

Exh. MSN-2
Docket UE-19____
Witness: Melissa S. Nottingham

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP dba
PACIFIC POWER & LIGHT COMPANY

Respondent.

Docket UE-19____

**PACIFICORP
EXHIBIT OF MELISSA S. NOTTINGHAM**

Schedule 300 Charge Review

December 2019

Schedule 300 Charge Summary

Rule	Charge	Current Charge	Actual Cost	Proposed Charge	Comments
R.4.1	Weekday After Hour Connection M-F, 4 pm to 7 pm	\$75.00	\$47.01	\$50	Average loaded rate of employees multiplied by the the average travel and work time.
R.8.4	Non-Radio Frequency Accommodation, Install and Removal, Schedule 16 or 17 (Residential)	\$240.00	\$101.10	\$100	Loaded rate of employee multiplied by the the average travel and work time.
R.8.4	Non-Radio Frequency Accommodation, Install and Removal, all other rate schedules	\$240.00+	Varies	Actual Cost, No Less than \$110	Loaded labor rate of employees multiplied by the the average travel and work time. Retaining actual costs due to the complexity of non residential metering installations.
R.8.4	Manual Meter Read Charge	\$20.00	\$6.06	\$6	Loaded labor rate of the employee to read one meter and is based on opt-out customers included in existing meter reading routes for AMR meters. AMR meters still require a field service specialist in the field collecting meter reads.
R.10.2	Returned Payment Charge	\$20.00	\$11.25 to \$16.25	\$12	The fees charged by the company's banks when a payment is returned and the labor to process returned payments on customer accounts. The fees vary based on the bank and how many times the same payment is processed.
R.14.11	Temp Service Charge - Single Phase	\$85.00	\$156.75	\$156	Increase in labor costs, calculated at one hour of the loaded labor cost for the type of employee performing the work.
R.14.11	Temp Service Charge - Three Phase	\$115.00	\$156.75	Remove	Three phase temporary service is rarely used by our customers as the type of service lends itself to permanent installations. Recommend removing this cost and merging the two temporary service charges into one.
NEW	Paperless Bill Credit	0		\$.50 Bill Credit	Each month, customers participating in paperless billing will receive a credit directly correlated to the savings and benefits of this option.
NEW	Automatic Payment Credit (Pilot)	0		\$1.00 Bill Credit	Each month, customers enrolled in automatic payment from a checking or savings account will receive a credit directly correlated to the savings this method of payment offers in comparison to other methods of payments.

Test Period: 12 months ending June 30, 2019

Charge	Current Charge in Effect	Employee classification completing work	Activity Rate of Employee	Average time for employee performing the work (minutes)	Average Work Time in Hours	Average travel time for employee performing the work	Average Travel Time in Hours	Actual Cost	Comment
Connection Charge Monday through Friday, except holidays 4:00pm - 7:00pm	\$75	Field Svcs Spcst	\$70.85	7.48	0.12	16.98	0.28	\$28.89	
Non-Radio Frequency Meter Accommodation Installation and Subsequent Removal Charge Non-radio frequency meters billed under Schedule No. 16 or 17	\$240.00 per meter	Meterman/Jmn	\$112.01	10.12	0.17	24.77	0.41	\$65.12	This calculation is for one meter exchange. The charge covers the cost to install and subsequently remove the meter, so two trips.
Non-Radio Frequency Meter Accommodation Installation and Subsequent Removal Charge Non-radio frequency meters billed under all other rate schedules	Actual cost, but not less than \$240.00 per meter	Meterman/Jmn	\$112.01	12.72	0.21	14.36	0.24	\$50.55	This calculation is for one meter exchange. The charge covers the cost to install and subsequently remove the meter, so two trips.
Non-Radio Frequency Meter Accommodation Manual Meter Reading Charge	\$20.00 per month	Field Svcs Spcst	\$70.85	5.43	0.09	0	0.00	\$6.06	

Test Period: 12 months ended June 30, 2019

Charge	Current Charge in Effect	Employee classification completing work	Activity Rate of Employee	Average time for employee performing the work	Average travel time for employee performing the work	Actual Cost
Temporary Service Charge Service Drop and Meter only - Single Phase	\$85.00	Lineman	\$156.75	1 hour	N/A	\$156.75
Temporary Service Charge Service Drop and Meter only - Three Phase	\$115.00	Lineman	\$156.75	N/A	N/A	N/A

Test Period: 12 months ended June 30, 2019

Charge	Current Charge in Effect	Employee classification completing work	Average time for employee to perform the work	Activity Rate	Cost	Cost*
Returned Payment Charge	\$20.00	Bank Charge	N/A	\$5 to \$10	\$5.00	\$10.00
		CCO	0.0041667	\$36.24	\$0.15	\$0.15
		Payment Support	0.08666667	\$55.56	\$4.82	\$4.82
		Customer Care	0.03333333	\$38.58	\$1.29	\$1.29
					\$11.25	\$16.25

*Bank fees vary depending on the bank and the submissions. Costs are a range.