

Cascade

MOVING & STORAGE, INC.

18 October 2006

Mr. Dennis J. Moss
Administrative Law Judge
Washington Utilities And Transportation Commission
1300 South Evergreen Park Drive S.W.
Olympia, WA 98504

Re: Cascade Moving & Storage, Inc's, Request for Mitigation of Penalty
Assessment, Docket TV-061396

Dear Dennis:

Good Morning! Thank you for agreeing to the extension of two days
for our response to your letter, dated 05 October 2006.

We believe the penalty assessment of \$4900 for the 49 violations
of WAC 480-15 is excessive and our belief is the amount of the penalty
should be reduced to the range of \$500.

Our reason for the amount of \$500 is as follows:

Cascade has been in the business of providing relocations as a legal
moving company since 1978 and we believe that our overall record with
the public and the WUTC has been and is very good and we strive to
have our records in accordance with all the regulations as set forth
by the WUTC.

Since we were made aware of the need to have the client sign for the
estimate, we have made sure our crews and or the estimator, has a
signature from the client on the "Estimated Costs Of Services", form
as well as on the Bill Of Lading. We have copies of all the current
forms in our office, which we would be happy to forward to your office
for review.

Overall, we feel our company is perhaps one of the best ones in our
industry, at keeping good records and trying to adhere to the regulations
as set forth by the WUTC, certainly compared to some of the other
"Legal" companies that are operating in the state.

We thank you for taking the time to review our request and the
information that we are providing and we await your response to
our request.

Sincerely,



Eric L. Stephens
President