## **ETC Subscriber Complaints Report** Calendar Year 2021 Washington

By March 31 of each year, a report on the number of complaints, categorized by the different nature of complaints that it received from Washington Lifeline customers during the prior calendar year, e.g., billing disputes and service quality complaints. This report shall include complaints filed with, the Commission's y or

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				none
Resolution	Date Resolved	Complaint Description	Type of Complaint	Date of Complaint
			UT-180890	Certificate #:
		Newmax, LLC d/b/a Interrmax Networks	1	Company Name:
			port.	echnical support.
Tonsumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commissions. This report <u>shall not include</u> calls from customers with regard to general inquiries such as account balance, additional purchases, service availability.	inquiries such	unications Section, the vvasnington State Of e calls from customers with regard to general	rotection and Comme eport <u>shall not includ</u>	FCC). This I
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