOWLING: I don't think so. Thank you, Your Honor. JUDGE PEARSON: Okay. Mr. Fukano, you can proceed with your opening statement. MR. FUKANO: Thank you, Your Honor. Neo Moving has filed an application with the Commission seeking authority to operate as a household goods moving company. WAC 480-15-302 establishes several criteria that a household goods applicant must meet in order to receive operating authority from the Commission. Specifically, WAC 480-15-302(8) requires a household goods applicant to undergo a criminal background check and states that the Commission will not grant household goods moving company authority if a person named in the application has been convicted of any crime involving assault in the last five years. Commission Staff, through its witness, Patrick Remfrey, intends to introduce evidence that Neo Moving did not satisfy this requirement. Consequently,	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 become the man I am today. It molded me to pursue and become an (unintelligible), which means I'm still (unintelligible) pretty much in in every category. Didn't really have much formal schooling, and and I wanted to become a better person and a better man. I got into some trouble when I was younger as I as I entered into adulthood, and and that that kind of conditioning that I had as as a youth carried over late into my adulthood, and I continued to make bad decisions, and I continue to pay for those until this day. Alcohol played a significant role in in the criminal events that took place, which is preventing me from gaining which is preventing me from gaining to speak to those. I've I've donated to several organizations on a monthly basis, one of which being DAWN, which is a domestic violence shelter to women.

	Page 9		Page 11
1	violence, and I have affected my own family in this	1	coaster ride so to speak. And I've grown up in an
2	regard. So I have a personal experience with this	2	abusive household. My father was an alcoholic, and
3	problem and I hope to give value combatting this	3	and maybe that's conditioned me to respond in ways that
4	epidemic.	4	were not justifiable and and at which point now
5	I also took a domestic violence certificate	5	I'm hoping to regain some some solitude, some
6	program online. That was not sanctioned by the court	6	some I don't know if that's the right word. I'm
7	for me to do. That was something I I did on my own.	7	hoping to regain my freedom back, my my ability to
8	That's all part of taking accountability and	8	protect and serve people.
9	responsibility for my actions. Not for some kind of	9	I do a very good job of that, and I think
10	recompense from someone somewhere, it was for my own	10	that this would be a huge hindrance to deny me. Not
11	rehabilitation.	11	not not because of myself, because I'm selfless. I'm
12	I took and passed a drug and alcohol	12	a selfless individual, but it would hurt the people that
13	treatment program, which extended I think between three	13	I help each and every single day.
14	to six months, somewhere between there, which I gained	14	JUDGE PEARSON: Okay. Can you describe for
15	certification I gained a certificate for completing.	15	me the incident, the actual incident that led to the
16	So meantime, in this healing process, I	16	arrest?
17	wanted to provide a better lifestyle for my family and	17	MR. BOWLING: Yes, I can. I I was
18	for myself. If you can't help yourself first, you can't	18	excuse me, I'm going to take a drink of water. We were
19 20	help anybody, so I started there internally. And that	19	in our home, me and my son's mother and my son. I was
20	evolved into me creating something special, I I felt, in terms of a company. And something a company that	20 21	watching a basketball game and I was drinking, and I had quite a bit too much to drink. We know that when we are
21	in terms of a company. And something a company that isn't just centered around profit, but centered around	22	under the influence of anything, drugs, alcohol,
23	helping people, helping the community. And and I've	23	whatever it is, it impacts your ability to think or
24	done that and it shows through my reviews and the	24	rationalize or do anything coherently. And I can't
25	reputation that I've got and the respect in the	25	recall exactly the events that took place that day, but
_			
	Page 10		Page 12
1	community.	1	I know I was belligerent. I know that I was verbally
2	I I've done moves for homeless people for	2	abusive.
3	free. So in addition to the donations, I've I've	3	Shonda, my son's mother, I want to refer to
4	done I've done I've helped people tremendously. I	4	her by her name so you're clear about who I'm talking
5	helped cancer patients do things like disassemble their	5	about she said compation to me that apparently set me
	the state from former through the former to be added a line of		about, she said something to me that apparently set me
6	beds for free, just just just charity. I've	6	off, and obviously we've had a long history at that
7	sponsored youth basketball tournaments. Just did one in	6 7	off, and obviously we've had a long history at that point being together, and there were probably other
7 8	sponsored youth basketball tournaments. Just did one in Shoreline recently.	6 7 8	off, and obviously we've had a long history at that point being together, and there were probably other incidents that kind of built up to me the straw
7 8 9	sponsored youth basketball tournaments. Just did one in Shoreline recently. I've I'm sorry, bear with me. I have	6 7 8 9	off, and obviously we've had a long history at that point being together, and there were probably other incidents that kind of built up to me the straw breaking the camel's back so to speak.
