



STATE OF WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. • Lacey, Washington 98503

P.O. Box 47250 • Olympia, Washington 98504-7250

(360) 664-1160 • TTY 1-800-833-6384 or 711

September 10, 2021

RE: *In the Matter of the Penalty Assessment Against Customized Tours & Charter Services, LLC, d/b/a Customized Tours & Charter Service; Customized Tours, Tours of Seattle; Customized Charters; Seattle Charters; and TourSeattle.com., in the Amount of \$4,400, Docket TE-190523*

TO ALL PARTIES:

On August 13, 2021, the Washington Utilities and Transportation Commission (Commission) entered Order 01, Granting Mitigation; Imposing and Suspending Penalty (Order 01) against Customized Tours & Charter Services, LLC, d/b/a Customized Tours & Charter Service; Customized Tours, Tours of Seattle; Customized Charters; Seattle Charters; and TourSeattle.com (Customized Tours or Company). Order 01 imposed a penalty of \$2,200 against Customized Tours. A \$1,800 portion of the penalty was suspended for two years subject to the conditions that: a) Customized Tours does not incur any repeat violations of critical regulations, and b) the Company pays the \$400 portion of the penalty within 10 days of Order 01.

On August 12, 2021, Commission staff (Staff) filed a letter in this docket informing the Commission that the Company had timely paid the \$400 portion of the penalty that was not suspended and that the Company has not incurred any further violations of critical regulations.

The Commission finds that Customized Tours has complied with the conditions of Order 01. The \$1,800 portion of the penalty that was suspended is now waived, and this docket is closed.

MARK L. JOHNSON
Executive Director and Secretary