

From: Lisa Bernhardt [mailto:lisa@pacificnorthwestartschool.org]
Sent: Thursday, March 31, 2011 4:00 PM
To: UTC DL Records Center
Cc: 'Kevin L. Krueger'
Subject: RE: Whidbey Sea Tac Shuttle Service

To Whom It May Concern:

We are a not for profit (501 (3)c organization)and count on dependable and affordable shuttle service to bring our students and instructors to us. As the Pacific NorthWest Art School located on Whidbey Island, we have been offering visual arts education for twenty five years. We are counting on being able to offer our faculty and students affordable shuttle service.

As a frequent user of Whidbey Seatac Shuttle and we do not understand your recent attempt to deny them the ability to recover spiking fuel costs via fuel surcharges. The shuttle is an integral part of our transportation here on the Island and has provided quality, reliable service without a fare increase for the past six years. Fuel surcharges have permitted them to provide me with a stable fare in an environment of increasing costs which affects every other aspect of my day to day expenses. I urge you to consider the value this service provides us at fair and reasonable price.

Lisa Bernhardt
Assistant Director
lisa@pacificnorthwestartschool.org
www.pacificnorthwestartschool.org
1 866 678 3396
360 678 3396
15 NW Birch Street
Coupeville WA 98239