7 8 9 10	sponsored youth basketball tournaments. Just did one in Shoreline recently. I've I'm sorry, bear with me. I have some bullet points that that I've captured. I was	6 7 8 9 10	off, and obviously we've had a long history at that point being together, and there were probably other incidents that kind of built up to me the straw breaking the camel's back so to speak. I believe that I broke a dish and being
7 8 9 10 11	sponsored youth basketball tournaments. Just did one in Shoreline recently. I've I'm sorry, bear with me. I have some bullet points that that I've captured. I was kind of speaking genuinely and off the cuff of a lot of	6 7 8 9 10 11	off, and obviously we've had a long history at that point being together, and there were probably other incidents that kind of built up to me the straw breaking the camel's back so to speak. I believe that I broke a dish and being verbally abusive. She I don't know if she put her
7 8 9 10 11 12	sponsored youth basketball tournaments. Just did one in Shoreline recently. I've I'm sorry, bear with me. I have some bullet points that that I've captured. I was kind of speaking genuinely and off the cuff of a lot of this.	6 7 8 9 10 11 12	off, and obviously we've had a long history at that point being together, and there were probably other incidents that kind of built up to me the straw breaking the camel's back so to speak. I believe that I broke a dish and being verbally abusive. She I don't know if she put her hands on me or I put my hands on her or what that
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3 (Pages 9 to 12)

	Page 13		Page 15
1	happened or as if nothing was going to happen. And when	1	JUDGE PEARSON: All right. How about if
2	the police showed up, they asked her her side of the	2	after the hearing if the parties stay in touch and,
3	story, they asked me mine, and and then they I was	3	Mr. Fukano, if you hear back from the district court, if
4	kind of standing in the kitchen, slash, area where the	4	you could let Mr. Bowling know, and meanwhile,
5	upstairs leads to, and I was explaining my side, and	5	Mr. Bowling, if you could attempt to locate that
6	they said well, you're under arrest. At which point I	6	information. And basically whichever party locates it
7	had more poor judgment and I proceeded to stand at the	7	first, if you could provide it to me via email.
8	landing, which was a bad idea because anytime you take a	8	MR. BOWLING: Sure. Can I can I have
9	step towards the victim at that point, they're going to	9	your email address, Your Honor?
10	have to do what they have to do.	10	JUDGE PEARSON: Yes.
11	So they grabbed me and, you know, I wasn't	11	MR. BOWLING: I'm ready.
12	resisting arrest at that point, but, you know, I was	12	JUDGE PEARSON: It's Rayne, R-a-y-n-e.
13	they did what they had to do. I was arrested.	13	MR. BOWLING: A-y-n-e, okay.
14	JUDGE PEARSON: Okay. Thank you. And then	14	JUDGE PEARSON: Dot Pearson, P-e-a-r-s-o-n.
15	was the protection order placed on you as a result of	15	MR. BOWLING: Okay.
16	that arrest?	16	JUDGE PEARSON: At utc.
17	MR. BOWLING: Correct.	17	MR. BOWLING: Okay.
18	JUDGE PEARSON: Okay. And that is the	18	JUDGE PEARSON: Dot WA, W-A, dot gov, g-o-v.
19	protection order that was in place for two years?	19	MR. BOWLING: Okay. Got it.
20	MR. BOWLING: Correct.	20	JUDGE PEARSON: Yeah, so, Mr. Bowling, if
21	JUDGE PEARSON: And then when did that	21	you can just work on obtaining that. I'm guessing that
22	expire?	22	you're probably going to have to be the one to obtain
23	MR. BOWLING: So it was two years, so the	23	it, but if for some reason Mr. Fukano hears back because
24	date that the date that I believe the date I was	24	he's put out that inquiry, then he can let you know if
25	convicted, which was October of 2018, I believe, and	25	he obtains the information in the meantime.
