

W A S H I N G T O N



UTILITIES AND TRANSPORTATION
COMMISSION

TO: Suzanne Stillwell, Manager, Licensing Services
FROM: Tina Lipski, Transportation Specialist 3
DATE: May 7, 2013
SUBJECT: Docket TV-101578; Application for Permanent Authority

On September 20, 2010, Two Small Men with Big Hearts Corp, filed Docket TV-101578 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit THG-64094, since December 7, 2010.

Under WAC 480-15-330, the commission will grant or deny an application for permanent authority after conducting a complete review of the application filings, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Richard Smith completed a Safety Compliance Review, a Household Goods Technical Assistance and Records Review Checklist. Investigator Smith found the company in general compliance and on January 16, 2013, he recommended the applicant be considered for permanent authority.

The current provisional permit THG-64094 is in order as follows:

- Records Center has a current annual report on file.
- Financial Services reports the company has paid appropriate regulatory fees.
- The commission does not have any outstanding penalty or other fine against THG-64904.
- Compliance Investigations does not have a pending consumer complaint.
- Transportation Safety does not have a pending compliance action.
- Company attended mandatory HHG new entrant training on April 26, 2011, October 12, 2011 and July 11, 2012.

I recommend the Commission grant TV-101578 without hearing and reissue permit THG-64094 to HG-64094, to Two Small Men with Big Hearts Corp as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.

A handwritten signature in black ink, appearing to read 'Suzanne Stillwell', is written over a horizontal line.

Approved by

5/7/2013
Date