	Page 14		Page 16
-			Idge Id
1	then two years from that point.	1	MR. BOWLING: Is it possible to take a
2	JUDGE PEARSON: Okay. Thank you.	2	picture, like scan the document as well; is that
2 3	JUDGE PEARSON: Okay. Thank you. MR. BOWLING: You're welcome.	2 3	picture, like scan the document as well; is that suitable?
2 3 4	JUDGE PEARSON: Okay. Thank you. MR. BOWLING: You're welcome. JUDGE PEARSON: And then, Mr. Fukano, I	2 3 4	picture, like scan the document as well; is that suitable? JUDGE PEARSON: Yes.
2 3 4 5	JUDGE PEARSON: Okay. Thank you. MR. BOWLING: You're welcome. JUDGE PEARSON: And then, Mr. Fukano, I assume that you have questions for Mr. Bowling, and I	2 3 4 5	picture, like scan the document as well; is that suitable? JUDGE PEARSON: Yes. MR. BOWLING: Okay.
2 3 4 5 6	JUDGE PEARSON: Okay. Thank you. MR. BOWLING: You're welcome. JUDGE PEARSON: And then, Mr. Fukano, I assume that you have questions for Mr. Bowling, and I I am going to issue a bench request for the confirmation	2 3 4 5 6	picture, like scan the document as well; is that suitable? JUDGE PEARSON: Yes. MR. BOWLING: Okay. JUDGE PEARSON: That would be fine.
2 3 4 5 6 7	JUDGE PEARSON: Okay. Thank you. MR. BOWLING: You're welcome. JUDGE PEARSON: And then, Mr. Fukano, I assume that you have questions for Mr. Bowling, and I I am going to issue a bench request for the confirmation that the protective order has expired, but I guess my	2 3 4 5 6 7	picture, like scan the document as well; is that suitable? JUDGE PEARSON: Yes. MR. BOWLING: Okay. JUDGE PEARSON: That would be fine. And then, Mr. Fukano, if you have questions
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4 (Pages 13 to 16)

	Page 17		Page 19
1	A. Correct, yes.	1	reporter.
2	MR. FUKANO: No further questions from	2	MS. DAVIS: Sure. Shonda Davis, D-a I'm
3	Staff.	3	sorry, S-h-o-n-d-a, last name D-a-v-i-s.
4	JUDGE PEARSON: So I guess, then, I have one	4	JUDGE PEARSON: Okay, great.
5	additional question for you, Mr. Bowling.	5	And so you can do this one of two ways.
6	Just to be clear, Commission rules have a	6	Mr. Bowling, if you want to ask her questions that she
7	bar on any applicant who has had a conviction in the	7	answers or, Ms. Davis, if you just want to give a
8	past five years. So your option, then, would be to	8	narrative explanation to support him. Either way is
9	argue asking the Commission to make an exception and	9	fine.
10	waive our rule.	10	MS. DAVIS: Sure. I will just do a
11	MR. BOWLING: Correct, that is correct, Your	11	narrative explanation. Make it easier that way.
12	Honor. Yes.	12	JUDGE PEARSON: Okay.
13	JUDGE PEARSON: Okay. Okay. All right. So	13	MS. DAVIS: Yes, as he stated, that night,
14	based on that request, Mr. Fukano, do you have any	14	yes, he had too much to drink. He did break a glass.
15	additional questions for Mr. Bowling?	15	Obviously we have a young son who obviously we were
16	MR. FUKANO: One moment, Your Honor.	16	yelling and stuff like that
17	JUDGE PEARSON: Sure.	17	THE COURT REPORTER: Ms. Davis, can you slow
18	BY MR. FUKANO:	18	down and speak up? I am having a hard time hearing you.
19	Q. Mr. Bowling, are you familiar with the	19	MS. DAVIS: I said that as he stated, he was
20	Commission's standard for exemption and modification?	20	drinking, he had his voice raised. With us having a
21	A. Exemption from?	21	young son, I wanted to leave the house. He was upset
22	Q. Commission rules.	22	that I wanted to leave and not be able to give his side
23	A. No, I'm not.	23	of the story, so that was when the physical altercation
24	Q. And so would you please explain why the	24	occurred of him trying to hold me down.
25	Commission should grant an exemption from its rules in	25	At that time, I was able to get up from him.
	Page 18		Page 20
1	this instance?	1	As he stated, contacted the police so that it wouldn't
2	A. I think it would be a reiteration of of kind	2	escalate any further, and then we were able to leave.
3	of the details that I gave earlier in terms of my	3	And then the police came, I was upstairs throughout the
4	service helping others and and also helping clean up	4	time. When they said that I had called, he wasn't
5	some of the mess that I made with my own family. You	5	
		5	aware. That's when I believe he tried to go upstairs
6	know, taking ownership and accountability, which I have	6	aware. That's when I believe he tried to go upstairs and asked me if I did, and that's when they arrested
6 7	done, which I have demonstrated, which I've testified		•
	done, which I have demonstrated, which I've testified for. You know, I would like the opportunity to continue	6	and asked me if I did, and that's when they arrested him. So yes, it was, obviously he stated, a domestic violence situation.
7	done, which I have demonstrated, which I've testified	6 7	and asked me if I did, and that's when they arrested him. So yes, it was, obviously he stated, a domestic
7 8	done, which I have demonstrated, which I've testified for. You know, I would like the opportunity to continue to do those things, to make those donations, to make those charitable actions, and and just, you know,	6 7 8	and asked me if I did, and that's when they arrested him. So yes, it was, obviously he stated, a domestic violence situation. I will say the primary pieces of Charley is he does have a phenomenal business and phenomenal
7 8 9	done, which I have demonstrated, which I've testified for. You know, I would like the opportunity to continue to do those things, to make those donations, to make those charitable actions, and and just, you know, provide for my family and and my son.	6 7 8 9 10 11	and asked me if I did, and that's when they arrested him. So yes, it was, obviously he stated, a domestic violence situation. I will say the primary pieces of Charley is he does have a phenomenal business and phenomenal business ethics. And he was able to do a great job with
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5 (Pages 17 to 20)

	Page 21		Page 23
1	to be an upstanding member. He's done a great job with	1	licensing section at the Utilities and Transportation
2	the places that he sponsors as stated. The shelters, my	2	Commission.
3	mother is a volunteer and working for DAWN domestic	3	Q. And how long have you been in that position?
4	violence. He has provided rental services many times	4	A. I have been in this position for about one year
5	for women and families in need. But he does definitely	5	and eight months.
6	understand his actions and what the result of his	6	Q. And what does that position involve?
7	actions and how this impacts families, just not ours,	7	A. For the most part, it is the reviewing and
8	but all around.	8	processing of applications for regulated companies like
9	But yeah, so we're just asking for him to	9	household goods, solid waste, auto trans, and charter
10	have an opportunity to continue so he can provide for	10	excursion. And specifically to household goods in
11	his family. So thank you.	11	processing the application is also to perform the
12	JUDGE PEARSON: Thank you.	12	background check as required by WAC 480-15-302(8).
13	Mr. Fukano, do you have any questions for	13	Q. Thank you.
14	Ms. Davis?	14	Are you familiar with the matter involving Neo
15	MR. FUKANO: No, no questions from Staff.	15	Moving at issue in today's hearing?
16	JUDGE PEARSON: All right. Thank you both.	16	A. Yes, I am.
17	All right. And at this time, Mr. Fukano,	17	Q. And how are you familiar?
18	did you want to present testimony from Mr. Remfrey?	18	A. I am familiar because I performed the background
19	MR. FUKANO: Yes, Your Honor. 1 I did	19	check in both DOL and the WATCH System that identified
20	have a question as to some some of the form here. In	20	the conviction from 2018.
21	cross-examination, the applicant agreed that the that	21	Q. And you've heard today that the company is
22	the conviction for in 2018 is valid. Much of Staff's	22	seeking exemption from the Commission rule regarding
23	presentation was to be establishing that fact.	23	prior convictions, WAC 480-15-302(8), correct?
24	Given the other concerns about the potential	24	A. Correct.
25	personal information or confidentiality, if that fact is	25	Q. Are you familiar with the Commission exemption
	F · · · · · · · · · · · · · · · · · · ·		
	Daga 22		
	Page 22		Page 24
1	stipulated or agreed to, then Staff need not introduce	1	Page 24 standard for waiving or modifying its rules?
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 stipulated or agreed to, then Staff need not introduce evidence and may proceed to discussion on the exemption if that would be agreeable. JUDGE PEARSON: That is definitely agreeable to me because there was a stipulation, and so I think we can proceed with that and just address the exemption. That works. MR. FUKANO: Would that be agreeable, Mr. Bowling? MR. BOWLING: Absolutely. Thank you. MR. FUKANO: Thank you. With that, I would like to call Staff witness, Patrick Remfrey, to the stand. (Patrick Remfrey sworn.) JUDGE PEARSON: All right. Thank you. Go ahead, Mr. Fukano. E X A M I N A T I O N BY MR. FUKANO: BY MR. FUKANO: A. My name is Patrick Remfrey, spelled R-em-f-r-e-y.	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	 standard for waiving or modifying its rules? A. I am familiar with that standard, yes. Q. What is that standard? A. The specifics I'd have to pull up in the WAC to read, but it has to do with if the does the exemption meet the public good or consumers, is it does it make sense for Washington. Q. May I refer you to WAC 480-07-110? A. I'm there. Q. What does sub 1 state? A. (As read) The Commission, in requests in response to a request or on its own initiative, may grant an exemption from, or modify the application of, any of its rules in individual circumstances if the exemption or modification is consistent with the public interest, the purposes underlying regulation, and applicable statutes. Consistent with due process and the public interest, the Commission may modify the application of procedural rules in this chapter or on its own initiative during a particular adjudication or other docket without following the process identified in subsection 2. Q. Thank you.

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1	A. To my mind, the purpose is to en as best the	1	JUDGE PEARSON: Okay. And I can try to do
2	Commission can, ensure the consumer allowing basically a	2	it before I leave, but I can't make any promises.
3	stranger into their house and access to all their	3	MR. BOWLING: Understandable.
4	worldly potions is the most trustworthy, responsible	4	JUDGE PEARSON: I appreciate that
5	individual that the Commission can permit to do that.	5	flexibility.
6	Q. And how would you say that is related to the	6	MR. BOWLING: Always. Thanks.
7	public interest in household goods moving?	7	JUDGE PEARSON: All right. If there is
8	A. I think anyone who's ever moved would understand	8	nothing else, then I just want to thank you all for
9	that not having all your stuff is possibly one of the	9	appearing today, and we are adjourned.
10	more stressful experiences you can go through in life,	10	(Adjourned at 10:21 a.m.)
11	and moving is a pretty big deal. And for the Commission	11	
12	to say that this company is permitted and authorized to	12	
13	do it and we give the stamp of approval on it, we have	13	
14	to do our due diligence to make sure that they are,	14	
15	aside from operating correctly and charging the correct	15	
16	amount and everything, being staffed and ran by as	16	
17	trustworthy people as possible.	17	
18	Q. Based on what you've heard at today's hearing,	18	
19	do you believe the Commission should grant a	19	
20	modifications of its rules in this instance?	20	
21	A. I think that I don't personally have a problem	21	
22	with the modification in this instance. I think that	22	
23	every single situation is much more nuance than what a	23	
24	simple conviction says. And in this particular	24 25	
25	instance, I don't think I would personally have issue	25	
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1		1	
1 2	with somebody moving my possessions who was convicted of		CERTIFICATE
3	an assault in the past under the circumstances as described to me.	2	STATE OF WASHINGTON
4	Q. And so you would	4	COUNTY OF THURSTON
5	MR. FUKANO: No further questions from	5	
6	Staff.	6	I, Tayler Garlinghouse, a Certified Shorthand
7	JUDGE PEARSON: Okay. Thank you.	7	Reporter in and for the State of Washington, do hereby
8	Mr. Bowling, do you have any questions for	8	certify that the foregoing transcript is true and
9	Mr. Remfrey?	9	accurate to the best of my knowledge, skill and ability.
10	MR. BOWLING: I I don't, no. Thank you.	10	
11	JUDGE PEARSON: Okay. Thank you.	11	BOTCA
12	All right. Is there any anything else	12	
13	that we need to address here today? I think we may only	13	_ Jayler Goolinghouse_
14	have let me just quickly look at my calendar. One	14	Tayler Garlinghouse, CCR 3358
15	moment. I do have a request from the parties. I would	15	
16	like to waive the requirement to issue an order in ten	16	
17	days because I am going to be on leave beginning next	17	
18	week. I anticipate that I will be able to issue an	18	
19	order likely within two to three weeks no problem, but I	19	
20	will be out of the office (audio disruption) so if	20	
21	that's okay with the parties.	21	
22	MR. FUKANO: No objection from Staff.	22	
23	JUDGE PEARSON: Is that okay with you,	23	
24	Mr. Bowling?	24	
25	MR. BOWLING: Yes.	25	

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